



## Access to and from Downtown Stations

### Union Station

Exit to Clinton Street through ground level doors.

### Ogilvie Transportation Center

Use accessible doors at west side of train concourse. Take the elevator to the main floor and depart through the Washington Street exit. No exit to Madison Street. Do not use narrow stairways to the suburban concourse.

### LaSalle Street

Exit using stairs, escalators or elevator.

### Millennium Street Station

Exit using stairs or elevator at either South Water or Randolph Street.

### Van Buren Street

Exit using elevator at Van Buren Street for Michigan Avenue access.

## More helpful Information

Visit the City of Chicago Department of Transportation Bicycle Program web site at [www.chicagocompletestreets.org](http://www.chicagocompletestreets.org) for bike maps and other resources including information about Divvy, Chicago's bike share program [www.divvybikes.com](http://www.divvybikes.com).

Additional resources for biking throughout Cook, DuPage, Kane, Lake, McHenry and Will counties can be found by visiting the League of Illinois Bicyclists at [www.bikelib.org](http://www.bikelib.org) and the Active Transportation Alliance at [www.activetrans.org](http://www.activetrans.org).

## For Metra Schedule and Fare Information

Call 312.836.7000  
Visit [www.metrarail.com](http://www.metrarail.com)



# BIKES ON TRAINS PROGRAM





## Program Overview

Metra's Bikes on Trains program is designed to enable cyclists to bring their bicycles on board trains during weekday off-peak hours and on weekends. Five bicycles are allowed in the priority seating area of each accessible (ADA) diesel rail car; and two on each equivalent Metra Electric car. Standard bicycles are accommodated on a first come first serve basis. While there is no additional charge to your Metra fare to take a bicycle on board the train, there is no guarantee that there will be space available on an initial or return trip (this includes late night trains). Bicycles are permitted on weekday trains arriving in Chicago before 6:31 AM and after 9:30 AM and leaving Chicago before 3:00 PM and after 7:00 PM. Metra reserves the right to ban bikes on trains during special events.

## Warning Dates

Due to high ridership, there is an increased likelihood that bicycles cannot be accommodated during the following events:

- St. Patrick's Day Parade
- Taste of Chicago
- Lollapalooza
- Air & Water Show

Please visit [metrarail.com](http://metrarail.com) to review the complete bicycle policy and confirm the number of bicycles allowed per train. **Train crews have the final authority on accommodating bicycles.** Crews may prohibit a cyclist from boarding or require a cyclist to detrain due to overcrowding or if priority seating is needed for customers with disabilities.



If cyclists are required to detrain prior to their destination, cyclists who purchased a cash fare from the conductor will be given a cash refund. Cyclists riding on a One Way or 10-Ride ticket will have their ticket returned to them with the following notation "Good for One Additional Ride".

To ensure safety for all, cyclists must follow the instructions of Metra train personnel. Cyclists are legally responsible for any damage caused to Metra property or injury to any passengers or train personnel.



## Checklist Before You Board

- Confirm that the train on which you plan to travel allows bicycles, and how many per train (see printed schedule or station poster schedules).
- Bring a bungee cord or other device to tightly secure your bicycle.
- Know that cyclists are accommodated on a first-come first-served basis.

## Boarding the Train

Prior to boarding the train, please make sure your bicycle is clean and free of dirt and grease. When boarding the train we ask that all cyclists be considerate and allow other passengers to board and detrain before carrying their bicycles on or off the train.

Please note that Train Crews are not required to assist with the boarding of bicycles, nor will the wheelchair lift be used to load or unload bicycles.

On our diesel lines, the train car that can accommodate bicycles is identified by the "access" symbol. If passengers with mobility devices are occupying all priority seating areas, cyclists must wait for the next available train.



▲ Bicycle storage on train.

Please be considerate and allow passengers (including those with mobility devices) to board and detrain prior to carrying your bicycles on or off the train.

Bicycles must be tightly secured (with a bungee

cord or other device) to the lower railing of the folding seats. Cyclists must not block aisles or impede passenger movement. Cyclists must accompany their bicycle at all times.

Folding bicycles in protective covers are permitted on all trains at all times but should not block train aisles or doorways. If there is an emergency, and the train needs to be evacuated, cyclists must leave their bicycles on the train.