

# 2019 BNSF Survey Results Summary

- Comment Period: 2/21 through 3/17 (25 days)
- Responses Received: 4,378
- 975 respondents (22%) said they use a shuttle or other transit connection on the inbound trip, while 853 (19%) respondents said they use a shuttle or transit on the outbound trip.

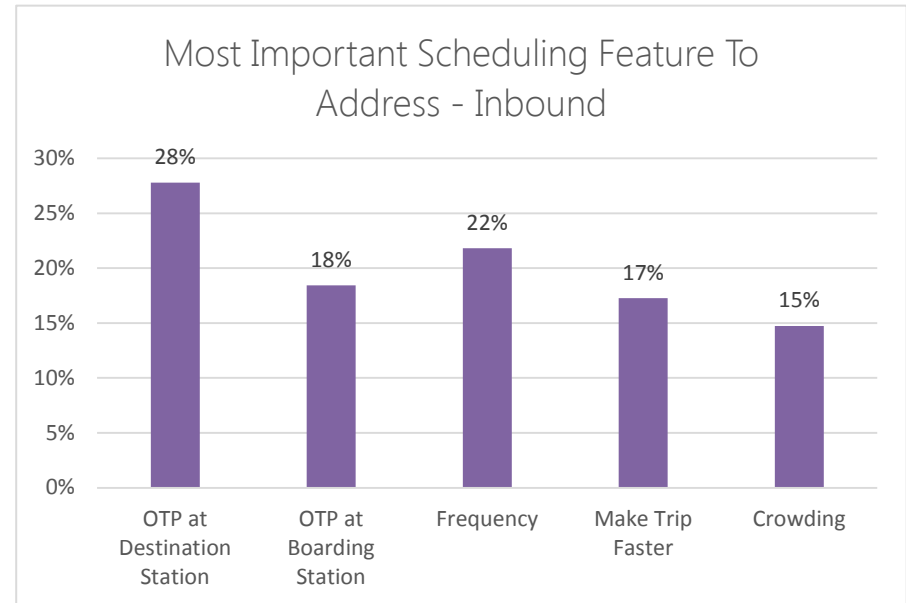
## Responses by Outlying Station:

STATIONS	Number of Responses	Percent
Route 59	823	19%
Naperville	663	15%
Downers Grove	356	8%
Aurora	345	8%
Lisle	233	5%
Stone Ave.	206	5%
LaGrange Rd.	206	5%
W. Springs	200	5%
Westmont	187	4%
Belmont	185	4%
Clarendon Hills	125	3%
Riverside	119	3%
Brookfield	112	3%
Hinsdale	104	2%
Berwyn	101	2%
Congress Park	89	2%
Harlem Ave.	82	2%
Fairview Ave	68	2%
W. Hinsdale	56	1%
LaVergne	31	1%
Highlands	28	1%
Hollywood	19	0%
Halsted St.	19	0%
Western Ave.	14	0%
Cicero	13	0%

## Which train do you typically use as your INBOUND trip?

Top 5 Trains	Number of Responses	Percent
1222 (arrives 7:18 am)	255	6.0%
1208 (arrives 6:38 am)	249	5.8%
1236 (arrives 8:05 am)	239	5.6%
1226 (arrives 7:37 am)	232	5.4%
1238 (arrives 8:11 am)	229	5.4%

## What is the most important scheduling feature Metra could address to improve your experience on your INBOUND trip?

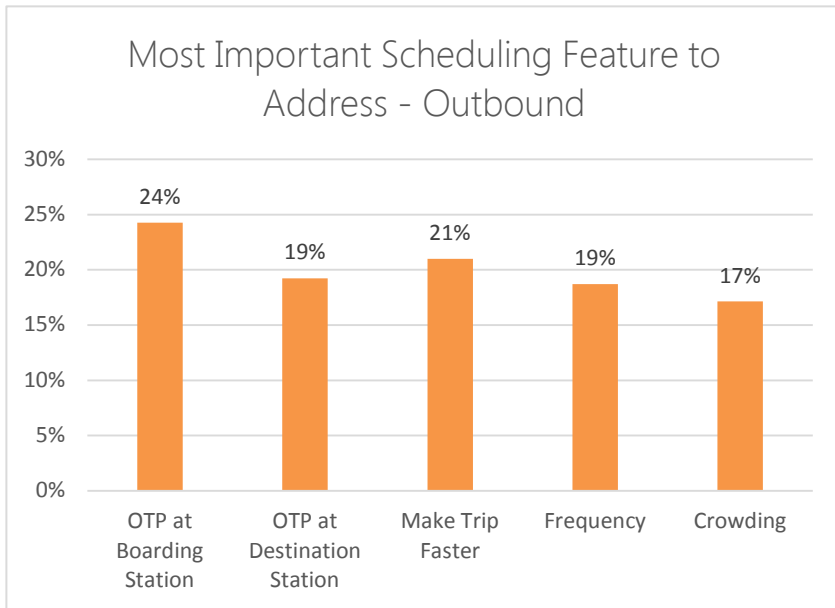


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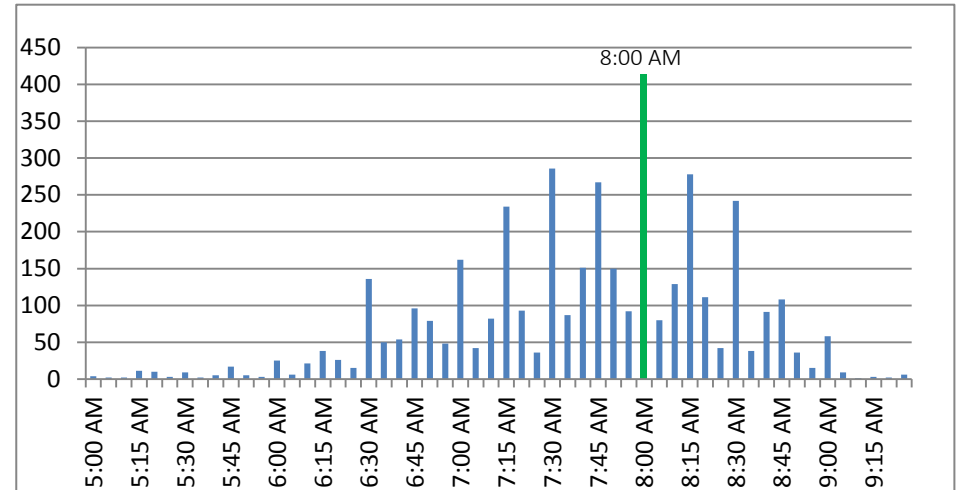
Which train do you typically use as your OUTBOUND trip?

Top 5 Trains	Number of Responses	Percent
1251 (departs 4:38 pm)	338	8.1%
1255 (departs 4:50 pm)	317	7.6%
1259 (departs 5:02 pm)	282	6.8%
1269 (departs 5:28 pm)	273	6.6%
1267 (departs 5:20 pm)	251	6.0%

What is the most important scheduling feature Metra could address to improve your experience on your OUTBOUND trip?



For your inbound trip, what is your ideal arrival time?  
(filtered to 5:00 AM – 9:30 AM)



For your outbound trip, what is your ideal departure time?  
(filtered to 3:30 PM – 7:00 PM)

