

RIDERSHIP TRENDS

June 2017



**Prepared by the Division of Strategic Capital Planning
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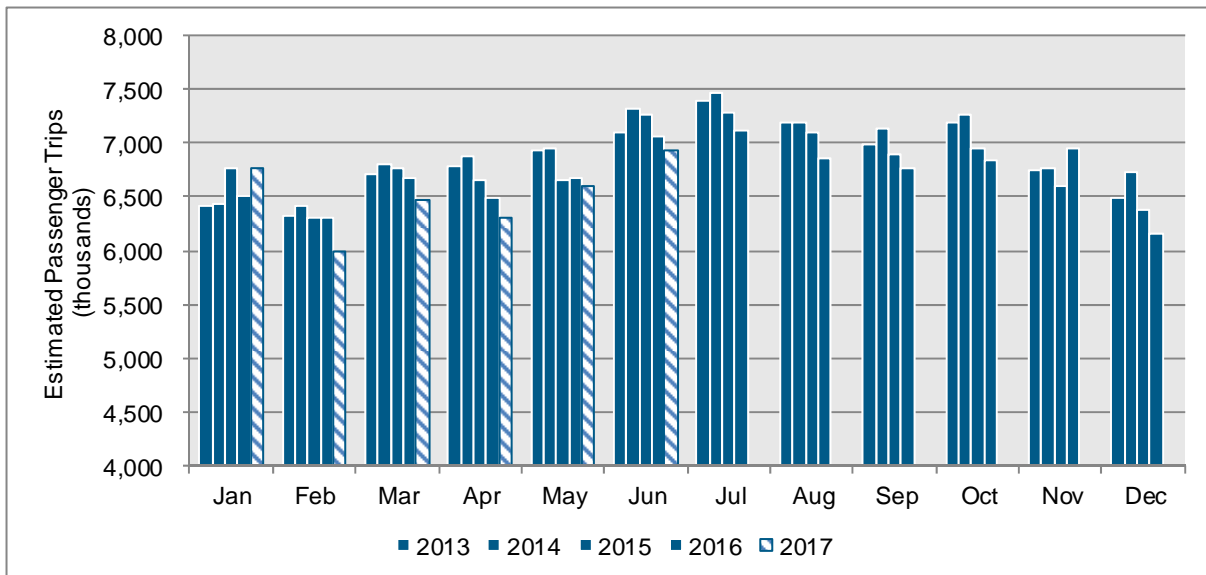
Executive Summary

Estimated passenger trips decreased by 1.8 percent in June 2017 compared to June 2016. June 2017 had the same number of weekdays, Saturdays, and Sundays compared to June 2016. Year-to-date, estimated passenger trips in 2017 have decreased 1.7 percent compared to 2016, and 2017 has had the same number of weekdays, one less Saturday, and the same number of Sunday/holidays compared to 2016.

Table 1: Estimated Passenger Trips by Month

| | Estimated Passenger Trips (thousands) | | | | | Change | |
|-----------------------|---------------------------------------|---------------|---------------|---------------|---------------|--------------|--------------|
| | 2013 | 2014 | 2015 | 2016 | 2017 | 2013-2017 | 2016-2017 |
| Jan | 6,412 | 6,437 | 6,764 | 6,513 | 6,762 | 5.5% | 3.8% |
| Feb | 6,329 | 6,419 | 6,297 | 6,310 | 5,985 | -5.4% | -5.1% |
| Mar | 6,707 | 6,805 | 6,770 | 6,666 | 6,474 | -3.5% | -2.9% |
| Apr | 6,783 | 6,885 | 6,663 | 6,497 | 6,305 | -7.0% | -3.0% |
| May | 6,928 | 6,953 | 6,656 | 6,681 | 6,608 | -4.6% | -1.1% |
| Jun | 7,103 | 7,318 | 7,260 | 7,066 | 6,941 | -2.3% | -1.8% |
| Jul | 7,399 | 7,473 | 7,286 | 7,110 | - | - | - |
| Aug | 7,194 | 7,192 | 7,100 | 6,866 | - | - | - |
| Sep | 6,987 | 7,144 | 6,896 | 6,766 | - | - | - |
| Oct | 7,187 | 7,260 | 6,949 | 6,832 | - | - | - |
| Nov | 6,750 | 6,760 | 6,606 | 6,943 | - | - | - |
| Dec | 6,489 | 6,724 | 6,385 | 6,153 | - | - | - |
| Last 3 Months | 20,814 | 21,156 | 20,578 | 20,244 | 19,854 | -4.6% | -1.9% |
| Last 12 Months | 81,125 | 82,823 | 82,962 | 80,954 | 79,745 | -1.7% | -1.5% |
| Year-to-date | 40,262 | 40,817 | 40,409 | 39,733 | 39,075 | -2.9% | -1.7% |

Figure 1: Estimated Passenger Trips by Month



For the 2017 budget year, Metra estimated total annual passenger trips to be 80.0 million. To track how well ridership is comparing to this budgeted amount, monthly estimates have been calculated by distributing the budgeted trips throughout the year. Table 2 shows the estimated monthly passenger trips compared to this distribution.

Table 2: Estimated vs. Budget Passenger Trips

| | 2017 Budget (thousands) | 2017 Actual (thousands) | Variance |
|---------------------|-----------------------------------|-----------------------------------|-----------------|
| Jan | 6,553 | 6,762 | 3.2% |
| Feb | 6,251 | 5,985 | -4.3% |
| Mar | 6,604 | 6,474 | -2.0% |
| 1st Quarter | 19,409 | 19,220 | -1.0% |
| Apr | 6,437 | 6,305 | -2.0% |
| May | 6,619 | 6,608 | -0.2% |
| Jun | 7,001 | 6,941 | -0.9% |
| 2nd Quarter | 20,057 | 19,854 | -1.0% |
| Jul | 7,044 | - | - |
| Aug | 6,714 | - | - |
| Sep | 6,874 | - | - |
| 3rd Quarter | 20,632 | - | - |
| Oct | 6,927 | - | - |
| Nov | 6,585 | - | - |
| Dec | 6,365 | - | - |
| 4th Quarter | 19,877 | - | - |
| Year-to-date | 39,466 | 39,075 | -1.0% |
| Total | 79,974 | - | - |

Ridership

Estimated ridership figures are based on the number of ticket sales multiplied by a standard ridership factor unique to each ticket type, in addition to the number of Benefit Access free passenger trips reported by conductors.

Estimated Passenger Trips by Line

Table 3 shows estimated passenger trips by line for June, the last three months, and the last 12 months. Estimated passenger trips decreased by 1.9 percent in the last three months compared to the previous year, and decreased 1.5 percent in the last 12 months compared to the previous year.

Table 3: Estimated Passenger Trips by Line

| | June | | | Last 3 Months | | | Last 12 Months | | |
|--------------|------------------|------------------|--------------|-------------------|-------------------|--------------|-------------------|-------------------|--------------|
| | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change |
| BNSF | 1,435,372 | 1,439,251 | 0.3% | 4,115,132 | 4,099,731 | -0.4% | 16,333,081 | 16,310,477 | -0.1% |
| ME | 742,580 | 702,944 | -5.3% | 2,190,160 | 2,066,632 | -5.6% | 8,870,746 | 8,446,236 | -4.8% |
| HC | 61,946 | 61,907 | -0.1% | 180,209 | 182,337 | 1.2% | 690,863 | 732,938 | 6.1% |
| MD-N | 615,253 | 612,023 | -0.5% | 1,739,878 | 1,716,719 | -1.3% | 6,982,696 | 6,883,558 | -1.4% |
| MD-W | 580,710 | 554,532 | -4.5% | 1,665,780 | 1,600,931 | -3.9% | 6,724,358 | 6,500,110 | -3.3% |
| NCS | 152,287 | 149,794 | -1.6% | 435,264 | 423,692 | -2.7% | 1,748,112 | 1,705,949 | -2.4% |
| RI | 706,966 | 695,193 | -1.7% | 2,041,707 | 2,001,707 | -2.0% | 8,201,468 | 8,046,348 | -1.9% |
| SWS | 216,480 | 207,049 | -4.4% | 637,329 | 609,194 | -4.4% | 2,578,749 | 2,487,287 | -3.5% |
| UP-N | 827,294 | 806,301 | -2.5% | 2,332,719 | 2,278,872 | -2.3% | 9,256,919 | 9,145,043 | -1.2% |
| UP-NW | 986,750 | 970,516 | -1.6% | 2,801,189 | 2,767,607 | -1.2% | 11,215,779 | 11,098,440 | -1.0% |
| UP-W | 740,735 | 741,676 | 0.1% | 2,104,621 | 2,107,028 | 0.1% | 8,350,900 | 8,388,201 | 0.4% |
| Total | 7,066,372 | 6,941,185 | -1.8% | 20,243,986 | 19,854,447 | -1.9% | 80,953,668 | 79,744,584 | -1.5% |

Estimated Passenger Trips by Fare Zone Pair

Table 4 shows estimated passenger trips by fare zone pair for June, the last three months, and the last 12 months. The decline in No Zone Pair passenger trips is expected to continue as data improvements and the shift to the Ventra Mobile App cause fewer trips to be reported without a zone pair.

Table 4: Estimated Passenger Trips by Fare Zone Pair

| | June (thousands) | | | Last 3 Months (thousands) | | | Last 12 Months (thousands) | | |
|---------------------|------------------|--------------|--------------|---------------------------|---------------|--------------|----------------------------|---------------|--------------|
| | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change |
| A-A | 22 | 22 | -3.2% | 67 | 64 | -5.1% | 267 | 252 | -5.3% |
| A-B | 494 | 480 | -2.7% | 1,470 | 1,428 | -2.8% | 5,813 | 5,777 | -0.6% |
| A-C | 932 | 922 | -1.0% | 2,716 | 2,681 | -1.3% | 10,717 | 10,678 | -0.4% |
| A-D | 1,149 | 1,138 | -0.9% | 3,322 | 3,287 | -1.1% | 13,151 | 13,118 | -0.3% |
| A-E | 1,458 | 1,447 | -0.8% | 4,195 | 4,161 | -0.8% | 16,701 | 16,560 | -0.8% |
| A-F | 880 | 861 | -2.2% | 2,543 | 2,488 | -2.1% | 10,058 | 10,011 | -0.5% |
| A-G | 529 | 532 | 0.6% | 1,527 | 1,529 | 0.1% | 6,035 | 6,026 | -0.1% |
| A-H | 453 | 436 | -3.8% | 1,289 | 1,245 | -3.4% | 5,121 | 5,025 | -1.9% |
| A-I | 150 | 145 | -3.4% | 431 | 416 | -3.5% | 1,715 | 1,691 | -1.4% |
| A-J | 28 | 26 | -7.1% | 81 | 74 | -8.4% | 319 | 306 | -4.2% |
| A-K | 30 | 29 | -3.7% | 87 | 85 | -2.8% | 353 | 338 | -4.2% |
| A-M | 9 | 8 | -4.2% | 27 | 23 | -13.4% | 115 | 94 | -18.5% |
| Intermediate | 216 | 206 | -4.6% | 650 | 617 | -5.1% | 2,565 | 2,520 | -1.8% |
| No Zone Pair | 717 | 689 | -3.9% | 1,839 | 1,757 | -4.5% | 8,024 | 7,348 | -8.4% |
| Total | 7,066 | 6,941 | -1.8% | 20,244 | 19,854 | -1.9% | 80,954 | 79,744 | -1.5% |

Estimated Passenger Trips by Ticket Type

Table 5 shows estimated passenger trips by ticket type for June, the last three months, and the last 12 months.

Table 5: Estimated Passenger Trips by Ticket Type

| | June (thousands) | | | | | Last 3 Months (thousands) | | | | |
|---------------------------|------------------|--------------|--------------|-------|-------|---------------------------|---------------|--------------|-------|-------|
| | 2016 | 2017 | Change | Share | | 2016 | 2017 | Change | Share | |
| | | | | 2016 | 2017 | | | | 2016 | 2017 |
| Monthly | 4,116 | 3,926 | -4.6% | 58.2% | 56.5% | 12,382 | 11,812 | -4.6% | 61.1% | 59.5% |
| Ten-Ride | 1,559 | 1,617 | 3.7% | 22.0% | 23.3% | 4,342 | 4,534 | 4.4% | 21.4% | 22.8% |
| One-Way | 983 | 967 | -1.7% | 13.9% | 13.9% | 2,450 | 2,394 | -2.3% | 12.1% | 12.1% |
| Weekend | 320 | 350 | 9.2% | 4.5% | 5.0% | 827 | 884 | 6.9% | 4.1% | 4.4% |
| Special Event & Ravinia | 5 | 4 | - | 0.1% | 0.1% | - | 4 | - | 0.0% | 0.0% |
| Benefit Access (free) | 89 | 84 | -5.5% | 1.3% | 1.2% | 256 | 234 | -8.4% | 1.3% | 1.2% |
| Total ¹ | 7,073 | 6,947 | -1.8% | | | 20,261 | 19,861 | -2.0% | | |

| | Last 12 Months (thousands) | | | | |
|---------------------------|----------------------------|---------------|--------------|-------|-------|
| | 2016 | 2017 | Change | Share | |
| | | | | 2016 | 2017 |
| Monthly | 49,672 | 47,648 | -4.1% | 61.3% | 59.7% |
| Ten-Ride | 17,187 | 18,045 | 5.0% | 21.2% | 22.6% |
| One-Way | 9,547 | 9,365 | -1.9% | 11.8% | 11.7% |
| Weekend | 3,446 | 3,408 | -1.1% | 4.3% | 4.3% |
| Special Event & Ravinia | 152 | 336 | 120.9% | 0.2% | 0.4% |
| Benefit Access (free) | 1,032 | 959 | -7.1% | 1.3% | 1.2% |
| Total ¹ | 81,035 | 79,762 | -1.6% | | |

¹ Passenger trip totals differ from those presented in other tables in this report, due to adjustments made for group sales, marketing sales, and refunds

Passenger Loads

Table 6 shows the average daily passenger loads by service period for June, the last three months, and the last 12 months, derived from conductor counts. Average peak-peak direction passenger loads decreased by 1.5 percent compared to the previous year, and total weekday passenger loads decreased by 1.9 percent in the same period.

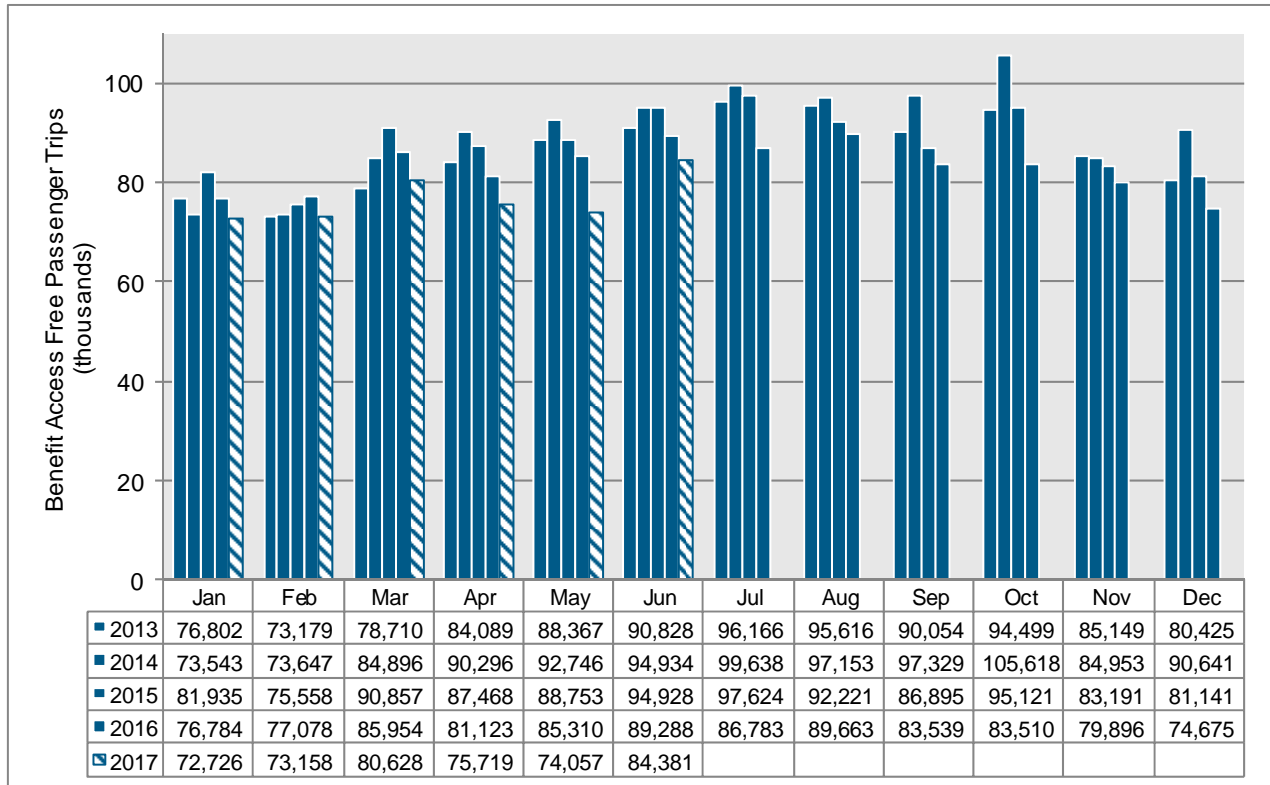
Table 6: Average Daily Passenger Loads

| | June (thousands) | | | Last 3 Months (thousands) | | | Last 12 Months (thousands) | | |
|--------------------------|------------------|------------|--------------|---------------------------|------------|--------------|----------------------------|------------|--------------|
| | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change |
| Peak - Peak Direction | 224 | 221 | -1.5% | 224 | 222 | -0.7% | 224 | 221 | -1.3% |
| Peak - Reverse Direction | 22 | 21 | -4.1% | 21 | 20 | -4.7% | 21 | 19 | -5.9% |
| Midday | 35 | 34 | -1.2% | 33 | 32 | -2.0% | 32 | 31 | -2.5% |
| Evening | 20 | 19 | -5.7% | 18 | 16 | -7.5% | 18 | 16 | -8.4% |
| Weekday | 300 | 294 | -1.9% | 295 | 290 | -1.5% | 295 | 288 | -2.2% |
| Saturday | 74 | 73 | -2.3% | 65 | 65 | -0.9% | 66 | 64 | -3.6% |
| Sunday | 52 | 51 | -1.0% | 45 | 43 | -4.8% | 42 | 40 | -5.2% |

Free Trips

Figure 2 shows the number of Benefit Access free passenger trips for the last five years. Benefit Access trips are included in ridership estimates because Metra is eligible for reimbursement for the number provided.

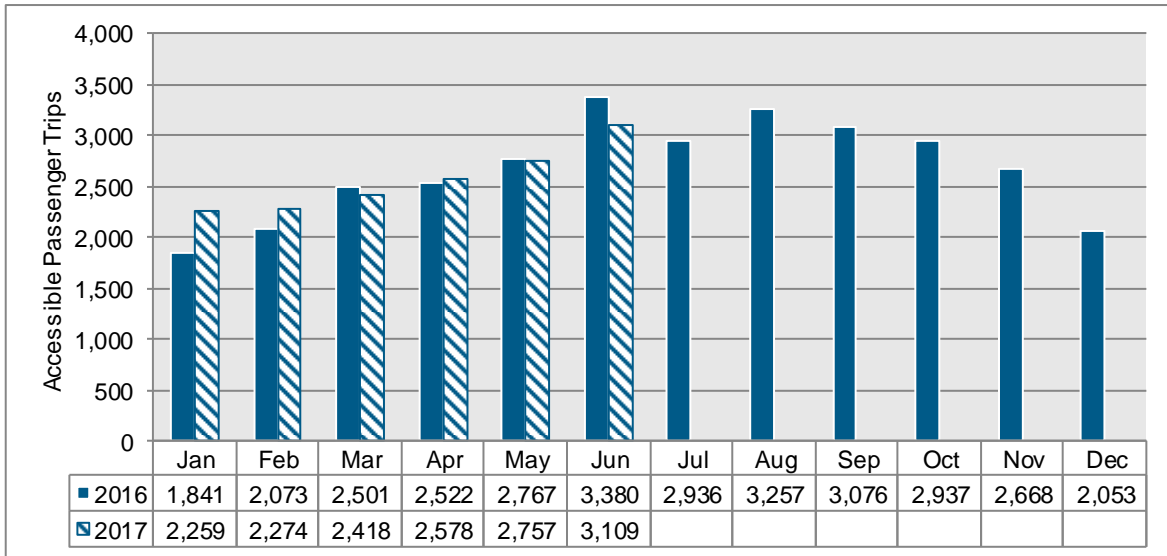
Figure 2: Benefit Access Free Passenger Trips



Accessible Trips

Figure 3 shows the number of trips provided using accessible equipment. Accessible equipment consists of bridge plates on the Metra Electric and wheelchair lifts on all other lines.

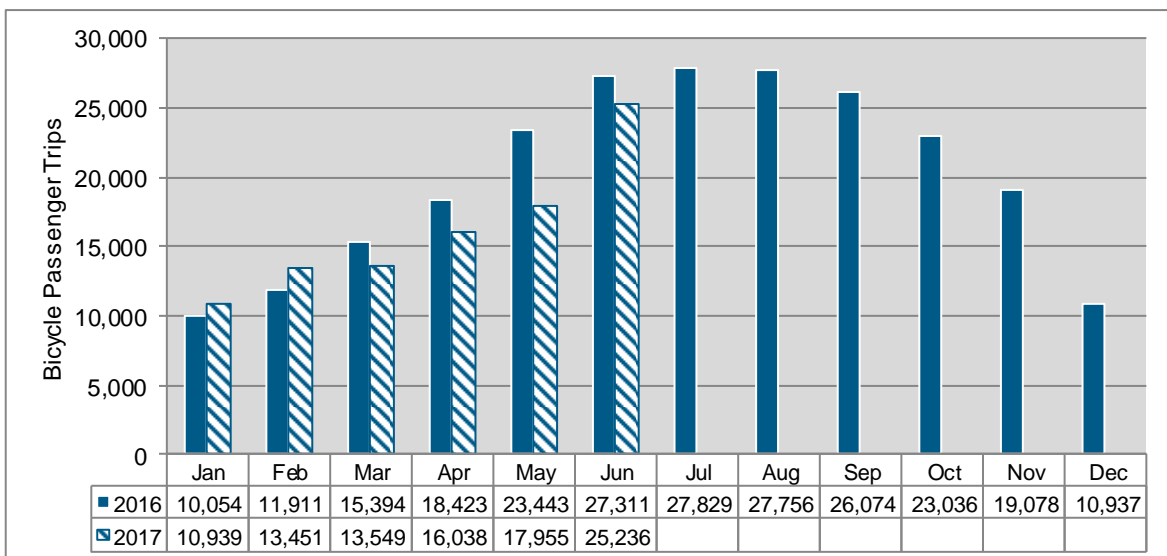
Figure 3: Accessible Trips



Bicycle Trips

Figure 4 shows the number of trips provided where the passenger transported a bicycle.

Figure 4: Bicycle Trips



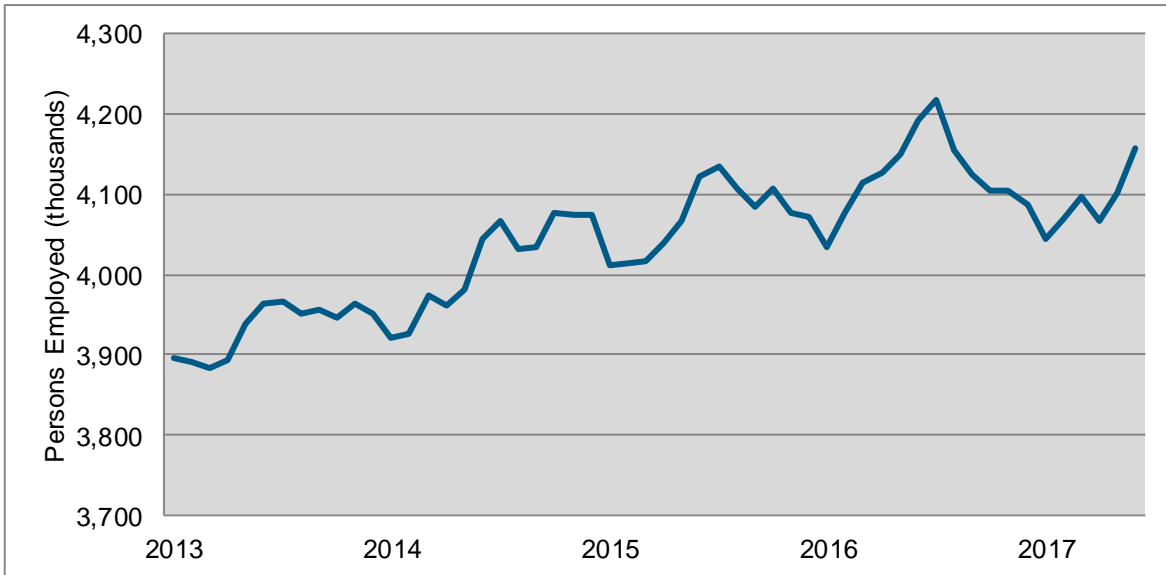
Ridership Influences

Many different factors (such as the employment, fare changes, gas prices, road construction, service changes, and special events) can influence ridership trends.

Employment

Figure 5 shows the number of persons employed in the six-county Chicago Region. The number of persons employed decreased 0.8 percent in June 2017 compared to June 2016.

Figure 5: Persons Employed in the Chicago Region



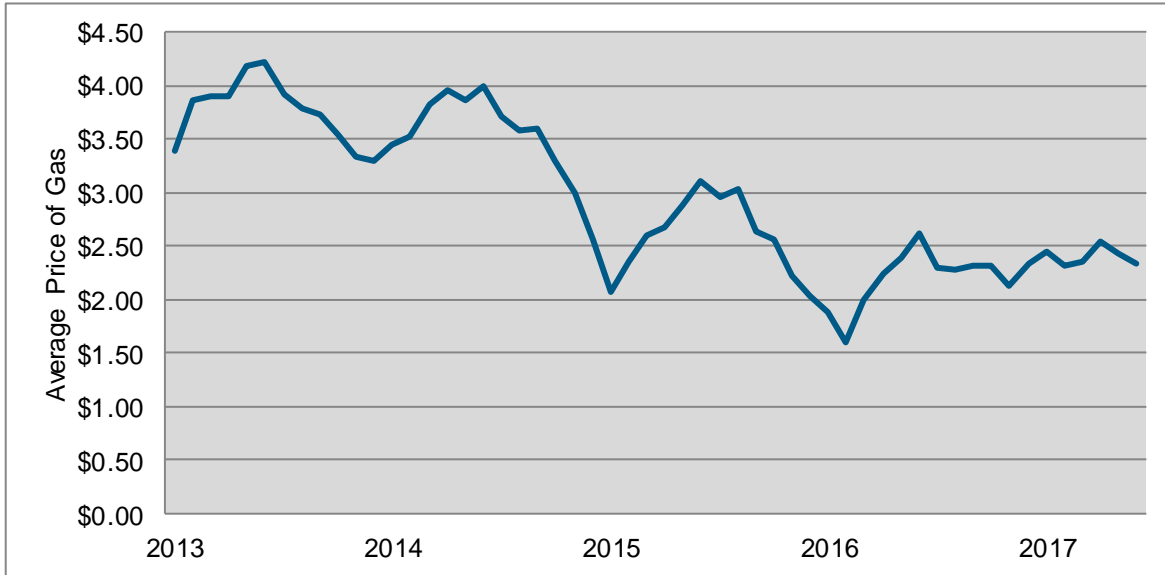
| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year-to-date Average |
|---------------|-------------|--------------|--------------|--------------|--------------|--------------|-------|-------|-------|-------|-------|-------|----------------------|
| 2013 | 3,896 | 3,890 | 3,884 | 3,893 | 3,940 | 3,964 | 3,966 | 3,951 | 3,955 | 3,945 | 3,964 | 3,951 | 3,911 |
| 2014 | 3,922 | 3,927 | 3,972 | 3,960 | 3,980 | 4,045 | 4,068 | 4,032 | 4,033 | 4,076 | 4,075 | 4,075 | 3,968 |
| 2015 | 4,010 | 4,014 | 4,016 | 4,038 | 4,066 | 4,122 | 4,134 | 4,108 | 4,084 | 4,107 | 4,078 | 4,072 | 4,044 |
| 2016 | 4,033 | 4,078 | 4,115 | 4,128 | 4,150 | 4,192 | 4,218 | 4,155 | 4,125 | 4,106 | 4,105 | 4,087 | 4,116 |
| 2017 | 4,044 | 4,070 | 4,098 | 4,066 | 4,102 | 4,157 | | | | | | | 4,090 |
| Change | 0.3% | -0.2% | -0.4% | -1.5% | -1.1% | -0.8% | | | | | | | -0.6% |

Source: Illinois Department of Employment Security

Gas Prices

Figure 6 shows the average price of unleaded regular gas for the Chicago-Gary-Kenosha area. The average price of a gallon of regular unleaded gas was \$2.34 in June 2017, \$0.27 lower compared to June 2016.

Figure 6: Chicago Region Average Gas Prices



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year-to-date Average |
|---------------|---------------|---------------|---------------|---------------|---------------|----------------|--------|--------|--------|--------|--------|--------|----------------------|
| 2013 | \$3.39 | \$3.85 | \$3.90 | \$3.90 | \$4.18 | \$4.23 | \$3.92 | \$3.79 | \$3.74 | \$3.54 | \$3.34 | \$3.30 | \$ 3.91 |
| 2014 | \$3.45 | \$3.52 | \$3.83 | \$3.95 | \$3.86 | \$3.99 | \$3.71 | \$3.57 | \$3.61 | \$3.30 | \$3.00 | \$2.57 | \$ 3.77 |
| 2015 | \$2.07 | \$2.36 | \$2.60 | \$2.67 | \$2.88 | \$3.12 | \$2.95 | \$3.04 | \$2.64 | \$2.56 | \$2.23 | \$2.03 | \$ 2.62 |
| 2016 | \$1.89 | \$1.61 | \$2.00 | \$2.24 | \$2.40 | \$2.61 | \$2.30 | \$2.29 | \$2.31 | \$2.31 | \$2.14 | \$2.33 | \$ 2.12 |
| 2017 | \$2.45 | \$2.32 | \$2.35 | \$2.55 | \$2.43 | \$2.34 | - | - | - | - | - | - | \$ 2.41 |
| Change | \$0.56 | \$0.71 | \$0.35 | \$0.31 | \$0.03 | -\$0.27 | - | - | - | - | - | - | \$ 0.28 |

Source: Bureau of Labor Statistics

Road Construction

No new roadway construction projects of regional significance began in June. The following projects are either under construction or were recently completed:

- Jane Byrne Interchange Reconfiguration – In 2015, work began on a major reconfiguration of the Jane Byrne Interchange. The project is expected to last through mid-2017.
- Union Station Access - The Adams Street Bridge Reconstruction project was completed in early 2017. The project periodically restricted pedestrian access to Union Station via Adams Street in 2016.

Service Changes

No service changes occurred in June.

Special Events and Promotions

Metra added additional service for Blues Fest and Spring Awakening (June 9-10) and the Chicago Pride Parade (June 25).

Passenger Revenue and Ticket Sales

Passenger Revenue

Table 7 shows passenger revenue by line for June, the last three months, and the last 12 months.

Table 7: Passenger Revenue by Line

| | June (thousands) | | | Last 3 Months (thousands) | | | Last 12 Months (thousands) | | |
|--------------|------------------|------------------|-------------|---------------------------|------------------|-------------|----------------------------|-------------------|-------------|
| | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change |
| BNSF | \$ 6,366 | \$ 6,774 | 6.4% | \$ 18,096 | \$ 19,194 | 6.1% | \$ 70,784 | \$ 73,598 | 4.0% |
| ME | \$ 2,938 | \$ 2,969 | 1.0% | \$ 8,590 | \$ 8,644 | 0.6% | \$ 34,298 | \$ 34,033 | -0.8% |
| HC | \$ 288 | \$ 309 | 7.3% | \$ 834 | \$ 901 | 8.1% | \$ 3,148 | \$ 3,489 | 10.8% |
| MD-N | \$ 2,757 | \$ 2,907 | 5.4% | \$ 7,708 | \$ 8,093 | 5.0% | \$ 30,458 | \$ 31,285 | 2.7% |
| MD-W | \$ 2,606 | \$ 2,620 | 0.5% | \$ 7,398 | \$ 7,509 | 1.5% | \$ 29,442 | \$ 29,484 | 0.1% |
| NCS | \$ 785 | \$ 814 | 3.7% | \$ 2,223 | \$ 2,286 | 2.8% | \$ 8,795 | \$ 8,894 | 1.1% |
| RI | \$ 2,952 | \$ 3,078 | 4.3% | \$ 8,449 | \$ 8,809 | 4.3% | \$ 33,446 | \$ 34,170 | 2.2% |
| SWS | \$ 898 | \$ 920 | 2.5% | \$ 2,617 | \$ 2,682 | 2.5% | \$ 10,438 | \$ 10,529 | 0.9% |
| UP-N | \$ 3,269 | \$ 3,400 | 4.0% | \$ 9,075 | \$ 9,464 | 4.3% | \$ 35,447 | \$ 36,544 | 3.1% |
| UP-NW | \$ 4,542 | \$ 4,702 | 3.5% | \$ 12,735 | \$ 13,272 | 4.2% | \$ 50,208 | \$ 51,540 | 2.7% |
| UP-W | \$ 3,275 | \$ 3,471 | 6.0% | \$ 9,197 | \$ 9,770 | 6.2% | \$ 35,906 | \$ 37,528 | 4.5% |
| Total | \$ 30,675 | \$ 31,962 | 4.2% | \$ 86,922 | \$ 90,625 | 4.3% | \$ 342,370 | \$ 351,095 | 2.5% |

Table 8 shows passenger revenue by ticket type for June, the last three months, and the last 12 months.

Table 8: Passenger Revenue by Ticket Type

| | June (thousands) | | | | | Last 3 Months (thousands) | | | | |
|----------------------------|------------------|------------------|-------------|-------|-------|---------------------------|------------------|-------------|-------|-------|
| | 2016 | 2017 | Change | Share | | 2016 | 2017 | Change | Share | |
| | | | | 2016 | 2017 | | | | 2016 | 2017 |
| Monthly | \$ 15,964 | \$ 16,267 | 1.9% | 52.0% | 50.8% | \$ 47,984 | \$ 48,916 | 1.9% | 55.1% | 53.9% |
| Ten-Ride | \$ 8,022 | \$ 8,765 | 9.3% | 26.1% | 27.4% | \$ 22,267 | \$ 24,508 | 10.1% | 25.6% | 27.0% |
| One-Way | \$ 5,686 | \$ 5,830 | 2.5% | 18.5% | 18.2% | \$ 14,119 | \$ 14,436 | 2.2% | 16.2% | 15.9% |
| Weekend | \$ 1,025 | \$ 1,119 | 9.2% | 3.3% | 3.5% | \$ 2,645 | \$ 2,814 | 6.4% | 3.0% | 3.1% |
| Special Event & Ravinia | \$ 20 | \$ 14 | -30.6% | 0.1% | 0.0% | \$ 20 | \$ 14 | -30.4% | 0.0% | 0.0% |
| Total ¹ | \$ 30,717 | \$ 31,996 | 4.2% | | | \$ 87,036 | \$ 90,687 | 4.2% | | |

| | Last 12 Months (thousands) | | | | |
|----------------------------|----------------------------|------------------|-------------|-------|-------|
| | 2016 | 2017 | Change | Share | |
| | | | | 2016 | 2017 |
| Monthly | \$190,869 | \$189,863 | -0.5% | 55.7% | 54.0% |
| Ten-Ride | \$ 86,606 | \$ 94,572 | 9.2% | 25.3% | 26.9% |
| One-Way | \$ 54,063 | \$ 55,101 | 1.9% | 15.8% | 15.7% |
| Weekend | \$ 11,027 | \$ 10,893 | -1.2% | 3.2% | 3.1% |
| Special Event & Ravinia | \$ 351 | \$ 915 | 160.5% | 0.1% | 0.3% |
| Total ¹ | \$342,917 | \$351,345 | 2.5% | | |

¹ Passenger revenue totals differ from those presented in other tables in this report due to adjustments made for group sales, marketing sales, and refunds

Table 9 shows passenger revenue by ticket type and sales channel for June 2016 and 2017. Passenger revenue totals are adjusted for group sales, marketing sales, and refunds. The commuter benefit category includes only direct ticket sales through third party employee benefit providers; it does not include purchases made with the RTA Transit Benefit Prepaid MasterCard through the internet, ticket agents, vending machines, and the Ventra Mobile App.

Table 9: Passenger Revenue by Ticket Type and Sales Channel

| June | Monthly (thousands) | | | | | Ten-Ride (thousands) | | | | |
|------------------------------|---------------------|------------------|-------------|-------|-------|---|-----------------|-------------|-------|-------|
| | 2016 | 2017 | Change | Share | | 2016 | 2017 | Change | Share | |
| | | | | 2016 | 2017 | | | | 2016 | 2017 |
| Commuter Benefit | \$ 5,219 | \$ 5,163 | -1.1% | 32.7% | 31.7% | \$ 650 | \$ 629 | -3.3% | 8.1% | 7.2% |
| Conductor | \$ - | \$ - | - | 0.0% | 0.0% | \$ - | \$ - | - | 0.0% | 0.0% |
| Internet | \$ 577 | \$ 431 | -25.3% | 3.6% | 2.6% | \$ 85 | \$ 69 | -19.3% | 1.1% | 0.8% |
| Mail | \$ 594 | \$ 442 | -25.6% | 3.7% | 2.7% | \$ 0 | \$ - | -100.0% | 0.0% | 0.0% |
| Ticket Agent | \$ 5,596 | \$ 5,112 | -8.6% | 35.1% | 31.4% | \$ 3,477 | \$ 2,960 | -14.9% | 43.3% | 33.8% |
| Vending Machine ² | \$ 807 | \$ 691 | -14.3% | 5.1% | 4.2% | \$ 858 | \$ 652 | -24.0% | 10.7% | 7.4% |
| Ventra Mobile App | \$ 3,171 | \$ 4,428 | 39.7% | 19.9% | 27.2% | \$ 2,952 | \$ 4,456 | 51.0% | 36.8% | 50.8% |
| Total | \$ 15,964 | \$ 16,267 | 1.9% | | | \$ 8,022 | \$ 8,765 | 9.3% | | |
| | One-Way (thousands) | | | | | Weekend, Special Event, & Ravinia (thousands) | | | | |
| | 2016 | 2017 | Change | Share | | 2016 | 2017 | Change | Share | |
| | | | | 2016 | 2017 | | | | 2016 | 2017 |
| Commuter Benefit | \$ - | \$ - | - | 0.0% | 0.0% | \$ - | \$ - | - | 0.0% | 0.0% |
| Conductor | \$ 1,703 | \$ 1,469 | -13.8% | 30.0% | 25.2% | \$ 713 | \$ 633 | -11.2% | 68.2% | 55.9% |
| Internet | \$ - | \$ - | - | 0.0% | 0.0% | \$ - | \$ - | - | 0.0% | 0.0% |
| Mail | \$ - | \$ - | - | 0.0% | 0.0% | \$ - | \$ - | - | 0.0% | 0.0% |
| Ticket Agent ² | \$ 2,345 | \$ 2,086 | -11.0% | 41.2% | 35.8% | \$ 146 | \$ 159 | 9.3% | 14.0% | 14.1% |
| Vending Machine | \$ 448 | \$ 236 | -47.2% | 7.9% | 4.1% | \$ 46 | \$ 37 | -20.9% | 4.4% | 3.2% |
| Ventra Mobile App | \$ 1,190 | \$ 2,039 | 71.4% | 20.9% | 35.0% | \$ 140 | \$ 304 | 116.9% | 13.4% | 26.8% |
| Total | \$ 5,686 | \$ 5,830 | 2.5% | | | \$ 1,045 | \$ 1,133 | 8.4% | | |

| | Total (thousands) | | | | |
|---------------------------|-------------------|------------------|-------------|-------|-------|
| | 2016 | 2017 | Change | Share | |
| | | | | 2016 | 2017 |
| Commuter Benefit | \$ 5,869 | \$ 5,791 | -1.3% | 19.1% | 18.1% |
| Conductor | \$ 2,416 | \$ 2,102 | -13.0% | 7.9% | 6.6% |
| Internet | \$ 662 | \$ 500 | -24.5% | 2.2% | 1.6% |
| Mail | \$ 594 | \$ 442 | -25.6% | 1.9% | 1.4% |
| Ticket Agent ² | \$ 11,564 | \$ 10,318 | -10.8% | 37.6% | 32.2% |
| Vending Machine | \$ 2,159 | \$ 1,616 | -25.1% | 7.0% | 5.1% |
| Ventra Mobile App | \$ 7,452 | \$ 11,227 | 50.7% | 24.3% | 35.1% |
| Total ¹ | \$ 30,717 | \$ 31,996 | 4.2% | | |

¹ Passenger revenue totals differ from those presented in other tables in this report due to adjustments made for group sales, marketing sales, and refunds

² Cash vending machines (previously present only on the Metra Electric Line) were eliminated effective May 1, 2017

Ticket Sales

Table 10 shows ticket sales by ticket type for June, the last three months, and the last 12 months. Monthly ticket sales decreased by 4.6 percent in June compared to the previous year, while ten-ride ticket sales increased by 3.7 percent in the same period.

Table 10: Ticket Sales by Ticket Type

| | June (thousands) | | | | | Last 3 Months (thousands) | | | | |
|-------------------------|------------------|--------------|--------------|-------|-------|---------------------------|--------------|--------------|-------|-------|
| | 2016 | 2017 | Change | Share | | 2016 | 2017 | Change | Share | |
| | | | | 2016 | 2017 | | | | 2016 | 2017 |
| Monthly | 96 | 91 | -4.6% | 7.0% | 6.7% | 288 | 275 | -4.6% | 8.2% | 7.9% |
| Ten-Ride | 156 | 162 | 3.7% | 11.4% | 11.9% | 434 | 453 | 4.4% | 12.4% | 13.0% |
| One-Way | 983 | 967 | -1.7% | 72.0% | 71.0% | 2,450 | 2,394 | -2.3% | 69.9% | 68.8% |
| Weekend | 128 | 140 | 9.2% | 9.4% | 10.3% | 331 | 353 | 6.9% | 9.4% | 10.2% |
| Special Event & Ravinia | 3 | 2 | -30.6% | 0.2% | 0.1% | 3 | 2 | -30.6% | 0.1% | 0.1% |
| Total | 1,365 | 1,361 | -0.3% | | | 3,505 | 3,477 | -0.8% | | |

| | Last 12 Months (thousands) | | | | |
|-------------------------|----------------------------|---------------|--------------|-------|-------|
| | 2016 | 2017 | Change | Share | |
| | | | | 2016 | 2017 |
| Monthly | 1,155 | 1,108 | -4.1% | 8.3% | 8.0% |
| Ten-Ride | 1,719 | 1,805 | 5.0% | 12.4% | 13.1% |
| One-Way | 9,547 | 9,365 | -1.9% | 69.0% | 67.9% |
| Weekend | 1,378 | 1,363 | -1.1% | 10.0% | 9.9% |
| Special Event & Ravinia | 38 | 143 | 274.1% | 0.3% | 1.0% |
| Total | 13,837 | 13,784 | -0.4% | | |

Tables 11-16 detail ticket sales by line and ticket type.

Table 11: Monthly Ticket Sales by Line

| June | 2016 | 2017 | Change |
|--------------|---------------|---------------|--------------|
| BNSF | 20,955 | 20,335 | -3.0% |
| MED | 9,680 | 9,073 | -6.3% |
| HC | 1,103 | 1,051 | -4.7% |
| MD-N | 7,572 | 7,200 | -4.9% |
| MD-W | 7,775 | 7,303 | -6.1% |
| NCS | 2,278 | 2,145 | -5.8% |
| RID | 10,734 | 10,317 | -3.9% |
| SWS | 3,579 | 3,302 | -7.7% |
| UP-N | 9,206 | 8,693 | -5.6% |
| UP-NW | 13,054 | 12,354 | -5.4% |
| UP-W | 9,779 | 9,521 | -2.6% |
| Total | 95,715 | 91,294 | -4.6% |

Table 12: Ten-Ride Ticket Sales by Line

| June | 2016 | 2017 | Change |
|--------------|----------------|----------------|-------------|
| BNSF | 31,632 | 33,466 | 5.8% |
| MED | 14,510 | 14,287 | -1.5% |
| HC | 1,159 | 1,295 | 11.7% |
| MD-N | 15,862 | 16,699 | 5.3% |
| MD-W | 10,510 | 10,468 | -0.4% |
| NCS | 3,487 | 3,690 | 5.8% |
| RID | 12,612 | 12,865 | 2.0% |
| SWS | 4,053 | 4,193 | 3.5% |
| UP-N | 24,075 | 24,684 | 2.5% |
| UP-NW | 21,270 | 22,404 | 5.3% |
| UP-W | 16,742 | 17,698 | 5.7% |
| Total | 155,912 | 161,749 | 3.7% |

Table 13: One-Way (Station and Mobile) Ticket Sales by Line

| June | 2016 | 2017 | Change |
|------------------|----------------|----------------|-------------|
| BNSF | 119,100 | 131,448 | 10.4% |
| MED ¹ | 109,312 | 90,430 | -17.3% |
| HC | 2,189 | 3,019 | 37.9% |
| MD-N | 58,878 | 64,879 | 10.2% |
| MD-W | 61,223 | 62,355 | 1.8% |
| NCS | 9,611 | 11,453 | 19.2% |
| RID | 59,998 | 63,892 | 6.5% |
| SWS | 12,499 | 14,264 | 14.1% |
| UP-N | 73,723 | 82,001 | 11.2% |
| UP-NW | 95,436 | 104,712 | 9.7% |
| UP-W | 72,448 | 79,912 | 10.3% |
| Total | 674,417 | 708,365 | 5.0% |

Table 14: One-Way (Conductor) Ticket Sales by Line

| June | 2016 | 2017 | Change |
|------------------|----------------|----------------|---------------|
| BNSF | 34,195 | 28,253 | -17.4% |
| MED ¹ | 29,326 | 33,531 | 14.3% |
| HC | 790 | 707 | -10.5% |
| MD-N | 30,563 | 26,751 | -12.5% |
| MD-W | 34,198 | 27,212 | -20.4% |
| NCS | 9,043 | 8,236 | -8.9% |
| RID | 27,725 | 22,398 | -19.2% |
| SWS | 7,353 | 6,080 | -17.3% |
| UP-N | 53,697 | 42,891 | -20.1% |
| UP-NW | 49,151 | 36,719 | -25.3% |
| UP-W | 32,589 | 25,458 | -21.9% |
| Total | 308,630 | 258,236 | -16.3% |

Table 15: Weekend, Special Event, Ravinia (Station and Mobile) Ticket Sales by Line

| June | 2016 | 2017 | Change |
|------------------|---------------|---------------|--------------|
| BNSF | 8,448 | 13,290 | 57.3% |
| MED ¹ | 6,035 | 6,650 | 10.2% |
| HC | - | - | - |
| MD-N | 3,983 | 6,492 | 63.0% |
| MD-W | 3,456 | 5,671 | 64.1% |
| NCS | - | - | - |
| RID | 1,956 | 3,467 | 77.2% |
| SWS | 51 | 136 | 166.7% |
| UP-N | 6,949 | 8,988 | 29.3% |
| UP-NW | 6,735 | 10,797 | 60.3% |
| UP-W | 3,923 | 7,023 | 79.0% |
| Total | 41,536 | 62,514 | 50.5% |

Table 16: Weekend, Special Event, Ravinia (Conductor) Ticket Sales by Line

| June | 2016 | 2017 | Change |
|------------------|---------------|---------------|---------------|
| BNSF | 14,008 | 11,813 | -15.7% |
| MED ¹ | 2,669 | 4,190 | 57.0% |
| HC | - | - | - |
| MD-N | 10,330 | 8,724 | -15.5% |
| MD-W | 11,010 | 8,862 | -19.5% |
| NCS | - | - | - |
| RID | 7,994 | 8,257 | 3.3% |
| SWS | 401 | 442 | 10.2% |
| UP-N | 12,779 | 10,439 | -18.3% |
| UP-NW | 17,240 | 15,472 | -10.3% |
| UP-W | 12,680 | 10,915 | -13.9% |
| Total | 89,111 | 79,114 | -11.2% |

¹ Cash vending machines (previously present only on the Metra Electric Line) were eliminated effective May 1, 2017

Table 17 shows ticket sales by ticket type, sales channel, and tender type for June 2016 and 2017. Table 18 shows ticket sales by ticket type, sales channel, and tender type for January-June 2016 and 2017. The commuter benefit category includes only direct ticket sales through third party employee benefit providers; it does not include purchases made with the RTA Transit Benefit Prepaid MasterCard through the internet, ticket agents, vending machines, and the Ventra Mobile App.

Table 17: Ticket Sales by Ticket Type, Sales Channel, and Tender Type (June)

| June | Monthly (thousands) | | | | | Ten-Ride (thousands) | | | | |
|--------------------------|---------------------|------------|--------------|-------|-------|---|------------|-------------|-------|-------|
| | 2016 | 2017 | Change | Share | | 2016 | 2017 | Change | Share | |
| | | | | 2016 | 2017 | | | | 2016 | 2017 |
| Commuter Benefit | 31 | 28 | -7.3% | 32.0% | 31.1% | 12 | 11 | -8.4% | 7.5% | 6.7% |
| Conductor | - | - | - | 0.0% | 0.0% | - | - | - | 0.0% | 0.0% |
| Internet | 3 | 2 | -30.0% | 3.6% | 2.6% | 2 | 1 | -22.1% | 1.0% | 0.8% |
| Mail | 4 | 3 | -30.0% | 3.8% | 2.8% | 0 | - | -100.0% | 0.0% | 0.0% |
| Ticket Agent | 34 | 29 | -14.6% | 35.6% | 31.9% | 70 | 57 | -18.5% | 44.7% | 35.1% |
| <i>Cash & Other</i> | 6 | 5 | -19.6% | | | 12 | 10 | -20.3% | | |
| <i>Credit Card</i> | 28 | 24 | -13.6% | | | 58 | 47 | -18.1% | | |
| Vending Machine | 5 | 4 | -20.2% | 5.1% | 4.3% | 17 | 12 | -28.7% | 10.7% | 7.3% |
| <i>Cash¹</i> | - | - | - | | | 0 | - | -100.0% | | |
| <i>Credit Card</i> | 5 | 4 | -20.2% | | | 16 | 12 | -26.8% | | |
| Ventra Mobile App | 19 | 25 | 31.1% | 19.8% | 27.3% | 56 | 81 | 44.3% | 36.0% | 50.1% |
| <i>Credit Card</i> | 17 | 23 | 30.7% | | | 54 | 77 | 43.8% | | |
| <i>Mixed & Other</i> | 1 | 1 | 19.6% | | | 1 | 1 | 16.4% | | |
| <i>Ventra</i> | 0 | 1 | - | | | 2 | 3 | 72.1% | | |
| Total | 96 | 91 | -4.6% | | | 156 | 162 | 3.7% | | |
| | One-Way (thousands) | | | | | Weekend, Special Event, & Ravinia (thousands) | | | | |
| | 2016 | 2017 | Change | Share | | 2016 | 2017 | Change | Share | |
| | | | | 2016 | 2017 | | | | 2016 | 2017 |
| Commuter Benefit | - | - | - | 0.0% | 0.0% | - | - | - | 0.0% | 0.0% |
| Conductor | 309 | 258 | -16.3% | 31.4% | 26.7% | 89 | 79 | -11.1% | 68.2% | 55.9% |
| Internet | - | - | - | 0.0% | 0.0% | - | - | - | 0.0% | 0.0% |
| Mail | - | - | - | 0.0% | 0.0% | - | - | - | 0.0% | 0.0% |
| Ticket Agent | 396 | 338 | -14.6% | 40.3% | 35.0% | 18 | 20 | 9.3% | 14.0% | 14.1% |
| <i>Cash & Other</i> | 237 | 197 | -17.1% | | | 9 | 11 | 12.5% | | |
| <i>Credit Card</i> | 159 | 142 | -10.9% | | | 9 | 9 | 6.0% | | |
| Vending Machine | 77 | 38 | -50.6% | 7.8% | 3.9% | 6 | 5 | -20.9% | 4.4% | 3.2% |
| <i>Cash¹</i> | 28 | - | -100.0% | | | 2 | - | -100.0% | | |
| <i>Credit Card</i> | 49 | 38 | -22.1% | | | 4 | 5 | 11.5% | | |
| Ventra Mobile App | 201 | 332 | 65.0% | 20.5% | 34.4% | 18 | 38 | 116.9% | 13.4% | 26.8% |
| <i>Credit Card</i> | 175 | 293 | 67.7% | | | 15 | 34 | 122.9% | | |
| <i>Mixed & Other</i> | 2 | 3 | 27.1% | | | 0 | 0 | 40.1% | | |
| <i>Ventra</i> | 24 | 36 | 49.6% | | | 2 | 3 | 79.2% | | |
| Total | 983 | 967 | -1.7% | | | 131 | 142 | 8.5% | | |

¹ Cash vending machines (previously present only on the Metra Electric Line) were eliminated effective May 1, 2017

Table 18: Ticket Sales by Ticket Type, Sales Channel, and Tender Type (Year-to-date)

| Year-to-date | Monthly (thousands) | | | | | Ten-Ride (thousands) | | | | |
|--------------------------|---------------------|--------------|--------------|-------|-------|---|------------|-------------|-------|-------|
| | 2016 | 2017 | Change | Share | | 2016 | 2017 | Change | Share | |
| | | | | 2016 | 2017 | | | | 2016 | 2017 |
| Commuter Benefit | 187 | 174 | -7.2% | 32.4% | 31.5% | 70 | 64 | -8.7% | 8.2% | 7.0% |
| Conductor | - | - | - | 0.0% | 0.0% | - | - | - | 0.0% | 0.0% |
| Internet | 23 | 14 | -37.3% | 3.9% | 2.6% | 10 | 7 | -28.7% | 1.2% | 0.8% |
| Mail | 23 | 17 | -25.1% | 4.0% | 3.2% | 0 | 0 | -92.1% | 0.0% | 0.0% |
| Ticket Agent | 214 | 181 | -15.2% | 37.0% | 32.8% | 407 | 326 | -19.8% | 47.5% | 35.9% |
| <i>Cash & Other</i> | 47 | 32 | -30.4% | | | 73 | 58 | -21.5% | | |
| <i>Credit Card</i> | 167 | 149 | -11.0% | | | 334 | 269 | -19.4% | | |
| Vending Machine | 31 | 24 | -21.2% | 5.3% | 4.4% | 104 | 70 | -32.8% | 12.1% | 7.7% |
| <i>Cash¹</i> | - | - | - | | | 2 | 1 | -60.7% | | |
| <i>Credit Card</i> | 31 | 24 | -21.2% | | | 101 | 69 | -32.1% | | |
| Ventra Mobile App | 100 | 141 | 41.4% | 17.3% | 25.6% | 265 | 440 | 65.9% | 31.0% | 48.5% |
| <i>Credit Card</i> | 89 | 128 | 43.5% | | | 253 | 418 | 65.5% | | |
| <i>Mixed & Other</i> | 9 | 10 | 10.0% | | | 5 | 6 | 32.3% | | |
| <i>Ventra</i> | 1 | 3 | 121.8% | | | 8 | 16 | 98.9% | | |
| Total | 577 | 552 | -4.4% | | | 857 | 908 | 6.0% | | |
| | One-Way (thousands) | | | | | Weekend, Special Event, & Ravinia (thousands) | | | | |
| | 2016 | 2017 | Change | Share | | 2016 | 2017 | Change | Share | |
| 2016 | | | | 2017 | 2016 | | | | 2017 | |
| Commuter Benefit | - | - | - | 0.0% | 0.0% | - | - | - | 0.0% | 0.0% |
| Conductor | 1,417 | 1,145 | -19.2% | 32.3% | 26.6% | 402 | 343 | -14.7% | 66.6% | 55.9% |
| Internet | - | - | - | 0.0% | 0.0% | - | - | - | 0.0% | 0.0% |
| Mail | - | - | - | 0.0% | 0.0% | - | - | - | 0.0% | 0.0% |
| Ticket Agent | 1,793 | 1,458 | -18.7% | 40.8% | 33.9% | 102 | 91 | -10.0% | 16.8% | 14.9% |
| <i>Cash & Other</i> | 1,078 | 857 | -20.5% | | | 56 | 51 | -9.0% | | |
| <i>Credit Card</i> | 715 | 601 | -16.0% | | | 45 | 40 | -11.3% | | |
| Vending Machine | 384 | 216 | -43.9% | 8.8% | 5.0% | 31 | 23 | -26.9% | 5.1% | 3.7% |
| <i>Cash¹</i> | 142 | 52 | -63.7% | | | 8 | 3 | -59.9% | | |
| <i>Credit Card</i> | 242 | 164 | -32.3% | | | 23 | 19 | -15.1% | | |
| Ventra Mobile App | 796 | 1,480 | 85.9% | 18.1% | 34.4% | 69 | 156 | 126.3% | 11.4% | 25.5% |
| <i>Credit Card</i> | 687 | 1,297 | 88.8% | | | 60 | 140 | 133.7% | | |
| <i>Mixed & Other</i> | 10 | 15 | 43.8% | | | 1 | 2 | 69.7% | | |
| <i>Ventra</i> | 99 | 168 | 69.7% | | | 7 | 14 | 93.1% | | |
| Total | 4,390 | 4,298 | -2.1% | | | 604 | 613 | 1.6% | | |

¹ Cash vending machines (previously present only on the Metra Electric Line) were eliminated effective May 1, 2017

Table 19 shows total ticket sales by sales channel and tender type for June 2016 and 2017. Table 20 shows total ticket sales by sales channel and tender type for January-June 2016 and 2017. The commuter benefit category includes only direct ticket sales through third party employee benefit providers; it does not include purchases made with the RTA Transit Benefit Prepaid MasterCard through the internet, ticket agents, vending machines, and the Ventra Mobile App.

Table 19: Total Ticket Sales by Sales Channel and Tender Type (June)

| June | Total (thousands) | | | Share | |
|--------------------------|-------------------|--------------|--------------|-------|-------|
| | 2016 | 2017 | Change | 2016 | 2017 |
| Commuter Benefit | 42 | 39 | -7.6% | 3.1% | 2.9% |
| Conductor | 398 | 337 | -15.2% | 29.1% | 24.8% |
| Internet | 5 | 4 | -27.5% | 0.4% | 0.3% |
| Mail | 4 | 3 | -30.1% | 0.3% | 0.2% |
| Ticket Agent | 518 | 444 | -14.3% | 38.0% | 32.6% |
| <i>Cash & Other</i> | 265 | 222 | -16.3% | | |
| <i>Credit Card</i> | 253 | 222 | -12.2% | | |
| Vending Machine | 104 | 58 | -44.1% | 7.6% | 4.3% |
| <i>Cash¹</i> | 30 | - | -100.0% | | |
| <i>Credit Card</i> | 74 | 58 | -21.1% | | |
| Ventra Mobile App | 294 | 476 | 61.9% | 21.5% | 35.0% |
| <i>Credit Card</i> | 261 | 427 | 63.6% | | |
| <i>Mixed & Other</i> | 5 | 6 | 24.0% | | |
| <i>Ventra</i> | 28 | 43 | 53.5% | | |
| Total | 1,365 | 1,361 | -0.3% | | |

¹ Cash vending machines (previously present only on the Metra Electric Line) were eliminated effective May 1, 2017

Table 20: Total Ticket Sales by Sales Channel and Tender Type (Year-to-date)

| Year-to-date | Total (thousands) | | | Share | |
|--------------------------|-------------------|--------------|--------------|-------|-------|
| | 2016 | 2017 | Change | 2016 | 2017 |
| Commuter Benefit | 257 | 237 | -7.7% | 4.0% | 3.7% |
| Conductor | 1,819 | 1,488 | -18.2% | 28.3% | 23.3% |
| Internet | 33 | 22 | -34.6% | 0.5% | 0.3% |
| Mail | 23 | 17 | -25.2% | 0.4% | 0.3% |
| Ticket Agent | 2,515 | 2,057 | -18.2% | 39.1% | 32.3% |
| <i>Cash & Other</i> | 1,253 | 998 | -20.4% | | |
| <i>Credit Card</i> | 1,262 | 1,059 | -16.1% | | |
| Vending Machine | 550 | 332 | -39.6% | 8.6% | 5.2% |
| <i>Cash¹</i> | 152 | 56 | -63.4% | | |
| <i>Credit Card</i> | 397 | 276 | -30.4% | | |
| Ventra Mobile App | 1,231 | 2,218 | 80.2% | 19.1% | 34.8% |
| <i>Credit Card</i> | 1,089 | 1,984 | 82.1% | | |
| <i>Mixed & Other</i> | 25 | 33 | 30.4% | | |
| <i>Ventra</i> | 116 | 201 | 73.8% | | |
| Total | 6,428 | 6,371 | -0.9% | | |

¹ Cash vending machines (previously present only on the Metra Electric Line) were eliminated effective May 1, 2017

Link-Up and PlusBus Sales

Sales of CTA Link-Up passes declined by 12.5 percent in June compared to the previous year, and sales of Pace PlusBus passes declined by 8.2 percent in the same period. Table 21 shows Link-Up and PlusBus sales by month for 2016 and 2017.

Table 21: Link-Up and PlusBus Sales

| | 2016 | | 2017 | | Change | | Mobile Share (2017) | |
|-----------------------|---------------|---------------|---------------|---------------|--------------|--------------|---------------------|--------------|
| | Link-Up | PlusBus | Link-Up | PlusBus | Link-Up | PlusBus | Link-Up | Plus Bus |
| Jan | 3,686 | 1,314 | 3,414 | 1,276 | -7.4% | -2.9% | 18.4% | 14.9% |
| Feb | 3,737 | 1,333 | 3,346 | 1,284 | -10.5% | -3.7% | 17.9% | 14.5% |
| Mar | 3,657 | 1,360 | 3,278 | 1,287 | -10.4% | -5.4% | 18.0% | 15.1% |
| Apr | 3,496 | 1,320 | 3,179 | 1,226 | -9.1% | -7.1% | 18.6% | 15.1% |
| May | 3,443 | 1,269 | 3,115 | 1,185 | -9.5% | -6.6% | 18.8% | 14.2% |
| Jun | 3,410 | 1,261 | 2,985 | 1,158 | -12.5% | -8.2% | 17.2% | 15.0% |
| Jul | 3,310 | 1,221 | - | - | - | - | - | - |
| Aug | 3,182 | 1,201 | - | - | - | - | - | - |
| Sep | 3,266 | 1,267 | - | - | - | - | - | - |
| Oct | 3,338 | 1,272 | - | - | - | - | - | - |
| Nov | 3,345 | 1,291 | - | - | - | - | - | - |
| Dec | 3,190 | 1,174 | - | - | - | - | - | - |
| Last 3 Months | 10,596 | 3,949 | 9,572 | 3,698 | -9.7% | -6.4% | 18.2% | 14.5% |
| Last 12 Months | 43,135 | 15,746 | 39,373 | 14,945 | -8.7% | -5.1% | 14.5% | 12.7% |
| Year-to-date | 18,019 | 6,596 | 16,332 | 6,258 | -9.4% | -5.1% | 7.5% | 6.0% |

Reduced Fare Sales

Seniors, some Medicare recipients, some persons with disabilities, primary and secondary school students, children, and military personnel are eligible for reduced fares on Metra. Table 22 shows the number of reduced fare tickets sold by month for 2016 and 2017.

Table 22: Reduced Fare Ticket Sales

| | 2016 | | | | 2017 | | | |
|-----------------------|---------------|----------------|--------------------------|-------------------|---------------|----------------|--------------------------|-------------------|
| | Monthly | Ten-Ride | One-Way Station & Mobile | One-Way Conductor | Monthly | Ten-Ride | One-Way Station & Mobile | One-Way Conductor |
| Jan | 3,227 | 13,652 | 29,830 | 27,709 | 3,057 | 16,713 | 40,985 | 24,673 |
| Feb | 3,229 | 10,806 | 32,860 | 28,032 | 3,125 | 9,763 | 39,437 | 23,774 |
| Mar | 3,328 | 12,215 | 56,952 | 34,402 | 3,215 | 12,430 | 55,605 | 26,617 |
| Apr | 3,286 | 12,109 | 43,836 | 29,853 | 3,121 | 11,599 | 47,172 | 26,185 |
| May | 3,223 | 12,472 | 51,834 | 36,428 | 3,161 | 13,217 | 53,480 | 27,866 |
| Jun | 3,064 | 13,604 | 75,390 | 45,745 | 2,927 | 13,494 | 83,163 | 39,002 |
| Jul | 3,104 | 12,094 | 86,271 | 41,886 | - | - | - | - |
| Aug | 2,803 | 12,941 | 67,737 | 38,311 | - | - | - | - |
| Sep | 3,389 | 13,287 | 42,399 | 29,616 | - | - | - | - |
| Oct | 3,439 | 13,521 | 47,203 | 31,237 | - | - | - | - |
| Nov | 3,308 | 13,559 | 51,255 | 28,764 | - | - | - | - |
| Dec | 2,851 | 11,693 | 59,212 | 31,034 | - | - | - | - |
| Last 3 Months | 9,573 | 38,185 | 171,060 | 112,026 | 9,209 | 38,310 | 183,815 | 93,053 |
| Last 12 Months | 38,149 | 150,185 | 612,901 | 433,429 | 37,500 | 154,311 | 673,919 | 368,965 |
| Year-to-date | 19,357 | 74,858 | 290,702 | 202,169 | 18,606 | 77,216 | 319,842 | 168,117 |

| | Change | | | |
|-----------------------|--------------|-------------|--------------------------|-------------------|
| | Monthly | Ten-Ride | One-Way Station & Mobile | One-Way Conductor |
| Jan | -5.3% | 22.4% | 37.4% | -11.0% |
| Feb | -3.2% | -9.7% | 20.0% | -15.2% |
| Mar | -3.4% | 1.8% | -2.4% | -22.6% |
| Apr | -5.0% | -4.2% | 7.6% | -12.3% |
| May | -1.9% | 6.0% | 3.2% | -23.5% |
| Jun | -4.5% | -0.8% | 10.3% | -14.7% |
| Jul | - | - | - | - |
| Aug | - | - | - | - |
| Sep | - | - | - | - |
| Oct | - | - | - | - |
| Nov | - | - | - | - |
| Dec | - | - | - | - |
| Last 3 Months | -3.8% | 0.3% | 7.5% | -16.9% |
| Last 12 Months | -1.7% | 2.7% | 10.0% | -14.9% |
| Year-to-date | -3.9% | 3.1% | 10.0% | -16.8% |