WHERE TO PURCHASE TICKETS

Mobile Ticketing — Use your mobile device and purchase all Metra ticket types via the new Ventra App. Download the free app from the Apple App Store® or Google Play™.

Downtown/Outlying Stations — All Metra ticket types can be purchased at downtown stations, or at outlying stations where a ticket agent is on duty. Credit and debit cards accepted.

On the Train — A One-Way cash fare can be purchased on the train from the conductor. However, if an agent is on duty at the station where you boarded, the conductor will charge a surcharge for cash fares purchased on the train.

Ticket-By-Internet — Visit the website for more information.

FARES EFFECTIVE FEBRUARY 1, 2017

Column A lists fares to/from downtown Chicago. Reduced Fares are available for Senior Citizens and Customers with Disabilities who have an RTA-issued Reduced Fare Permit. Reduced Fares are also available for Students and Children.

$8.00 Weekend Pass — Unlimited Rides All Day Saturday. (Pass also valid on lines that operate Sunday service.)

To inquire about lost articles, call Metra’s lost and found office at (312) 322-4269.

CHECK ACCEPTANCE POLICY

Personal checks will be accepted only for the amount of transportation charges ($10.00 or more). Checks must be made payable to Metra. Personal checks must include name, address, home and work phone numbers. A valid Illinois, Indiana or Wisconsin driver’s license, or a state issued photo identification card is required. An assessment will be charged for any checks returned by the bank on which drawn. This charge will be added to the face amount of the check and included in the amount due.

CHECKS CALLED FRAUDULENT WILL BE REFUNDED IN FULL.

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F—Flag Stop—Stops to discharge passengers on notice to conductor and to pick up passengers on station platform visible to engineers.

To overcrowding or if priority seating is needed for customers with disabilities.

There will be space available on an initial or return trip (this includes late night)

Quiet Car® Program:

Visit metrarail.com for updates, regulations and restrictions.

Between 3:30 p.m. and 6:30 p.m. Quiet Cars are the second cars from both ends of the train with six or more cars. On trains of five cars or less, the Quiet Car is the second car of the engine. (Quiet Car is a registered service mark of Amtrak.)

Train crews have the final authority on accommodating bicycles.

Bicycles are permitted on Metra trains. Bicycles are prohibited from being loaded onto Metra trains if the train is more than 85% filled. A $2 fee is charged per trip.

There is no ticket service on Sundays or the following holidays: New Year’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, Thanksgiving Day, Christmas Eve, New Year’s Eve and July 3, modified schedules that can be reviewed on the Metra website or call the Transit Information Center before traveling.

A FEW CONSIDERATIONS

When using electronic devices or cell phones listen or speak at a volume low enough not to disturb others.

No smoking is allowed on any trains, in stations or within 15 feet of station and enclosed areas (Including E-Cigarettes).

Reserving seats with parcels or coats is strictly prohibited.

Please refrain from eating or drinking food or on seats with open deck railings.

Keep doorways and aisles clear especially when passengers are attempting to exit or board at their stations.

Shoes, shirts and cover-ups for swim suits are required to be worn when attempting to exit or board at their stations.

The pass is not transferable. Refunds are subject to a $5.00 handling fee.

A Monthly—Valid for unlimited travel on all Metra lines.

Senior Citizen/Disability Passes—Senior citizens 65 or older, customers with disabilities, and Medicare cardholders who have an RSA-issued Reduced Fare Card and who are enrolled in the Illinois Circuit Breaker program and have an RSA-issued Reduced Fare Card, are eligible to ride free. If you are not in possession of a RSA Reduced Fare Card you must contact the RSA to apply at (312) 913-3110.

U.S. Military Fare—Military personnel who produce proper active duty identification are eligible for a reduced one-way and service rate.

There is no charge for electronic devices or cell phones listen or speak at a volume low enough not to disturb others.

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