**Ticket Information Continued**

### Chicago to Aurora - Saturday

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<th>Departure</th>
<th>Arrival</th>
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### Chicago to Aurora - Sunday

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<td>7:23</td>
<td>11:42</td>
</tr>
</tbody>
</table>

### Guardianship/Family Travel

- **Family Fares** — Available on weekends and selected holidays.
  - Children age 11 and under ride free when accompanied by a paying adult or child (ages 5-11).
  - Children age 2 and under ride free when accompanied by a paying adult.

### Refund Policy

- **Refunds** — Non-refundable. If you are enrolled in the Benefit Access Program or filed a police report, you will be asked to present identification with photo and your Metra pass number.

### Customer Service

- **Contact Information** — For prearranged groups consisting of 25-135 people riding together. Non-refundable.

### Web Resources

- [Click here](#) for more information on the Metra system, ticketing options, and travel tips.

### Accessibility

- **Accessibility Options** — For customers with disabilities, please visit the Metra website for information on accessibility options and how to request accessibility services.

### Additional Information

- **Pets** — Pets are allowed on Metra trains, but must be leashed and under the owner's control. Contact the Metra Police Department for more information.

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**CONNECTIONS SERVICES**

- **CTA Connections** — Connections are available on the Red and Blue lines for transfers to and from other transit systems.
- **Buses** — Connections are available to local, express, and intercity bus services.

**Tickets**

- **Weekly Pass** — Available for weekdays only and valid for unlimited travel on Metra trains.
- **Monthly Pass** — Available for only one use and valid for unlimited travel on Metra trains.
- **One-Ride Ticket** — Available for one use and valid for unlimited travel on Metra trains.

**Passes**

- **Senior Citcitans** — Senior citizens 65 and older and students with a valid student ID card can purchase passes for reduced fares.
- **Monthly Pass** — Available for weekdays only and valid for unlimited travel on Metra trains.
- **One-Ride Ticket** — Available for one use and valid for unlimited travel on Metra trains.

**Refunds**

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**Lost & Found**

- **Lost & Found** — Items left on Metra trains are sent to the Lost & Found office at 1211 S. State St., Chicago, IL 60605. Call 312-230-5000 to report a lost item.

**Contact Information**

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**Check Availability**

- **Check Availability** — For information on availability and these terms, please contact the Metra Police Department at 312-230-5000.

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### Aurora to Chicago — Monday through Friday

<table>
<thead>
<tr>
<th>Station</th>
<th>Location</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Western Springs</td>
<td>914 Burlington Ave</td>
<td>(708) 246-0304</td>
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### Reduced Fares Effective February 1, 2018

#### ZONE STATION

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<th>C</th>
<th>D</th>
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