WHERE TO PURCHASE TICKETS

Mobile Ticketing — Use your mobile device and purchase all Metra ticket types via the new Ventra App. Download the free app from the Apple App Store® or Google Play®.

Downtown/Outlying Stations — All Metra ticket types can be purchased at downtown stations, or at outlying stations where a ticket agent is on duty. Credit and debit cards accepted. On the Train — A One-Way cash fare can be purchased on the train from the conductor. However, if an agent is on duty at the station where you boarded, the conductor will charge a surcharge for cash fares purchased on the train.

Chicago Municipal Employees Credit Union – Chicago’s Credit Union since 1926!

CHECK ACCEPTANCE POLICY

Personal checks will be accepted only for the amount of transportation charges ($10.00 or less). Checks must be made payable to Metra. Personal checks must include name, address, home and work phone number. A valid Illinois, Indiana or Wisconsin drivers license, or a state issued photo identification card is required. An assessment will be charged for any checks returned by the bank on which drawn. This charge will be added to the face amount of the check and included in the amount due.

FARES EFFECTIVE JANUARY 1, 2018

Column A lists fares to/from downtown Chicago. Reduced Fares are available for Senior Citizens and Customers with Disabilities who have an RTA-issued Reduced Fare Permit. Reduced Fares are also available for Students and Children.

$10.00 Weekend Pass — Unlimited Rides All Day Saturday. (Pass also valid on lines that operate Sunday service.)


downtown chicago

MANHATTAN

Chicago to

MANHATTAN

FEBRUARY 5, 2018

METRA SOUTHWEST SERVICE

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CHICAGO (c)sw

Wrightwood

Ashburn

Chicago Ridge

Worth

Palos Heights

Palos Park

143rd St./Orland Park

153rd St./Orland Park

179th St./Orland Park

Laraway Road

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Buy on the go from your smartphone with the new Ventra App. Download now.
GENERAL INFORMATION

All information in this timetable is subject to change without notice. Visit metrarail.com for updates, regulations and restrictions. Metra is not responsible for the inconvenience or damage resulting from missed stops, delayed, canceled or unarranged trains, faulty or non-working equipment of any kind.

Quiet Car Program: Quiet cars are available on all weekday rush hour trains arriving downtown at or before 9 a.m. and departing downtown before 3:30 p.m., and 6:30 p.m. on weekdays, and 9 a.m. and 12 p.m. on weekends. The first three cars from the engine of each train are quiet cars. Quiet cars have the following symbols: Q, Quiet Car, and F, Flag Stop—Stops to discharge passengers on notice to conductor and to pick up passengers on station platform visible to engineers.

Five bicycles are allowed in the priority seating areas on each accessible car. Cyclists are required to tightly secure their bike to the lower railing of the folding seat on a bicycle cord or other device. Cyclists should visit metrarail.com to review the complete bicycle policy.

Baggage: There is no checked baggage on Metra trains. Because of limitations in non-motorized conveyances and size large items cannot be carried. Baggage should not block aisles or other seats.

Pets: Service animals assisting customers with disabilities are permitted on trains at all times. Small pets in travel carriers are allowed on off-peak and weekend trains. Stop Overs / Transfers: Notify on board personnel before ticket is punched.

Lost Tickets / Refund Information: No refund or replacement will be issued when a ticket has been lost, destroyed, stolen or unavailable for the day of travel. For policy details on refunds visit metrarail.com. Metra reserves the right to require proof of purchase and form and mail it, along with your ticket to Metra Revenue Accounting Department 547 W. Jackson Blvd. Chicago, IL 60606. Monthly Pass refunds will be subject to a $5.00 handling fee.

CONNECTING SERVICES

CJA Connections. Many buses board at the Union Station Transit Center, including popular routes to North Michigan Avenue and Illinois Center. Board CTA Blue Line trains at the Clinton/Jackson Station, two blocks south of Union Station, CTA CTA Brown, Orange, Purple and Pink Line trains at the Quincy/Wells Elevated Station, three blocks east of Union Station.

Seasonal service is also available to the United Center, Soldier Field and United Center.

PACE Connections. Pace buses connect with Metra trains at a number of suburban stations, primarily at peak rush hour periods.

RTA Trip Planner. The RTA Trip Planner makes it easy to connect to CTA and Pace services. Visit RTAtrip.com, enter your starting and destination points, and click “TAKE ME THERE!”

Connections are not guaranteed between Metra trains, or between Metra trains and services of other rail and bus carriers.

TICKET INFORMATION

Monthly Pass — Save over 30%. Good for unlimited travel between the fare zones indicated on the ticket during a calendar month. The Metra Day Pass valid noon to noon only on the day of purchase. The pass is not transferable. Refunds are subject to a $5.00 handling fee.

10-Ride Ticket — Save 5%. Good for ten one-way trips between the fare zones indicated on the ticket during a calendar month. One ticket can be shared by people riding together. Non-refundable.

One-Way Ticket — Good for one-way travel between the fare zones indicated on the ticket. Valid for 90 days from date of purchase. Non-refundable.

$10.00 Weekend Pass (Not applicable on the South Shore Line). Unlimited rides on both Saturday and Sunday. Refunds will be subject to a $5.00 handling fee.

Link-Up — Monthly ticket holders can purchase a Link-Up for connecting travel on CTA and Pace buses. CTA usage is restricted to the 6:00 to 9:30 a.m. and 3:00 to 7:00 p.m. peak periods.

Pace Plus — Good for unlimited travel on all Pace suburban buses during a calendar month. Must be purchased in conjunction with a Metra Monthly Pass.

Regional Rail Program (Not applicable on the South Shore Line): A Monthly Pass, 10-Ride or One-Way ticket can be used for travel between same zone on the Metra Line.

Children’s Weekday Fares — Children 6 and under ride free when accompanied by a fare-paying adult (up to three children per adult). Children 6 through 11 ride at a 50% discount on a One-Way/Day Pass. Under this circumstance will children under seven years of age be permitted to travel alone.

Student Fares — Full-time students enrolled in an accredited grade school or high school can purchase a reduced One-Way, 10-Ride or Monthly Pass. A reduced One-Way ticket will be issued at all times when purchasing a ticket. Students must present a valid letter of certification from their school (on school stationery) or present a valid school I.D. (both are valid through the end of the calendar year) bearing the student’s name, school name and authorized signature. I.D. must be presented along with the ticket to the conductor. Failure to do so will result in the full fare being charged. Student tickets are not re-usable.

Senior Citizen/Disability Fares — Senior citizens 65 or older, customers with disabilities, and Medicare cardholders who have an RTA-issued Reduced Fare Card are eligible for a reduced fare. If you are enrolled in the Illinois Circuit Breaker program and have an RTA-issue Ride Free Card permit, you are eligible to ride free. If you are not in possession of a RTA Reduced Fare Card you must contact the RTA to apply at (312) 913-3110.

U.S. Military Fares — Military personnel who produce proper active duty identification are eligible for a reduced one-way and ten-ride ticket. See your local venue or the Transit Information Center for travel considerations.

A FEW CONSIDERATIONS

When using electronic devices or cell phones listen or speak at a volume that will not disturb other passengers.

No smoking is allowed on any trains, in stations or within 15 feet of station and enclosed area, (This includes E-Cigarettes). Reading a book with page or coat is strictly prohibited.

Where seating is available, please occupy the entire seat.

You may also be required to occupy the entire seat.

Passengers whose conduct is disorderly or abusive will not be allowed on, or will be removed from the trains. Obscene language, or which is disturbing to others is prohibited.

Hobo-Vearders not permitted on Metra trains.