

COMMUTER RAIL SYSTEM
ON-TIME PERFORMANCE REPORT

February 2011



COMMUTER RAIL ON-TIME PERFORMANCE

February 2011

This report presents an analysis of the February 2011 train delays as reported for Metra's eleven commuter rail lines. On-time is defined, for this analysis, as those trains arriving at their last station stop within five minutes of schedule. Trains that are six minutes or more behind schedule are regarded as late.

Table 1 presents the number of train delays by rail line and service period. During February 2011, Metra operated 15,293 scheduled trains, including 'extras'. 1,560 of these trains were delayed (late or annulled), representing an on-time performance rate of 89.8%. Table 2 lists on-time percentages by line for each month and year since 2006. Table 3 lists each train that was on time for less than 85% of its weekday runs in February 2011, in order of line, train, and dates delayed. The codes in the 'Delay Code' column of Table 3 are defined in Table 4 and shown sorted by delay-cause category in Table 5.

Table 6 provides a daily listing of the number of delays by line and branch for February 2011. Note that on Wednesday, February 2, 2011, Metra provided only Sunday-level service due to the "Groundhog Day" blizzard of 2011, which delivered over 20 inches of snow in a 24-hour period.

Table 7.a shows the frequency of train delays by delay-cause category and by line during February 2011. Table 7.b shows the average frequencies over the previous five Februarys, and Table 7.c shows the differences between Table 7.a and Table 7.b. There were 1,560 delays systemwide in February 2011, 831 more than the average over the previous five Februarys. Table 8.a shows delays from the beginning of the year through February 2011. Table 8.b shows the average frequencies through February of each of the previous five years, and Table 8.c shows the differences between Table 8.a and Table 8.b. Tables 9.a and 9.b display the systemwide frequency of train delays by cause and by month, for 2011 and 2010 respectively, and Table 9.c shows the difference between the two. From January through February of 2011, a total of 2,163 trains were delayed, compared to 1,078 trains delayed in the same two months of 2010.

Table 10 shows, by line and month, all train delays caused by freight operations over the past 24 months. In February 2011 freight operations delayed 120 trains systemwide, compared to 91 a year earlier. Tables 11.a and 11.b display the frequency of lift-deployment train delays by line and month, for 2011 and 2010 respectively. A total of 24 trains were delayed by lift deployment in February 2011.

A review of February 2011 late trains by duration of delay is shown in Table 12. The range with the greatest number of delays was, as usual, six-to-ten minutes, accounting for 36.6% of all late trains. Table 13 shows that the average length of delay was 21.8 minutes in February 2011. It should be noted that these averages relate only to reportable delays (i.e., trains late by six minutes or more).

**TABLE 1: SCHEDULED AND DELAYED TRAINS, AND ON-TIME PERFORMANCE BY SERVICE PERIOD AND LINE
February 2011**

	Weekdays									Weekends						Total		
	Peak*			Off-Peak**			Total			Saturdays			Sundays & Holidays			Trains Scheduled	Trains Late	Percent On-Time
	Trains Scheduled	Trains Late	Percent On-Time	Trains Scheduled	Trains Late	Percent On-Time	Trains Scheduled	Trains Late	Percent On-Time	Trains Scheduled	Trains Late	Percent On-Time	Trains Scheduled	Trains Late	Percent On-Time			
BNSF	1,005	111	89.0%	754	75	90.1%	1,759	186	89.4%	112	5	95.5%	90	13	85.6%	1,961	204	89.6%
Elec -ML	855	51	94.0%	646	48	92.6%	1,501	99	93.4%	184	5	97.3%	100	15	85.0%	1,785	119	93.3%
-BI	266	10	96.2%	437	13	97.0%	703	23	96.7%	120	2	98.3%	--	--	--	823	25	97.0%
-SC	<u>323</u>	<u>8</u>	97.5%	<u>703</u>	<u>25</u>	96.4%	<u>1,026</u>	<u>33</u>	96.8%	<u>192</u>	<u>1</u>	99.5%	<u>99</u>	<u>15</u>	84.8%	<u>1,317</u>	<u>49</u>	96.3%
Subtotal	1,444	69	95.2%	1,786	86	95.2%	3,230	155	95.2%	496	8	98.4%	199	30	84.9%	3,925	193	95.1%
Heritage	114	26	77.2%	--	--	--	114	26	77.2%	--	--	--	--	--	--	114	26	77.2%
Milw -N	475	66	86.1%	665	106	84.1%	1,140	172	84.9%	96	9	90.6%	88	14	84.1%	1,324	195	85.3%
-W	<u>513</u>	<u>68</u>	86.7%	<u>589</u>	<u>64</u>	89.1%	<u>1,102</u>	<u>132</u>	88.0%	<u>96</u>	<u>17</u>	82.3%	<u>90</u>	<u>16</u>	82.2%	<u>1,288</u>	<u>165</u>	87.2%
Subtotal	988	134	86.4%	1,254	170	86.4%	2,242	304	86.4%	192	26	86.5%	178	30	83.1%	2,612	360	86.2%
NCS	209	30	85.6%	209	19	90.9%	418	49	88.3%	--	--	--	--	--	--	418	49	88.3%
RI	684	53	92.3%	608	71	88.3%	1,292	124	90.4%	80	11	86.3%	80	17	78.8%	1,452	152	89.5%
SWS	209	22	89.5%	361	39	89.2%	570	61	89.3%	24	0	100.0%	--	--	--	594	61	89.7%
UP -N	570	96	83.2%	760	81	89.3%	1,330	177	86.7%	104	2	98.1%	90	23	74.4%	1,524	202	86.7%
-NW	627	102	83.7%	608	31	94.9%	1,235	133	89.2%	96	3	96.9%	75	13	82.7%	1,406	149	89.4%
-W	<u>511</u>	<u>62</u>	87.9%	<u>606</u>	<u>67</u>	88.9%	<u>1,117</u>	<u>129</u>	88.5%	<u>80</u>	<u>14</u>	82.5%	<u>90</u>	<u>21</u>	76.7%	<u>1,287</u>	<u>164</u>	87.3%
Subtotal	1,708	260	84.8%	1,974	179	90.9%	3,682	439	88.1%	280	19	93.2%	255	57	77.6%	4,217	515	87.8%
SYSTEM	6,361	705	88.9%	6,946	639	90.8%	13,307	1,344	89.9%	1,184	69	94.2%	802	147	81.7%	15,293	1,560	89.8%

*Includes peak direction trains operating during weekday peak periods. **Includes all other weekday trains.

Delays data for most recent month is corrected final (03/21/11) version from TOPS.

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TABLE 2: ON-TIME PERFORMANCE BY LINE/BRANCH

LINE	YEAR	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN-FEB	AVG
BNSF	2006	96.9	96.4	96.4	97.7	96.2	93.4	97.4	95.0	96.2	93.7	90.2	91.4	96.6%	95.0%
	2007	96.4	86.8	96.3	96.8	98.2	96.0	97.4	94.5	97.8	95.9	96.1	96.6	91.8%	95.8%
	2008	92.9	94.3	97.0	98.2	97.0	94.3	94.8	94.6	92.8	92.8	94.2	89.9	93.6%	94.4%
	2009	85.4	94.1	97.5	96.5	94.6	90.9	95.1	91.2	96.0	89.7	97.3	95.3	89.6%	93.6%
	2010	97.8	97.4	96.4	95.7	95.2	89.0	94.7	94.6	96.7	94.8	94.7	96.2	97.6%	95.2%
	2011	96.2	89.6											93.1%	93.1%
	2006-2010 average		93.9	93.8	96.7	97.0	96.3	92.7	95.8	94.0	95.9	93.4	94.5	93.9	93.8%
Electric	2006	99.3	98.6	98.1	99.1	98.9	98.1	95.4	97.9	98.0	97.4	98.7	99.0	98.9%	98.2%
	2007	99.2	96.4	97.7	98.0	97.1	97.8	96.6	97.0	95.6	97.4	98.6	98.3	97.9%	97.5%
	2008	96.4	98.5	98.8	98.3	99.3	98.5	99.2	98.1	97.9	98.2	96.7	95.0	97.4%	97.9%
	2009	96.7	98.5	98.7	99.1	98.6	95.7	97.2	97.2	97.2	97.7	98.5	94.7	97.6%	97.5%
	2010	97.7	98.1	98.4	97.9	98.3	95.5	97.6	98.0	98.0	98.2	97.8	97.5	97.9%	97.8%
	2011	98.6	95.1											96.9%	96.9%
	2006-2010 average		97.8	98.0	98.4	98.5	98.4	97.1	97.2	97.6	97.4	97.8	98.1	96.9	97.9%
Heritage	2006	94.4	94.2	92.8	92.5	95.5	92.4	91.7	90.6	90.0	92.4	92.9	95.0	94.3%	92.9%
	2007	98.5	80.0	90.2	89.1	87.1	92.1	90.1	89.1	97.4	92.8	96.8	90.8	89.7%	91.1%
	2008	93.9	89.7	83.3	87.2	89.7	92.9	91.7	86.5	88.2	89.1	93.0	78.6	91.9%	88.6%
	2009	79.4	91.7	91.7	98.5	96.7	92.4	94.9	92.9	90.5	84.1	88.3	88.6	85.4%	90.8%
	2010	92.5	93.3	89.1	91.7	85.0	83.3	87.3	89.4	84.1	90.5	92.9	84.1	92.9%	88.5%
	2011	92.1	77.2											85.0%	85.0%
	2006-2010 average		91.8	89.8	89.5	91.8	90.8	90.6	91.2	89.7	89.9	89.8	92.8	87.2	90.8%
Milw - N	2006	92.7	97.3	95.6	97.1	93.9	93.5	90.6	95.4	94.2	92.8	89.3	92.6	94.9%	93.7%
	2007	96.0	89.5	95.6	94.0	96.0	93.0	92.0	95.0	94.1	95.2	93.7	88.1	92.9%	93.6%
	2008	96.1	92.6	96.4	95.8	95.6	95.0	93.3	93.1	95.8	96.9	92.9	84.4	94.4%	94.0%
	2009	85.9	97.3	97.1	95.5	95.4	94.7	96.0	95.1	96.2	96.3	95.3	93.5	91.4%	94.9%
	2010	96.1	96.4	94.2	94.5	88.4	91.6	93.5	93.7	98.4	93.1	94.8	96.6	96.2%	94.3%
	2011	92.9	85.3											89.3%	89.3%
	2006-2010 average		93.4	94.6	95.8	95.4	93.9	93.5	93.1	94.5	95.8	94.9	93.2	91.1	94.0%
Milw - W	2006	91.9	97.7	96.0	97.3	97.4	97.2	93.4	95.2	97.4	96.9	98.2	94.1	94.7%	96.0%
	2007	98.8	90.1	97.8	95.5	96.7	95.7	93.8	93.7	96.8	98.3	98.0	93.5	94.7%	95.8%
	2008	94.5	96.6	97.1	97.4	97.8	97.8	96.1	94.1	98.3	97.9	96.6	92.3	95.5%	96.4%
	2009	92.6	96.3	97.4	99.2	98.6	96.3	97.9	95.4	99.2	99.2	98.8	94.4	94.4%	97.1%
	2010	96.0	95.9	97.3	97.9	95.7	93.9	95.6	96.3	97.4	94.8	95.1	95.9	96.0%	96.0%
	2011	96.0	87.2											91.8%	91.8%
	2006-2010 average		94.8	95.3	97.1	97.5	97.2	96.2	95.4	94.9	97.8	97.4	97.3	94.1	95.1%
NCS	2006	92.6	98.0	93.5	93.8	96.1	96.8	95.3	96.3	95.6	91.7	91.1	93.4	96.0%	94.5%
	2007	95.9	91.2	94.0	92.9	93.8	94.4	95.9	94.3	94.7	96.2	97.2	94.4	93.7%	94.6%
	2008	93.4	94.4	97.4	95.1	95.0	91.3	96.5	97.4	94.4	98.0	95.9	86.5	93.9%	94.6%
	2009	88.9	93.4	97.3	95.5	95.2	93.2	97.8	92.4	97.6	94.6	97.7	93.0	91.1%	94.8%
	2010	96.4	94.5	92.3	91.1	96.8	90.1	90.9	94.0	95.9	92.6	93.9	90.3	95.5%	93.2%
	2011	95.5	88.3											92.0%	92.0%
	2006-2010 average		93.6	94.2	94.9	93.7	95.4	93.1	95.3	94.9	95.7	94.7	95.1	91.4	93.9%

TABLE 2 (continued): ON-TIME PERFORMANCE BY LINE/BRANCH

LINE	YEAR	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN-FEB	AVG
RI	2006	95.9	97.1	96.8	97.5	96.3	96.7	94.4	97.1	96.8	95.7	97.4	94.2	96.5%	96.3%
	2007	96.0	84.0	96.4	98.4	96.1	93.9	92.0	94.3	95.8	97.1	95.2	90.9	90.3%	94.2%
	2008	95.5	95.6	94.5	98.8	97.6	96.4	96.5	96.9	95.8	92.3	96.3	89.3	95.6%	95.4%
	2009	93.4	97.5	96.2	96.8	97.5	96.2	95.9	97.1	97.2	96.4	96.7	93.6	95.3%	96.2%
	2010	95.4	96.7	97.6	97.1	97.4	94.3	96.8	96.6	95.7	96.6	96.4	95.5	96.0%	96.3%
	2011	97.8	89.5											93.8%	93.8%
	2006-2010 average		95.2	94.2	96.3	97.8	97.0	95.5	95.1	96.4	96.3	95.6	96.4	92.7	94.7%
SWS	2006	92.3	93.3	97.0	96.2	94.1	96.4	93.0	89.7	85.2	90.8	95.7	93.0	92.9%	93.1%
	2007	98.6	95.3	97.0	97.8	97.0	96.2	96.9	95.8	97.4	95.1	95.7	95.2	97.1%	96.5%
	2008	93.5	96.3	95.1	94.4	95.4	95.7	98.3	93.5	95.3	92.2	93.7	89.2	94.9%	94.4%
	2009	87.1	96.5	96.1	95.9	95.1	97.1	97.5	97.1	98.0	87.8	96.8	96.2	91.7%	95.1%
	2010	94.6	93.4	96.9	97.2	94.6	89.6	90.5	94.4	96.6	96.2	94.3	91.4	94.0%	94.2%
	2011	95.1	89.7											92.5%	92.5%
	2006-2010 average		93.4	95.0	96.4	96.3	95.2	95.0	95.3	94.1	94.6	92.4	95.3	93.0	94.2%
UP - N	2006	98.5	98.1	98.8	97.0	99.5	98.3	95.6	95.8	97.8	98.7	96.7	96.6	98.3%	97.6%
	2007	98.0	92.8	97.9	98.5	97.4	93.9	93.5	89.8	96.8	97.6	96.8	92.6	95.5%	95.4%
	2008	91.9	89.4	95.1	95.5	97.1	90.9	92.2	89.9	93.5	95.6	95.2	94.2	90.7%	93.4%
	2009	91.4	98.0	96.9	97.8	95.3	90.7	90.4	89.9	94.0	94.8	97.3	95.1	94.6%	94.2%
	2010	93.9	96.8	96.5	97.2	94.3	91.6	94.6	92.5	94.5	97.5	94.7	96.2	95.3%	95.0%
	2011	96.4	86.7											91.8%	91.8%
	2006-2010 average		94.6	95.0	97.0	97.2	96.7	92.9	93.2	91.5	95.2	96.8	96.1	94.9	94.8%
UP - NW	2006	97.9	98.6	98.5	98.0	99.1	98.4	98.0	96.3	97.3	96.5	96.6	96.9	98.2%	97.7%
	2007	95.8	91.8	97.1	97.7	98.0	97.2	96.5	93.2	95.7	98.0	95.2	95.2	93.9%	96.0%
	2008	91.9	91.8	97.1	96.5	96.8	95.5	95.1	97.1	96.9	96.9	94.5	91.7	91.9%	95.2%
	2009	91.9	97.6	97.4	97.9	95.4	94.7	95.4	95.3	95.3	94.8	96.5	94.9	94.7%	95.6%
	2010	96.7	97.2	97.3	97.7	96.1	96.7	96.1	94.9	97.6	96.4	95.4	96.8	96.9%	96.6%
	2011	97.0	89.4											93.4%	93.4%
	2006-2010 average		94.8	95.4	97.5	97.6	97.1	96.5	96.2	95.3	96.6	96.5	95.6	95.1	95.1%
UP - W	2006	91.7	93.7	96.0	94.2	94.2	95.6	96.1	94.8	95.1	96.0	94.9	93.8	92.7%	94.7%
	2007	95.9	91.5	93.6	96.5	94.7	93.7	95.6	90.7	93.2	96.6	95.5	91.0	93.8%	94.1%
	2008	95.2	90.4	93.7	94.5	96.9	95.4	95.3	94.5	93.0	91.0	93.0	91.6	92.8%	93.7%
	2009	92.3	97.3	95.5	97.2	97.2	94.3	95.7	92.5	95.2	94.7	97.8	95.2	94.7%	95.4%
	2010	96.6	96.7	97.9	95.9	94.6	91.0	90.1	94.1	95.2	95.9	94.8	91.9	96.7%	94.5%
	2011	93.5	87.3											90.5%	90.5%
	2006-2010 average		94.3	93.9	95.4	95.7	95.5	94.0	94.6	93.3	94.4	94.8	95.2	92.7	94.1%
SYSTEM (excluding South Shore)	2006	96.2	97.2	97.1	97.4	97.1	96.5	95.2	96.0	96.3	95.7	95.5	95.3	96.7%	96.3%
	2007	97.4	91.4	96.6	97.0	96.7	95.6	95.2	94.2	95.8	96.9	96.5	94.4	94.5%	95.7%
	2008	94.5	94.5	96.6	97.0	97.4	95.7	96.0	95.3	95.7	95.5	95.2	91.4	94.5%	95.4%
	2009	91.6	97.1	97.3	97.6	96.7	94.3	95.8	94.6	96.4	95.2	97.4	94.6	94.2%	95.7%
	2010	96.5	96.9	97.0	96.7	95.5	92.9	95.0	95.4	96.8	96.2	95.7	95.7	96.7%	95.9%
	2011	96.4	89.8											93.3%	93.3%
2006-2010 average		95.2	95.4	96.9	97.2	96.7	95.0	95.4	95.1	96.2	95.9	96.1	94.3	95.3%	95.8%

Delays data for most recent month is corrected final (03/21/11) version from TOPS.

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'2006-2010 average' calculated by summing the delays over the five years, summing the trains run over the five years, and calculating their ratio.

**TABLE 3: LIST OF WEEKDAY TRAINS LESS THAN 85% ON-TIME
February 2011**

Line	Train	Date	Minutes Late	Delay Code	Delay Explanation
BNSF	1204	Tue, Feb 01	8	U	LISLE, ADA LIFT PASSENGER OUT OF POSITION., (3 ON), NEED ADA LIFT IN MIDDLE OF TRAIN
	84% OT	Thu, Feb 03	31	IW	HEAVY LOADING
		Mon, Feb 07	7	U	LISLE, ISSUES WITH ADA LOADING, REPORTED MISSING ADA CAR IN MIDDLE
BNSF	1205	Thu, Feb 03	45	IW	LATE FLIP OFF 9426, MODIFIED SCHEDULE
	84% OT	Mon, Feb 07	7	U1	LATE FLIP OFF 1204, DEPARTED CUS 5"
		Tue, Feb 08	8	FW	STICKING DOORS ON CAR 7332 AND 8599
BNSF	1209	Thu, Feb 03	10	IW	LATE FLIP OFF 9418, MODIFIED SCHEDULE
	84% OT	Fri, Feb 04	9	GW	SWITCH AT LAVERGNE, STOPPED TO INSPECT
		Tue, Feb 08	7	G	WEST HINSDALE, CODE BROWN FAILURE
BNSF	1215	Tue, Feb 01	8	GW	CUS, TALKED BY SIGNAL, SIGNAL FAILURE
	84% OT	Fri, Feb 04	7	GW	SWITCH AT LAVERGNE, STOPPED TO INSPECT
		Thu, Feb 10	9	GW	HIGHLAND CTC ISSUE
BNSF	1226	Fri, Feb 04	15	FW	EXTRA STOPS TO RIVERSIDE, ACCT 1230 ANNULLED AND WORKED AS 1223 TO CPK FOR 1254
	84% OT	Tue, Feb 08	9	G	LAVERGNE, 1230 AHEAD MT3, SWITCH FAILURE ON MT 2 AT CICERO "A"
		Thu, Feb 10	10	GW	HIGHLAND CTC ISSUE
BNSF	1230	Thu, Feb 03	27	IW	HEAVY LOADING, MISSED WESTERN AVENUE, HAD TO BACK UP
	84% OT	Fri, Feb 04	0	FW	AIR PROBLEMS WITH ENTIRE TRAIN AT AURORA HILLYARD, ICE BUILD UP FOUND ON SHOES
		Mon, Feb 07	9	D	CICERO, HELD FOR 1226, 1228 ACCOUNT C-NAMCNT0-06 ON MT 2 AT UNION AVENUE
BNSF	1232	Fri, Feb 04	21	FW	EXPRESSED FROM DGM TO RIVERSIDE WORKED TO CUS
	84% OT	Mon, Feb 07	7	D1	FOLLOWED 1230
		Thu, Feb 10	30	GW	HIGHLAND CTC ISSUE
BNSF	1234	Thu, Feb 10	25	GW	HIGHLAND CTC ISSUE
	84% OT	Tue, Feb 22	7	G	FAIRVIEW AVENUE, SWITCH FAILURE
		Mon, Feb 28	10	CF	6 BOX 2 DURING FLIP - CROSSINGS BACK APROX 0744AM
BNSF	1239	Tue, Feb 01	14	IW	HEAVY PASSENGER LOADING AND HEAVY SNOW CONDITIONS
	84% OT	Fri, Feb 04	20	KW	AMTRAK 5 STRUCK BOBCAT AT BERWYN DEPOT, SERVICE INTERRUPTION
		Thu, Feb 10	13	G1	CLARENDON HILLS, PICKED UP SHORTS OFF 1237
BNSF	1242	Mon, Feb 07	7	D	C-NAMCNT0-06 ON MT 2 AT UNION AVENUE
	84% OT	Wed, Feb 09	20	R1	TRAIN SWAP AT ATC, 1252 TO 1242, MADE RT 59 AND EXPRESS
		Thu, Feb 10	22	GW	HIGHLAND CTC ISSUE - SERVICE RECOVERY - TALKED BY
BNSF	1243	Tue, Feb 01	9	IW	PASSENGER HANDLING, WEATHER
	79% OT	Fri, Feb 04	20	KW	AMTRAK 5 STRUCK BOBCAT AT BERWYN DEPOT, SERVICE INTERRUPTION
		Tue, Feb 08	10	UW	SLOWED AT CROSSING MALFUCTION, ADA LOADING WITH SNOW AT DGM ON PLATFORM
		Fri, Feb 11	11	I1	FAIRVIEW TO DOWNERS GROVE, 1241 AHEAD (4"), EOLA, WAITED FOR 1280 EAST. (7")
BNSF	1246	Fri, Feb 04	13	IW	MADE EXTRA STOPS AND TRAFFIC AHEAD, PASSENGER HANDLING
	84% OT	Thu, Feb 10	20	GW	HIGHLAND CTC ISSUE
		Mon, Feb 28	7	C1	TRACK LIGHT ISSUE - SERVICE RECOVERY
BNSF	1248	Tue, Feb 01	9	GW	LATE FLIP OFF 1204
	79% OT	Thu, Feb 10	21	GW	HIGHLAND CTC ISSUE - SERVICE RECOVERY - MUTIPLE BOX 2 - SEE BELOW
		Tue, Feb 22	9	G	FAIRVIEW AVENUE, SWITCH FAILURE
		Mon, Feb 28	10	C1	TRACK LIGHT ISSUE - SERVICE RECOVERY
BNSF	1252	Mon, Feb 07	7	D	UNION AVENUE, STOP SIGNAL, AMTRAK 391 (2") COAL TRAIN ON MT 2 UNION AVNUE
	84% OT	Wed, Feb 09	16	R1	1242 TRAIN, LATE FROM YARD ACCOUNT 1236
		Thu, Feb 10	13	GW	HIGHLAND CTC ISSUE - SERVICE RECOVERY - MUTIPLE BOX 2 - SEE BELOW
BNSF	1258	Tue, Feb 01	7	GW	LATE FLIP OFF 1219
	84% OT	Fri, Feb 04	13	GW	LATE FLIP ACCT SIGNAL AT LAVERGNE
		Thu, Feb 10	16	GW	HIGHLAND CTC ISSUE - SERVICE RECOVERY - MUTIPLE BOX 2 - SEE BELOW
BNSF	1265	Tue, Feb 01	15	IW	PASSENGER HANDLING, WEATHER
	84% OT	Fri, Feb 04	35	KW	FOLLOWING DELAYED TRAINS 1249, 1255, 1253, 1261
		Wed, Feb 09	9	FW	TRAIN 1274 RAN SCHEDULE, DEPARTED 9" LATE ACCT LATE, ORIGINAL EQUIPMENT HAD DOOR ISSUES

**TABLE 3 (continued): LIST OF WEEKDAY TRAINS LESS THAN 85% ON-TIME
February 2011**

Line	Train	Date	Minutes Late	Delay Code	Delay Explanation	
BNSF	1273	Tue, Feb 01	20	IW	PASSENGER HANDLING, WEATHER	
		68% OT	Fri, Feb 04	12	KW	LATE FLIP OFF 1274, AMTRAK SERVICE INTERRUPTION
		Wed, Feb 09	16	FW	DEPARTED 4" LATE ACCT DOOR PROBLEMS IN YARDS	
		Thu, Feb 10	25	E1	CUS, PROBLEMS WITH AIR ON ENGINE 187	
		Fri, Feb 11	8	A	WEST HINSDALE - FAIRVIEW AVENUE 1275 AHEAD (ENGINEER MCELROY)	
		Wed, Feb 16	7	R	ENGINEER UNABLE TO MAINTAIN SCHEDULE (MCELROY)	
BNSF	1275	Tue, Feb 01	26	IW	PASSENGER HANDLING, WEATHER	
		79% OT	Fri, Feb 04	27	KW	LATE FLIP OFF 1276, AMTRAK SERVICE INTERRUPTION
		Wed, Feb 09	9	FW	HELD AT CUS FOR 5" ACCT 1280 ARRIVING LATE FOR TRAFFIC	
		Thu, Feb 10	18	G1	LATE FLIP OFF 1276	
BNSF	1276	Tue, Feb 01	22	IW	HEAVY PASSENGER LOADING AND HEAVY SNOW CONDITIONS	
		84% OT	Fri, Feb 04	26	KW	AMTRAK 5 STRUCK BOBCAT AT BERWYN DEPOT, SERVICE INTERRUPTION
		Thu, Feb 10	15	G1	LATE FLIP OFF 1239	
BNSF	1279	Tue, Feb 01	13	IW	PASSENGER HANDLING, WEATHER	
		84% OT	Fri, Feb 04	27	KW	LATE FLIP OFF 1278, AMTRAK SERVICE INTERRUPTION
		Wed, Feb 09	9	FW	FOLLOWING TRAFFIC AHEAD	
BNSF	1280	Tue, Feb 01	18	IW	LATE ARRIVAL OF EQUIPMENT TO AURORA, HEAVY LOADING FOR SNOW CONDITION	
		84% OT	Fri, Feb 04	25	KW	AMTRAK 5 STRUCK BOBCAT AT BERWYN DEPOT, SERVICE INTERRUPTION
		Thu, Feb 10	8	G1	1276 AHEAD AND PROTECT FAIRVIEW AVENUE	
BNSF	1281	Tue, Feb 01	34	IW	PASSENGER HANDLING, WEATHER	
		68% OT	Fri, Feb 04	21	KW	LATE FLIP OFF 1280/1241, AMTRAK SERVICE INTERRUPTION
		Mon, Feb 07	15	UW	ADA PASSENGER LOADING, DGM PLATFORM WAS COVERED WITH SNOW AND LIFT WOULDNT LOWER	
		Wed, Feb 09	13	K1	FOLLOWING 1373 AND STOPPED AT DGM FOR POLICE ACTIVITY	
		Thu, Feb 10	8	I	PASSENGER HANDLING	
		Thu, Feb 17	10	GX	10" FLAGGING HOLLYWOOD AVE. WITH BROKEN GATE	
BNSF	1285	Tue, Feb 01	30	IW	PASSENGER HANDLING, WEATHER	
		84% OT	Thu, Feb 03	0	MW	SERVICE INTERRUPTION HIGHLAND, E-CSSNAM0-01 CROSSING ACCIDENT
		Fri, Feb 04	20	UW	LATE FLIP OFF 1286/1263	
BNSF	1287	Tue, Feb 01	30	IW	PASSENGER HANDLING, WEATHER	
		79% OT	Thu, Feb 03	30	MW	9429 AHEAD, AND LAYE FLIP OFF INBOUND
		Fri, Feb 04	31	KW	LATE FLIP OFF 1290/1265	
		Wed, Feb 23	15	E1	1285 ENGINE FAILURE AT ATC, WITH BOTH TRACKS BLOCKED, MOVE 1296 TO GET TO DEPOT	
BNSF	1288	Tue, Feb 01	26	IW	LATE ARRIVAL OF EQUIPMENT TO AURORA, HEAVY LOADING FOR SNOW CONDITION	
		79% OT	Thu, Feb 03	16	MW	LATE FLIP OFF DELAYED EQUIPMENT
		Fri, Feb 04	23	KW	AMTRAK 5 STRUCK BOBCAT AT BERWYN DEPOT, SERVICE INTERRUPTION	
		Fri, Feb 11	8	II	LATE FLIP OFF 1243	
BNSF	1289	Tue, Feb 01	55	IW	PASSENGER HANDLING, WEATHER	
		79% OT	Thu, Feb 03	13	MW	LATE FLIP OFF 1288
		Fri, Feb 04	16	KW	LATE FLIP OFF 1288/1243	
		Mon, Feb 14	0	E	MECHANICAL FAILURE ON THE METX 105, TRAIN ANNULLED FROM CONGRESS PARK	
BNSF	1291	Tue, Feb 01	75	IW	SNOWSTORM	
		84% OT	Mon, Feb 14	9	E1	ACCOMADATED 1289 PASSENGER WITH EXTRA STOPS
		Mon, Feb 28	8	G	8" GRADE CROSSING MALFUNCTIONS AT BERWYN AND WEST HINSDALE	
BNSF	1294	Tue, Feb 01	0	IW	LATE FLIP FROM 1289	
		79% OT	Thu, Feb 03	7	D	UNDER INVESTIGATION
		Mon, Feb 14	0	E1	1289 MECHANICAL FAILURE AT CONGRESS PARK	
		Mon, Feb 28	12	GW	CROSSING MALFUCTION	
BNSF	1295	Tue, Feb 01	165	IW	SNOWSTORM	
		84% OT	Mon, Feb 14	8	E1	FURTHER DELAY FROM 1289 MECHANICAL FAILURE, LATE TURN AT CUS
		Fri, Feb 18	10	J	POLICE ACTIVITY AT HARLEM AVE., REJECTED UNRULY PASSENGER	
BNSF	1297	Tue, Feb 01	0	IW	SNOWSTORM	
		84% OT	Mon, Feb 14	10	E1	1288 OPERATED TRIP
		Wed, Feb 23	10	J	MEDICAL EMERGENCY	

**TABLE 3 (continued): LIST OF WEEKDAY TRAINS LESS THAN 85% ON-TIME
February 2011**

Line	Train	Date	Minutes Late	Delay Code	Delay Explanation	
BNSF	1373	Tue, Feb 01	40	IW	PASSENGER HANDLING, WEATHER	
		74% OT	Fri, Feb 04	61	KW	LATE FLIP OFF 1284/1255
		Wed, Feb 09	14	K	DEPARTED 8" LATE ACCT LATE FLIP AT FV, PLICE ACTIVITY AT DGM	
		Thu, Feb 10	12	G1	LATE FLIP OFF 1273 AT FVW	
		Tue, Feb 15	8	RF	INCORRECT STACK AT BERWYN, HAD TO FOLLOW 1281 FROM CPK TO WEST HINSDALE	
HC	0914	Mon, Feb 07	8	G	8" LITE POWER CLEARING/FLAGGING LEMOYNE (TRK CIRCUIT).	
		84% OT	Mon, Feb 14	14	G	14" SIGNAL PROBLEMS, JOLIET AND STATEVILLE.
		Fri, Feb 18	24	D	1" RULE 529A, MP17.5; 17" XOVER BLOCKED BY CN2320 ENTERING YARD; 6" FREIGHT INTERFERENCE, WSOJC17 WSOR.	
HC	0916	Thu, Feb 03	7	GW	2" FLAGGED, JACKSON; 2" WAIT FOR SIGNAL, LEMOYNE; 4" SLOW ENTRAINING ENROUTE.	
		63% OT	Mon, Feb 07	20	D	4" FLAGGING LEMOYNE; 14" NS DISP TIMING OUT SIG FOR ROUTE CHANGE AND CROS. TRAFFIC (BNSF #Y614); 2" NO REASON GIVEN.
		Fri, Feb 11	35	G	24" CREW HAD PROBLEMS HAND LINING SWITCHES, 45 X/O; 11" NO REASON GIVEN.	
		Mon, Feb 14	13	G	5" LATE DEPARTURE CONTACTING DISPATCH, JOLIET; 10" FLAGGED, OHIO AND STATEVILLE.	
		Wed, Feb 16	13	RF	2" GX PROCEDURES, 9TH ST (LOCKPORT); 4" ENTRAINING ENROUTE; 8" WAITING FOR CN DISP AUTHORITY TO RUN TRN, CP CANAL/ARGO.	
		Fri, Feb 18	6	RF	1" SLOW ORDER, LEMONT; 1" RULE 529A, MP17.5; 4" WAITING FOR SIGNAL, NO CROSS TRAFFIC, CORWITH.	
		Mon, Feb 28	8	G	10" FLAGGING LEMOYNE (TRK CIRCUIT).	
HC	0917	Tue, Feb 01	42	GW	10" FLAGGING 21ST; 15" HAND-LINING CP CERMAK; 15" FLAGGING/OB-TAINING TRK AUTHORITY, 47XOVER; 2" NO REASON GIVEN.	
		74% OT	Mon, Feb 07	18	D	3" CONGESTION, CUS; 2" STOP SIG, CP CERMAK; 10" CN #M336 YARD-ING AHEAD, 47XOVER; 1" STUDENT ENGINEER (MADE BACK UP MOVE, SUMMIT).
		Fri, Feb 11	20	D	15" WAIT FOR M336 TO CLEAR, 47X/O; 4" WAIT FOR RTC TO RELEASE TO IHB, CP CANAL; 4" S/O, STATEVILLE TO JUD.	
		Thu, Feb 17	12	GX	8" RULE 529A, MP17.5, MP19.85, MP36.64; 7" FREIGHT TRAIN CROSSOVER.	
		Tue, Feb 22	9	D	12" FRT TRN INT, CORWITH.	
HC	0919	Tue, Feb 01	71	GW	71" SW PROBS AND OTHER WEATHER-RELATED PROBS.	
		74% OT	Thu, Feb 03	10	RW	3" FLAGGED, JACKSON; 7" STUDENT ENGR ENROUTE.
		Mon, Feb 07	6	AM	6" AMTRAK #305 AHEAD, CP CERMAK AND 47XOVER.	
		Tue, Feb 08	15	AM	10" AMTRAK #305 AHEAD, 21ST-JUSTICE; 7" RESTRICTING SIG AND X/OMT1-MT2, STATEVILLE.	
		Thu, Feb 17	19	GX	19" FLAGGED 5 CROSSINGS	
HC	0921	Tue, Feb 01	223	GW	223" "WEATHER-RELATED; TRAINS AHEAD ENROUTE W/SWITCH FAILURES."	
		79% OT	Thu, Feb 03	10	EW	10" MECH PROBLEMS, CUS.
		Tue, Feb 08	38	GA	33" SW FAILURE, 21ST; 5" BNSF #2308 LITE POWER CLEARING CORWITHAND 9" CSX #K677-06 CLEARING LEMOYNE.	
		Wed, Feb 09	8	G	13" HAND-LINING SWITCHES, JUSTICE.	
ELBI	0236	Tue, Feb 01	65	GW	65" SWITCH PROBLEMS, RAND & 67TH & 115TH.	
		79% OT	Thu, Feb 03	14	GW	14" WAITING ON DELAYED #505, WEST PULLMAN.
		Mon, Feb 07	0	F1	"TRAIN ANNULLED AT KENS. DEADHEADED BACK TO RAND."	
		Tue, Feb 08	6	I	4" SLOW LOADING, 2" MEETING 339 AT RANDOLPH.	
ELBI	0503	Mon, Feb 07	11	F1	11" DELAYED #501 AHEAD.	
		84% OT	Tue, Feb 08	10	O1	11" DELAYED #501 AHEAD.
		Tue, Feb 15	6	G	5" RED SIG, WEST PULLMAN.	
ELML	0111	Tue, Feb 08	8	I	8" HEAVY ENTRAINING/DETRAINING ENROUTE.	
		84% OT	Wed, Feb 09	8	F	6" "EQUIPMENT PROBS" ENROUTE.
		Fri, Feb 25	7	GW	4" WAIT FOR #708, 115TH; 1" FLAGGED, MP 14.94; 2" SLOW ENTRAINING ENROUTE ACCT WEATHER.	
ELML	0131	Tue, Feb 01	45	GW	50" SWITCH PROBLEMS, RAND & 67TH & 115TH & RICHTON & UP.	
		84% OT	Fri, Feb 04	6	IW	6" SLOW ENTRAINING.
		Fri, Feb 11	6	AS	8" FOLLOWING SS911, 115TH.	
ELML	0132	Tue, Feb 01	7	GW	7" SWITCH PROBLEMS, RAND & 67TH & 115TH & RICHTON & UP.	
		84% OT	Thu, Feb 03	12	GW	12" SWITCH FAILURE, KENSINGTON.
		Mon, Feb 07	6	FW	3" "RAND YARDMASTER NEEDED #132 ON DEPOT 3 AFTER #739 DEPARTED RANDOLPH." CHANGING WINDSHEILD WIPER	

**TABLE 3 (continued): LIST OF WEEKDAY TRAINS LESS THAN 85% ON-TIME
February 2011**

Line	Train	Date	Minutes Late	Delay Code	Delay Explanation	
ELML	0139	Tue, Feb 01	105	GW	1'45" SWITCH PROBLEMS, RAND & 67TH & 115TH & RICHTON & UP.	
		74% OT	Tue, Feb 08	23	J	17" REMOVAL OF UNRULY PSGR (BY METRA PD), 57TH; 6" NO REASON GIVEN.
			Fri, Feb 11	8	RD	2" PASS. LOADING , 67TH; 6" WRONG LINE UP, KEN.
			Tue, Feb 22	10	F	10" EQUIP PROBS ENROUTE.
			Wed, Feb 23	22	F	22" MECH PROBS W/ALERTER -- KEPT PUTTING TRN IN EMERGENCY.
ELML	0140	Tue, Feb 01	23	GW	23" SWITCH PROBLEMS, RAND & 67TH & 115TH & RICHTON & UP.	
		84% OT	Thu, Feb 03	17	GW	17" LATE TURN FROM DELAYED #709, UNIVERSITY PARK.
			Wed, Feb 09	35	FW	40" "MECH PROBLEMS," UNIVERSITY PK.
ELML	0141	Tue, Feb 01	93	GW	1'33" SWITCH PROBLEMS, RAND & 67TH & 115TH & RICHTON & UP.	
		84% OT	Thu, Feb 03	13	GW	13" MECHANICAL PROBLEMS, ENROUTE, AND SWITCH PROBLEMS ENROUTE
			Tue, Feb 15	14	J	PSGR INJURY, 55TH ST. HELD 14" KENSINGTON WAITING FOR PARA- MEDICS.
ELML	0142	Tue, Feb 01	66	GW	1'9" SWITCH PROBLEMS, RAND & 67TH & 115TH & RICHTON & UP.	
		68% OT	Thu, Feb 03	13	GW	13" LATE TURN FROM DELAYED #141, UNIVERSITY PARK.
			Tue, Feb 08	7	I	5" SLOW LOADING. 2" WAITING ON ME141
			Fri, Feb 18	6	I	6" HEAVY LOADING, MCCORMICK PL.
			Wed, Feb 23	9	F1	4" LATE TURN OF DELAYED #139; 5" NO REASON GIVEN.
			Thu, Feb 24	10	I	4" PLANT-IN-TIME (DISP ERROR), UNIVERSITY PK; 5" "MAKING ALL FLAG STOPS;" 1" NO REASON GIVEN.
ELML	0146	Tue, Feb 01	21	GW	21" SWITCH PROBLEMS, RAND & 67TH & 115TH & RICHTON & UP.	
		84% OT	Fri, Feb 04	7	GW	7" MEETING #346, 63RD.
			Thu, Feb 24	13	I	4" "MAKING ALL FLAG STOPS."
ELML	0147	Tue, Feb 01	18	GW	18" SWITCH PROBLEMS, RAND & 67TH & 115TH & RICHTON & UP.	
		74% OT	Thu, Feb 03	10	IW	10" FLAG STOPS ENROUTE.
			Fri, Feb 04	12	GW	13" SWITCH FAILURE, 65TH.
			Tue, Feb 08	7	AS	5" CSS #22 CLEARING KENSINGTON; 1" SLOW ENTRAINING/DETRAINING, HARVEY.
			Fri, Feb 11	17	RD	10"WRONG LINE UP, 67TH; 7" MECH PROBLEM ENROUTE.
ELML	0148	Tue, Feb 01	19	GW	19" SWITCH PROBLEMS, RAND & 67TH & 115TH & RICHTON & UP.	
		79% OT	Thu, Feb 03	10	IW	8" LATE TURN, UP; 1" NO REASON GIVEN.
			Fri, Feb 04	6	GW	12" LATE TURN OF #147, UP.
			Fri, Feb 11	11	RD	15" LATE TURN OF #147, UP.
ELML	0149	Tue, Feb 01	8	GW	8" SWITCH PROBLEMS, RAND & 67TH & 115TH & RICHTON & UP.	
		79% OT	Thu, Feb 03	6	IW	6" FLAG STOPS ENROUTE.
			Fri, Feb 04	6	IW	6" MAKING FLAG STOPS ENROUTE.
			Wed, Feb 09	9	IW	5" "AMKING ALL FLAG STOPS ENROUTE" AND 4" COLD WEATHER S/O.
ELSC	0329	Tue, Feb 01	7	IW	7" ENTRAINING ACCT WEATHER ENROUTE.	
		84% OT	Mon, Feb 07	6	F1	7" P/U PSGRS OFF ANNULLED #327, 67TH.
			Mon, Feb 14	6	I	6" HEAVY LOADING, MCCORMICK PLACE.
ELSC	0347	Thu, Feb 03	7	IW	7" WAIT FOR #147, 63RD.	
		79% OT	Fri, Feb 04	14	GW	13" MEETING #147, 67TH; 1" NO REASON GIVEN.
			Fri, Feb 11	10	RD	8" WAIT FOR #147 TO CLEAR, 67TH; 2" PASSENGER LOADING
			Mon, Feb 14	6	II	6" WAITING ON DELAYED #147, 63RD ST.
MN	2101	Thu, Feb 03	23	EW	17" LATE TURN OF #2102, CUS; 4" NO DOOR LIGHT ENROUTE; 4" SLOW ENTRAINING ENROUTE.	
		84% OT	Fri, Feb 04	9	IW	4" FOLLOW #2203, CUS TO A5; 3" DOOR PROBLEMS ENROUTE; 3" ENTRAINING ENROUTE.
			Mon, Feb 21	7	G	7" SIG PROBS, MAYFAIR.
MN	2105	Thu, Feb 03	20	IW	10" LATE TURN, CUS; 10" NO REASON GIVEN.	
		84% OT	Fri, Feb 04	10	IW	6" LATE TURN, CUS; 3" SLOW ENTRAINING ENROUTE.
			Mon, Feb 21	7	G1	7" SIG PROBS, MAYFAIR; 12" LATE TURN OF #2106, CUS.
MN	2106	Thu, Feb 03	10	IW	10" ENTRAINING ENROUTE ACCT WEATHER.	
		84% OT	Fri, Feb 04	7	KW	6" WHEELS STUCK TO RAIL, FOX LAKE; 3" SLOW ENTRAINING ENROUTE.
			Mon, Feb 21	11	G	11" SIG PROBS, MAYFAIR.
MN	2107	Tue, Feb 01	10	IW	2" LATE TURN OF #2108; 8" OPERATING W/EIGHT-CAR CONSIST.	
		84% OT	Thu, Feb 03	20	GW	10" MEETING TRAINS ENROUTE; 10" SWITCH FAILURE, RONDOUT.
			Fri, Feb 04	42	DW	12" LATE TURN OF #2108, CUS; 9" X-TRAFFIC, A2 & MAYFAIR; 20" HELD FOR #2128, RONDOUT.

**TABLE 3 (continued): LIST OF WEEKDAY TRAINS LESS THAN 85% ON-TIME
February 2011**

Line	Train	Date	Minutes Late	Delay Code	Delay Explanation	
MN	58% OT	Tue, Feb 01	14	IW	15" ENTRAINING W/ 7 CARS ENROUTE.	
		Thu, Feb 03	21	IW	8" FOLLOWING TRAINS, MORGAN; 15" ENTRAINING W/ 7 CARS ENROUTE.	
		Fri, Feb 04	8	D	4" FOLLOWING TRAINS, CLINTON TO A2; 5" FRT X-TRAFFIC, CN XING.	
		Mon, Feb 07	9	GX	9" DELAYED #2209 AHEAD, CUS-TOWER A5.	
		Tue, Feb 08	8	I	5" SLOW ENTRAINING ENROUTE; 2" SIG TEST, GRAYSLAKE.	
		Thu, Feb 10	11	I	11" ENTRAINING W/ 7 CARS ENROUTE.	
		Fri, Feb 11	11	AM	7" TRAINS AHEAD, A2; 4" X-TRAFFIC, MAYFAIR.	
		Tue, Feb 22	17	E	17" LOCO WOULD NOT LOAD PROPERLY.	
MN	84% OT	Thu, Feb 03	15	IW	15" ENTRAINING ACCT WEATHER ENROUTE.	
		Fri, Feb 04	16	DW	14" FRT X-TRAFFIC, CN XING; 4" ENTRAINING ENROUTE.	
		Thu, Feb 10	9	AM	3" ENG PROBLEMS ENROUTE; 6" WAIT FOR AMTRAK #330, RONDOUT.	
MN	84% OT	Tue, Feb 01	18	IW	18" SLOW DETRAINING ACCT WEATHER ENROUTE.	
		Thu, Feb 03	18	GW	18" STOP SIG WAITING FOR TK AND TIME TO EXPIRE, A2.	
		Fri, Feb 04	11	EW	5" SWITCH FAILURE, A2; 10" WAIT FOR #2140, RONDOUT.	
MN	84% OT	Thu, Feb 03	20	GW	8" STOP, DEERFIELD; 12" WAIT FOR 2146, RONDOUT.	
		Fri, Feb 04	13	EW	3" NO DOOR LIGHT, CUS; 6" WAIT FOR #2146, RONDOUT; 4" DOORS STICKING ENROUTE	
			Tue, Feb 08	17	G	12" SWITCH PROBLEMS, A2; 5" MOTOR PROBLEMS, ENROUTE.
MN	84% OT	Thu, Feb 03	21	IW	21" LATE TURN, DEERFIELD.	
		Fri, Feb 04	10	IW	7" LATE TURN, DEERFIELD; 3" NO REASON GIVEN.	
		Mon, Feb 21	8	G1	8" SIG PROBS, MAYFAIR.	
MN	74% OT	Tue, Feb 01	15	IW	8" LATE "TURN OFF #2107," GRAYSLAKE; 4" OPERATING W/EIGHT-CAR CONSIST; 2" WRONG LINE-UP, CP CANAL ST.	
		Thu, Feb 03	29	IW	18" HELD FOR #2109, GRAYSLAKE; 3" RED SIG, CN XING; 12" ENTRAINING W/ 8 CAR CONSIST ENROUTE.	
			Fri, Feb 04	10	D1	8" HELD FOR #2109, GRAYSLAKE; 2" SLOW ENTRAINING ENROUTE.
			Fri, Feb 11	12	AM	9" HELD FOR #2109, GRAYSLAKE; 3" X-TRAFFIC, MAYFAIR.
			Tue, Feb 22	12	E1	13" MEETING DELAYED #2109, GRAYSLAKE.
MN	68% OT	Tue, Feb 01	0	GW	ANNULLED DUE TO SW AND OTHER WEATHER-RELATED PROBLEMS.	
		Thu, Feb 03	7	GW	4" STOP ENROUTE; 3" FOLLOWING #2131 ENROUTE.	
		Tue, Feb 08	8	P	6" LATE EQUIP FROM WACY; 2" UP PSGR TRN INT, MAYFAIR; 2" EN- TRAINING ENROUTE.	
			Wed, Feb 09	9	I	5" UP PSGR TRN INT, TOWER A2; 4" AMTRAK #339 AHEAD, MORTON GR; 5" SLOW ENTRAINING ENROUTE.
			Thu, Feb 10	21	G	20" SWITCH FAILURE, A3; 3" STOP, MAYFAIR; 4" ADA, GRAYSLAKE.
			Fri, Feb 18	9	AM	10" FOLLOWING AMTRAK 339 ENROUTE; 1" ITEM 2, OAKTON; 3" ADA, LIBERTYVILLE.
MN	84% OT	Fri, Feb 11	16	F	16" BRAKES WOULDNT RESET, FOX LAKE.	
		Thu, Feb 17	14	G	10" UNSPECIFIED YELLOW, MP 46 TO 43.75; 2" S/O'S ENROUTE; 2" SLOW ENTRAINING, NORTHGLENVIEW.	
			Fri, Feb 18	11	F1	11" WAIT FOR #2115, GRAYSLAKE; 2" NO REASON GIVEN, NORTH GLENVIEW.
MN	74% OT	Tue, Feb 01	0	GW	ANNULLED DUE TO SW AND OTHER WEATHER-RELATED PROBLEMS.	
		Fri, Feb 04	17	PW	17" LATE EQU, WACY.	
		Tue, Feb 08	9	A	8" TRAINS AHEAD; 4" STOPPED, A5;	
		Thu, Feb 10	15	G	15" SWITCH FAILURE, A3.	
			Fri, Feb 18	9	A	3" LATE TURN, CUS; 2" RAN 2MT, OAKTON; 6" STOP, MAYFAIR.
MN	68% OT	Tue, Feb 01	94	GW	24" WAIT FOR ENGR, CUS; 67" SWITCH PROBLEMS ENROUTE.	
		Thu, Feb 03	7	GW	7" FOLLOWING #2135 ENROUTE.	
		Tue, Feb 08	20	AM	5" WAITING FOR LINE-UP, CUS; 11" AMTRAK #339 AHEAD; 4" NO REASON GIVEN.	
			Wed, Feb 09	9	U	6" TRN(S) AHEAD; 3" ADA, LIBERTYVILLE.
			Thu, Feb 10	21	G	21" SWITCH FAILURE, A3.
			Fri, Feb 18	10	A	4" LATE TURN OF 2142, CUS; 6" FOLLOWING TRAINS ENROUTE.
MN	84% OT	Tue, Feb 01	29	GW	4" SLOW ENTRAINING, LIBERTYVILLE & N.GLENVIEW; 25" SWITCH FAILURE, A5 & CUS	
			Fri, Feb 04	25	EW	25" LATE TURN OF #2117, FOX LAKE.
			Fri, Feb 18	14	U	15" ADA AND BIKES, MORTON GROVE; 2" STOP, MAYFAIR; 1" NO REASON GIVEN.

**TABLE 3 (continued): LIST OF WEEKDAY TRAINS LESS THAN 85% ON-TIME
February 2011**

Line	Train	Date	Minutes Late	Delay Code	Delay Explanation
MN	2141 68% OT	Tue, Feb 01	32	GW	60" SWITCH FAILURE.
		Thu, Feb 03	7	GW	6" FOLLOWING #2139 ENROUTE; 1" NO REASON GIVEN.
		Fri, Feb 04	8	EW	5" LATE EQU, WACY; 5" FOLLOWING #2137, DEERFIELD.
		Tue, Feb 08	17	AM	6" LATE EQUIP FROM WACY; 20" DELAYED #2139 AHEAD.
		Thu, Feb 10	19	G	19" SWITCH FAILURE, A3.
		Fri, Feb 18	10	A1	10" FOLLOWING 2139 ENROUTE.
MN	2142 79% OT	Tue, Feb 01	45	GW	12" WAIT FOR #2121 ENROUTE; 33" STOP, CN XING & A3 & A2.
		Thu, Feb 03	12	GW	12" WAIT FOR #2121, GRAYSLAKE; XPRESSED FROM N.GLENVIEW TO A2.
		Fri, Feb 04	10	EW	7" WAIT FOR #212, GRAYSLAKE; 5" SLOW ENTRAINING ENROUTE.
		Fri, Feb 18	10	D	5" FRT X-TRAFFIC, CN XING; 4" STOP, A2.
MN	2143 74% OT	Tue, Feb 01	0	GW	ANNULLED DUE TO SW AND OTHER WEATHER-RELATED PROBLEMS.
		Thu, Feb 03	12	GW	9" LATE TURN OF #2144, CUS; 3" LOST HEP ENROUTE; 2" NO DOOR LIGHT, GRAYSLAKE.
		Fri, Feb 04	11	PW	8" LATE EQU, WACY; 3" FOLLOWING #2141 ENROUTE.
		Tue, Feb 08	13	AM	10" DELAYED TRN(S) AHEAD; 3" NO REASON GIVEN.
		Thu, Feb 10	16	G1	6" LATE TURN OF #2144, CUS; 11" FOLLOWING TRAIN, GLENVIEW.
MN	2144 74% OT	Tue, Feb 01	36	IW	18" LATE TURN OF #2123, DEERFIELD; 18" MAKING ALL STOPS ENROUTE.
		Thu, Feb 03	21	GW	11" WAIT FOR #2142, DEERFIELD; 10" ENTRAINING ENROUTE ACCT WEATHER.
		Fri, Feb 04	15	GW	5" STOP, DEERFIELD & A20; 10" SWITCH FAILURE, A2.
		Thu, Feb 10	20	G	20" SWITCH FAILURE, A3.
		Fri, Feb 18	11	D1	3" WAIT FOR 2142, DEERFIELD; 7" FOLLOW 2142 ENROUTE; 3" STOP, A2.
MN	2145 84% OT	Tue, Feb 01	0	GW	ANNULLED DUE TO SW AND OTHER WEATHER-RELATED PROBLEMS.
		Thu, Feb 03	10	GW	4" LATE TURN OF #2146, CUS; 10" FOLLOWING AMTRAK #7 ENROUTE.
		Fri, Feb 04	10	EW	9" LATE TURN OF #2146, CUS; 2" NO REASON GIVEN.
MN	2146 84% OT	Tue, Feb 01	15	FW	29" SEVERE WEATHER, FOX LAKE.
		Fri, Feb 04	8	EW	12" LATE TURN OF #2121, FOX LAKE; HIGHBALLED EDGE BROOK TO CUS.
		Thu, Feb 10	8	AD	8" FOLLOWING 7452, A5 TO CUS.
MN	2147 79% OT	Tue, Feb 01	0	GW	ANNULLED DUE TO SW AND OTHER WEATHER-RELATED PROBLEMS.
		Thu, Feb 03	13	GW	8" LATE TURN OF #2148, CUS; 7" FOLLOWING #2245, A5.
		Fri, Feb 04	14	EW	13" LATE TURN OF #2148, CUS; 1" NO REASON GIVEN.
		Tue, Feb 08	12	G	13" SW FAILURE, TOWER A5; 3" UP PSGR TRN INT, MAYFAIR.
MN	2148 84% OT	Tue, Feb 01	91	GW	33" LATE TURN OF #2127, DEERFIELD; 48" STOP, A3; 5" S.O, A2; 4" STOP, CANAL.
		Thu, Feb 03	11	GW	5" NO REASON GIVEN; 8" SWITCH FAILURE, A2.
		Fri, Feb 04	14	EW	14" NO REASON GIVEN.
MN	2149 74% OT	Tue, Feb 01	81	IW	11" LATE TURN, CUS; 72" ENTRAINING ACCT WEATHER ENROUTE.
		Thu, Feb 03	16	GW	9" LATE TURN OF #2150, CUS; 5" X-TRAFFIC, MAYFIR; 5" WAIT FOR #2156, RONDOUT.
		Fri, Feb 04	11	PW	14" WAIT FOR #2156, RONDOUT.
		Mon, Feb 07	11	G1	14" MEETING DELAYED #2156 OFF THE J LINE, RONDOUT.
MN	2150 84% OT	Tue, Feb 01	0	GW	ANNULLED DUE TO SW AND OTHER WEATHER-RELATED PROBLEMS.
		Thu, Feb 03	14	GW	5" SLOW ENTRAINING ENROUTE; 10" SWITCH FAILURE, A5.
		Tue, Feb 08	21	H1	9" LATE TURN OF DELAYED #2133; 8" CAR TOO CLOSE TO TRKS, EDGE- BROOK; 2" CTA BUS WENT AROUND GATES, CALDWELL AVE.
MN	2151 58% OT	Tue, Feb 01	65	GW	38" SWITCH FAILURE, CUS TO A2; 27" NO REASON GIVEN.
		Thu, Feb 03	18	GW	20" WAIT FOR #2158, RONDOUT.
		Fri, Feb 04	14	PW	18" WAIT FOR #2158 TO CLEAR, RONDOUT.
		Mon, Feb 07	14	D1	14" MEETING DELAYED #2158 OFF THE J LINE, RONDOUT.
		Tue, Feb 08	25	H1	25" MEETING DELAYED #2158 OFF THE J LINE, RONDOUT.
		Wed, Feb 09	8	G	5" RESTRICTING, A5 TO MAYFAIR; 4" RED SIG, RONDOUT; 5" DOORS STICKING ENROUTE.
		Mon, Feb 21	10	D1	6" MEETING DELAYED #2158 OFF THE J LINE, RONDOUT; 5" FRT TRN INT, CP/WC XING.
		Tue, Feb 22	8	D1	9" MEETING DELAYED #2158 OFF THE J LINE, RONDOUT.
MN	2152 79% OT	Tue, Feb 01	0	GW	ANNULLED DUE TO SW AND OTHER WEATHER-RELATED PROBLEMS.
		Fri, Feb 04	12	PW	12" LATE TURN OF #2137, DEERFIELD.
		Tue, Feb 08	10	G	10" SW FAILURE, TOWER A5.
		Thu, Feb 10	10	G	9" SWITCH FAILURE..

**TABLE 3 (continued): LIST OF WEEKDAY TRAINS LESS THAN 85% ON-TIME
February 2011**

Line	Train	Date	Minutes Late	Delay Code	Delay Explanation	
MN	2155	Tue, Feb 01	85	GW	43" SWITCH PROBLEMS, A2 & A5; 42" WIPER NOT WORKING AND ZERO VISIBILITY.	
		74% OT	Thu, Feb 03	10	GW	5" LATE TURN OF #2158, CUS; 2" SLOW ENTRAINING ENROUTE; 3" WAIT FOR #2160, RONDOUT.
		Fri, Feb 04	13	PW	13" USED #2156 EQU, CUS.	
		Wed, Feb 09	7	D1	7" MEETING DELAYED #2160 OFF THE J LINE, RONDOUT; 5" FRT TRN INT, CP/WC XING.	
		Fri, Feb 11	10	D	4" INTOXICATED PSGR, A2; 6" FRT X-TRAFFIC, CN XING.	
MN	2156	Tue, Feb 01	0	GW	ANNULLED DUE TO SW AND OTHER WEATHER-RELATED PROBLEMS.	
		68% OT	Thu, Feb 03	20	GW	10" FROZEN SWITCH, FOX LAKE; 10" WAIT FOR #2143 ENROUTE.
		Fri, Feb 04	14	PW	13" WAIT FOR #2143 TO CLEAR, FOX LAKE; 3" X-TRAFFIC, CN XING.	
		Mon, Feb 07	17	D	8" MEETING DELAYED #2143, FOX LAKE; 10" FRT TRN INT, CP/WC XING	
		Tue, Feb 08	9	G1	14" ORIGINATED AS TURN OF DELAYED #2147, GRAYSLAKE. (FOX LK- ROUND LK PSGRS FORWARDED ON EXTRA #118/2158)	
Mon, Feb 21	10	D	9" MEETING #2143 (FRT CROSSING AT GRAYS LAKE), FOX LAKE; 3" "CREW REPORTED 'ROUGH CROSSING' AROUND WILSON RD."			
MN	2158	Tue, Feb 01	0	GW	ANNULLED DUE TO SW AND OTHER WEATHER-RELATED PROBLEMS.	
		74% OT	Thu, Feb 03	13	GW	22" WAIT FOR #2149 TO CLEAR, GRAYSLAKE.
		Fri, Feb 04	19	PW	16" WAIT FOR #2149 TO CLEAR, GRAYSLAKE; 3" NO REASON GIVEN.	
		Mon, Feb 07	15	D	6" FREIGHT, CN-XING.	
Tue, Feb 08	24	H1	ORIGINATED FOX LK 1932 HRS AS EXTRA #118 E/B. 18" MEETING DELAYED #2149, GRAYSLAKE; 8" FRT TRN INT, CP/WC XING.			
MW	2200	Thu, Feb 03	11	IW	11" ENTRAINING ACCT WEATHER ENROUTE.	
		84% OT	Fri, Feb 18	7	U	6" B/O ADA, HANOVER PK; 4" SLOW ENTRAINING ENROUTE.
		Tue, Feb 22	18	G	21" HAND-LING SWITCHES, B12.	
MW	2201	Thu, Feb 03	11	IW	11" ENTRAINING ACCT WEATHER ENROUTE.	
		84% OT	Mon, Feb 21	10	V1	10" MEETING #2214 (WHICH WAS SINGLE TRACKING AROUND AND P/U PSGRS OFF ANNULLED #2210), SPAULDING.
Tue, Feb 22	15	G1	15" LATE TURN OF DELAYED #2200.			
MW	2202	Thu, Feb 03	7	IW	7" ENTRAINING ACCT WEATHER ENROUTE.	
		84% OT	Fri, Feb 04	11	PW	5" LATE FROM YD, ELGIN; 4" ENTRAINING W/ 8 CARS ENROUTE; 2" DOOR FROZE, A2.
		Mon, Feb 28	14	IW	1" FROZEN SWITCHES, ELGIN COACHYARD; 8" SLOW ENTRAINING (ICY PLATFORMS) ENROUTE; 5" CP #290-20 SLOW GOIND INTO YARD), TOWER B17.	
MW	2203	Thu, Feb 03	20	IW	7" SLOW ENTRAINING ENROUTE; 7" LATE TURN OF #2202, CUS; 7" HELD FOR TRAIN, B12; 2" DOOR LIGHTS ENROUTE; 4" SLOW LOAD/UNLOADING ENROUTE.	
		84% OT	Fri, Feb 04	15	PW	10" LATE TURN OF #2202, CUS; 1" STOP, A5; 4" ENTRAINING W/ 8 CARS ENROUTE.
		Mon, Feb 28	20	IW	12" LATE TURN OF DELAYED #2202; 5" SLOW ENTRAINING/DETRAINING ENROUTE (ICY PLATFORMS).	
MW	2208	Thu, Feb 03	11	IW	11" ENTRAINING ACCT WEATHER ENROUTE.	
		84% OT	Fri, Feb 04	9	IW	9" RULE 6.30 ENROUTE; APPROACH, NW BRIDGE.
		Thu, Feb 17	14	D1	14" 2206 AHEAD	
MW	2209	Thu, Feb 03	18	GW	18" SWITCH FAILURE AT A2	
		84% OT	Tue, Feb 08	10	K	4" "LATE TURN OFF #2118" (FOR WHICH NO DELAY WAS REPORTED); 9" CAR STUCK ON TRKS, GRAND AVE (ELMWOOD PK).
Mon, Feb 21	11	V1	11" DELAYES DUE TO EARLIER ANNULLMENT OF #2210 AT SPAULDING.			
MW	2218	Thu, Feb 03	17	IW	17" ENTRAINING ACCT WEATHER ENROUTE.	
		84% OT	Tue, Feb 08	9	U1	6" DELAYED #2216 AHEAD, BARTLETT-SCHAUMBURG; 3" BIG-HOLED TRN, BENSENVILLE (PERSON STOPPED ON TRKS).
		Mon, Feb 21	13	V1	13" DELAYED #2216 AHEAD.	
MW	2219	Tue, Feb 01	90	GW	1' 30" SW AND OTHER WEATHER-RELATED PROBLEMS.	
		84% OT	Tue, Feb 08	70	F	1' 10" BRAKE MALFUNCTION, GALEWOOD. SWAPPED EQUIPMENT AND HIGH-BALLED TO ELGIN, TERMINATING THERE. (BIG TIMBER PSGRS CARRIED BY PACE BUS)
		Fri, Feb 25	9	M1	9" ACCT FRT DERAILMENT, NARRAGANSETT; 2" ADA, ELMWOOD PK.	
MW	2220	Thu, Feb 03	15	IW	15" ENTRAINING ACCT WEATHER ENROUTE.	
		84% OT	Fri, Feb 04	18	FW	20" COULDNT RELEASE BRAKES AFTER GETTING SIGNAL, ROSELLE.
		Mon, Feb 28	14	IW	14" LATE TURN OF #7201 (DUE TO FOLLOWING DELAYED #2203 FROM BENSENVILLE).	

**TABLE 3 (continued): LIST OF WEEKDAY TRAINS LESS THAN 85% ON-TIME
February 2011**

Line	Train	Date	Minutes Late	Delay Code	Delay Explanation
MW	68% OT	Tue, Feb 01	65	GW	1' 05" SW AND OTHER WEATHER-RELATED PROBLEMS.
		Thu, Feb 03	15	GW	13" STOP, A2; 2" NO REASON GIVEN.
		Fri, Feb 04	16	FW	7" DOOR STUCK CC #8227 ENROUTE; 3" SWITCH FAILURE, A5; 5" DOOR PROBLEMS, WOODDALE & GALEWOOD; 6" SLOW ENTRAINING ENROUTE.
		Mon, Feb 07	10	U	5" ADAS, MONT CLARE & BARTLETT; 5" RULE 6.30 ENROUTE.
		Tue, Feb 08	45	F1	20" P/U LOCALS OFF DISABLED #2219, GALEWOOD; 5" MAKING ALL STOPS TO ELGIN; 20" AUTO ON TRKS, WOODDALE.
		Fri, Feb 25	13	M1	2" PSGR ON WRONG PLATFORM, MONT CLAIRE; 4" X/O, GALEWOOD TO ELMWOOD PK; 7" X/O, FRANKLIN PK.
MW	79% OT	Thu, Feb 03	35	EW	34" #110 BROKEN DOWN MADE REV MOVE CAME ALONG SIDE P/U SHORTS, RIVER GROVE.
		Fri, Feb 04	12	FW	12" FOLLOWING #2220 ENROUTE.
		Wed, Feb 09	10	FW	12" FROZEN DOORS.
		Mon, Feb 28	10	IW	10" DELAYED #2220 AHEAD FROM ROSELLE.
MW	79% OT	Thu, Feb 03	16	IW	14" WAIT FOR #2207, FRANKLIN PK.
		Fri, Feb 04	11	FW	13" HLED FOR #2222, B12.
		Wed, Feb 09	10	FW	10" DELAYED #2222 CLEARING AHEAD, FRANKLIN PK; 4" ADA, ELMWOOD PK.
		Mon, Feb 28	10	IW	10" DELAYED #2222 AHEAD FROM FRANKLIN PK.
MW	84% OT	Thu, Feb 03	18	GW	16" LATE TURN & SWITCH PROBLEMS, ELGIN; 2" PSGR ON WRONG SIDE, NATIONAL.
		Fri, Feb 04	18	IW	9" LATE TURN, ELGIN; 6" REV MOVE BEHIND SIGNAL, ELGIN; 4" PSGRS ON WRONG SIDE, NATIONAL.
		Mon, Feb 28	16	IW	15" LATE TURN OF DELAYED #2203; 1" "RED SIGNAL," TOWER A5.
MW	79% OT	Thu, Feb 03	18	IW	8" LATE TURN, BTR; 1" S/O, BARTLETT; 1" P/U CREW, CAL AVE; 5" WEATHER ENROUTE; 3" STOP, CANAL.
		Mon, Feb 07	10	U	4" LATE TURN OF #2205; 3" SLOW ENTRAINING ENROUTE; 2" ADA, HANOVER PK; 1" DOOR PROBS (8468), GALEWOOD.
		Thu, Feb 17	12	D1	13" LATE FLIP OFF DELAYED #2205, BIG TIMBER; 2" ADA, WOOD DALE.
		Mon, Feb 28	8	IW	8" "TURN OFF #2205" (FOR WHICH NO DELAY WAS REPORTED), BIG TIMBER; 4" ADAS, WOODDALE AND ELMWOOD PK.
MW	84% OT	Tue, Feb 01	125	GW	2' 05" SW AND OTHER WEATHER-RELATED PROBLEMS.
		Tue, Feb 08	10	FW	10" FROZEN DOOR(S)/DELAYED #2231 AHEAD.
		Fri, Feb 25	9	M1	11" DERAILMENT, NARRAGANSETT AVE.
MW	84% OT	Fri, Feb 04	8	GW	5" SWITCH FAILURE, A5; 5" FOLLOWING TRAIN ENROUTE.
		Tue, Feb 08	12	FW	12" DELAYED #2233 AHEAD.
		Fri, Feb 25	8	M1	8" ACCT FRT DERAILMENT, NARRAGANSETT.
MW	79% OT	Tue, Feb 01	0	GW	ANNULLED DUE TO SW AND OTHER WEATHER-RELATED PROBLEMS.
		Thu, Feb 03	17	GW	21" SWITCH FAILURE, A5.
		Fri, Feb 04	9	GW	8" SWITCH FAILURE, A2; 3" SLOW ENTRAINING ENROUTE.
		Tue, Feb 08	9	FW	2" LATE EQUIP FROM WACY; 10" DELAYED #2235 AHEAD.
MW	79% OT	Thu, Feb 03	17	GW	20" SWITCH FAILURE, A2.
		Fri, Feb 04	33	FW	33" AIR LEAK IN CAB CAR
		Wed, Feb 09	9	A1	9" STOPPED, WAITING FOR 2217, B35.
		Tue, Feb 22	21	D	22" CP #282-21 CLEARING INTO BENSENVILLE YD, TOWER B12. (CREW GOT CONFUSED, STOPPED IN YARD EVEN THOUGH THEY DID NOT NEED TO.)
MW	84% OT	Tue, Feb 01	125	GW	2' 05" SW AND OTHER WEATHER-RELATED PROBLEMS.
		Thu, Feb 03	22	GW	20" SWITCH FAILURE, A5; 2" NO REASON GIVEN.
		Fri, Feb 04	10	GW	15" SWITCH FAILURE AND FOLLOWING TRAINS, A2 TO RIVER GROVE.
MW	68% OT	Tue, Feb 01	125	GW	2' 05" SW AND OTHER WEATHER-RELATED PROBLEMS.
		Thu, Feb 03	20	GW	5" LATE TURN OF #7412, CUS; 15" SWITCH FAILURE, A5.
		Fri, Feb 04	18	GW	18" LATE TURN OF #7412, CUS.
		Tue, Feb 08	10	FW	12" "LATE TURN FROM #7412" (NO DELAY REPORTED FOR #7412).
		Thu, Feb 10	10	G	12" SWITCH FAILURE, A2.
		Fri, Feb 25	9	M1	9" ACCT FRT DERAILMENT, NARRAGANSETT.
MW	74% OT	Tue, Feb 01	0	GW	ANNULLED DUE TO SW AND OTHER WEATHER-RELATED PROBLEMS.
		Thu, Feb 03	44	GW	29" LATE TURN OF #2244, CUS; 10" SWITCH FAILURE, A5; 5" WAIT FOR #2246 TO CLEAR, A5.
		Fri, Feb 04	18	FW	16" LATE TURN OF #2244, CUS; 5" SLOW ENTRAINING ENROUTE; DOOR PROBLEMS ENROUTE.
		Thu, Feb 10	12	G1	11" LATE TURN OF #2244, CUS; 1" NO REASON GIVEN.
		Tue, Feb 15	8	U1	6" LATE TURN OF DELAYED #2244; 4" RULE 6.30 W/2248, ROSELLE.

**TABLE 3 (continued): LIST OF WEEKDAY TRAINS LESS THAN 85% ON-TIME
February 2011**

Line	Train	Date	Minutes Delay		Delay Explanation	
			Late	Code		
MW	2244	Tue, Feb 01	90	GW	1' 30" SW AND OTHER WEATHER-RELATED PROBLEMS.	
		58% OT	Thu, Feb 03	89	GW	9" LATE TURN OF #2221, BTR; 23" SWITCH FAILURE, A5.
			Fri, Feb 04	17	FW	5" LATE TURN OF #2221, BTR; 7" WAIT FOR #2235, A5; 3" WAIT FOR EQU TO YD, A3; 2" NO REASON GIVEN.
			Tue, Feb 08	33	F1	35" LATE TURN OF DELAYED #2221.
			Thu, Feb 10	13	G	13" SWITCH FAILURE, A2.
			Tue, Feb 15	10	U	3" ADA, ITASCA; 3" RULE 6.30 W/2231, FRANKLIN PK; 5" TRUCK TOO CLOSE TO MT3, ELMWOOD PK.
			Thu, Feb 17	10	Q	5" COPY NEW TBN, BIG TIMBER; 3" HELD FOR #2223, HANOVER PK; 2" HELD OUT, ELMWOOD PK; 2" ENTRAINING ENROUTE.
			Fri, Feb 25	8	M1	8" ACCT FRT DERAILMENT, NARRAGANSETT.
MW	2245	Tue, Feb 01	85	GW	1' 25" SW AND OTHER WEATHER-RELATED PROBLEMS.	
		84% OT	Thu, Feb 03	20	GW	8" LATE TURN OF #7452, CUS; 12" SWITCH FAILURE, A5.
		Mon, Feb 14	0	XD	ANNULLED AT ROSELLE DUE TO SPAULDING PATROL BROKEN KNUCKLE.	
MW	2248	Tue, Feb 01	43	GW	33" STOP BEHIND TRAIN, A2; 10" STOP, CANAL.	
		84% OT	Mon, Feb 14	0	XD	ANNULLED AT BARTLETT DUE TO BROKEN KNUCKLE ON SPAULDING PATROL.
		Wed, Feb 23	10	D	14" FOLLOWING THE SPAULDING PATROL FROM WOODDALE TO TOWER B17.	
MW	2251	Tue, Feb 01	40	GW	40" SW AND OTHER WEATHER-RELATED PROBLEMS.	
		84% OT	Mon, Feb 14	10	D1	10" WAITING FOR #2254 SINGLE TRACK, ROSELLE.
		Fri, Feb 25	8	D1	8" DUE TO EARLIER DERAILMENT, ENROUTE.	
MW	2255	Tue, Feb 01	151	GW	120" LATE TURN, CUS; 55" SIGNAL PROBLEMS, A2 & A5.	
		84% OT	Tue, Feb 08	15	D	15" CP #142-08 CLEARING AHEAD, GALEWOOD.
		Tue, Feb 15	15	D	17" MEETING #2256, GALEWOOD EAST (SINGLE TRACKING AROUND AN E/B FRT ON MT2 AND #G28 STALLED ON MT3 AT MARS).	
NCS	0102	Tue, Feb 01	14	DW	5" FRT TRN INT, RAM; 6" UP PSGR TRN INT, DEVAL; 2" PSGR TRN INT AT B12; 2" DOOR PROBS (8233), RIVER GROVE.	
		74% OT	Thu, Feb 03	34	IW	34" ENTRAINING ACC WEATHER ENROUTE.
			Fri, Feb 04	19	KW	17" SWAP EQU W/104, ANTIOCH CY; 5" SLOW ENTRAINING ENROUTE.
			Thu, Feb 17	7	GX	5" 4 RULE 529A'S, ENROUTE; 2" UP PSGR TRN INT, TOWER A2.
			Fri, Feb 18	7	CC	5" S/O, MP 44.51, 36.1-36.0, 33.25 AND 30.2; 2" WAITING FOR LINE-UP, DEVAL; 2" UP PSGR TRN INT, TOWER A2.
NCS	0109	Tue, Feb 01	22	GW	15" SW PROBS, TOWER A5; 4" FRT TRN INT, LOMOND; 4" PSGR TRN INT, CP/WC XING.	
		74% OT	Mon, Feb 07	15	D	18" MEETING #118, PRAIRIE VIEW (RUNNING AROUND FRT); 2" PSGR TRN INT, CP/WC XING.
			Tue, Feb 08	10	E1	3" LATE EQUIP FROM WACY; 2" "YARD EQUIPMENT," A3; 10" MEETING DELAYED #118, LOMOND.
			Thu, Feb 17	9	RF	12" STOP SIGNAL, WAITING ON ULINE UP DEVAL
	Fri, Feb 18	6	A	4" RESTRICTING, RIVER GROVE; 5" STOP, DEVAL.		
NCS	0110	Thu, Feb 03	0	FW	ANNULLED ACCT B/O EQU, RIVER GROVE.	
		84% OT	Mon, Feb 14	14	D1	18" HELD FOR OUTBOUND #101, O'HARE TRANSFER; 1" STOP.A-5.
		Mon, Feb 21	8	IW	2" ICY PLATFORMS, LK VILLA & ROUND LK BEACH; 3" UP PSGR TRN INT, DEVAL; 1" RESTRICTING, TOWER A5; 1" WAITING FOR LINE-UP, CP CANAL ST.	
NCS	0111	Tue, Feb 01	130	GW	40" SW PROBS, TOWER A2; 79" SW PROBS, TOWER A5; 10" GX PRO- CEDURES, IVANHOE RD; 1" NO REASON GIVEN.	
		84% OT	Mon, Feb 21	13	G	4" GX PROCEDURES, BUSCH PKWY; 9" SIG DROPPED TO RED, LOMOND.
			Fri, Feb 25	7	M1	7" OPERATED MT2 BEHIND #2233, GALEWOOD-B12.
NCS	0115	Tue, Feb 01	0	GW	ANNULLED DUE TO SW PROBS AND OTHER WEATHER-RELATED PROBS.	
		84% OT	Thu, Feb 03	30	GW	20" SWITCH PROBLEMS, A5; 13" X-TRAFFIC, DEVAL.
			Fri, Feb 25	8	M1	5" TRAIN AHEAD, A2; 3" STOP, B12; 5" S/O ENROUTE; 4" WAIT FOR S.B FRT TO CLEAR, RAM.
NCS	0117	Tue, Feb 01	113	GW	14" LATE EQUIP FROM WACY; 85" SW FAILURE, TOWER A2; 14" TRN(S) AHEAD, TOWER A2-B12; 11" POOR VISIBILITY NORTH OF B12.	
		84% OT	Thu, Feb 03	8	GW	8" FOLLOWING #115 ENROUTE.
			Fri, Feb 25	12	M1	16" OPERATING MT2, GALEWOOD-B12; 2" UP PSGR TRN INT, DEVAL.
NCS	0118	Tue, Feb 01	75	GW	13" LATE TURN OF DELAYED #107; 62" SW FAILURE, TOWER A5.	
		84% OT	Tue, Feb 08	13	E	18" 27-PINT CABLE CAB LOOSE FROM LOCO -- WOULD NOT LOAD FROM CAB CAR.
			Fri, Feb 25	28	M1	20" MEETING DELAYED #117, B12; 8" FRT AHEAD ON MT3, B12-GALE- WOOD.

**TABLE 3 (continued): LIST OF WEEKDAY TRAINS LESS THAN 85% ON-TIME
February 2011**

Line	Train	Date	Minutes Late	Delay Code	Delay Explanation
NCS	79% OT	Tue, Feb 01	0	GW	ANNULLED DUE TO SW AND OTHER WEATHER-RELATED PROBLEMS.
		Thu, Feb 03	10	GW	9" MEETING DELAYED #2147, CP/WC XING; 1" NO REASON GIVEN.
		Fri, Feb 04	12	EW	15" WAIT FOR #2147, GRAYSLAKE.
		Tue, Feb 08	13	G1	15" MEETING DELAYED #2147, CP/WC XING.
RI	84% OT	Thu, Feb 03	9	GW	3" DYNAMIC BRAKE ENROUTE; 3" DOOR STUCK, BI; 4" SWITCH FAILURE, CP PERSHING
		Fri, Feb 04	6	IW	6" SLICK RAIL & SLOW ENTRAINING ENROUTE.
		Mon, Feb 14	9	D	9" HAD TO GO DOWN SUBLINE DUE TO DISTRESSED CRL 2501, 95TH.
RI	84% OT	Thu, Feb 03	10	GW	10" LATE TURN OF #600, LSS.
		Wed, Feb 23	8	E1	12" B/O EQUIP, LSS. CHANGED EQUIP W/6121.
		Mon, Feb 28	0	XG	ANNULLED MOKENA (ACCT TRK CIRCUIT PROBS).
RI	84% OT	Tue, Feb 08	6	G	9" TRACK CIRCUIT AT THE ME CONNECTION SWITCH
		Mon, Feb 14	8	D	8" HELD FOR DISTRESSED CRL 2501, BLUE ISLAND.
		Mon, Feb 28	6	G	2" DOOR PROBS, JUD; 6" OPERATING MT2 FROM MOKENA (TRK CIRCUIT MT1).PASSENGERS ON WRONG SIDE
RI	84% OT	Thu, Feb 03	10	KW	10" LATE TURN OF #602, LSS.
		Tue, Feb 22	7	AA	6" RULE 6.30, OAK FOREST AND TINLEY/80; 2" OPERATING MT1, CP 35.5-MILLER ST (SINGLE TRACKING-TRK CIRCUIT ON MT2).
		Mon, Feb 28	17	G	17" RESTRICTING SIGS (TRK CIRCUIT), MOKENA-66TH CT.
RI	84% OT	Tue, Feb 08	44	KD	40" MECHANICAL PROBS, 95TH/VINCENNES.
		Thu, Feb 10	6	U	7" ADA TP80TH.
		Mon, Feb 28	12	G	12" OPERATED MT2, MOKENA-66TH CT (TRK CIRCUIT MT1).
RI	84% OT	Thu, Feb 03	9	AW	2" ADA, TP80TH; 3" WAIT FOR #415 TO YD, CP RICHARDS; 4" WAIT FOR #919, JUD.
		Fri, Feb 04	7	FW	2" ADA, TP80TH; 2" CONGESTION, JUD; 6" FOLLOWING 415, PERRINGTON TO MOKENA.
		Fri, Feb 25	16	V1	9" XFER SHORTS FROM #303, LSS; 7" MAKING XTRA STOPS FOR #303 SCHEDULE ENROUTE.
RI	74% OT	Tue, Feb 01	19	GW	9" LATE TURN OF DELAYED #418; 10" SW PROBS, BLUE ISLAND.
		Thu, Feb 03	10	KW	3" LATE DEPT ACCT DOORS STICKING, LSS; 5" CAR ON TKS, YORK; 3" ADA, TP80TH.
		Fri, Feb 04	6	IW	6" PASSENGER LOADING
		Thu, Feb 10	7	U	7" B/O ADA LIFT, LSS;
		Fri, Feb 11	20	E1	16" LATE TURN OF #418 & ADDING 2ND ENG ON TRAIN, LSS; 4" NO REASON GIVEN.
RI	84% OT	Fri, Feb 04	8	IW	6" RULE 6.30, 95TH & 115TH & TP80TH.
		Thu, Feb 10	9	AA	5" WAIT FOR TRAINS IN DEPOTS ENROUTE; 4" NO REASON GIVEN.
		Mon, Feb 28	7	G1	7" RULE 6.30, 91ST AND HICKORY CREEK.
RI	74% OT	Thu, Feb 03	6	IW	6" ENTRAINING ACCT WEATHER ENROUTE.
		Fri, Feb 04	10	IW	2" ADA, OAK FOREST; 8" PASSENGER LOADING
		Wed, Feb 09	6	V	3" LIFT PROBS (7494), OAK FOREST; 7" DOOR LIGHT PROBS ENROUTE.
		Thu, Feb 10	8	I	8" SLOW ENTRAINING, HICKORY CREEK & TP; 3" ADA, OAK FOREST.
RI	68% OT	Mon, Feb 28	13	D	12" CN #2696 (WHICH RAN THRU SW IN YARD) CLEARING EJE XING; 4" ADAS, OAK FOREST AND MIDLOTHIAN.
		Tue, Feb 01	16	GW	6" PSGR INCIDENT, LSS; 2" TALKED BY ENGLEWOOD (TRK CIRCUIT); 8" NO REASON GIVEN.
		Thu, Feb 03	44	EW	40" ENG FAILURE, TP80TH; 3" FLAG STOPS ENROUTE; 5" WAIT FOR #512 TO CLEAR, BI; 2" ADA, OAK FOREST.
		Fri, Feb 04	7	IW	3" FLAG STOPS ENROUTE; 5" SLOW ENTRAINING W/ 8 CAR TRAIN ENROUTE.
		Mon, Feb 07	15	AA	9M RULE 6.30, BI; 2M ADA, OF; 2M RULE 6.30, HC; 7M RUNNING WITH 9 CARS.
RI	79% OT	Tue, Feb 08	8	P	7" LATE POWER FROM THE ROCKET HOUSE; 1" NO REASON GIVEN.
		Thu, Feb 10	24	D	44" HLED ACCT FRT RAN SIGNAL, LSS; 2" ADA, MOKENA.
		Tue, Feb 01	13	IW	9" OPERATING W/NICE-CAR CONSIST; 3" MADE ALL F STOPS; 1" NO REASON GIVEN.
RI	79% OT	Mon, Feb 07	8	P	10M LATE EQUIP FROM 47THCY; 2M FSTOPS ENROUTE; 2M RULE 6.30 W/518, HICKORY CREEK.
		Tue, Feb 08	7	G	13" TALKED BY CP 35.5/EJE XING (TRK CIRCUIT).
		Thu, Feb 10	10	D1	13" HELD FOR 514, CP 46TH; 3" FLAG STOPS ENROUTE.

**TABLE 3 (continued): LIST OF WEEKDAY TRAINS LESS THAN 85% ON-TIME
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Line	Train	Date	Minutes Late	Delay Code	Delay Explanation
RI	0523	Tue, Feb 01	41	GW	45" SW PROBS, BLUE ISLAND.
	84% OT	Thu, Feb 03	7	GW	7" NO REASON GIVEN.
		Fri, Feb 04	10	IW	10" PASSENGER LOADING
RI	0525	Tue, Feb 01	40	GW	44" SWITCH PROBLEMS, BI.
	84% OT	Thu, Feb 03	6	GW	6" NO REASON GIVEN.
		Fri, Feb 25	41	E	31" AIR PROBLEMS, PRAIRIE TO UD; 10" WAIT FOR CN2524 TO CLEAR, EJE.
RI	0529	Tue, Feb 01	42	GW	25" SWITCH PROBLEMS, BI; 17" CAR ON TKS, 119TH.
	84% OT	Fri, Feb 11	8	E1	PULLING DEAD ENG #182 ENROUTE W/ 8 CARS.
		Mon, Feb 21	17	G	14" TERMINAL B IN CODE FAILURE STATE; 3" F STOPS ENROUTE.
RI	0530	Tue, Feb 01	45	GW	38" SWITCH PROBLEMS, BI; 7" CAR ON TKS, 119TH.
	84% OT	Thu, Feb 03	9	IW	3" LATE TURN OF #527, JUD; 6" ENTRAINING W/ 8 CARS ENROUTE.
		Wed, Feb 16	7	G	8" AMTRAK #392 (BEING TALKED BY SIG AT AIR LINE BRIDGE) CLEAR- ING 16TH/CLARK.
RI	0531	Tue, Feb 01	69	GW	37" LATE TURN OF #530, LSS; 11" SWITCH PROBLEMS, BI; 21" NO REASON GIVEN.
	84% OT	Thu, Feb 03	7	IW	4" SLOW DETRAINING & 8 CAR CONSIST ENROUTE; 3" RED SIG, MILLER & RICHARDS.
		Fri, Feb 04	10	IW	6" ENTRAINING W/ 9 CARS ENROUTE; 4" WAIT FOR SIG TO TIME OUT, MOKENA; 1" ALL RED, JUD.
RI	0602	Thu, Feb 03	7	KW	5" SLICK RAIL ENROUTE; 2' NO REASON GIVEN.
	84% OT	Mon, Feb 14	10	D	15" LATE DEPARTURE HELPING DISTRESSED CRL 2501, BLUE ISLAND.
		Tue, Feb 15	13	RL	11" "NO ENGINEER," BLUE ISLAND; 1" NO REASON GIVEN.
RI	0612	Thu, Feb 17	6	RO	6" RED SIGNAL, OPERATOR ERROR- WRONG LINEUP, 16TH ST.
	84% OT	Wed, Feb 23	6	E1	6" DELAYED DUE TO EARLIER MECH PROBS ON #600.
		Fri, Feb 25	13	E1	12" LATE TURN OF #6101, BI; 1" NO REASON GIVEN.
SWS	0806	Thu, Feb 03	8	IW	S/O ENROUTE; 4" SLOW ENTRAINING ENROUTE; 3" WAIT FOR #803, ASHBURN; 2" WAIT FOR #805, 21ST.
	79% OT	Fri, Feb 04	14	D	5" SLOW LOADING & NO DOOR LIGHTS, MANHATTAN TO 179TH; 7" S/O, WORTH TO OAKLAWN; 2" SLOW LOADING, ASHBURN TO WRIGHTWOOD, S/O, CP 518.
		Thu, Feb 10	19	D1	5" SLOW ENTRAINING ACCT WEATHER ENROUTE; 19" WAIT FOR 803 TO CLEAR, ASHBURN.
SWS	0807	Fri, Feb 11	11	R	12" LATE DEPT ACCT AIR LEAK, CUS.
	84% OT	Mon, Feb 14	8	AM	10" LATE DEPART FROM DELAYED #810,CUS.
		Fri, Feb 18	6	N	7" FLAGGING AFTER HANDLINING SWITCHES, POWER OUTAGE, BELT JCT; 4" WAITING ON A SIGNAL, FOREST HILL.
SWS	0810	Thu, Feb 03	10	EW	3" LATE DEPT ACCT LOST HEP, MANHATTAN; 4" LOST HEP ENROUTE; S/O ENROUTE; 3" NO REASON GIVEN.
	84% OT	Fri, Feb 11	10	D	7" WAIT FOR NS23W, CP 518; 3" NO REASON GIVEN.
		Mon, Feb 14	18	AM	8" RUNNING TIME WAITING AMTRAK #350, LUMBER ST.; 6" SINGLE TRK WAITING #805, ASHBURN; 4" SIGNAL PROBLEMS FLAGGED THRU, CP 518.
SWS	0831	Tue, Feb 01	0	GW	ANNULLED DUE TO SW AND OTHER WEATHER-RELATED PROBLEMS.
	84% OT	Tue, Feb 08	18	G	20" HAND-LINING ROUTE THRU BELT JCT.
		Fri, Feb 18	11	G	15" SIGNAL PROBLEMS, AIR LINE.
SWS	0833	Tue, Feb 01	79	GW	52" AMTRAK #70/30/HCD #921 (STOPPED W/SW FAILURE), 21ST; 28" SWFAILURE, CP 518.
	74% OT	Tue, Feb 08	17	G	18" HAND-LINING ROUTE THRU BELT JCT.
		Wed, Feb 09	8	K	11" AUTO STUCK ON TRKS, 107TH.
		Tue, Feb 15	10	RF	15" NS DISP LINED UP #IMQCSR -AHEAD- OF SWS #833 (CONTRARY TO INSTRUCTIONS), CP 518; 4" MEETING DELAYED #833, FOREST HILL.
	Mon, Feb 28	17	D	18" UP #MASCH (IN EMERGENCY) CLEARING BELT JCT.	
SWS	0834	Tue, Feb 01	191	GW	72" LATE TURN OF DELAEYD #819; 13" MEETING DELAYED #829, CP 518; 6" NO REASON GIVEN.
	84% OT	Thu, Feb 03	6	AW	6" WAIT FOR TRAFFIC TO CLEAR, CUS.
		Fri, Feb 18	9	G	12" BRIDGE STOP AND FLAG SIGNALS, 21ST- AIR LINE.
SWS	0837	Tue, Feb 01	0	GW	ANNULLED DUE TO SW AND OTHER WEATHER-RELATED PROBLEMS.
	79% OT	Thu, Feb 03	12	DW	17" LATE TURN OF #838, CUS.
		Tue, Feb 08	30	G	16" LATE TURN OF DELAYED #838; 16" NS #17R CLEARING/SW FAILURE,BELT JCT.
		Thu, Feb 10	8	D	14" WAIT FOR NSBC31 TO YD, CP 518.

**TABLE 3 (continued): LIST OF WEEKDAY TRAINS LESS THAN 85% ON-TIME
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Line	Train	Date	Minutes Late	Delay Code	Delay Explanation
SWS	0838 63% OT	Tue, Feb 01	0	GW	ANNULLED DUE TO SW AND OTHER WEATHER-RELATED PROBLEMS.
		Thu, Feb 03	26	DW	26" WAIT FOR M335 CN5764, 21ST.
		Fri, Feb 04	8	AM	8" WAIT FOR AMTRAK 353 TO CLEAR, 21ST.
		Tue, Feb 08	26	G	14" MEETING DELAYED #833, ASHBURN; 14" HAND-LINING ROUTE THRU BELT JCT.
		Tue, Feb 15	10	D	12" CN #M338 CLEARING ASHBURN.
		Fri, Feb 18	9	D1	7" WAITING FOR SWS 833 TO CLEAR SINGLE TRACK, ASHBURN; 2" NO REASON GIVEN.
		Mon, Feb 28	6	RA	3" UP #MASCH (IN EMERGENCY) CLEARING BELT JCT; 3" "STOP SIG- NAL," CUS.
SWS	0841 79% OT	Tue, Feb 01	39	GW	43" LATE TURN OF DELAYED #842.
		Thu, Feb 03	6	CW	5" AMTRAK 392 AHEAD, AIRLINE; 10" NS FIXING BROKEN RAIL, CP 518
		Tue, Feb 08	25	GW	5" WAITING FOR LINE-UP, CUS; 31" SW FAILURE, BELT JCT (UNABLE TO HAND-LINE ROUTE--HAD TO WAIT FOR MAINTAINER).
		Mon, Feb 28	40	D	48" W/B CN #M337 (STOPPED BRIDGEPORT W/SW FAILURE) CLEARING 21ST; 2" FRT TRN INT, CP RIDGE.
SWS	0842 84% OT	Tue, Feb 01	57	GW	25" SW FAILURE, ORLAND/143; 32" NO REASON GIVEN.
		Tue, Feb 08	42	GW	7" LATE TURN OF DELAYED #837; 35" CN #M343 STOPPED-IN-PLANT (FROZEN SW), BELT JCT; 11" NS #205 TAKING HEADROOM, CP 518.
		Wed, Feb 09	7	D1	7" MEETING DELAYED #839, ASHBURN.
UPN	0305 79% OT	Thu, Feb 03	0	RW	ANNULLED. LACK OF CREW
		Fri, Feb 04	10	KW	10" S/O ACCT TRUCK STRUCK BRIDGE, MP 3.1
		Mon, Feb 21	13	G	13" CAD SYSTEM FAILURE.
		Fri, Feb 25	0	RL	ANNULLED ACCT NO ENGR, OTC. CMS ERROR
UPN	0306 84% OT	Thu, Feb 03	27	IW	27" SLOW LOADING, ENROUTE.
		Wed, Feb 09	11	I	11" DERAIL OPERATIONS, WAUKEGAN AND HEAVY ENTRAINING, GLENCOE-RAVENSWOOD.
		Wed, Feb 23	124	E	124" LOCO PROBS (INTERNAL WATER LEAK), HIGHLAND PK. TRN #308 COUPLED UP TO AND SHOVED TRN TO OTC.
UPN	0308 79% OT	Thu, Feb 03	15	IW	15" DELAYED #306 AHEAD, ENROUTE.
		Mon, Feb 21	7	G	7" CAD SYSTEM FAILURE/DELAYED TRN(S) AHEAD.
		Tue, Feb 22	10	RL	10" "LATE DEPARTURE OUT OF WAUKEGAN, AS #3081 ACCT LATE ARRIVAL OF ENGINEER." (NO DELAY REPORTED FOR #3081)
		Wed, Feb 23	112	E1	112" COUPLED UP TO DISABLED #306 AT HIGHLAND PK AND SHOVED SAME TO OTC.
UPN	0309 68% OT	Thu, Feb 03	10	GW	10" SWITCH FAILURE, LAKE ST.
		Fri, Feb 04	7	KW	7" #307 AHEAD ENROUTE.
		Mon, Feb 07	7	V	7" ATS PENALTY APPLN, OTC.
		Tue, Feb 08	6	I	6" LATE DEPT ACCT B/O RADIO, OTC. SLOW LOADING
		Thu, Feb 10	8	A	8" X-TRAFFIC, LAKE ST.
		Mon, Feb 21	17	G	17" CAD SYSTEM FAILURE/DELAYED TRN(S) AHEAD.
UPN	0310 79% OT	Thu, Feb 03	0	RW	ANNULLED. LACK OF CREW.
		Mon, Feb 21	10	G1	10" LATE TURN OF DELAYED #305.
		Wed, Feb 23	12	E1	12" X/O AT WK (AROUND #306/308).
		Fri, Feb 25	0	RL	ANNULLED ACCT #305 DID NOT OPERATE. CMS ERROR
UPN	0311 68% OT	Thu, Feb 03	0	RW	ANNULLED. LACK OF CREW
		Fri, Feb 04	21	KW	16" LATE TURN OF #604, OTC; 5" S/O ACCT TRUCK STRUCK BRIDGE, MP 3.1
		Mon, Feb 07	9	V1	9" DELAYED #309 AHEAD.
		Tue, Feb 08	8	I1	8" #309 AHEAD ENROUTE.
		Thu, Feb 10	8	A1	8" #309 AHEAD ENROUTE.
		Mon, Feb 21	20	G	20" CAD SYSTEM FAILURE/DELAYED TRN(S) AHEAD.
UPN	0313 84% OT	Thu, Feb 03	0	RW	ANNULLED. LACK OF CREW
		Fri, Feb 04	23	KW	23" #311 AHEAD ENROUTE.
		Mon, Feb 21	15	G	15" CAD SYSTEM FAILURE/DELAYED TRN(S) AHEAD.
UPN	0316 79% OT	Thu, Feb 03	0	RW	ANNULLED. LACK OF CREW
		Fri, Feb 04	21	KW	21" LATE TURN OF #311, WINNETKA.
		Mon, Feb 07	7	V1	7" LATE TURN OF DELAYED #311.
		Mon, Feb 21	13	G1	13" LATE TURN OF DELAYED #311.

**TABLE 3 (continued): LIST OF WEEKDAY TRAINS LESS THAN 85% ON-TIME
February 2011**

Line	Train	Date	Minutes Late	Delay Code	Delay Explanation	
UPN	0318	Fri, Feb 04	20	KW	20" #316 AHEAD ENROUTE.	
		74% OT	Mon, Feb 07	6	V1	6" DELAYED #316 AHEAD.
		Tue, Feb 08	6	I1	6" #316 AHEAD ENROUTE.	
		Mon, Feb 21	12	G	12" CAD SYSTEM FAILURE/DELAYED TRN(S) AHEAD.	
		Wed, Feb 23	68	E1	68" DELAYED TRN(S) AHEAD ACCT #306'S MECH PROB AND DELAYED #314(W/MEDICAL EMERGENCY) AHEAD, CLYBOURN.	
UPN	0320	Thu, Feb 03	0	IW	6" SLOW LOADING, ENROUTE.	
		79% OT	Fri, Feb 04	27	KW	27" #318 AHEAD ENROUTE.
		Mon, Feb 21	11	G	11" CAD SYSTEM FAILURE/DELAYED TRN(S) AHEAD.	
		Wed, Feb 23	56	E1	56" DELAYED TRN(S) AHEAD ACCT #306'S MECH PROB AND DELAYED #314(W/MEDICAL EMERGENCY) AHEAD, CLYBOURN.	
UPN	0322	Thu, Feb 03	11	IW	11" SLOW LOADING, ENROUTE.	
		79% OT	Fri, Feb 04	18	KW	18" #320 AHEAD ENROUTE.
		Wed, Feb 09	10	FW	10" DOOR PROBS, WAUKEGAN.SNOW PACKED IN DOORS	
		Wed, Feb 23	60	E1	60" DELAYED TRN(S) AHEAD ACCT #306'S MECH PROB AND DELAYED #314(W/MEDICAL EMERGENCY) AHEAD, CLYBOURN.	
UPN	0324	Thu, Feb 03	0	RW	ANNULLED. LACK OF CREW	
		63% OT	Fri, Feb 04	25	KW	23" LATE TURN OF #313, HIGHLAND PK; 2" #322 AHEAD ENROUTE.
		Wed, Feb 09	10	FW	10" DELAYED #324 AHEAD.	
		Thu, Feb 17	7	R	7" WAITING FOR SIGNAL, HIGHLAND PARK.	
		Mon, Feb 21	15	G1	15" LATE TURN OF DELAYED #313/DELAYED TRN(S) AHEAD.	
		Wed, Feb 23	60	E1	60" DELAYED TRN(S) AHEAD ACCT #306'S MECH PROB AND DELAYED #314(W/MEDICAL EMERGENCY) AHEAD, CLYBOURN.	
Mon, Feb 28	72	E1	12" CONGESTION, OTC (ACCT DISABLED #616W).			
UPN	0326	Thu, Feb 03	20	IW	21" SLOW LOADING, ENROUTE.	
		63% OT	Fri, Feb 04	8	KW	8" #324 AHEAD ENROUTE.
		Tue, Feb 08	18	I1	18" #324 AHEAD ENROUTE.	
		Wed, Feb 09	8	FW	8" DELAYED #324 AHEAD.	
		Thu, Feb 17	7	R1	7" WAITING FOR #324 AHEAD.	
		Wed, Feb 23	46	E1	46" DELAYED TRN(S) AHEAD ACCT #306'S MECH PROB AND DELAYED #314(W/MEDICAL EMERGENCY) AHEAD, CLYBOURN.	
		Mon, Feb 28	11	E1	11" CONGESTION, OTC (DUE TO DISABLED #616W).	
UPN	0328	Thu, Feb 03	17	IW	17" FOLLOWING DELAYED #326, ENROUTE.	
		84% OT	Fri, Feb 04	15	KW	15" #326 AHEAD ENROUTE.
		Wed, Feb 23	45	E1	45" DELAYED TRN(S) AHEAD ACCT #306'S MECH PROB AND DELAYED #314AHEAD (W/MEDICAL EMERGENCY), CLYBOURN.	
UPN	0330	Thu, Feb 03	15	GW	15" SWITCH #21 FAILED, LAKE ST.	
		68% OT	Fri, Feb 04	11	KW	11" #328 AHEAD ENROUTE.
		Wed, Feb 16	19	R1	19" FLAGGING HIGHLAND PK.	
		Mon, Feb 21	7	G	7" CAD SYSTEM FAILURE/DELAYED TRN(S) AHEAD.	
		Wed, Feb 23	35	E1	35" DELAYED TRN(S) AHEAD ACCT #306'S MECH PROB AND DELAYED #314(W/MEDICAL EMERGENCY) AHEAD, CLYBOURN.	
Mon, Feb 28	12	E1	12" CONEGESTION, OTC (DUE TO DISABLED #616W).			
UPN	0332	Fri, Feb 04	10	KW	4" LATE TURN OF #317; 6" #330 AHEAD ENROUTE.	
		68% OT	Tue, Feb 08	11	I1	11" LATE TURN OF #317, HIGHLAND PK.
		Wed, Feb 09	13	I	5" LATE TURN OF DELAYUED #317; 8" "OPERATED LOCAL SCHEDULE WITHEIGHT CARS."	
		Fri, Feb 11	11	A1	11" LATE TURN OF #317, HIGHLAND PK.	
		Wed, Feb 16	10	R1	10" FLAGGING HIGHLAND PK.	
		Thu, Feb 24	14	L	5" LATE TURN OF DELAYED #317; 9" RESTRICTED SPEED (PD ACTIVITY)AT MP 10.05.	
UPN	0343	Mon, Feb 07	7	IW	7" DELAYED #341 AHEAD.	
		84% OT	Tue, Feb 08	102	M	102" STRUCK TRESPASSER, HIGHWOOD.
		Wed, Feb 23	10	F1	4" DELAYED #341 AHEAD, OTC/3" DELAYED #341 AHEAD ENROUTE.	
UPN	0345	Thu, Feb 03	6	GW	6" SWITCH #177 FAILURE, LAKE ST.	
		79% OT	Tue, Feb 08	173	M1	173" ACCT #343 ACCIDENT, HIGHWOOD.
		Wed, Feb 09	14	GW	14" SW #46 FAILED, LAKE ST AND SLOW DETRAINING ENROUTE.	
		Wed, Feb 23	13	F1	4" DELAYED #343 AHEAD, OTC/6" DELAYED #343 AHEAD ENROUTE.	

**TABLE 3 (continued): LIST OF WEEKDAY TRAINS LESS THAN 85% ON-TIME
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Line	Train	Date	Minutes Delay		Delay Explanation	
			Late	Code		
UPN	0347	Thu, Feb 03	11	AW	11" DELAYED #346 AHEAD, ENROUTE.	
		47% OT	Mon, Feb 07	6	IW	6" #345 AHEAD.
			Tue, Feb 08	150	M1	170" ACCT #343 ACCIDENT, HIGHWOOD.
			Wed, Feb 09	11	GW	11" DELAYED #345 AHEAD.
			Mon, Feb 14	6	A	6" FOLLOWING #345, ENROUTE.
			Fri, Feb 18	6	A	6" #345 AHEAD.
			Tue, Feb 22	6	A	6" #345 AHEAD.
			Wed, Feb 23	14	F1	14" DELAYED #345 AHEAD.
			Mon, Feb 28	6	A	6" #345 AHEAD.
UPN	0348	Fri, Feb 04	9	IW	9" HEAVY ENTRAINING/DETRAINING, N.CHICAGO TO RAVENSWOOD.	
		79% OT	Tue, Feb 08	7	I	7" SLOW ENTRAINING, LAKE FOREST & HIGHLAND PK & DAVIS ST; SLOW DETRAINING RAVENSWOOD.
			Thu, Feb 10	11	RL	11" LATE TURN OF #329, WAUKEGAN.
		Fri, Feb 25	9	I	9" SLOW ENTRAINING, GREAT LAKES TO DAVIS; SLOW DETRAINING, DAVIS TO CLYBOURN.	
UPN	0349	Thu, Feb 03	8	AW	8" DELAYED #347 AHEAD, ENROUTE.	
		84% OT	Tue, Feb 08	168	M1	168" ACCT #343 ACCIDENT, HIGHWOOD.
			Fri, Feb 25	60	M1	56" LATE EQU FROM YD ACCT OPERATOR ERROR, A2; 4" #357 & 351 & 355 AHEAD ENROUTE.
UPN	0351	Tue, Feb 01	0	GW	ANNULLED, SWITCH FAILURE WEATHER	
		79% OT	Tue, Feb 08	159	M1	159" ACCT #343 ACCIDENT, HIGHWOOD.
			Wed, Feb 09	10	GW	10" SW #46 FAILED, LAKE ST AND SLOW DETRAINING ENROUTE.
			Fri, Feb 25	39	M1	35" LATE EQU FROM YD ACCT OPERATOR ERROR, A2; 4" #353 AHEAD ENROUTE.
UPN	0356	Thu, Feb 03	10	IW	10" HEAVY LOADING AND RULE 6.30, ENROUTE.	
		79% OT	Fri, Feb 04	20	IW	8" LATE TURN OF #335, KENOSHA; 12" SLOW ENTRAINING/DETRAINING ENROUTE.
			Tue, Feb 08	79	M1	79" ACCT #343 ACCIDENT, HIGHWOOD.
			Tue, Feb 22	7	GX	7" GX PROCEDURES, MP 28.24 AND RULE 6.30 (FT SHERIDAN, HIGHLANDPK AND WILMETTE).
UPN	0357	Tue, Feb 01	0	GW	ANNULLED, SWITCH FAILURE WEATHER	
		79% OT	Tue, Feb 08	166	M1	166" ACCT #343 ACCIDENT, HIGHWOOD.
			Wed, Feb 09	14	GW	14" #355 (FOR WHICH NO DELAY WAS REPORTED), YARDING AHEAD, WAUKEGAN AND #349 (FOR WHICH NO DELAY WAS REPORTED) AHEAD, KENOSHA.
			Fri, Feb 25	19	M1	16" LATE EQU FROM YD ACCT OPERATOR ERROR, A2; 3" #357 7 351 & 355 AHEAD ENROUTE.
UPN	0358	Tue, Feb 01	0	GW	ANNULLED, SWITCH FAILURE WEATHER	
		84% OT	Tue, Feb 08	37	M1	37" ACCT #343 ACCIDENT, HIGHWOOD.
			Mon, Feb 28	20	J	20" MEDICAL EMERGENCY, BRAESIDE.
UPN	0360	Tue, Feb 01	0	GW	ANNULLED, SWITCH FAILURE WEATHER	
		79% OT	Tue, Feb 08	95	M1	95" ACCT #343 ACCIDENT, HIGHWOOD.
			Mon, Feb 14	10	KD	10" LOCOMOTIVE SLOW ACCELERATION, ENROUTE.
			Wed, Feb 16	6	D	6" #CBTWK-14 AHEAD, NORTH CHICAGO-LK BLUFF.
UPN	0361	Tue, Feb 01	0	GW	ANNULLED, SWITCH FAILURE WEATHER	
		79% OT	Thu, Feb 03	20	FW	20" DOOR PROBLEMS, OTC.
			Tue, Feb 08	100	M1	100" ACCT 3343 ACCIDENT, HIGHWOOD.
			Tue, Feb 15	10	I	10" HEAVY DETRAINING, RAVENSWOOD-WILMETTE AND DOOR LIGHT PROBS (OPERATED ON BUZZER FROM RAVENSWOOD ON).
UPN	0362	Tue, Feb 01	0	GW	ANNULLED, SWITCH FAILURE WEATHER	
		74% OT	Thu, Feb 03	20	AW	20" LATE DEPART LATE #347, ENROUTE.
			Tue, Feb 08	80	M1	80" ACCT #343 ACCIDENT, HIGHWOOD.
			Tue, Feb 15	9	II	9" LATE TURN OF DELAYED #361.
			Fri, Feb 18	6	L	6" BIG-HOLED TRN (TRESPASSER ON TRKS), NORTH CHICAGO.
UPNW	0610	Thu, Feb 03	63	EW	63" ENG PROBLEMS, BARRINGTON.	
		84% OT	Fri, Feb 04	28	GW	28" SWITCH FAILURE, CY.
			Mon, Feb 07	18	KD	18" STRUCK DEBRIS (NO LOCATION GIVEN).
UPNW	0612	Thu, Feb 03	20	AW	20" X-TRAFFIC, DEVAL; CONGESTION, LAKE ST.	
		79% OT	Fri, Feb 04	20	GW	20" SWITCH FAILURE, CY.
			Mon, Feb 07	13	KD	13" DELAYED #610 AHEAD.
			Mon, Feb 21	7	G	7" CAD SYSTEM FAILURE.

**TABLE 3 (continued): LIST OF WEEKDAY TRAINS LESS THAN 85% ON-TIME
February 2011**

Line	Train	Date	Minutes Late	Delay Code	Delay Explanation	
UPNW	0614	Thu, Feb 03	57	EW	57" #610 AHEAD ENROUTE.	
		84% OT	Fri, Feb 04	18	GW	18" SWITCH FAILURE, CY.
			Mon, Feb 21	19	G	19" CAD SYSTEM FAILURE.
UPNW	0616	Thu, Feb 03	58	EW	58" #614 & 610 AHEAD ENROUTE.	
		84% OT	Fri, Feb 04	24	GW	24" SWITCH FAILURE, CY.
			Mon, Feb 21	19	G	19" CAD SYSTEM FAILURE.
UPNW	0618	Thu, Feb 03	74	EW	74" TRAINS AHEAD ENROUTE ACCT #610.	
		79% OT	Fri, Feb 04	6	GW	6" #616 AHEAD & SWITCH FAILURE, CY.
			Wed, Feb 09	67	V	67" LIFT FAILURE, ARLINGTON HTS.
			Mon, Feb 21	10	G	10" CAD SYSTEM FAILURE/DELAYED TRN(S) AHEAD.
UPNW	0620	Thu, Feb 03	74	EW	74" TRAINS AHEAD ENROUTE ACCT #610.	
		84% OT	Wed, Feb 09	68	V1	68" DISABLED #618 AHEAD.
			Mon, Feb 21	18	G	18" CAD SYSTEM FAILURE/DELAYED TRN(S) AHEAD.
UPNW	0621	Thu, Feb 03	8	GW	8" SWITCH FAILURE, LAKE ST.	
		84% OT	Wed, Feb 09	80	E	80" WATER LEAK, CLYBOURN. TRN WAS DOUBLE HEADED AND TURNED AT SEEGER'S AS #652.
			Thu, Feb 24	8	CC	8" CLEARING FOR B, EDISON PK.
UPNW	0622	Thu, Feb 03	79	EW	79" TRAIN AHEAD ENROUTE ACCT #610.	
		63% OT	Fri, Feb 04	17	GW	17" SWITCH FAILURE, CY.
			Mon, Feb 07	9	A	9" #624 AHEAD, CRYSTAL LK JCT.
			Wed, Feb 09	50	V1	50" DELAYED #620 AHEAD.
			Fri, Feb 11	12	FW	12" HAND BRAKE CHAIN STUCK ON ICE, DESPLAINES.
			Mon, Feb 21	34	G	34" CAD SYSTEM FAILURE/DELAYED TRN(S) AHEAD.
			Mon, Feb 28	30	E1	30" DISABLED #616W (LOCO #124 WOULD NOT LOAD) AHEAD, OTC.
UPNW	0624	Thu, Feb 03	55	EW	55" TRAINS AHEAD ENROUTE ACCT #610.	
		84% OT	Wed, Feb 09	12	V1	12" DELAYED #622 AHEAD AND HEAVY ENTRAINING ENROUTE (MADE EXTRA STOPS AT DE RD AND PK RIDGE).
			Mon, Feb 21	10	G	10" CAD SYSTEM FAILURE/DELAYED TRN(S) AHEAD.
UPNW	0626	Thu, Feb 03	63	EW	63" TRAINS AHEAD ENROUTE ACCT #610.	
		84% OT	Fri, Feb 04	11	GW	11" SWITCH FAILURE, CY.
			Wed, Feb 09	10	V1	10" DELAYED TRN(S) AHEAD.
UPNW	0628	Thu, Feb 03	0	RW	ANNULLED BLIZZARD.	
		79% OT	Fri, Feb 04	12	GW	12" SWITCH FAILURE, CY.
			Wed, Feb 09	38	V1	38" DELAYED TRN(S) AHEAD.
			Mon, Feb 28	15	A	11" #2120 CLEARING MAYFAIR AND CONGESTION, OTC (DUE TO DISABLED #616W).
UPNW	0629	Thu, Feb 03	8	PW	8" #627 AHEAD, BARRINGTON TO CRYSTAL LAKE.	
		79% OT	Mon, Feb 07	9	G	9" SIG 353-1 RED.
			Tue, Feb 08	19	G	19" LATE EQUIP FROM CACY (SW FAILURE, TOWER A2).
			Wed, Feb 09	11	GW	11" LATE EQUIP FROM CACY (SW PROBS, TOWER A2).
UPNW	0630	Thu, Feb 03	59	EW	59" TRAINS AHEAD ENROUTE ACCT #610; XTRA STOPS @ PALATINE & ARLINGTON PK & HTS & CUMBERLAND.	
		79% OT	Wed, Feb 09	38	V1	38" DELAYED #628 AHEAD.
			Mon, Feb 21	11	G	11" CAD SYSTEM FAILURE/DELAYED TRN(S) AHEAD.
			Mon, Feb 28	22	E1	22" CONGESTION, OTC (DUE TO DISABLED #616W).
UPNW	0631	Thu, Feb 03	8	PW	8" #627 AHEAD, BARRINGTON.	
		84% OT	Mon, Feb 07	8	G	8" TRN(S) AHEAD/SIG 353-1 RED.
			Tue, Feb 08	22	KD	22" LOST AIR, FOX RIVER GROVE. (BROKEN AIR HOSE BETW LOCO AND FIRST COACH)
UPNW	0632	Thu, Feb 03	52	EW	52" TRAINS AHEAD ENROUTE ACCT #610; WAIT FOR SIG, LAKE ST.	
		79% OT	Fri, Feb 04	20	GW	20" SWITCH FAILURE, CY.
			Wed, Feb 09	25	V1	25" DELAYED #634 AHEAD FROM BARRINGTON.
			Mon, Feb 28	20	E1	20" HELD CY ACCT CONGESTION, OTC (DUE TO DISABLED #616W).
UPNW	0634	Thu, Feb 03	66	EW	66" TRAINS AHEAD ENROUTE ACCT #610.	
		74% OT	Fri, Feb 04	10	IW	10" SLOW ENTRAINING ENROUTE ACCT WEATHER ENROUTE.
			Mon, Feb 07	15	H1	12" LATE TURN OF DELAYED #605; 3" RULE 6.30, ARLINGTON PK.
			Mon, Feb 21	7	G	7" CAD SYSTEM FAILURE/DELAYED TRN(S) AHEAD.
			Mon, Feb 28	27	E1	27" GX PROCEDURES, MP 24.46 AND HELD CY ACCT CONGESTION, OTC (DUE TO DISABLED #616W).
UPNW	0637	Thu, Feb 03	51	KW	51" CAR ON TKS, ARLINGTON HTS.	
		84% OT	Mon, Feb 07	7	G	7" TRN(S) AHEAD/SIG 353-1 RED.
			Tue, Feb 08	15	G1	15" "TRAINS AHEAD" (NO SPECIFICS).

**TABLE 3 (continued): LIST OF WEEKDAY TRAINS LESS THAN 85% ON-TIME
February 2011**

Line	Train	Date	Minutes Late	Delay Code	Delay Explanation	
UPNW	0641	Thu, Feb 03	39	KW	39" CAR ON TKS, ARLINGTON HTS.	
		79% OT	Mon, Feb 07	9	G	9" TRN(S) AHEAD/SIG 353-1 RED.
			Tue, Feb 08	15	G	15" LATE EQUIP FROM CACY (SW FAILURE, TOWER A2).
			Wed, Feb 09	9	GW	9" DELAYED #635 AHEAD, BARRINGTON.
UPNW	0643	Tue, Feb 01	0	GW	ANNULLED, SWITCH FAILURE WEATHER	
		74% OT	Thu, Feb 03	55	KW	55" CAR ON TKS, ARLINGTON HTS.
			Mon, Feb 07	22	G	22" CN #M3424106 CLEARING EJE XING AND TRN(S) AHEAD/SIG 353-1 RED.
			Tue, Feb 08	17	G1	17" "TRAINS AHEAD" (NO SPECIFICS).
	Wed, Feb 09	13	GW	13" RULE 6.30 AT BARRINGTON WITH #658 AND DELAYED #637/641 AHEAD.		
UPNW	0649	Tue, Feb 01	0	GW	ANNULLED, SWITCH FAILURE WEATHER	
		79% OT	Thu, Feb 03	47	KW	48" CAR ON TKS, ARLINGTON HTS.
			Fri, Feb 04	10	GW	10" SWITCH FAILURE, OTC.
			Wed, Feb 09	30	GW	31" LATE ARRIVAL FROM CACY (SW FAILURE, TOWER A2).
UPNW	0651	Tue, Feb 01	0	GW	ANNULLED, SWITCH FAILURE WEATHER	
		68% OT	Thu, Feb 03	50	KW	50" CAR ON TKS, ARLINGTON HTS.
			Mon, Feb 07	12	G	12" TRN(S) AHEAD/SIG 353-1 RED.
			Tue, Feb 08	8	K	8" AUTON ON TRKS, MP 24.95. WAITED FOR TRK INSPECTOR.
			Wed, Feb 09	16	GW	16" DELAYED TRN(S) AHEAD. SLOW DETRAINING ENROUTE(OPERATED W/FOUR (INSTEAD OF NINE) CARS) ACCT LATE EQUIP FROM CACY (SW PROBS, A2).
	Wed, Feb 16	11	K	11" REPORT OF AUTO ON TRKS, MP 27.97. UPON INSPECTION, NO AUTO FOUND.		
UPNW	0653	Tue, Feb 01	0	GW	ANNULLED, SWITCH FAILURE WEATHER	
		84% OT	Thu, Feb 03	40	KW	40" CAR ON TKS, ARLINGTON HTS.
			Tue, Feb 08	26	K	26" AUTO ON TRKS, MP 24.95. WAITED FOR TRK INSPECTOR.
UPNW	0655	Thu, Feb 03	27	KW	27" CAR ON TKS, ARLINGTON HTS.	
		84% OT	Tue, Feb 08	19	K	26" AUTO ON TRKS, MP 24.95. WAITED FOR TRK INSPECTOR.
			Wed, Feb 09	22	GW	13" "LATE ARRIVAL OF #654'S CREW" (NO DELAY REPORTED FOR #654);7" LOCO PROBS, DES PLAINES, P/U EMPLOYEES, BARRINGTON & FARE DISPUTE, CARY.
UPNW	0656	Thu, Feb 03	27	KW	27" #654 AHEAD ENROUTE.	
		84% OT	Wed, Feb 09	8	GW	8" LATE TURN OF DELAYED #633/
			Tue, Feb 22	11	H	11" LOST AIR (MAIN RES VALVED TURNED THE WRONG WAY), BARRINGTONINT.
UPNW	0662	Tue, Feb 01	0	GW	ANNULLED, SWITCH FAILURE WEATHER	
		84% OT	Thu, Feb 03	27	KW	27" LATE TURN OF #653, HARVARD.
			Tue, Feb 08	7	K1	7" LATE TURN OF DELAYED #653.
UPW	0032	Thu, Feb 03	26	KW	26" #30 AHEAD, VILLA PK TO RIVER FOREST; HEAVY ENTRAINING ENROUTE.	
		84% OT	Fri, Feb 04	7	GW	7" SWITCH FAILURE, A2.
			Thu, Feb 10	17	D1	17" #30 AHEAD, KRESS.
UPW	0036	Wed, Feb 09	8	U	8" SLOW ENTRAINING AT GENEVA, TWO ADAS ENROUTE AND PSGR TRN INTAT TOWER A2.	
		74% OT	Thu, Feb 10	10	U	10" 3 ADA'S ENROUTE.
			Mon, Feb 14	10	D	10" ZPDG2-11 AHEAD AS WELL AS CAB PROBLEMS, LAFOX AND ENROUTE.
			Tue, Feb 15	7	U	7" THREE ADAS ENROUTE/SLOW ENTRAINING (GENEVA, WINFIELD AND GLEN ELLYN)
			Thu, Feb 24	6	U	6" THREE ADAS ENROUTE AND SLOW ENTRAINING, GENEVA.
UPW	0044	Mon, Feb 07	8	D	13" #KTSLN4-03 AHEAD, GENEVA.	
		79% OT	Wed, Feb 09	8	CW	13" SLOW ENTRAINING, GENEVA AND STOPPED BERKELY ACCT INSPECTOR CHECKING MT2 FOR A BROKEN RAIL.
			Mon, Feb 14	18	RF	18" DISPATCHER HAD TO REROUTE, KRESS.
			Mon, Feb 28	7	GX	2" ADA (NO LOCATION); 6" GX PROCEDURES, MP 11.8.
UPW	0049	Thu, Feb 03	8	GW	8" SWITCH FAILURE, A2.	
		74% OT	Mon, Feb 07	13	GX	13" GX PROCEDURES, MP 13.75.
			Wed, Feb 09	10	GW	10" DELAYED #47 AHEAD.
			Fri, Feb 25	7	A	7" #47 AHEAD, A2.
			Mon, Feb 28	12	D1	12" DELAYED #47 AHEAD.
UPW	0052	Thu, Feb 03	11	KW	16" TRAIN HIT SNOW BANK, MP 33.05.	
		79% OT	Wed, Feb 09	11	GW	16" SW FAILURE, TOWER A2.
			Thu, Feb 10	18	D	11" LATE TURN OF #33, ELBURN; 12" CBTND9-08 AHEAD, W.CHICAGO.
			Wed, Feb 23	58	D	63" DISABLED #QNPCXP-22 IN EMERGENCY (BROKEN AIR HOSE) AHEAD, WHEATON.

**TABLE 3 (continued): LIST OF WEEKDAY TRAINS LESS THAN 85% ON-TIME
February 2011**

Line	Train	Date	Minutes Delay		Delay Explanation	
			Late	Code		
UPW	0053	Wed, Feb 09	10	GW	8" LATE EQUIP FROM CACY (SW PROBS, TOWER A2); 2" DELAYED #51 AHEAD.	
		84% OT	Fri, Feb 11	65	K	65" CAR STUCK ON TKS, WASHINGTON ST.
			Mon, Feb 28	10	D1	10" DELAYED #51 AHEAD.
UPW	0055	Tue, Feb 01	0	GW	ANNULLED, SWITCH FAILURE WEATHER	
		79% OT	Mon, Feb 07	6	GX	6" GX PROCEDURES, MP 13.75.
			Wed, Feb 09	30	GW	20" LATE EQUIP FROM CACY (SW PROBS, TOWER A2); 10" #57 AHEAD.
			Fri, Feb 11	35	K1	35" #53 AHEAD ENROUTE.
UPW	0057	Tue, Feb 01	0	GW	ANNULLED, SWITCH FAILURE WEATHER	
		84% OT	Mon, Feb 07	10	GX	10" GX PROCEDURES, MP 13.75.
			Fri, Feb 11	52	K1	52" #55 AHEAD ENROUTE.
UPW	0058	Fri, Feb 04	7	IW	7" SLOW ENTRAINING, GENEVA & W.CHICAGO.	
		84% OT	Wed, Feb 09	16	D	16" #MPRAS-09 AHEAD, OAK PK.
			Tue, Feb 15	11	GX	11" COPY GX PROCEDURES, EJE XING AND COPYING WITH SAME, MP 15.67.
UPW	0059	Tue, Feb 01	0	GW	ANNULLED, SWITCH FAILURE WEATHER	
		84% OT	Thu, Feb 03	8	GW	8" #49 AHEAD ENROUTE.
			Wed, Feb 09	10	GW	10" DELAYED TRN(S) AHEAD.
UPW	0060	Tue, Feb 01	0	GW	ANNULLED, SWITCH FAILURE WEATHER	
		79% OT	Thu, Feb 03	9	GW	9" LATE TURN OF #59, ELMHURST.
			Wed, Feb 09	11	GW	11" LATE TURN OF DELAYED #59.
			Tue, Feb 15	8	GX	8" DELAYED #58 AHEAD.
UPW	0061	Tue, Feb 01	0	GW	ANNULLED, SWITCH FAILURE WEATHER	
		68% OT	Thu, Feb 03	10	GW	10" #59 AHEAD ENROUTE.
			Wed, Feb 09	14	U1	11" LATE TURN OF DELAYED #56; 3" PSGR TRN INT, TOWER A2 AND NO DOOR LIGHT, WEST CHICAGO.
			Fri, Feb 11	32	K1	32" #57 AHEAD ENROUTE.
			Fri, Feb 18	8	A	2" ADA; 4" HELD FOR CROSSTRAFFIC, WESTERN; 2" GATE ACROSS TRACK, KILBOURN.
			Fri, Feb 25	13	RF	13" WRONG LINE UP, YO42.
UPW	0062	Tue, Feb 01	0	GW	ANNULLED, SWITCH FAILURE WEATHER	
		79% OT	Wed, Feb 09	7	D1	7" MEETING DELAYED #63, PARK.
			Fri, Feb 11	22	K	22" CAR STUCK ON TKS, MP 30.28.
			Wed, Feb 23	6	G	6" "TRAIN HAD TROUBLE CLEARING SIGNAL AT PARK (POSSIBLE CODE LINE FAILURE)."
UPW	0063	Tue, Feb 01	0	GW	ANNULLED, SWITCH FAILURE WEATHER	
		84% OT	Wed, Feb 09	10	D	10" #KG1LA-09 AHEAD, KEDZIE AND THREE ADAS ENROUTE.
			Fri, Feb 18	6	D	6" FREIGHT INTERFERENCE EG1G3, TRAIN CONTROL OAK PARK-25TH AVE.
UPW	0064	Tue, Feb 01	0	GW	ANNULLED, SWITCH FAILURE WEATHER	
		58% OT	Fri, Feb 04	25	V	25" B/O ATC, ELBURN TO OTC.
			Mon, Feb 07	10	GX	10" LATE TURN OF DELAYED #57.
			Thu, Feb 10	16	D	16" MBOPRX-09 AHEAD, PARK.
			Fri, Feb 11	44	K1	44" LATE TURN OF #57, ELBURN.
			Mon, Feb 14	10	D	10" FREIGHT YG2YC-14 AHEAD, PROVO JUNCTION.
			Tue, Feb 15	7	RF	7" WAITING FOR LINE-UP, PROVO JCT.
	Thu, Feb 17	17	G	17" TRAIN CONTROL MP32.2- MP26.5 DUE TO TRACK LIGHT ON EAST OF TURNER.		
UPW	0065	Tue, Feb 01	0	GW	ANNULLED, SWITCH FAILURE WEATHER	
		84% OT	Thu, Feb 10	14	D	14" LPJ02-09 AHEAD, COLLEGE AVE.
			Fri, Feb 25	10	A	10" WAIT FOR #64 TO CLEAR, PARK; RAN #1, PARK TO TURNER; ADA, OAK PARK.
UPW	0066	Tue, Feb 01	0	GW	ANNULLED, SWITCH FAILURE WEATHER	
		84% OT	Thu, Feb 10	14	D	14" LPJ02-09 AHEAD, KRESS.
			Tue, Feb 22	13	D	13" #ZLAH-19 AHEAD, PECK AND ENTRAINING (GENEVA, MELROSE PK AND OAK PK).
UPW	0067	Tue, Feb 01	0	GW	ANNULLED, SWITCH FAILURE WEATHER	
		84% OT	Fri, Feb 04	14	D	2" B/O ATC, HALSTED TO PK; 12" KG1LA-04 AND AGBN104 PARK TO TURNER
			Thu, Feb 17	25	D	25" FREIGHT CPPRO-16 IN EMERGENCY, MP23; CWFAT BEHIND #67.
UPW	0070	Tue, Feb 01	0	GW	ANNULLED, SWITCH FAILURE WEATHER	
		84% OT	Mon, Feb 07	13	D	13" #IGILAR-07 CLEARING AHEAD, VALE.
			Fri, Feb 18	12	D	12" #MPRN6-18 IN EMERGENCY (AIR HOSES CAME APART), PARK.

**TABLE 3 (continued): LIST OF WEEKDAY TRAINS LESS THAN 85% ON-TIME
February 2011**

Line	Train	Date	Minutes	Delay	Delay Explanation
			Late	Code	
UPW	0071	Tue, Feb 01	0	GW	ANNULLED, SWITCH FAILURE WEATHER
	79% OT	Tue, Feb 15	16	D	16" #MCHNP-15 AHEAD, ELMHURST AND EFFICIENCY TEST, EJE XING.
		Fri, Feb 18	18	D	18" #MPRNP-18 IN EMERGENCY (AIR HOSES CAME APART), PARK.
		Tue, Feb 22	8	G	8" SW #45 FAILED, TOWER A2.

Data is corrected final (03/21/11) version from TOPS.

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TABLE 4: DELAY CODES AND DEFINITIONS

Code	Definition	Code	Definition
A	Passenger Train Interference	M	Right of Way Accident/Misc.
AA	Rule 9.9 Delayed in Block/Rule 6.30	MW	Right of Way Accident/Misc., Weather
AD	Non-Revenue Passenger Train Interference	M1	Right of Way Accident/Misc., Train Ahead
AM	Amtrak Caused Delay	N	ComEd Failure
AS	NICTD Train Interference	NW	ComEd Failure, Weather
AW	Pass. Train Interference, Weather	N1	ComEd Failure, Train Ahead
A1	Pass. Train Interference, Train Ahead	O	AC/DC System Failure
B	Human Error, Eng. Dept.	OW	AC/DC System Failure, Weather
BA	Amtrak Engineering Human Error	O1	AC/DC System Failure, Train Ahead
BW	Human Error, Eng. Dept. Weather	P	Late Equipment From Coach Yard
B1	Human Error, Eng. Dept. Train Ahead	PW	Late Equipment From Coach Yard, Weather
C	M of W Work	P1	Late Equipment From Coach Yard, Train Ahead
CA	Amtrak Engineering	Q	Late Issuance of Track Warrant
CC	Scheduled Track Work	Q1	Late Issuance of Track Warrant, Train Ahead
CF	M of W Caused Mechanical Malfunction	R	Human Error, Transportation
CG	Scheduled Signal Work	RA	Human Error, Amtrak Transportation
CH	Contractor Failure	RD	Human Error, Metra Dispatcher
CO	Scheduled Wire Work	RF	Freight Dispatcher/Opr/Non-Freight Train Error
CW	M of W Work, Weather	RL	Human Error, Job Action/Employee No Show
C1	M of W Work, Train Ahead	RO	Human Error, Metra Operator
D	Freight Train Interference	RS	Human Error, NICTD Transportation
DD	Freight Dispatcher/Opr/Freight Train Error	RW	Human Error, Transportation, Weather
DW	Freight Train Interference, Weather	R1	Human Error, Transportation, Train Ahead
D1	Freight Train Interference, Train Ahead	S	Operational (Efficiency) Testing
E	Locomotive Malfunction	S1	Operational (Efficiency) Testing, Train Ahead
EA	Amtrak Locomotive Malfunction	T	Property Vandalism
EW	Locomotive Malfunction, Weather	TG	Vandalism of Gates
E1	Locomotive Malfunction, Train Ahead	T1	Property Vandalism, Train Ahead
F	Cab Car/Trailer/MU Malfunction	U	Accessibility Related (ADA)
FA	Amtrak Car Malfunction	UF	ADA Lift Failure
FW	Cab Car/TRL/MU Malfunction, Weather	UW	Accessibility, Weather
F1	Cab Car/TRL/MU Malfunction, Train Ahead	U1	Accessibility, Train Ahead
G	Signal/Switch Malfunction	V	Mechanical Problem Reported, Nothing Found
GA	Signal/Switch Failure Amtrak	V1	Mech. Prob., Nothing Found, Train Ahead
GW	Signal/Switch Malfunction Weather	W	Gas Leak
GX	Broken Gate Crossing	WW	Gas Leak, Weather
G1	Signal/Switch Malfunction, Train Ahead	W1	Gas Leak, Train Ahead
H	Human Error, Mechanical Department	XA	Train Annulled - Amtrak
HS	Human Error, NICTD Mechanical Dept.	XB	Train Annulled - Engineering Dept.
HW	Human Error, Mech. Dept., Weather	XD	Train Annulled - Freight Interference
H1	Human Error, Mech. Dept., Train Ahead	XE	Train Annulled - Engine Failure
I	Passenger Handling, Running Time	XF	Train Annulled - B/O Car
IB	Passenger Handling, Bicycle	XG	Train Annulled - Signal Dept.
IW	Passenger Handling, Weather	XH	Train Annulled - Mechanical Dept.
I1	Passenger Handling, Train Ahead	XJ	Train Annulled - Passenger Problem/Removal
J	Passenger Problems/Removal	XK	Train Annulled - Obstruction
JA	Amtrak Passenger Problems/Removal	XL	Train Annulled - Unauthorized People On Trk
J1	Passenger Problems/Removal Train Ahead	XM	Train Annulled - Right of Way Accident/Misc.
K	Obstruction On Tracks	XN	Train Annulled - ComEd Problem
KD	Obstruction On Tracks, Debris	XO	Train Annulled - AC/DC Failure
KP	Suspicious Package(s)/Person(s)/Activity	XQ	Train Annulled - No Track Warrant
KW	Obstruction On Tracks, Weather	XR	Train Annulled - Transportation Dept.
K1	Obstruction On Tracks, Train Ahead	XT	Train Annulled - Vandalism
L	Unauthorized People On Tracks/Near Miss	XV	Train Annulled - Mech. Problem, Nothing Found
L1	Unauthorized People On Tracks, Train Ahead	XW	Train Annulled - Gas Leak

11/07/07 version

P:\ONTIME\DownloadFromTOPS\[#Delay_ImportInstructions_& Codes_07.xls]Incident Code Table 08/15/2008

TABLE 5: DELAY CODES SORTED BY CAUSE CATEGORY

CATEGORY		CATEGORY	
Code	Definition	Code	Definition
1 PASSENGER TRAIN INTERFERENCE		13 HUMAN ERROR	
A1	Pass. Train Interference, Train Ahead	B1	Human Error, Eng. Dept. Train Ahead
A	Passenger Train Interference	B	Human Error, Eng. Dept.
AA	Rule 9.9 Delayed in Block/Rule 6.30	BA	Amtrak Engineering Human Error
AD	Non-Revenue Passenger Train Interference	H1	Human Error, Mech. Dept., Train Ahead
AM	Amtrak Caused Delay	H	Human Error, Mechanical Department
AS	NICTD Train Interference	HS	Human Error, NICTD Mechanical Dept.
P1	Late Equipment From Coach Yard, Train Ahead	R1	Human Error, Transportation, Train Ahead
P	Late Equipment From Coach Yard	R	Human Error, Transportation
XA	Train Annulled - Amtrak	RA	Human Error, Amtrak Transportation
2 & 3 FREIGHT INTERFERENCE		RD	Human Error, Metra Dispatcher
D1	Freight Train Interference, Train Ahead	RF	Freight Dispatcher/Opr/Non-Freight Train Error
D	Freight Train Interference	RL	Human Error, Job Action/Employee No Show
DD	Freight Dispatcher/Opr/Freight Train Error	RO	Human Error, Metra Operator
XD	Train Annulled - Freight Interference	RS	Human Error, NICTD Transportation
4 ACCIDENT		XB	Train Annulled - Engineering Dept.
M1	Right of Way Accident/Misc., Train Ahead	XH	Train Annulled - Mechanical Dept.
M	Right of Way Accident/Misc.	XR	Train Annulled - Transportation Dept.
XM	Train Annulled - Right of Way Accident/Misc.	14 SICK, INJURED, UNRULY PASSENGER	
5 PASSENGER LOADING		J1	Passenger Problems/Removal Train Ahead
I1	Passenger Handling, Train Ahead	J	Passenger Problems/Removal
I	Passenger Handling, Running Time	JA	Amtrak Passenger Problems/Removal
IB	Passenger Handling, Bicycle	XJ	Train Annulled - Passenger Problem/Removal
6 LIFT DEPLOYMENT		15 WEATHER	
U1	Accessibility, Train Ahead	AW	Pass. Train Interference, Weather
U	Accessibility Related (ADA)	BW	Human Error, Eng. Dept. Weather
UF	ADA Lift Failure	CW	M of W Work, Weather
7 OBSTRUCTION/DEBRIS		DW	Freight Train Interference, Weather
K1	Obstruction On Tracks, Train Ahead	EW	Locomotive Malfunction, Weather
K	Obstruction On Tracks	FW	Cab Car/TRL/MU Malfunction, Weather
KD	Obstruction On Tracks, Debris	GW	Signal/Switch Malfunction Weather
KP	Suspicious Package(s)/Person(s)/Activity	HW	Human Error, Mech. Dept., Weather
XK	Train Annulled - Obstruction	IW	Passenger Handling, Weather
8 SIGNAL/SWITCH FAILURE		KW	Obstruction On Tracks, Weather
G1	Signal/Switch Malfunction, Train Ahead	MW	Right of Way Accident/Misc., Weather
G	Signal/Switch Malfunction	NW	ComEd Failure, Weather
GA	Signal/Switch Failure Amtrak	OW	AC/DC System Failure, Weather
GX	Broken Gate Crossing	PW	Late Equipment From Coach Yard, Weather
XG	Train Annulled - Signal Dept.	RW	Human Error, Transportation, Weather
9 TRACK WORK		UW	Accessibility, Weather
C1	M of W Work, Train Ahead	WW	Gas Leak, Weather
C	M of W Work	16 OTHER	
CA	Amtrak Engineering	L1	Unauthorized People On Tracks, Train Ahead
CC	Scheduled Track Work	L	Unauthorized People On Tracks/Near Miss
CF	M of W Caused Mechanical Malfunction	N1	ComEd Failure, Train Ahead
CG	Scheduled Signal Work	N	ComEd Failure
CH	Contractor Failure	Q1	Late Issuance of Track Warrant, Train Ahead
10 CATENARY FAILURE		Q	Late Issuance of Track Warrant
CO	Scheduled Wire Work	S1	Operational (Efficiency) Testing, Train Ahead
O1	AC/DC System Failure, Train Ahead	S	Operational (Efficiency) Testing
O	AC/DC System Failure	T1	Property Vandalism, Train Ahead
XO	Train Annulled - AC/DC Failure	T	Property Vandalism
11 NON-LOCOMOTIVE EQUIPMENT FAILURE		TG	Vandalism of Gates
F1	Cab Car/TRL/MU Malfunction, Train Ahead	V1	Mech. Prob., Nothing Found, Train Ahead
F	Cab Car/Trailer/MU Malfunction	V	Mechanical Problem Reported, Nothing Found
FA	Amtrak Car Malfunction	W1	Gas Leak, Train Ahead
XF	Train Annulled - B/O Car	W	Gas Leak
12 LOCOMOTIVE FAILURE		XL	Train Annulled - Unauthorized People On Trk
E1	Locomotive Malfunction, Train Ahead	XN	Train Annulled - ComEd Problem
E	Locomotive Malfunction	XQ	Train Annulled - No Track Warrant
EA	Amtrak Locomotive Malfunction	XT	Train Annulled - Vandalism
XE	Train Annulled - Engine Failure	XV	Train Annulled - Mech. Problem, Nothing Found
		XW	Train Annulled - Gas Leak

11/07/07 version

P:\ONTIME\DownloadFromTOPS[#Delay_ImportInstructions_& Codes_07.xls]instructions_& codes 08/15/2008

TABLE 6: NUMBER OF DELAYS BY DATE
February 2011

WEEKDAY	1	3	4	7	8	9	10	11	14	15	16	17	18	21	22	23	24	25	28	TOTAL
	Tu	Th	Fr	Mo	Tu	We	Th	Fr	Mo	Tu	We	Th	Fr	Mo	Tu	We	Th	Fr	Mo	
BNSF	47	16	48	7	4	10	29	3	6	1	1	1	1	0	3	2	0	2	5	186
Elec -ML	25	28	11	1	9	4	0	5	2	1	0	1	1	1	1	2	2	3	2	99
-BI	2	7	2	4	3	1	0	1	1	1	0	0	0	0	0	0	0	0	1	23
-SC	4	11	7	3	0	1	0	1	2	0	0	0	2	0	0	0	0	1	1	33
Heritage	3	3	0	4	2	1	1	2	2	0	1	2	2	0	1	0	0	1	1	26
Milw -N	34	41	37	5	15	4	10	5	1	0	0	1	9	6	3	0	0	0	1	172
-W	26	24	18	2	15	3	4	0	4	3	0	5	1	5	3	1	0	11	7	132
NCS	12	11	5	1	3	0	0	0	2	0	0	3	2	3	0	0	0	7	0	49
RI	25	28	14	7	8	1	10	5	3	1	1	1	0	1	1	4	0	5	9	124
SWS	15	7	3	0	9	2	5	2	5	2	1	0	7	0	0	0	0	0	3	61
UP -N	17	26	17	10	26	10	4	2	2	2	5	2	3	12	4	17	4	8	6	177
-NW	13	40	12	11	11	21	0	1	0	0	1	0	0	13	1	0	2	2	5	133
-W	<u>21</u>	<u>20</u>	<u>10</u>	<u>6</u>	<u>0</u>	<u>13</u>	<u>21</u>	<u>6</u>	<u>4</u>	<u>5</u>	<u>0</u>	<u>2</u>	<u>4</u>	<u>0</u>	<u>2</u>	<u>2</u>	<u>1</u>	<u>4</u>	<u>8</u>	<u>129</u>
SYSTEM	244	262	184	61	105	71	84	33	34	16	10	18	32	41	19	28	9	44	49	1,344

SATURDAY	5	12	19	26	TOTAL	SUNDAY/HOLIDAY	2	6	13	20	27	TOTAL
BNSF	4	0	0	1	5	BNSF	11	2	0	0	0	13
Elec -ML	0	3	2	0	5	Elec -ML	6	0	4	3	2	15
-BI	1	1	0	0	2	-BI	-	-	-	-	-	-
-SC	0	1	0	0	1	-SC	14	0	1	0	0	15
Heritage	-	-	-	-	-	Heritage	-	-	-	-	-	-
Milw -N	3	1	2	3	9	Milw -N	8	1	2	2	1	14
-W	2	0	2	13	17	-W	10	0	1	0	5	16
NCS	-	-	-	-	-	NCS	-	-	-	-	-	-
RI	10	0	0	1	11	RI	13	3	0	1	0	17
SWS	0	0	0	0	0	SWS	-	-	-	-	-	-
UP -N	0	1	1	0	2	UP -N	18	2	3	0	0	23
-NW	1	1	0	1	3	-NW	12	0	0	1	0	13
-W	<u>0</u>	<u>11</u>	<u>2</u>	<u>1</u>	<u>14</u>	-W	<u>16</u>	<u>2</u>	<u>1</u>	<u>1</u>	<u>1</u>	<u>21</u>
SYSTEM	21	19	9	20	69	SYSTEM	108	10	12	8	9	147

Data is corrected final (03/21/11) version from TOPS.

TABLES 7.a, 7.b & 7.c: FREQUENCY OF TRAIN DELAYS BY CAUSE AND LINE
February 2011

CAUSE CATEGORY	BNSF	Electric			HER	Milw		NCS	RI	SWS	Union Pacific			SYSTEM
		ML	BI	SC		N	W				N	NW	W	
Passenger Train Interference	1	4	1	2	2	13	1	1	5	3	9	5	3	50
<i>Freight Interference - Peak</i>	4	0	0	0	5	0	3	2	3	4	0	0	18	39
<i>Freight Interference - Off-Peak</i>	3	0	0	0	0	21	11	3	6	7	1	1	28	81
Freight Interference - Total	7	0	0	0	5	21	14	5	9	11	1	1	46	120
Accident	0	0	0	0	0	0	26	6	0	0	27	0	0	59
Passenger Loading	3	16	3	2	0	5	1	0	3	1	12	0	1	47
Lift Deployment	3	0	0	0	0	2	6	0	5	0	2	0	6	24
Obstruction/Debris	4	0	1	2	0	0	1	0	4	1	1	10	6	30
Signal/Switch Failure	12	1	2	0	9	22	7	4	15	12	13	22	10	129
Track Work	3	1	0	0	0	0	3	1	0	0	0	2	3	13
Catenary Failure	0	2	2	0	0	0	0	0	0	0	0	0	0	4
Non-Locomotive Equipment Failure	0	4	3	4	0	3	7	0	0	0	6	0	0	27
Locomotive Failure	7	0	0	0	0	2	0	2	13	1	15	7	0	47
Human Error	6	6	0	1	3	6	1	1	2	3	12	4	3	48
Sick, Injured, Unruly Passenger	3	5	0	2	0	1	0	0	0	0	3	1	0	15
Weather	155	79	13	36	7	120	92	29	93	26	92	88	85	915
Other	0	1	0	0	0	0	6	0	3	3	9	9	1	32
TOTAL TRAINS DELAYED	204	119	25	49	26	195	165	49	152	61	202	149	164	1,560

February - Average Over Previous Five Years: 2006-2010

CAUSE CATEGORY	BNSF	Electric			HER	Milw		NCS	RI	SWS	Union Pacific			SYSTEM
		ML	BI	SC		N	W				N	NW	W	
Passenger Train Interference	4	5	2	1	0	7	2	2	1	2	4	2	3	34
<i>Freight Interference - Peak</i>	6	0	0	0	4	2	4	3	2	2	1	0	8	31
<i>Freight Interference - Off-Peak</i>	12	0	0	0	0	8	6	4	5	9	2	4	20	69
Freight Interference - Total	18	0	0	0	4	10	9	7	7	11	2	4	27	100
Accident	11	0	0	1	0	4	1	1	0	2	0	5	3	30
Passenger Loading	1	4	1	2	0	2	1	0	2	0	17	1	5	37
Lift Deployment	1	0	0	0	0	1	2	1	4	0	2	2	2	15
Obstruction/Debris	7	0	1	1	0	5	5	0	4	1	6	5	3	38
Signal/Switch Failure	35	6	2	2	4	9	8	8	14	5	7	11	8	120
Track Work	3	2	0	2	0	3	1	0	2	1	0	0	2	17
Catenary Failure	0	1	0	1	0	0	0	0	0	0	0	0	0	2
Non-Locomotive Equipment Failure	6	1	1	0	0	0	0	0	2	1	2	3	1	19
Locomotive Failure	7	0	0	0	0	10	10	2	6	2	1	3	2	43
Human Error	10	2	1	1	1	4	3	1	5	2	6	7	4	48
Sick, Injured, Unruly Passenger	3	4	1	1	0	1	2	0	5	0	2	2	2	24
Weather	18	18	7	4	3	16	14	3	32	3	24	19	15	177
Other	3	1	1	1	0	4	3	0	2	1	3	3	5	26
TOTAL TRAINS DELAYED	129	46	17	17	12	74	62	25	88	31	76	68	82	729

February 2011 Divergence From February Average Over Previous Five Years

CAUSE CATEGORY	BNSF	Electric			HER	Milw		NCS	RI	SWS	Union Pacific			SYSTEM
		ML	BI	SC		N	W				N	NW	W	
Passenger Train Interference	-3	-1	-1	1	2	6	-1	-1	4	1	5	3	0	16
<i>Freight Interference - Peak</i>	-2	0	0	0	1	-2	-1	-1	1	2	-1	0	10	8
<i>Freight Interference - Off-Peak</i>	-9	0	0	0	0	13	5	-1	1	-2	-1	-3	8	12
Freight Interference - Total	-11	0	0	0	1	11	5	-2	2	0	-1	-3	19	20
Accident	-11	0	0	-1	0	-4	25	5	0	-2	27	-5	-3	29
Passenger Loading	2	12	2	0	0	3	0	0	1	1	-5	-1	-4	10
Lift Deployment	2	0	0	0	0	1	4	-1	1	0	0	-2	4	9
Obstruction/Debris	-3	0	0	1	0	-5	-4	0	0	0	-5	5	3	-8
Signal/Switch Failure	-23	-5	0	-2	5	13	-1	-4	1	7	6	11	2	9
Track Work	0	-1	0	-2	0	-3	2	1	-2	-1	0	2	1	-4
Catenary Failure	0	1	2	-1	0	0	0	0	0	0	0	0	0	2
Non-Locomotive Equipment Failure	-6	3	2	4	0	3	7	0	-2	-1	4	-3	-1	8
Locomotive Failure	0	0	0	0	0	-8	-10	0	7	-1	14	4	-2	4
Human Error	-4	4	-1	0	2	2	-2	0	-3	1	6	-3	-1	0
Sick, Injured, Unruly Passenger	0	1	-1	1	0	0	-2	0	-5	0	1	-1	-2	-9
Weather	137	61	6	32	4	104	78	26	61	23	68	69	70	738
Other	-3	0	-1	-1	0	-4	3	0	1	2	6	6	-4	6
TOTAL TRAINS DELAYED	75	73	8	32	14	121	103	24	64	30	126	81	82	831

Data for current month is corrected final (03/21/11) version from TOPS.

P:\ONTIME\report\DelaysByCause16Cats.xls>LastMonthByLine 04/11/2011

**TABLES 8.a, 8.b & 8.c: FREQUENCY OF TRAIN DELAYS BY CAUSE AND LINE
January-February 2011**

CAUSE CATEGORY	BNSF	Electric			HER	Milw		NCS	RI	SWS	Union Pacific			SYSTEM
		ML	BI	SC		N	W				N	NW	W	
Passenger Train Interference	4	5	1	3	4	15	3	1	5	6	13	5	3	68
<i>Freight Interference - Peak</i>	15	0	0	0	8	1	7	4	5	7	0	0	27	74
<i>Freight Interference - Off-Peak</i>	9	0	0	0	0	32	12	10	10	14	3	2	40	132
Freight Interference - Total	24	0	0	0	8	33	19	14	15	21	3	2	67	206
Accident	7	0	0	5	0	1	46	6	0	0	28	2	16	111
Passenger Loading	6	20	3	3	0	13	1	0	4	1	28	3	1	83
Lift Deployment	8	0	0	0	0	3	6	0	7	0	10	0	8	42
Obstruction/Debris	4	0	1	2	0	1	6	0	6	3	3	12	25	63
Signal/Switch Failure	24	11	7	2	11	43	19	7	27	21	15	31	23	241
Track Work	6	1	0	0	0	4	5	5	0	1	7	3	9	41
Catenary Failure	0	10	3	0	0	0	0	0	0	0	0	0	0	13
Non-Locomotive Equipment Failure	0	7	4	4	0	3	7	0	3	0	6	0	2	36
Locomotive Failure	18	0	0	0	1	37	7	4	15	1	17	16	0	116
Human Error	18	16	0	1	5	23	1	4	4	7	14	5	7	105
Sick, Injured, Unruly Passenger	5	8	0	4	0	4	3	0	1	0	10	2	3	40
Weather	163	79	13	36	7	120	92	29	93	26	97	103	90	948
Other	0	2	1	0	0	0	7	0	8	6	11	12	3	50
TOTAL TRAINS DELAYED	287	159	33	60	36	300	222	70	188	93	262	196	257	2,163

January-February - Average Over Previous Five Years: 2006-2010

CAUSE CATEGORY	BNSF	Electric			HER	Milw		NCS	RI	SWS	Union Pacific			SYSTEM
		ML	BI	SC		N	W				N	NW	W	
Passenger Train Interference	8	9	2	2	0	14	8	4	4	2	9	4	6	71
<i>Freight Interference - Peak</i>	17	0	0	0	8	3	5	6	4	7	3	2	12	66
<i>Freight Interference - Off-Peak</i>	21	0	0	0	0	14	12	9	12	16	3	7	37	131
Freight Interference - Total	38	0	0	0	8	17	17	15	15	23	6	8	49	197
Accident	29	3	0	2	0	5	5	4	3	4	2	16	9	84
Passenger Loading	4	6	5	2	0	4	3	0	7	0	36	6	8	82
Lift Deployment	4	0	0	0	0	5	5	2	9	0	4	3	4	35
Obstruction/Debris	12	1	1	3	0	8	10	1	6	1	8	13	5	69
Signal/Switch Failure	73	17	4	4	6	27	26	13	22	17	12	19	21	259
Track Work	5	4	1	5	0	6	2	1	6	2	2	3	3	39
Catenary Failure	0	3	2	2	0	0	0	0	0	0	0	0	0	7
Non-Locomotive Equipment Failure	9	8	5	1	0	1	1	1	3	1	4	5	2	39
Locomotive Failure	16	0	0	0	0	19	15	2	10	3	1	10	5	82
Human Error	18	7	2	2	2	10	8	1	11	4	16	15	7	102
Sick, Injured, Unruly Passenger	8	7	1	3	0	4	4	0	9	0	6	4	4	50
Weather	38	32	9	10	5	45	29	8	54	10	51	38	35	365
Other	4	8	2	2	0	8	5	0	6	2	7	4	6	52
TOTAL TRAINS DELAYED	265	104	34	37	23	172	137	52	165	70	163	149	163	1,534

January-February 2011 Divergence From January-February Average Over Previous Five Years

CAUSE CATEGORY	BNSF	Electric			HER	Milw		NCS	RI	SWS	Union Pacific			SYSTEM
		ML	BI	SC		N	W				N	NW	W	
Passenger Train Interference	-4	-4	-1	1	4	1	-5	-3	1	4	4	1	-3	-3
<i>Freight Interference - Peak</i>	-2	0	0	0	0	-2	2	-2	1	0	-3	-2	15	8
<i>Freight Interference - Off-Peak</i>	-12	0	0	0	0	18	0	1	-2	-2	0	-5	3	1
Freight Interference - Total	-14	0	0	0	0	16	2	-1	0	-2	-3	-6	18	9
Accident	-22	-3	0	3	0	-4	41	2	-3	-4	26	-14	7	27
Passenger Loading	2	14	-2	1	0	9	-2	0	-3	1	-8	-3	-7	1
Lift Deployment	4	0	0	0	0	-2	1	-2	-2	0	6	-3	4	7
Obstruction/Debris	-8	-1	0	-1	0	-7	-4	-1	0	2	-5	-1	20	-6
Signal/Switch Failure	-49	-6	3	-2	5	16	-7	-6	5	4	3	12	2	-18
Track Work	1	-3	-1	-5	0	-2	3	4	-6	-1	5	0	6	2
Catenary Failure	0	7	1	-2	0	0	0	0	0	0	0	0	0	6
Non-Locomotive Equipment Failure	-9	-1	-1	3	0	2	6	-1	0	-1	2	-5	0	-3
Locomotive Failure	2	0	0	0	1	18	-8	2	5	-2	16	6	-5	34
Human Error	0	9	-2	-1	3	13	-7	3	-7	3	-2	-10	0	3
Sick, Injured, Unruly Passenger	-3	1	-1	1	0	0	-1	0	-8	0	4	-2	-1	-10
Weather	125	47	4	26	2	75	63	21	39	16	46	65	55	583
Other	-4	-6	-1	-2	0	-8	2	0	2	4	4	8	-3	-2
TOTAL TRAINS DELAYED	22	55	-1	23	13	128	85	18	23	23	99	47	94	629

Data for current month is corrected final (03/21/11) version from TOPS.

P:\ONTIME\report\DelaysByCause16Cats.xls\YTDBByLine 04/11/2011

**TABLES 9.a, 9.b & 9.c: FREQUENCY OF TRAIN DELAYS BY CAUSE & MONTH
2011**

CAUSE CATEGORY	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan - Feb
Passenger Train Interference	18	50											68 3.1%
<i>Freight Interference - Peak</i>	35	39											74 3.4%
<i>Freight Interference - Off-Peak</i>	51	81											132 6.1%
Freight Interference - Total	86	120											206 9.5%
Accident	52	59											111 5.1%
Passenger Loading	36	47											83 3.8%
Lift Deployment	18	24											42 1.9%
Obstruction/Debris	33	30											63 2.9%
Signal/Switch Failure	112	129											241 11.1%
Track Work	28	13											41 1.9%
Catenary Failure	9	4											13 0.6%
Non-Locomotive Equipment Failure	9	27											36 1.7%
Locomotive Failure	69	47											116 5.4%
Human Error	57	48											105 4.9%
Sick, Injured, Unruly Passenger	25	15											40 1.8%
Weather	33	915											948 43.8%
Other	18	32											50 2.3%
TOTAL TRAINS DELAYED	603	1,560											2,163 100%

2010

CAUSE CATEGORY	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan - Feb
Passenger Train Interference	43	43	18	18	29	40	13	34	21	27	31	36	86 8.0%
<i>Freight Interference - Peak</i>	39	30	26	37	24	48	48	45	20	41	17	49	69 6.4%
<i>Freight Interference - Off-Peak</i>	49	61	55	59	43	76	77	81	58	66	45	89	110 10.2%
Freight Interference - Total	88	91	81	96	67	124	125	126	78	107	62	138	179 16.6%
Accident	18	49	15	9	44	51	35	55	20	31	47	15	67 6.2%
Passenger Loading	47	34	62	55	85	159	160	148	96	44	57	85	81 7.5%
Lift Deployment	18	14	18	18	32	30	22	31	20	14	14	27	32 3.0%
Obstruction/Debris	29	13	28	42	25	36	34	15	20	42	50	41	42 3.9%
Signal/Switch Failure	85	63	118	87	123	150	126	90	105	115	111	154	148 13.7%
Track Work	14	9	31	45	120	84	92	70	54	64	48	58	23 2.1%
Catenary Failure	7	0	4	0	1	0	16	0	7	0	5	18	7 0.6%
Non-Locomotive Equipment Failure	18	10	16	50	14	33	19	34	33	11	14	18	28 2.6%
Locomotive Failure	12	50	46	37	62	72	80	58	22	72	71	32	62 5.8%
Human Error	54	33	32	29	45	71	37	67	27	43	54	53	87 8.1%
Sick, Injured, Unruly Passenger	14	32	57	22	28	38	50	42	24	34	36	22	46 4.3%
Weather	94	41	3	26	35	312	25	14	2	31	98	43	135 12.5%
Other	44	11	12	29	29	27	20	16	13	17	21	27	55 5.1%
TOTAL TRAINS DELAYED	585	493	541	563	739	1,227	854	800	542	652	719	767	1,078 100%

2011 Divergence From 2010

CAUSE CATEGORY	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan - Feb
Passenger Train Interference	-25	7											-18 -4.8%
<i>Freight Interference - Peak</i>	-4	9											5 -3.0%
<i>Freight Interference - Off-Peak</i>	2	20											22 -4.1%
Freight Interference - Total	-2	29											27 -7.1%
Accident	34	10											44 -1.1%
Passenger Loading	-11	13											2 -3.7%
Lift Deployment	0	10											10 -1.0%
Obstruction/Debris	4	17											21 -1.0%
Signal/Switch Failure	27	66											93 -2.6%
Track Work	14	4											18 -0.2%
Catenary Failure	2	4											6 0.0%
Non-Locomotive Equipment Failure	-9	17											8 -0.9%
Locomotive Failure	57	-3											54 -0.4%
Human Error	3	15											18 -3.2%
Sick, Injured, Unruly Passenger	11	-17											-6 -2.4%
Weather	-61	874											813 31.3%
Other	-26	21											-5 -2.8%
TOTAL TRAINS DELAYED	18	1,067											1,085

Data for current month is corrected final (03/21/11) version from TOPS.

P:\ONTIME\report\DelaysByCause16Cats.xls\AllMonths

04/11/2011

TABLE 10: FREIGHT DELAYS
between March 2009 and February 2011

	BNSF	Electric			HER	Milw		NCS	RI	SWS	Union Pacific			SYSTEM
		ML	BI	SC		N	W				N	NW	W	
Mar-09	13	0	0	0	3	3	5	8	8	10	4	1	8	63
Apr-09	18	0	0	0	1	3	2	0	5	5	0	4	6	44
May-09	11	0	0	0	1	4	3	7	6	10	1	4	4	51
Jun-09	6	0	0	0	3	6	7	6	5	11	0	5	11	60
Jul-09	13	0	0	0	3	7	5	2	10	4	0	4	5	53
Aug-09	37	0	0	0	3	5	8	9	1	11	3	4	24	105
Sep-09	16	0	0	0	3	3	5	5	2	7	0	6	11	58
Oct-09	22	0	0	0	14	13	3	4	5	68	2	14	18	163
Nov-09	6	0	0	0	8	5	1	4	1	11	0	0	11	47
Dec-09	13	0	0	0	5	10	7	9	4	10	5	1	23	87
Jan-10	9	0	0	0	7	8	8	10	8	11	15	1	11	88
Feb-10	17	1	1	0	3	9	13	9	5	17	0	2	14	91
Total	181	1	1	0	54	76	67	73	60	175	30	46	146	910
Mar-10	14	0	0	0	7	12	4	12	6	14	2	1	9	81
Apr-10	13	0	0	0	7	17	4	26	5	8	2	4	10	96
May-10	21	0	0	0	3	8	3	8	3	9	0	2	10	67
Jun-10	26	0	0	0	6	7	5	12	4	25	2	1	36	124
Jul-10	17	0	0	0	4	8	3	22	4	25	3	6	33	125
Aug-10	25	0	0	0	7	17	8	9	12	25	0	1	22	126
Sep-10	6	0	0	0	8	8	9	8	9	12	1	1	16	78
Oct-10	9	0	0	0	3	15	15	10	7	18	1	13	16	107
Nov-10	5	0	0	0	4	10	7	6	3	15	3	0	9	62
Dec-10	7	0	0	0	6	21	12	17	7	27	1	1	39	138
Jan-11	17	0	0	0	3	12	5	9	6	10	2	1	21	86
Feb-11	7	0	0	0	5	21	14	5	9	11	1	1	46	120
Total	167	0	0	0	63	156	89	144	75	199	18	32	267	1,210

Data for current month is corrected final (03/21/11) version from TOPS.

P:\ONTIME\report\DelaysByCause16Cats.xls\Freight- YTD, 2 yrs 04/11/2011

**TABLES 11.a & 11.b: FREQUENCY OF LIFT-DEPLOYMENT TRAIN DELAYS BY LINE & MONTH
2011**

LINE	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Lift	% of All
													Delays	Delays
													YTD	YTD
BNSF	5	3											8	2.79%
Electric ML	0	0											0	0.00%
Electric BI	0	0											0	0.00%
Electric SC	0	0											0	0.00%
HER	0	0											0	0.00%
Milw N	1	2											3	1.00%
Milw W	0	6											6	2.70%
NCS	0	0											0	0.00%
RI	2	5											7	3.72%
SWS	0	0											0	0.00%
UP N	8	2											10	3.82%
UP NW	0	0											0	0.00%
UP W	2	6											8	3.11%
Total Lift Delays	18	24											42	1.94%
ALL DELAYS													2,163	

Data for current month is corrected final (03/21/11) version from TOPS.

2010

LINE	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Lift	% of All
													Delays	Delays
													All Year	All Year
BNSF	1	2	2	2	5	7	2	5	3	1	1	8	39	3.08%
Electric ML	0	0	0	1	0	2	0	0	0	0	0	0	3	0.43%
Electric BI	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%
Electric SC	0	0	0	0	0	1	0	0	0	0	1	0	2	0.83%
HER	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%
Milw N	1	0	0	1	2	4	2	2	0	1	0	1	14	1.38%
Milw W	4	4	7	1	2	1	2	2	1	4	3	0	31	4.51%
NCS	1	0	0	0	0	0	0	0	0	0	0	0	1	0.26%
RI	6	4	4	3	8	5	9	5	9	4	5	12	74	10.39%
SWS	0	0	0	0	0	0	0	0	1	0	1	0	2	0.43%
UP N	4	1	4	1	1	4	5	9	1	1	0	2	33	3.25%
UP NW	0	3	0	1	7	3	1	4	3	2	1	4	29	4.51%
UP W	1	0	1	8	7	3	1	4	2	1	2	0	30	3.19%
Total Lift Delays	18	14	18	18	32	30	22	31	20	14	14	27	258	3.04%
ALL DELAYS													8,482	

TABLE 12: FREQUENCY OF TRAIN DELAYS BY DURATION

February 2011

Minutes	BNSF	Electric			Her	Milwaukee		NCS	RI	SWS	UP			System
		ML	BI	SC		N	W				N	NW	W	
Peak *														
6-10	37	23	5	5	10	23	22	10	32	9	30	21	28	255
11-15	21	11	3	1	6	16	17	7	10	5	21	16	7	141
16-20	15	4	2	2	4	10	14	3	3	3	8	18	6	92
21+	34	10	0	0	6	12	10	8	6	3	27	41	12	169
Annulled	4	3	0	0	0	5	5	2	2	2	10	6	9	48
Sub-Total	111	51	10	8	26	66	68	30	53	22	96	102	62	705
Off-Peak **														
6-10	34	45	9	24	0	37	28	4	52	16	32	11	24	316
11-15	13	8	2	3	0	40	19	4	17	3	16	6	21	152
16-20	10	6	1	3	0	16	14	3	8	2	8	3	14	88
21+	30	9	2	9	0	32	32	7	18	15	21	10	20	205
Annulled	6	0	1	2	0	4	4	1	4	3	29	17	23	94
Sub-Total	93	68	15	41	0	129	97	19	99	39	106	47	102	855
February 2011 Total														
6-10	71	68	14	29	10	60	50	14	84	25	62	32	52	571
11-15	34	19	5	4	6	56	36	11	27	8	37	22	28	293
16-20	25	10	3	5	4	26	28	6	11	5	16	21	20	180
21+	64	19	2	9	6	44	42	15	24	18	48	51	32	374
Annulled	10	3	1	2	0	9	9	3	6	5	39	23	32	142
TOTAL	204	119	25	49	26	195	165	49	152	61	202	149	164	1,560
2011 Year-to-Date														
6-10	110	96	19	36	17	105	74	24	101	38	99	50	84	853
11-15	54	26	7	4	7	71	50	15	36	19	48	33	39	409
16-20	32	11	4	5	5	33	36	11	17	8	21	25	29	237
21+	75	22	2	11	7	69	52	16	27	22	54	61	63	481
Annulled	16	4	1	4	0	22	10	4	7	6	40	27	42	183
TOTAL	287	159	33	60	36	300	222	70	188	93	262	196	257	2,163
PERCENT COMPOSITION OF DELAYS BY RANGE OF DURATION														
Minutes	BNSF	Electric			Her	Milwaukee		NCS	RI	SWS	UP			System
		ML	BI	SC		N	W				N	NW	W	
February 2011 Total														
6-10	34.8%	57.1%	56.0%	59.2%	38.5%	30.8%	30.3%	28.6%	55.3%	41.0%	30.7%	21.5%	31.7%	36.6%
11-15	16.7%	16.0%	20.0%	8.2%	23.1%	28.7%	21.8%	22.4%	17.8%	13.1%	18.3%	14.8%	17.1%	18.8%
16-20	12.3%	8.4%	12.0%	10.2%	15.4%	13.3%	17.0%	12.2%	7.2%	8.2%	7.9%	14.1%	12.2%	11.5%
21+	31.4%	16.0%	8.0%	18.4%	23.1%	22.6%	25.5%	30.6%	15.8%	29.5%	23.8%	34.2%	19.5%	24.0%
Annulled	4.9%	2.5%	4.0%	4.1%	0.0%	4.6%	5.5%	6.1%	3.9%	8.2%	19.3%	15.4%	19.5%	9.1%
TOTAL	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
2011 Year-to-Date Delays By Duration														
6-10	38.3%	60.4%	57.6%	60.0%	47.2%	35.0%	33.3%	34.3%	53.7%	40.9%	37.8%	25.5%	32.7%	39.4%
11-15	18.8%	16.4%	21.2%	6.7%	19.4%	23.7%	22.5%	21.4%	19.1%	20.4%	18.3%	16.8%	15.2%	18.9%
16-20	11.1%	6.9%	12.1%	8.3%	13.9%	11.0%	16.2%	15.7%	9.0%	8.6%	8.0%	12.8%	11.3%	11.0%
21+	26.1%	13.8%	6.1%	18.3%	19.4%	23.0%	23.4%	22.9%	14.4%	23.7%	20.6%	31.1%	24.5%	22.2%
Annulled	5.6%	2.5%	3.0%	6.7%	0.0%	7.3%	4.5%	5.7%	3.7%	6.5%	15.3%	13.8%	16.3%	8.5%
TOTAL	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

*Includes peak direction trains operating during weekday peak periods. **Includes all other weekday and weekend trains.

Data for most recent month is version from TOPS.

TABLE 13: AVERAGE LENGTH OF DELAY BY SERVICE PERIOD, IN MINUTES

	BNSF	Electric			Her	Milwaukee		NCS	RI	SWS	UP			System
		ML	BI	SC		N	W				N	NW	W	
February 2011														
Peak *	18.5	21.2	11.6	10.9	25.8	16.7	22.0	27.0	12.0	16.1	35.0	26.9	15.9	21.9
Off-Peak **	22.8	12.9	15.9	18.3	--	21.4	25.0	27.6	16.5	29.0	29.8	28.6	18.0	21.7
All	20.4	16.3	14.1	17.0	25.8	19.8	23.8	27.2	15.0	24.4	32.5	27.3	17.2	21.8
2011 Year-to-Date														
Peak *	17.1	17.7	11.3	12.8	22.0	19.8	19.5	23.9	12.1	15.1	31.5	24.5	21.6	20.5
Off-Peak **	21.2	13.5	14.0	17.7	--	19.0	23.8	21.0	15.9	23.9	24.6	26.2	20.0	20.3
All	18.7	15.3	13.0	16.6	22.0	19.3	22.0	22.5	14.5	20.8	27.8	25.0	20.7	20.4

Excludes annulled trains, which do not have delay times.

*Includes peak direction trains operating during weekday peak periods. **Includes all other weekday and weekend trains.

Data for most recent month is corrected final (03/21/11) version from TOPS.