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**DIVISION OF** Strategic Capital Planning

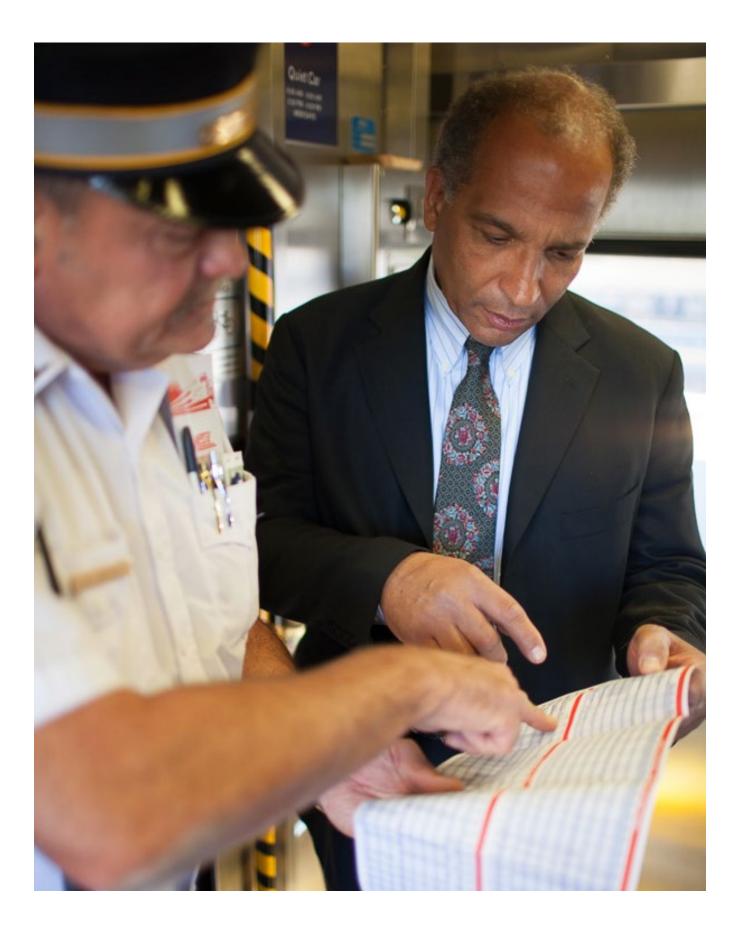
Metra

Metra

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JULY 2016

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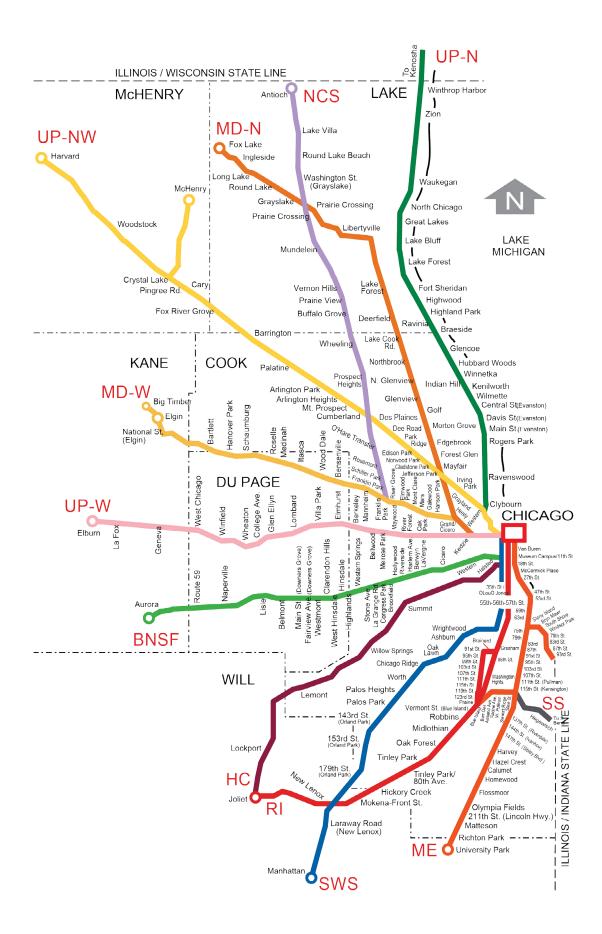
### LIST OF ACRONYMS

#### **METRA LINES**

BNSF	BNSF Railway
НС	Heritage Corridor
MD-N	Milwaukee District-North
MD-W	Milwaukee District-West
MED	Metra Electric District
NCS	North Central Service
RID	Rock Island District
SWS	SouthWest Service
UP-N	Union Pacific-North
UP-NW	Union Pacific-Northwest
UP-W	Union Pacific-West

AC Alternating current ADA Americans with Disabilities Act AED Automatic External Defibrillators AESS Automatic Engine Start-Stop System ARRA American Recovery and Reinvestment Act ATWS Another Train Warning System BRC Belt Railway of Chicago BRT **Bus Rapid Transit** C&NW Chicago and NorthWestern Railroad CB&Q Chicago, Burlington & Quincy Railroad **Central Business District** CBD CCF **Consolidated Control Facility** CIP (75th Street) Corridor Improvement Project Chicago Metropolitan Agency for Planning CMAP CMAQ Congestion Mitigation and Air Quality Improvement Program CN **Canadian National** 

COST	Capital Optimization Support Tool
СР	Canadian Pacific
CRB	Commuter Rail Board
CRD	Commuter Rail Division (of the RTA)
CREATE	Chicago Region Environmental and Transportation Efficiency Program
CRI&P	Chicago, Rock Island & Pacific Railroad
CSS&SB	Chicago, South Shore and South Bend Railroad
СТА	Chicago Transit Authority
СТС	Centralized Traffic Control
СТСО	Chicago Transportation Coordination Office
CUS	Chicago Union Station
DC	Direct current
EMU	Electric-multiple unit
FRA	Federal Railroad Administration
GPS	Global Positioning System
HVAC	Heating, ventilation and air conditioning
IC	Illinois Central Railroad
LCD	Liquid crystal display
LEED	Leadership in Energy and Environmental Design
NICTD	Northern Indiana Commuter Transportation District
NIRCRC	Northeastern Illinois Regional Commuter Railroad Corporation
NS	Norfolk Southern
отс	Ogilvie Transportation Center
PPP	Public-private partnership
PSA	Purchase of service agreement
РТС	Positive Train Control
RTA	Regional Transportation Authority
SAFETEA-LU	Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users
TIGER	Transportation Investment Generating Economic Recovery
UIC	University of Illinois at Chicago
UP	Union Pacific Railroad





### INTRODUCTION

Geographically, Metra is one of the largest commuter rail systems in the nation, serving a six-county region of more than 3,700 square miles. This complex system is comprised of 11 rail lines operating on 488 route miles, including 1,100 miles of track, 800 bridges, and 2,000 signals. Each weekday, 703 trains serve 241 stations, including five stations in Chicago's Central Business District (CBD), and provide approximately 270,000 trips. Metra's service area is at the center of the nation's rail network, and Metra commuter service must be closely coordinated with the movements of around 600 freight and passenger trains also operating in the Chicago region each day.

*Metra: State of the System* provides a broad view of Metra's infrastructure, operating environment, and customer base, to help readers gain perspective on the complexities of Metra's system and provide context for agency strategic planning efforts. Following chapters on Metra's origins, physical assets and CBD market, the document explores the Metra system on a line-by-line basis. Line-specific chapters include historical information about each corridor as well as descriptions of the line's infrastructure, particular operating limitations, and service and station characteristics. Past, present, and projected future ridership demand, including growing reverse commute and non-downtown markets, is examined. Line chapters include a demographic analysis of each fare zone in the corridor and discuss improvements that have been made to track and signal infrastructure, station facilities, and parking.

*Metra: State of the System* focuses on Metra's existing system, and builds on Metra's *Future Agenda for Suburban Transportation* (1992), which emphasized the agency's long-term investment needs and proposed expansion projects. This document also complements Metra's annual *Program and Budget Book*, which provides a near-term view of agency activities and planned investments.



2014 Average trip length: **22.5 miles** 

2014 Average fare paid: **\$3.80** 

Source: Ridership Trends Report, Dec. 2014

Number of Stations: **241** 

System Route Length: **488 miles** 

Number of weekday trains: **703** 

2014 On-time performance\*: 94.3% \* On-time Performance Report, Dec. 2014

#### **HISTORICAL OVERVIEW**

The Northeastern Illinois Regional Commuter Railroad Corporation (NIRCRC) is a public corporation of the State of Illinois that was authorized by statute and created by Regional Transportation Authority (RTA) ordinance in 1980. The corporation, commonly known as Metra, is the primary operator of commuter passenger rail services in the six-county Chicago metropolitan area in Northeast Illinois.

The RTA was formed in 1974, initially to provide financial assistance to troubled passenger rail operators and suburban bus companies throughout the region. To keep the patchwork of public transportation providers running, voters in the six-county Chicago area, comprised of Cook, DuPage, Kane, Lake, McHenry and Will Counties, authorized the RTA's creation.

From the beginning, the RTA's mission has been to coordinate and assist public transportation and to serve as the conduit for state and federal subsidies needed to keep the system operational. The RTA did not at first directly operate commuter rail service (or any other transit service), but paid private railroads to do so under purchase of service agreements (PSAs). The RTA, along with the suburban Mass Transit Districts, began to reverse decades of disinvestment in the overall commuter rail system, primarily by buying new locomotives and cars. However, with the bankruptcies of the Rock Island and the Milwaukee Road together with the financial difficulties of the Illinois Central, the Illinois General Assembly gave the RTA the authority to directly own and operate (through NIRCRC) commuter railroad operations and the RTA eventually bought the tracks of those railroads over which commuter trains operated.

In 1983, the General Assembly reorganized the RTA into a planning and financial oversight agency (rather than a direct operator of transit service) and created the Commuter Rail Division (CRD) and the Suburban Bus Division (Pace Suburban Bus). Along with the Chicago Transit Authority (CTA), previously established in 1947, the three agencies (now known as service boards) fell under the financial oversight umbrella of the RTA. The CRD is responsible for commuter rail throughout the six Northeast Illinois counties, Pace for the suburban bus and regional ADA paratransit system, and the CTA continues to be responsible for rapid transit and bus service, primarily within the city of Chicago. Under this arrangement, each service board is responsible for day-to-day operations and maintenance, setting fare policy, and planning for services and facilities for their respective systems.

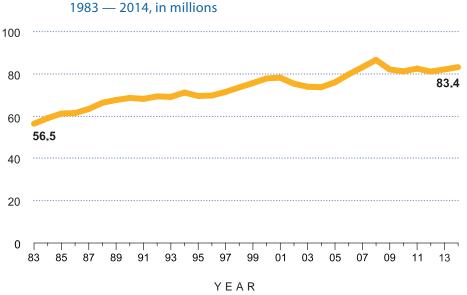
The service mark "Metra" is co-registered and controlled by NIRCRC and CRD. NIRCRC operates as a separate corporation but is governed by the Commuter Rail Board (CRB), which also governs the CRD. The CRB is responsible for the commuter passenger rail operations, capital investments, finances, fare policy, and service and facilities planning for the system. Revenues come from local sales taxes in each of the six counties in which Metra operates, farebox recovery, and capital credits and leases.

Of the Metra CRB's 11 members, five are appointed by County Board chairs or chief executives from the collar counties, four are appointed by the suburban Cook County board members, one is appointed by the Cook County President, and one is appointed by the Mayor of Chicago. The CRB's Chairman is elected by the members of the CRB. The Metra workforce is made up of over 4,400 employees, including union members, management staff, and employees of privately owned railroads operating under PSAs with Metra.

#### TABLE 1A: 2014 SYSTEMWIDE WEEKDAY BOARDINGS

Time of Day	Inbound	Outbound
AM Peak	108,631	7,542
Midday	13,362	13,162
PM Peak	9,471	99,604
Evening	3,243	12,898
TOTAL	134,707	133,206

Source: Metra Weekday Station Boardings and Alightings by Time-of-Day and Direction, 2014

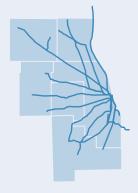


### TABLE 1B: SYSTEMWIDE ANNUAL PASSENGER TRIPS

Note: from 2008, figures include free Circuit Permit trips. 2008-2011 figures include free senior trips; this program ended September 2011.



Worker monitors switch heaters at A-2 crossing near Western and Grand in Chicago Photo: Mark Llanuza



# METRA INFRASTRUCTURE

### **OVERVIEW**

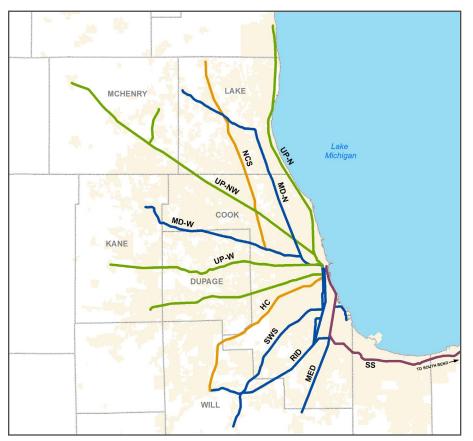
Metra operates eleven main lines radiating from the Chicago Central Business District throughout Chicago and the six-county area. Diesel-powered service operates on the BNSF Railway (BNSF), Union Pacific-North (UP-N), Union Pacific–Northwest (UP-NW), Union Pacific–West (UP-W), SouthWest Service (SWS), Milwaukee District-North (MD-N), Milwaukee District-West (MD-W), North Central Service (NCS), Rock Island District (RID), and the Heritage Corridor (HC). Electric-powered service is provided on the Metra Electric District (MED). Four branch lines—the McHenry Branch of the UP-NW, Beverly Branch of the RID, and Blue Island and South Chicago Branches of the MED diverge from the main lines. Metra passenger service on the BNSF Line and three UP lines is operated by employees of these railroads under terms specified by purchase of service agreements (PSAs) with Metra, while the remaining lines are operated directly by Metra employees. Metra operates service on two lines—the HC and NCS—via trackage rights agreements with Canadian National (CN) and on the SWS via a trackage lease agreement with Norfolk Southern. Metra also operates on four Metra-owned lines: the MD-N, MD-W, MED, and RID. The Northern Indiana Commuter Transportation District (NICTD), which provides commuter rail service from Chicago to South Bend,

Indiana, operates part of its South Shore commuter rail service on Metra's Electric District tracks.

Metra's capital assets are diverse and extensive, including rolling stock, track, signal and communications equipment, yard and maintenance facilities, station buildings, platforms, parking lots, and property at administrative headquarters. Each day, delivery of safe, reliable, efficient train service depends on these assets, though many are never seen by riders. Constant maintenance, rehabilitation, and replacement—and significant funding—are required to keep Metra's facilities and equipment in working order.

Over the last several years, however, Metra has fallen behind on these investments. The availability of federal, state, and local funding for transit capital projects has decreased, resulting in a \$6.1 billion backlog—the investment needed to achieve a state of good repair. Approximately 40% of Metra assets are classified as in marginal or worn condition. These assets, while safe, have exceeded their useful lives, and continued use results in higher operating costs and degraded on-time performance. This situation is unsustainable, and threatens the future viability of the important service Metra provides.

#### FIGURE 1: METRA OPERATIONS



#### Metra Lines

Metra owned/leased and operated

 Operated by freight railroad under purchase of service agreement

Metra-operated under trackage rights agreement

 South Shore (operated by NICTD)



Through 2023, Metra expects to receive \$2.4 billion for capital projects from traditional federal and state sources. However, the Regional Transportation Authority (RTA) estimates that Metra needs \$11.7 billion over the same period to achieve and maintain a "state of good repair." According to the Federal Transit Administration, "an asset or system is in a state of good repair when no backlog of capital needs exists—hence all asset lifecycle investment needs (e.g., preventative maintenance and rehabilitation) have been addressed and no capital asset exceeds its useful life." Achieving a state of good repair on Metra's existing system is vital to the region's future mobility, since enhancement and expansion of the commuter rail network—new stops, extensions, and lines—requires a well-functioning core.

When Metra was formed in 1983, it inherited disinvested rail lines hobbled by derailments, speed restrictions, mechanical failures, and deteriorated stations. Metra has spent billions to renew its assets, as well as introduce new stations and expand service. Now, a lack of funding limits the ability to care for critical infrastructure, jeopardizing the value of these investments. Since 1985, Metra has invested over \$7 billion (in year of expenditure dollars) in improvements to its system. Table 1 indicates the amount of investment in different asset categories.

On the BNSF and UP lines, Metra's share of infrastructure maintenance costs are included in the fee paid by Metra under its PSA with each freight railroad, and costs for individual capital projects are allocated between Metra and the freight railroad in proportion to the improvement's value to each party and each party's usage in the area of the improvement. Similarly, infrastructure maintenance costs are included in the trackage rights fee Metra pays to operate the NCS and HC on CN track, and fixed facilities agreements are in place on these lines as well. Freight railroad employees complete maintenance and capital projects on the BNSF, UP, and CN lines used by Metra. Metra's access to CUS, which is owned by Amtrak, is controlled by a Lease Agreement that governs all operations, use and fees. A fixed facility agreement between Metra and Amtrak specifies which capital improvements at CUS will be paid for by Metra.

Canadian Pacific (CP) contributes towards the cost of capital projects that benefit the freight service the company operates over the Metra-owned Milwaukee District lines. Metra pays the entire cost of capital improvements on the SWS and on the RID and MED (apart from costs shared with NICTD as part of their fixed facilities agreement with Metra for NICTD's use of the MED). On the Milwaukee District, RID, MED, and SWS, Metra crews complete all maintenance and capital projects.

### TABLE 1: METRA CAPITAL INVESTMENT HISTORY

Carrier/Line	System	MED	RID	sws	нс	BNSF	UPW	MDW	UPNW	MDN	NCS	UPN
Rolling stock	2,449	857	226	59	19	380	181	168	212	152	26	171
Track and structure	1,329	91	425	31	8	123	93	99	164	72	33	190
Signal, electrical, and communications	777	170	68	30	18	121	69	89	53	87	27	46
Facilities and equipment	548	126	100	17	9	61	18	76	27	77	18	19
Stations and parking	1,084	229	181	34	13	74	148	62	144	68	9	121
Acquisitions, extensions, and expansions	599	17	2	152	1	8	119	56	6	2	233	3
Support activities	348	77	43	18	13	30	21	35	28	41	18	24
TOTAL	7,134	1,567	1,044	341	80	796	649	585	635	498	364	574
PERCENTAGE	100.0%	22.0%	14.6%	4.8%	1.1%	11.2%	9.1%	8.2%	8.9%	7.0%	5.1%	8.0%

1985 — June 2015, in millions of dollars

Notes: 1) Excludes South Shore, preventative maintenance, new lines, and pending grants. 2) Prior expenses are not adjusted for subsequent inflation. 3) Data is subject to budget revisions, audit adjustments, etc. at any time. 4) For many projects, work locations and associated costs have not been identified, so budget amounts have been allocated among lines by various criteria.

#### TABLE 2: TRACK OWNERSHIP WHERE METRA SERVICE OPERATES in Route Miles

Carrier/Line	Outlying Terminal	BNSF	UP	Amtrak	CN	NS	Metra	Total Route Miles	Total Route Miles wo Double Counting
BNSF	Aurora	36.8		0.8				37.5	37.5
Electric District	Univ. Park						40.6	40.6	40.6
Heritage Corridor	Joliet			1.6	35.6			37.2	37.2
Milwaukee District - North	Fox Lake			0.5			49.0	49.5	49.5
Milwaukee District - West**	Elgin						34.4	34.4	34.4
North Central Service	Antioch			*0.5	40.2		*12.1	52.8	40.2
Rock Island District	Joliet						46.8	46.8	46.8
SouthWest Service	Manhattan			*1.6		33.3	5.9	40.8	39.2
Union Pacific (3 lines)			162.3					162.3	162.3
Total Route Miles Operated by Metra								501.9	
Total Rt. Miles by Owner		36.8	162.3	2.9	75.8	33.3***	176.7		487.7
Percent of Total Route Miles		7.5%	33.3%	0.6%	15.5%	6.8%	36.2%		100.0%

\* Totals were adjusted to avoid double counting

\*\*.4 miles of the MD-W Line (CUS to A-5 Junction) are included in the MD-N Line total and are not included in the 34.4 number

\*\*\* Metra maintains the NS-owned trackage

#### **TRACK AND STRUCTURE**

Each weekday, Metra commuter trains travel over approximately 1,100 miles of track-the backbone of Metra's system. A Metra locomotive weighs approximately 130 tons, and each train car weighs between 60 and 70 tons. A tough yet precisely calibrated system sustains this massive weight and the forces it generates. Steel rails—secured by spikes, tie plates and crossties rest on a bed of crushed rock ballast, stabilized by the subgrade material used to build the rail embankment. These layers work together to anchor the track in place, provide drainage, and distribute the weight of the traffic passing overhead. Supporting structures such as bridges and retaining walls are also critical to track performance. Preventing and repairing damage caused by moisture, temperature extremes, and vandalism are ongoing activities of Metra track crews. Timely renewal and realignment of track components maintains safety and ride quality, reduces wear and tear on rolling stock, preserves on-time performance, and helps manage operating costs. Since 2009, 100% of Metra-owned mainline track has consisted of continuouswelded rail, which is stronger, provides better ride quality, and requires less maintenance than the jointed rail it replaced.

Metra has established inspection and renewal cycles for track and structure elements. Due to budget constraints, however, these cycles are often longer than industry best practice. Metra replaces 80,000 cross ties each year, so that every tie in the system is replaced every 21 years. Track resurfacing— compacting ballast and realigning track—is completed across the system on a four-year cycle. At highway-rail grade crossings, the rate of deterioration varies widely, based on the volume of vehicular traffic. Metra renews 12 road crossings each year, replacing cross ties, crossing material, and ballast, rewiring signals, and resurfacing the track at each location.

Since 1992, Metra has replaced approximately a hundred of the 820 bridges across its network, some over a century old. Rehabilitation and replacement of aging bridges is ongoing, and recent bridge projects have targeted the RID and UP-N lines. Retaining wall rehabilitation prevents deterioration, which can destabilize the roadbed and lead to track shifting. Railroad embankments may need to be stabilized to prevent erosion. In addition to scheduled work, broken or deteriorated components must be replaced as needed. Track work takes place during midday, weekend, and overnight periods to minimize risk to employees and reduce delays to passengers.

Like most mainline track mileage in the United States, the majority of Metra's system qualifies as Class 4 according the Federal Railroad Administration's (FRA) track class standards. However, Metra inspects and maintains its track to meet more demanding Class 5 standards. The FRA defines track classes according to a number of criteria, including curvature, inspection frequency, and adherence to mandated parameters (for gauge, height, alignment, and

other factors), and a track segment's FRA rating determines the maximum allowable speed for passenger and freight trains operating on the segment. For example, standard track gauge of North American railroads is 4 feet 8 ½ inches between rails (as measured from 5/8 of an inch below the top of the rail). To qualify as Class 5 track, gauge cannot be less than 4 feet 8 inches or more than 4 feet 9 ½ inches. To ensure that Metra track continues to meet this and other standards, all 190 miles of Metra-owned track are visually inspected two to three times each week, and inspected twice a year using specialized rail equipment. Ongoing track and right-of-way maintenance activities also include electronic rail defect testing, right-of-way fencing repair, and vegetation control.

The availability of multiple tracks, with crossovers at strategic locations, is one factor that determines service frequency and passenger travel time. Within double or triple track segments, Metra trains can pass slower trains and meet traffic in the opposite direction without stopping, which increases throughput and allows for a greater combination of stopping patterns, including express service.



Track work at A-5 Junction in Chicago

The BNSF Line and MED main line offer the highest-frequency service of all Metra lines, made possible by triple or quadruple track throughout the lines, high-speed crossovers, and advanced signals that allow closer spacing of trains. Stations on these lines are divided into zones, and many peak-period trains stop at stations within a particular zone before running express to stations in or near downtown Chicago. Where track capacity is more limited, such as on the UP-N, MD-N and MD-W, schedules combine this type of "zone express" service with limited stop service that serves certain stations with alternate trains, to provide faster travel times than all-stop "local" service.

Minimizing trip times allows trainsets to be "recycled" for a greater number of trips during high-demand periods. During the AM peak period, for example, a single trainset on the BNSF completes as many as three inbound trips. Scheduling "short turns" (trips that do not extend the full length of the line), splitting a single consist (or "trainset") into two, and running "deadhead" trains (non-stop, non-passenger trains traveling in the non-peak direction), are other strategies to maximize service frequency and use rolling stock most productively.

Besides the scheduling benefits they offer, segments of multiple track are less vulnerable to blockages caused by disabled trains, and allow service to recover more quickly following disruptions. However, the costs of track expansion projects can be very high. In addition to the cost of the track and right-of-way work itself, costs of signal system modifications, with land acquisition and bridge widening, if required, must be funded before track expansion projects can be pursued.

# Chicago Region Environmental and Transportation Efficiency (CREATE) Program

The CREATE program consists of 70 projects designed to reduce and remove passenger and freight train congestion in the Chicago area. The program has a projected total cost of \$3.8 billion. CREATE funding partners include freight railroads, Amtrak, Metra, and the Illinois and Chicago Departments of Transportation. The partners have also pursued federal funding, resulting in an American Recovery and Reinvestment Act (ARRA) high-speed rail grant, two Transportation Investment Generating Economic Recovery (TIGER) grants, and a SAFETEA-LU provision worth approximately \$335 million. As of February 2015, 22 CREATE projects have been completed since 2005 and 10 projects are currently under construction. The remainder may be completed as funds become available.

A number of CREATE projects are designed to improve Metra operations and benefit riders. Road-rail grade separations at Belmont Avenue in Downers Grove (BNSF) and Roosevelt Road in West Chicago (UP-W) have been completed, and several other road-rail grade separations are planned. A rail-rail grade separation known as the Englewood Flyover, which eliminated conflicts between RID trains and freight and Amtrak trains at a critical junction, was completed in 2014. Crews also recently completed projects to improve the connection between UP and Indiana Harbor Belt tracks near UP's Proviso freight yard in Melrose Park and to extend third main line track adjacent to the yard. These projects included the construction of new Berkeley and Bellwood Stations on Metra's UP-W Line, and the addition of pedestrian underpasses at each station.

On the MD-W, an upcoming CREATE project to install five crossovers and associated signaling in Franklin Park will reduce conflicts between Metra trains and slower- moving freight trains near the entrance to CP's Bensenville Yard. Other CREATE projects, which are currently unfunded, would allow Metra to improve both the HC service through several rail-rail grade separations and the SWS service by re-routing SWS trains from Chicago Union Station to LaSalle Street Station.



Construction of the Englewood Flyover has eliminated conflicts between RID trains and freight and Amtrak trains at a critical rail junction near 63rd Street in Chicago

#### SIGNAL, ELECTRICAL AND COMMUNICATIONS

#### Signal

Signals convey information to locomotive engineers about the track ahead using color lights illuminated in various configurations. Signal appliances include wayside signals and track switches that safely guide trains from one track or block to another and help prevent rear end and head on collisions. (An arrangement of signals and signal appliances so interconnected that movements made through them must succeed each other in proper sequence is an interlocking, which may be automatic or controlled by an operator.) In Metra's system, signals are controlled by dispatchers or operators working at a central control center or control tower. Signals govern the movement of trains as they travel through a series of track segments, or blocks, that make up a line. Power sources and other auxiliary equipment are housed in signal bungalows and cases along the railroad right-of-way.

Signal systems allow multiple trains traveling in the same or opposite directions to operate safely between blocks, and the spacing of signal components and the type of technology used impacts the operating efficiency and traffic capacity on a line. Metra train movements are guided by approximately 2,000 wayside signals. Due to differences in operating patterns (e.g., train length, speed, stopping frequency) and safe braking distances, optimal signal spacing and block length varies for passenger and freight trains—an issue in Chicago's dense rail hub, where Metra, freight,



Signal maintenance worker

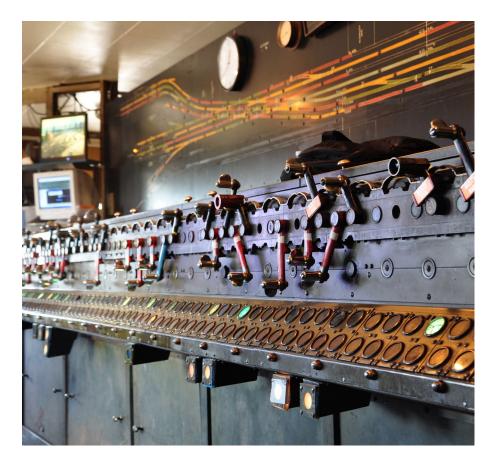
and Amtrak trains frequently share the same track. Railroad signal systems are integrated with automatic warning devices, such as flashing lights and gate arms, which are activated at roadway and pedestrian crossings when track circuits detect an approaching train.

Much of Metra's signal infrastructure is outdated and in need of replacement, and Metra has prioritized the replacement of a number of aging interlockings. The A-2 interlocking, where three sets of Milwaukee District tracks cross over four sets of UP-W Line tracks near Grand and Western Avenues in Chicago, is particularly important. More than 350 Metra, freight, and Amtrak trains move through the area each day, and movements are controlled by 31 switches. A-2 failures affect a large number of Metra riders. Over one-quarter of all Metra riders travel through the crossing on a typical weekday. On-time service to many more also depends on reliable performance of the interlocking, since trains on three other Metra lines (UP-N, UP-NW, and HC) utilize A-2 on their way to and from nearby yard facilities for maintenance or servicing.

This complex crossing is controlled by a manually operated interlocking machine, so massive it occupies a large portion of the second floor of the tower next to the crossing. The tower operator activates track switches by moving levers on the machine, clearing a protected path for trains through the crossing. The interlocker's many moving parts require frequent maintenance and are vulnerable to breakdowns. The machine was state-of-the-art when it was installed in 1932, but it has reached the end of its useful life and needs to be replaced. The configuration of the junction itself is also a source of delay—Metra trains must slow to 20 miles per hour to move through the crossing, and with so much traffic utilizing the at-grade junction, trains must frequently wait for others to cross.

Several solutions to the issues at A-2 are being evaluated. Potential options—ranging from least to most expensive—include rebuilding the crossing at its current location, relocating the crossing one mile east (away from maintenance facility entrances), or grade separating some or all of the crossing (to significantly reduce or completely eliminate conflicts between cross-traffic).

At A-2 and elsewhere, many replacement parts for Metra's signal equipment are no longer available from manufacturers or resellers, and must be custommade. Continued use of aging components also prevents Metra from taking advantage of efficiencies built into new equipment. Since modern solidstate track and signal equipment contain fewer moving parts, they require less maintenance and experience fewer breakdowns. Operating procedures for automated equipment are less complex and machines can be activated remotely. New equipment often consumes less energy than the components being retired.



80-year-old manually operated interlocking machine inside tower at A-2 crossing Photo: Mark Llanuza

#### Signal Technology

Centralized Traffic Control (CTC) is a technology that consolidates the use of controlled interlockings from a central location. CTC is in place on much of the track owned or leased by Metra, and on all track owned by BNSF, CN, and UP. On Metra's network, signaling in CTC territory is managed from Metra's Consolidated Control Facility (CCF), located near 15th and Canal Streets in Chicago, or from out-of-state dispatching centers operated by Metra's freight railroad partners. CTC supports full-speed bi-directional travel, even in single track territory, and allows for more than one train to occupy a single track separated by blocks at the same time, which maximizes line capacity and schedule flexibility.

Segments of Metra's system currently not served by CTC, but where demand exists for improved service, will be upgraded as funding becomes available. CTC installation on these segments, in conjunction with additional sidings or segments of double track, will allow Metra to increase frequency of service including reverse commute service—and maximize utilization of existing track. Signal spacing will be adjusted to better accommodate the passenger/ freight mix on the line. In upgraded areas, remote tower operators will be



*Metra Electric District catenary maintenance vehicle* 

relocated to CCF, improving coordination and increasing efficiency.

Lightly used portions of Metra's system, including the Beverly Branch (RID) and McHenry Branch (UP-NW), are non-signalized (or dark territory). In these areas, train movements are managed by dispatchers using proper permission forms and procedures. Dark territory will be eliminated with the implementation of Positive Train Control (see page 18).

#### **Electrical**

Metra's electrical needs are most demanding on the MED, Metra's only electric-powered line. Due to the significant maintenance and renewal needs of electric infrastructure, the MED consumes more capital investment than any other Metra line.

On the MED, pantographs mounted atop railcars draw direct current (DC) power from an overhead catenary wire energized at 1500 volts. Electrical substations located every five to six miles along the right-of-way provide power to the catenary system. A consistent, adequate power supply ensures that an electric rail line operates at maximum efficiency and capacity;

failure to provide adequate power limits train acceleration, speed, and consist length. Underpowered lines are vulnerable to outages and service disruptions, particularly during peak times. Since the new MED railcars are heavier and accelerate faster than the cars they are replacing, Metra is adding substations, and upgrading existing ones, to meet the power demands of the higher-performance equipment.

Metra is working on a number of projects to upgrade electric equipment throughout its system. These include replacement of aging cable reels (used to connect railcars to head-end power supplied by locomotives) and switchgear (part of the system used to power wayside equipment). In rail yards, heaters are being added to switches to keep them functioning in cold weather, and lighting in yards and repair shops will be replaced with modern, more efficient equipment.

#### **Communications**

In the Chicago region, the tightly choreographed movements of approximately 700 Metra trains, 500 freight trains and 90 Amtrak and NICTD passenger trains each day depend on constant communication between rail carriers. Approximately 65% of freight trains operating in the region interact with Metra in some way, either by crossing tracks used by Metra trains or sharing track with commuter service. No other commuter railroad in North America has such a complex interface with other railroads.

Dispatchers manage train movements through an assigned territory, while control operators direct traffic through particular interlockings and determine which train has priority when multiple trains approach an interlocking at the same time. Train priority is based on the class of train (e.g., passenger or freight, and various types of each) and other factors. At rail-rail grade crossings, the railroad in control of the crossing may prioritize its own trains over those of other carriers. Lower priority trains are more vulnerable to delays, since they can be made to wait at junctions until other trains clear the crossing. Freight interference accounts for a significant amount of delay experienced by Metra riders, and Metra lines with many at-grade rail intersections controlled by other railroads, such as the HC and SWS, are most affected by this issue.

For a three-hour period twice each weekday, freight railroads in the Chicago area significantly curtail their operations on track shared with Metra in order to protect peak-period commuter schedules, but some railroads do attempt to move some of their traffic in the small windows between Metra trains. Most freight interference with Metra trains is due to conflicts with cross traffic at atgrade intersections.

Generally, a railroad's owner is responsible for dispatching the line. Metra's BNSF Line is dispatched from Fort Worth, Texas, Metra's three UP lines from Omaha,



Dispatching center

Nebraska, and the NCS and HC from CN's facility in Homewood, Illinois. Metra trains near Union Station are dispatched by Amtrak from its Chicago Control Center. Different segments of the SWS, which is leased by Metra from NS, are dispatched by NS, Metra, and Amtrak. Metra dispatches its RID and MED. The Milwaukee District, owned and operated by Metra but dispatched by CP from Minneapolis, is a notable exception. CP operates freight trains over Metra-owned track and owns track beyond the extent of commuter service (north of Rondout Junction on the MD-N; west of Big Timber Road Station on the MD-W). This arrangement predates Metra's acquisition of the Milwaukee District in 1987.

Increased deployment of CTC allows Metra to shift interlocking control functions from towers located at junctions throughout the system to CCF. Uniting Metra control operators and dispatchers within the same facility improves synchronization of Metra-controlled train movements and optimizes labor allocation, and use of automated systems reduces the likelihood of human error. The Chicago Transportation Coordination Office (CTCO), which promotes cooperation among Metra, Amtrak, and private rail freight operators in the region, is housed in the same facility. Bringing Metra dispatchers and control operators under the same roof with representatives from other railroads promotes closer ties between passenger and freight rail carriers. Metra GPS Center



At Metra's Global Positioning System (GPS) Center, located at Metra headquarters, technical communication specialists monitor a satellite system tracking the real-time location of each train. When delays and other service disruptions occur, GPS employees generate announcements communicated via station public address systems and electronic signage, Metra's website, and e-alerts sent to My Metra subscribers. GPS Center employees also monitor the functionality of ticket vending machines and elevators, as well as customer assistance phones and video monitoring systems on the MED.

#### **Positive Train Control**

Among competing capital needs in the Signal, Electrical and Communications category, no project is more pressing for Metra than implementation of Positive Train Control (PTC). PTC is a computerized system that will prevent certain types of train-to-train collisions, avoid derailments or other accidents caused by excessive speed, and increase safety for rightof-way workers. The system integrates global positioning satellites, wayside sensors and communications units, and the centralized dispatching system at Metra's CCF. Together, these components track trains, convey operating instructions, and monitor the crew's compliance. PTC will automatically stop a train if the system detects that a violation is about to occur.

Metra is responsible for implementing PTC on the five lines it controls (MED, MD-N, MD-W, RID, SWS) and contributing a share of PTC installation costs on the six other Metra lines owned by private railroads. PTC kits must be installed on all Metra locomotives and switch engines, 187 cab cars, and 26 Electric Multiple Units (EMUs; the 160 new EMUs making up the remainder of the electric fleet are PTC-compliant). On the five lines controlled by Metra, 638 wayside devices will be installed to communicate with Metra rolling stock and with CCF. As Metra obtains funding to complete signal



As part of signal modernization projects at locations such as A-5 interlocking, PTC-compliant equipment is installed and control operators are relocated to Metra's Consolidated Control Facility near downtown Chicago

Photo: Mark Llanuza

modernization projects around its system, outdated equipment is replaced with components that are ready to integrate with PTC. To comply with the PTC mandate, all of Metra's dark territory must be signalized.

Implementation of the PTC mandate presents Metra with a number of challenges. Installing the system is very expensive, exceeding the amount Metra spends annually on its entire capital program. Since PTC technology is still being developed, systems cannot be purchased off the shelf and certain components are not yet available for purchase. To support PTCrelated transmissions, railroads must acquire sufficient radio spectrum bandwidth from existing license holders. PTC systems adopted by various railroads must be able to communicate with each other, so that trains can move seamlessly between tracks controlled by different systems. Achieving PTC interoperability in Chicago is a complicated undertaking, since the region has the most complex railroad network in the country. Thus far, Metra has directed PTC resources towards the implementation efforts of its PSA partners UP and BNSF, and is working to ensure that Metra equipment is ready when PTC installation is complete on the portion of Metra's system owned by these railroads.

The 2008 Rail Safety Improvement Act required implementation of PTC by the end of 2015 on all passenger rail routes and on freight lines carrying certain hazardous materials. Due to delays caused by the complexities of PTC implementation, in late 2015 Congress passed legislation extending the PTC installation deadline to 2018. The legislation allows up to two additional years to finalize implementation and testing if certain conditions are met. In January 2016, Metra filed a plan for implementing PTC by 2020, although Metra had previously committed to implementation in the third quarter of 2019 and intends to finish by that time or earlier. In October 2014, Metra's Board committed to a rolling stock modernization plan that calls for a \$2.4 billion investment in replacing and rehabilitating the agency's aging diesel fleet. A portion of these funds will provide the remaining funding needed to implement PTC.

#### **ROLLING STOCK**

#### Railcars

Metra's 10 diesel lines are served by 560 trailer cars and 277 cab cars, hauled by 146 locomotives. Engineer controls in the cab car allow pushpull operation of the train: on inbound trips, the locomotive at the rear of the consist pushes the train into Chicago; on outbound trips, trains operate in pull mode with the locomotive in front, to minimize diesel emissions near passenger waiting areas at downtown terminals. (This practice was pioneered on Chicago & NorthWestern Railway's Chicago commuter lines during the 1960s, eliminating the need to back the trainset into the nearest yard at the end of each run and reposition the locomotive at the front of the train.) The number of cars in a trainset varies by line, but typically ranges from four to 11 cars. Cab cars are often strategically placed throughout Metra's system so trains can be quickly shortened for midday service, which often requires shorter consists.

The MED is served by 186 EMUs—electric-propelled cars that draw power from an overhead catenary wire system. Use of electric power allows MED trains to accelerate faster and run more quietly than the diesel-powered trains elsewhere in Metra's system. Metra's EMUs must operate in permanently coupled "married pairs," and each pair contains all controls and power systems needed to function. MED trainsets range from two to eight cars.

Metra's bi-level passenger cars are known as "gallery cars," with a single row of seating on each side of the upper level, allowing conductors on the lower level to check tickets and collect fares on both levels. This design was introduced in 1950 by the Chicago, Burlington and Quincy Railroad, a predecessor of BNSF, to increase capacity and revenue on their commuter line to Aurora. Cars serving Metra's diesel lines have approximately 150 seats, with fewer seats on bathroom-equipped cars and on cab cars. On all lines, Metra aims to provide a seat for every rider.

Metra permits bicycles to be stored in the priority seating area on reverse commute and off-peak trains (except during certain special events in downtown Chicago). The number of bicycles allowed per train is printed at the bottom of each timetable. Since accommodating passengers must remain Metra's priority, if space is needed for disabled passengers or a train is crowded, bicycles may not be allowed on board, even if otherwise permitted. Metra trains have carried bicycles since 1995, and a new shipment of disabled-accessible cars (with flip-up seats in the designated wheelchairpriority area) allowed Metra to significantly expand its Bikes on Trains program in 2008.

Also in response to rider demand, Metra implemented a Quiet Car program on all lines in June 2011, following a successful test on the RID. Each morning inbound and evening outbound peak-period train longer than two cars has one or two designated Quiet Cars, where cell phone calls are not allowed, conversations are discouraged, and electronic devices should be muted. The program is enforced largely by peer pressure, with conductor intervention when necessary.

In early 2013, Metra completed the installation of over 400 automatic external defibrillators (AEDs) on train cars, in major work facilities and in Metra police vehicles. The portable, easy-to-use devices deliver an electrical current to those experiencing sudden cardiac arrest. Installation of the devices was funded by a grant from RTA, with maintenance and employee training made possible by a partnership with Northwestern Medicine.

All Metra trains have been compliant with Americans with Disabilities Act (ADA) standards since 1998, and today, 57% of Metra railcars on diesel lines are equipped with wheelchair lifts, as well as bathrooms to accommodate wheelchairs. Boarding platforms at all MED stations are level with the train floor, meaning that lifts are not necessary on this line. (However, not all MED stations are ADA-compliant.) All new and most recently rehabilitated Metra railcars—on the MED and diesel lines—will be equipped with LCD signs for scrolling announcements, to duplicate announcements made through the audio system.

Metra's preventive maintenance and rehabilitation programs have proven to be effective in limiting equipment failures and extending the life of rolling stock. Railcars are inspected and cleaned daily, and receive minor repairs as needed. Schedules have been established for preventative maintenance activities, and Metra implements overhaul and remanufacture programs at strategic points in the vehicle's lifespan. Metra's general practice is to perform a midlife overhaul after 15 years and complete a second rebuild at the end of a car's 25-year recommended life expectancy, extending its useful life to 35 years. However, funding constraints in recent years have caused Metra to extend midlife car rehabilitation cycles up to 19 years, which increases maintenance costs and threatens service quality.

In 2012, Metra began a six-year effort to rehabilitate 176 trailer and cab cars built between 1995 and 1998. In addition to replacing existing components—from windows to wheel assemblies—crews are adding new amenities for riders, including power outlets, intercoms, flushable toilets, and upgraded seats. Metra workers are rehabilitating the cars to like-new



Carman Bryant Howse replaces a window in a car being rehabilitated at Metra's 49th Street Shop

condition for \$700,000 to \$800,000 each, less than one-third of the cost of a new car. The work will extend each car's useful life by 12 to 15 years.

As part of an effort to improve air quality inside railcars serving diesel lines, Metra has installed new hoods over air intakes and upgraded HVAC filters inside train cars. The new high-efficiency filters are typically used in institutions requiring very clean air, such as hospitals, laboratories, LEEDcertified green buildings, and other sensitive environments.

Metra recently replaced the entire EMU fleet with new vehicles. Until 2006, when 26 new EMUs entered service, the entire MED fleet predated Metra's formation. These legacy cars were too old to be cost-effectively rehabilitated. In 2012, the State of Illinois committed \$585 million in Bond Program funds to purchase 160 new EMUs. From fall of 2012 until early 2016, four to six new EMUs arrived from the Rochelle, Illinois plant each month, and old cars were retired.

Half of the new cars are equipped with restrooms, an amenity missing from the retired EMUs. The new cars also include a variety of new features: larger windows, better seats with reversible seatbacks, brighter lighting, an improved public address system, and power outlets for customer use. When the complete order is filled, EMU fleet size will have increased from 171 to 186, to accommodate projected ridership growth and compensate for lost seating capacity in the new cars (due to addition of bathrooms). Each new EMU pair has 128 seats in the restroom-equipped car, and 143 seats in the other car.

#### Locomotives

Metra operates 146 locomotives on its diesel lines. These diesel-electric units use a 3200-horsepower diesel engine to drive the electric generator powering the traction motors. Metra distributes dual-locomotive "double header" consists throughout the system to provide quick replacement power in case of equipment failure. Federal regulations cap Metra locomotive speeds at 79 miles per hour, though speeds are typically slower due to station spacing, track conditions, and signal system limitations.

As with railcars, Metra attempts to keep locomotives in a state of good repair, and maximize their lifespan, by adhering to daily and periodic maintenance procedures and equipment rehabilitation schedules. Metra's goal is to perform a midlife overhaul after ten years, minimizing maintenance needed until locomotives reach the recommended lifespan of 25 years. However, budget constraints in recent years have delayed the midlife rehabilitation up to two years.

From 2008 to 2012, Metra's 50 oldest locomotives were remanufactured, which included the replacement of all piping, wiring, and control systems, overhaul of diesel engines, and engine upgrades to meet EPA regulatory requirements. Two used locomotives that Metra procured during this time-frame were added to the project and incorporated into Metra's fleet afterward.

Other projects focus on reducing the environmental impact of Metra's locomotive fleet. Automatic Engine Start-Stop (AESS) systems—which improve fuel efficiency by automatically shutting down an idle locomotive engine and restarting it when needed—have been installed on two-thirds of Metra's locomotive fleet. Ultimately, Metra plans to equip all locomotives with the system. To reduce emissions and fuel consumption, certain engine parts, such as fuel injectors, cylinder heads, liners, pistons and rings, are being upgraded to state-of-the-art components.

Metra continues to explore other ways to reduce diesel emissions, and is working to obtain funding to carry out necessary projects. Once funding is secured, Metra plans to repower two model F40PHM locomotives and purchase the components needed to repower an additional 11 model F40PH/ F40PHM locomotives. The new diesel engines will be certified to EPA Tier III requirements—the next generation of emissions standards. Each repowered locomotive will consume approximately 18-20% less fuel than a standard F40PHM locomotive, reducing greenhouse gas emissions and improving air quality in the areas where they are used.

#### **Rolling Stock Modernization Plan**

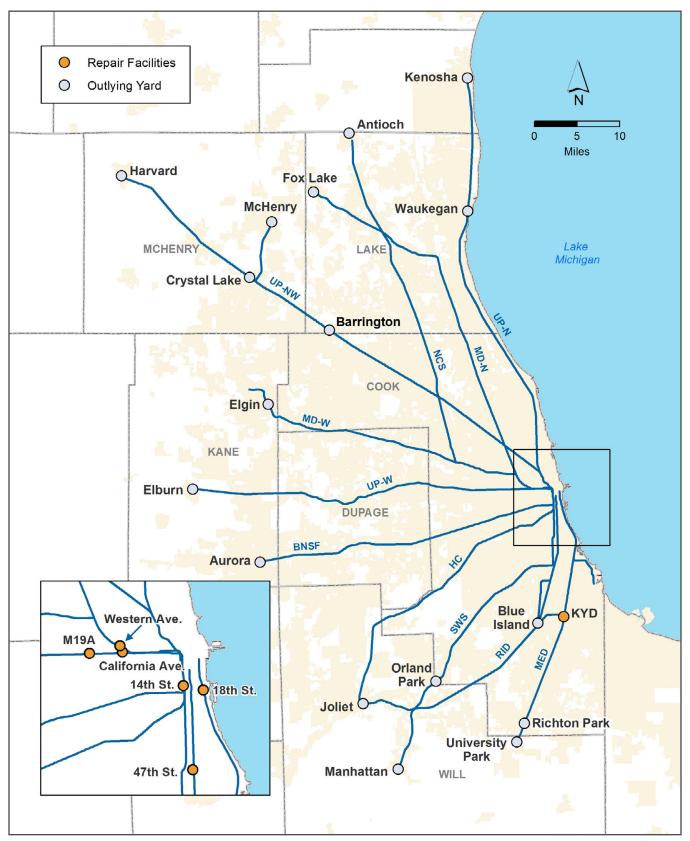
In October 2014, Metra's Board committed to pursue a ten-year, \$2.4 billion rolling stock modernization plan, which will be funded in part by a series of fare increases to support bond issues or similar financing. The plan calls for phased-in purchases of new, modern railcars and locomotives for Metra's diesel lines, renewing a fleet where more than 40% of cars date from the 1950s to the 1980s. The plan would also fund a robust rehabilitation and maintenance program for remaining diesel cars and locomotives.

#### FACILITIES AND EQUIPMENT

Maintenance, repair, and storage of Metra rolling stock takes place at 18 rail yards and seven maintenance support facilities located throughout the system. Some light maintenance can also be done at Metra's downtown terminals. Before the morning peak period, all rolling stock receives the required daily inspection, and is tested to ensure that each vehicle is ready to begin service. During the midday, trainsets not needed for service are stored at five layover yards near downtown Chicago. Here, vehicles are inspected, cleaned, and minor repairs or services are completed to prepare equipment for the afternoon peak. At the end of the service day, most trainsets are stored overnight at outlying yards, where the cycle begins the next day.

The expansive network of maintenance and storage facilities allows Metra to place equipment where it is needed and nearly eliminate the need for nonrevenue deadhead movements. In addition, crews can respond quickly to equipment failures, reducing service disruptions. Metra's operating structure provides for a vehicle fleet that is highly intertwined. In some cases, train cycles are coordinated so that a single trainset operates on multiple lines over the course of one day, or multiple days, to maximize efficiencies of equipment and fuel.

Most of Metra's yards are undersized and not designed to service modern equipment, and these constraints limit the potential to expand service. In particular, maintenance facilities on the MED are not equipped to properly handle the new EMUs, nor is there adequate storage capacity to accommodate the larger fleet. In the future, Metra may extend the MED approximately eight miles from University Park to Peotone, and build a storage and maintenance facility at the new terminus, but funding is not currently available for this extension. In the meantime, current facilities are being modified to accommodate the new, larger fleet on a temporary basis. FIGURE 1: METRA OPERATIONS



#### **STATIONS AND PARKING**

Stations, along with rolling stock, are the most visible parts of Metra's infrastructure. Metra's 241 stations have a significant impact on the rider experience, and it is important to keep them functional and as attractive as possible. Station facilities such as depots, warming shelters, platforms, and access routes are in continual need of rehabilitation and/or replacement as they reach the end of their life cycles. Metra has invested over \$1 billion since 1985 to improve station and parking facilities, and host communities have also invested substantial amounts. Since Metra's formation in 1983, 31 new stations have been added throughout the system, with significant improvements completed at 145 existing stations. Design of three new infill stations—at Auburn Park (RID) and Peterson/Ridge (UP-N) in Chicago, and at Romeoville (HC)—is currently underway.

Station and parking facilities at Metra stops are managed by a wide variety of legal arrangements. Station structures may be owned, leased, and maintained by separate entities (e.g., Metra, municipalities, freight railroads, and other private or public landowners). Additional parties may be involved in the ownership of the land on which station structures are built, and in the ownership and operation of parking areas.

In large part, the decentralized nature of Metra station ownership stems from the long history of commuter rail service in the region, and the fact that Metra's system was assembled from commuter lines that had been operated by a number of private railroads, which had each developed their own relationships with local communities. This tradition continues on the NCS, though Metra service on the line was initiated in 1996, well after the agency's formation.

Metra utilizes federal and state grants to fund the construction and expansion of station parking facilities, including the cost of land acquisition and/or construction of the parking lots themselves. Station and parking improvements partially or fully funded by these grants are subject to use restrictions and other requirements, until the grantor's interest in the property expires. In general, Metra prefers that commuter parking facilities are locally maintained, since issues that develop at individual stations can be handled more effectively by the communities rather than at an agency level. Ongoing maintenance of parking facilities is generally funded by fees paid by lot users.

At most stations, Metra has maintenance agreements with host municipalities for cleaning and small repair projects in station buildings and the nearby area. Metra is always responsible for larger repair and rehabilitation projects exceeding a cost threshold that varies among stations, and maintains all passenger communications equipment (e.g., audio equipment and LCD announcement signs). Metra forces maintain and remove snow from all station platforms, except for those at UP stations and certain stations on the BNSF Line.

When a station reaches the end of its useful life, Metra seeks to fund the replacement or rehabilitation of station structures at a basic level, based on ridership at the station. Host communities are responsible for the cost of any upgraded materials or structures.

Currently, 180 stations are fully accessible to individuals with hearing, vision, and mobility disabilities and 17 are classified as partially accessible (meaning that ramps, ticket windows, and/or buildings and shelters at these stations may not fully conform to ADA guidelines, but customers who use wheelchairs will be able to access train platforms from the street). These represent Metra's busiest stations, used by 93% of riders. Metra brings stations into full compliance with federal standards as they are rehabilitated.

In 2009, the Illinois General Assembly approved a State Transit Bond program that has provided critical funding for Metra station and parking projects. Through 2014, nearly \$135 million from the program has been allocated. Funds are obligated as they are received from the state, and a number of these projects are completed or currently underway.

#### Parking

At the 212 Metra stations with parking facilities, more than 90,000 spaces are available to commuters. Only a small number of these spaces are owned and controlled by Metra; most commuter parking lots are managed by host municipalities, meaning that Metra has little authority to direct pricing policy or redevelopment near the vast majority of stations. However, Metra and station host communities share a common goal—meeting the mobility needs of residents—and all parties should be committed to coordination and creative thinking to ensure the best management of parking resources.

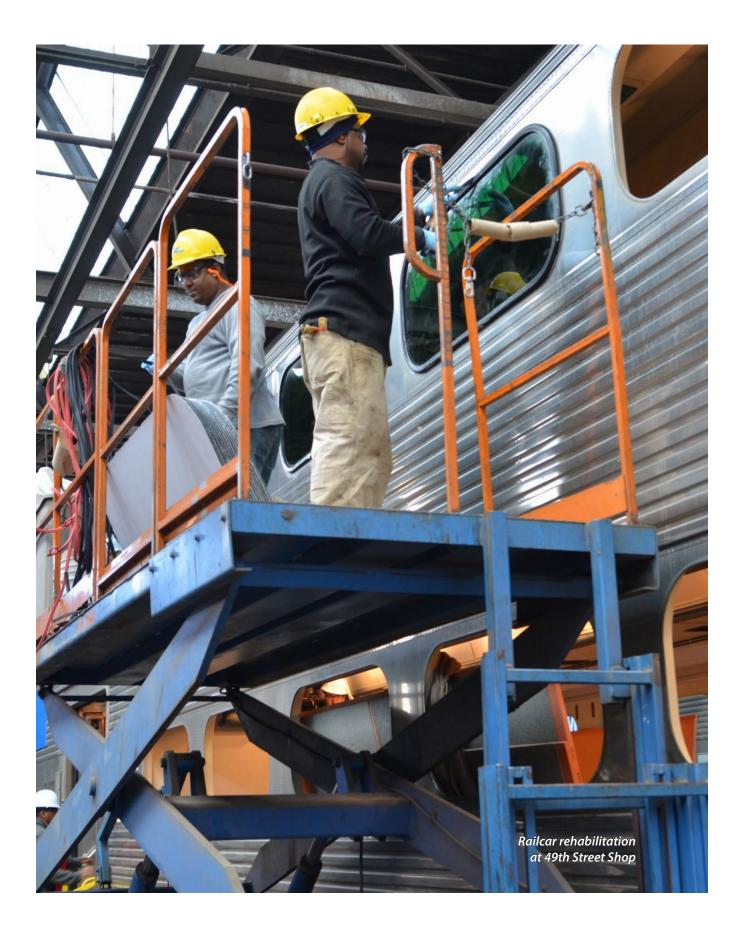
In 2014, 52% of weekday Metra riders accessed their boarding station in a car they parked at the station. This figure is high relative to other transit modes, but typical of other North American commuter rail systems due to the predominantly suburban nature of the area served by commuter rail. The percentage of Metra riders driving to stations varies widely within Metra's service area, and is based on station area density and land use, quality of connecting transportation options, and other factors. Automobile access rates rise with distance from downtown Chicago—in 2014, 68% of Metra riders boarding at a station over 25 miles from downtown drove to the station.

#### **CAPITAL PLANNING**

Each year, Metra makes difficult decisions about which projects to fund in its capital program, since needs always far exceed available funding. New processes and tools are being incorporated into Metra's capital planning cycle, to guide the agency towards infrastructure investments with the greatest benefits to the region.

Metra is currently conducting an inventory of its capital assets, preparing a comprehensive list that includes the condition rating and estimated useful life of all infrastructure components, from locomotives to shop tools. Once complete, the inventory will be updated as Metra completes major purchases and projects. Results from the asset inventory will provide data for the Capital Optimization Support Tool (COST), developed by the RTA in conjunction with the three service boards. This software application further integrates objective criteria into the capital decision-making process. Users can evaluate alternative investment scenarios, test how a project performs under different criteria, and learn how variations in funding levels affect prioritization. For projects in Metra's existing system, COST will help ensure that the agency's capital program addresses the most pressing needs. For potential system extensions and expansions, cost-benefit analyses will help determine which projects should move forward if and when funding becomes available.

Several additional factors will influence project selection. Investments must be distributed equitably among Metra lines and across the region. Since most Metra service operates on track not owned by the agency, agreement from host railroads is required for some projects to advance. For expansion projects, a successful effort to grow the transit market in a potential new rail corridor with bus service provides real-world proof of a project's viability and builds support for a major investment. Finally, projects must be implemented in alignment with Metra's strategic plan, currently under development.





Rock Island District riders at LaSalle Street Station

### CENTRAL BUSINESS DISTRICT MARKET

Metra's network is laid out in a hub and spoke configuration, with eleven lines serving five downtown stations: Chicago Union Station (CUS), Ogilvie Transportation Center (OTC), LaSalle Street Station, Millennium Station and Van Buren Street Station. The system is oriented to serve Metra's principal customer base: suburban residents working in downtown Chicago. According to Metra's 2014 Origin-Destination Survey, 85% of all Metra riders are destined for jobs in the Central Business District (CBD) of Chicago. Approximately 73% of Metra riders alighting at the five CBD stations travel to the area known as the Loop—generally south and east of the Chicago River, north of Congress Parkway and adjacent to Grant Park—in the heart of the CBD. Figure 1 shows the CBD stations and percentage of total downtown riders' destinations by quarter section (a quarter of a square mile).

The economy of the Loop and the CBD, as a whole, is vitally important to Metra. Chicago's CBD is the second-largest in the country, after Midtown Manhattan in New York. The district is a major center for financial, legal, government, and corporate services, the headquarters of numerous Fortune 500 companies, and home of many of the region's civic, cultural, and educational institutions.



CBD Boundary

2% - 5%

5% - 10%

10% - 20%

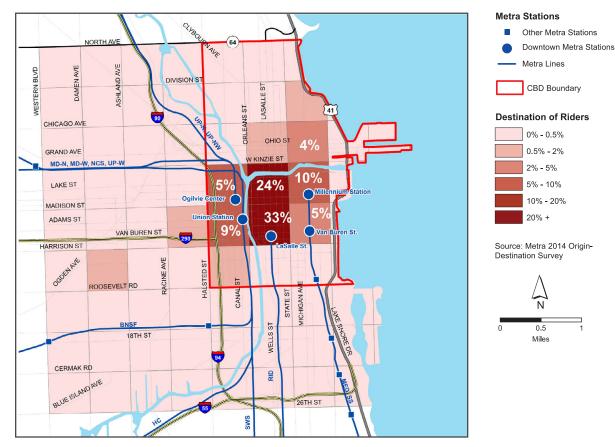
N

0.5

Miles

Commute trips represent 90% of Metra rides, and Metra ridership is correlated with employment rates and the general economic health of the region. This relationship is strongest in the downtown marketshed. Despite the historic migration of office growth to the suburbs and the recent recession, Chicago's CBD is expected to add nearly 165,000 jobs between 2010 and 2040. Facilitating travel from downtown Metra stations to these additional jobs will be a challenge. A number of large suburban employers, including Motorola Mobility, United Airlines, Hillshire Brands, and Capital One have relocated to the CBD or opened downtown satellite offices in recent years.

As seen in Figure 1, the highest concentration of employment destinations in the CBD for Metra riders is the west portion of the Loop. Roughly 57% of all riders alighting at Metra's downtown terminals are destined for this area, which contains the bulk of the Loop's federal government, financial industry, and business services jobs. Of the five CBD stations, LaSalle Street is the only one located within its bounds. The next most common CBD destinations for Metra riders are the east portion of the Loop, which is served by Millennium Station and Van Buren Street, and the West Loop, which is served by OTC and



#### FIGURE 1: DESTINATIONS OF METRA RIDERS ALIGHTING AT DOWNTOWN TERMINALS

CUS. Each of these areas accounts for roughly 15% of all CBD-bound Metra riders alighting at downtown terminals. In 2014, the Loop and West Loop added the most jobs of all the downtown employment zones, although the far West Loop, South Loop, and River North areas saw significant levels of job growth, as well. Smaller concentrations of Metra riders travel to areas near North Michigan Avenue and the Northwestern Memorial Hospital complex, and to areas west of the CBD, near the University of Illinois at Chicago (UIC) and the Illinois Medical Center complex.

## **DOWNTOWN STATIONS**

In terms of passenger volume, CUS is the largest Metra station downtown (and in the Metra system as a whole), accounting for 46% of alightings at the five CBD stations. It is the nation's third-busiest passenger railroad terminal, serving over 300 Metra and Amtrak trains each weekday. Ninety percent of the 120,000 people passing through the station each day are Metra riders. CUS serves six Metra lines—the Milwaukee District North and West Lines, the North Central Service, the Heritage Corridor, the SouthWest Service and the BNSF Line. CUS provides convenient access to the West Loop office market that has developed west of the Chicago River and east of the Kennedy Expressway; it is served by 13 Chicago Transit Authority (CTA) bus routes, the CTA Blue Line at Clinton Street, Chicago River water taxis, private shuttle buses, and intercity buses.

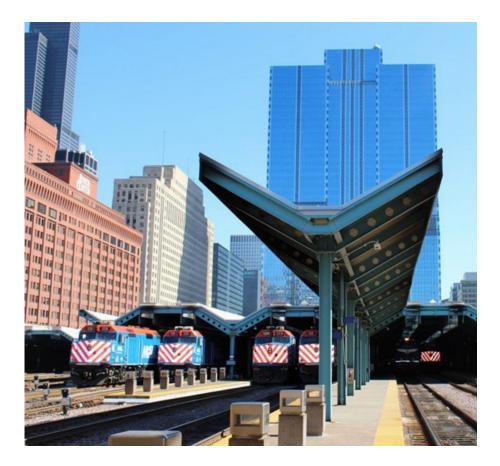
The Regional Transportation Authority, Metra, CTA, Amtrak, and BNSF recently collaborated to design and install a new wayfinding signage system for CUS. The signage guides customers transferring between transit modes, and provides information to help riders find their way to nearby attractions on foot. This improved wayfinding system could be expanded to other downtown Metra stations in the future.

The Loop Link project upgraded bus service on four downtown streets by adding dedicated bus lanes, bus-only traffic signals at selected intersections, and covered stations with raised platforms. CTA buses serving CUS—including bus routes using Loop Link—will utilize a new off-street transportation center that is currently under construction just south of CUS. The transportation center will reduce traffic congestion near the station and provide a direct, underground connection to the CUS passenger concourse. The Chicago Department of Transportation expects to complete the transportation center by the fall of 2016.

CUS operates at or close to capacity during much of the day, and the *Chicago Union Station Master Plan*, completed in 2012, made recommendations to address passenger crowding within the station, ease street-level congestion, and accommodate additional commuter and intercity passenger service (including high-speed rail). Proposals to modify the terminal's passenger facilities are being developed during the study's second phase. In 2014, Metra, Amtrak and BNSF released a plan to alleviate the overcrowding on the South Concourse and south platforms of CUS that occurs during significant service disruptions. Nearly 20,000 Metra passengers board trains at this location each weekday during the peak period between 4:30 p.m. and 6 p.m.

OTC, located three blocks north of CUS, ranks second in Metra alightings, with 32% of the CBD total. OTC is the terminal for Metra's Union Pacific services: the UP–North, UP– Northwest and UP–West Lines. Like CUS, it also serves the flourishing West Loop market. OTC is served by 12 CTA bus routes, the CTA Green and Pink Lines at Clinton Street, private bus shuttles, and Chicago River water taxis.

LaSalle Street Station is the terminal for the Rock Island District and has the third-highest number of CBD alightings, accounting for 11% of the CBD total. The station is located near the heart of the Loop, adjacent to the Chicago Stock Exchange and near the financial district. Of Metra's CBD stations, LaSalle Street is the most connected to other transit modes—the station is



**Ogilvie Transportation Center** 

served by 12 CTA bus routes, the CTA Brown, Pink, Purple and Orange Lines at LaSalle/Van Buren Station, and the CTA Blue Line at LaSalle Station. In 2011, the City of Chicago completed construction of a bus transfer center at Congress Parkway and Financial Place, enhancing the station's multi-modal connectivity.

The Metra Electric District (MED) is the only Metra line with two downtown stations: Millennium Station and Van Buren Street Station. Millennium Station is the terminal for the MED as well as the South Shore Line from Chicago to South Bend, Indiana. Previously known as Randolph Street Station, the station was rebuilt and renamed in 2005, following the construction of Millennium Park. It accounts for 9% of Metra CBD alightings (not including South Shore trains), the fourth-highest of downtown stations. Its location underneath Millennium Park and adjacent to Michigan Avenue provides access to 13 CTA bus routes as well as Chicago's pedestrian tunnel system. Of CBD Metra stations, Millennium Station has the highest share of riders using transit to travel to their final destination.

Van Buren Street Station—the only downtown Metra station that is not a terminal—is located a few blocks south of Millennium Station, at Michigan Avenue and Van Buren Street. Like Millennium Station, Van Buren Station serves both the MED and South Shore Lines and is well-connected to the CTA bus system.



LaSalle Street Station ticket counter

# STATION ALIGHTINGS/MODE OF EGRESS

Most Metra riders alighting at the downtown stations walk to their final destinations. However, public transit is the second most popular mode of egress at each downtown station, accounting for a modal share between 8% and 13%. CTA buses are the biggest recipient of Metra riders due to close proximity of bus stops and downtown Metra stations and a lack of direct connections between Metra stations and CTA 'L' stations (with the exception of Metra's LaSalle Street Station). To accommodate Metra riders using CTA trains and buses, both agencies offer the Link-Up pass, which provides Metra monthly pass holders unlimited peak-period access to CTA for an additional \$55 a month. Table 1 shows total alightings and mode of egress for CBD Metra stations. A number of CTA bus routes provide special rush-period service linking downtown Metra stations to employment centers such as North Michigan Avenue, the Northwestern University medical complex, McCormick Place, and UIC/Illinois Medical District.

Private bus shuttles contracted by major employers fulfill a specific transit need in downtown Chicago, providing a direct connection between CBD Metra stations and various office buildings. These services are especially popular at OTC and CUS, since certain job-rich areas such as North Michigan Avenue lack fast transit access from the West Loop. These shuttle services can be fast and frequent during rush periods, when there is high demand to travel between one or more Metra stations and a particular workplace.

The Divvy bicycle sharing system, introduced in 2013, makes it feasible for more Metra riders to reach destinations throughout Chicago by bicycle. The network's initial roll-out placed bicycle docking stations near the five Metra downtown stations, and at a number of Metra stations beyond the CBD. The Divvy program has since expanded to additional Chicago neighborhoods, and Divvy stations in the suburbs of Evanston and Oak Park will be added in the future.

Station Name	Total Alightings	Walk/ Bike	Drive/Carpool Driver	Carpool Pass./ Picked up	Transit (Bus/Rail)	Taxi	Private Shuttle	Other
LaSalle St.Station	12,536	82%	2%	1%	11%	2%	2%	1%
Millennium Station	8,146	79%	3%	1%	13%	2%	1%	1%
Ogilvie Trans. Ctr.	36,342	83%	1%	2%	11%	3%	4%	1%
Union Station	51,074	81%	1%	3%	9%	2%	5%	1%
Van Buren Street	3,865	82%	3%	0%	11%	1%	2%	0%
TOTAL	111,963	82%	1%	1%	10%	2%	4%	1%

#### TABLE 1: MODE OF EGRESS FOR CBD METRA STATIONS

Source: Metra, Spring 2014 Origin-Destination Survey



Crews stand by as a train moves through the UP-N Line Bridge Improvement Project construction zone in fall 2012. During the first stage of this project, 22 bridges are being replaced on Chicago's north side.



# **UNION PACIFIC - NORTH LINE**

# **EXISTING SERVICE AND CONDITIONS**

**Metra's Union Pacific-North (UP-N) Line** extends north from Ogilvie Transportation Center (OTC) in downtown Chicago through Winthrop Harbor to Kenosha, Wisconsin, serving portions of Cook, Lake, and Kenosha (Wisconsin) Counties along the shore of Lake Michigan (see Figure 1). In addition to OTC, the line serves 25 year-round stations along its 52-mile route, plus one seasonal station at the Ravinia Park outdoor concert venue. In 2014, passenger trips on the UP-N totaled 9.3 million, the fourth-highest ridership of any line in the Metra system (based on ticket sales).

Like the Union Pacific–Northwest and Union Pacific–West Lines, the UP-N is owned by Union Pacific Railroad (UP) and operated and maintained by UP employees under a purchase of service agreement with Metra. The three lines are dispatched by UP from Omaha, Nebraska. Metra owns the passenger coaches and revenue-service locomotives serving UP line riders. Daytime train storage and coach servicing takes place at the California Avenue Yard, located on the Union Pacific–West Line about three miles west of OTC. The M-19A locomotive fuel and service facility is about two miles farther west at Keeler Avenue. On the UP-N, two outlying yards (at Waukegan and Kenosha) accommodate nighttime storage and maintenance.

Metra's three UP lines were formerly owned by the Chicago and NorthWestern Railroad (C&NW), which operated commuter service on these routes for over a century until the company became part of UP in 1995. In terms of number of routes and total mileage, the C&NW once operated the most extensive commuter service in the region. Metra trains on the former C&NW lines run on the left-hand side—thought to be a function of how the first track and depots were situated when a second track was added. The UP-N Line operates on two tracks adjacent to the Union Pacific– Northwest Line between OTC and Clybourn Junction (near Armitage and Ashland in Chicago), a distance of approximately three miles. From Clybourn north to Kenosha (49 miles), the line is double-tracked. None of the UP-N stations are more than two miles from the lakefront. Most have been in the same general locations for more than a century, with commercial centers that grew around them.

Consequently, the UP-N weekday schedule has had few changes during its history. In 1986, the North Chicago and Abbott Platform Stations were consolidated at the Abbott Platform location. In 2007, more peak-period service was added to accommodate dramatic ridership increases, especially in reverse commuting and at the stations in Evanston and Chicago. There is, and was, frequent passenger service on the line between OTC and Waukegan almost hourly or better on weekdays. Service is less frequent to the three stations north of Waukegan, where much of the line is adjacent to large swaths of open land. There is little freight service on the UP-N, and essentially none over the 27 miles of track between Clybourn and Lake Bluff Stations. Table 1 details the service, station, and ridership characteristics of the UP-N.

# 2014 Average trip length: **17.3 miles**

2014 Average fare paid: **\$3.52** 

Source: Ridership Trends Report, Dec. 2014

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Number of Stations: 26 <sup>†</sup>

# Route Length: **51.6 miles**

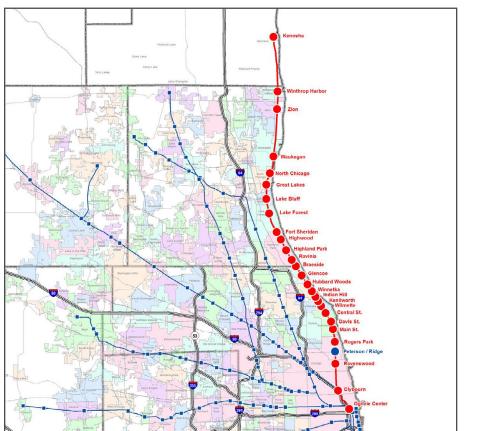
Number of weekday trains: **70** 

2014 On-time performance\*: **96.7%** 

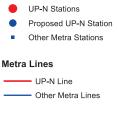
† Does not include seasonal station at Ravinia Park

\* On-time Performance Report, Dec. 2014

#### FIGURE 1: METRA STATIONS ON THE UP-N LINE



**Metra Stations** 



#### Major Roads

Expressways — U.S./State Highways

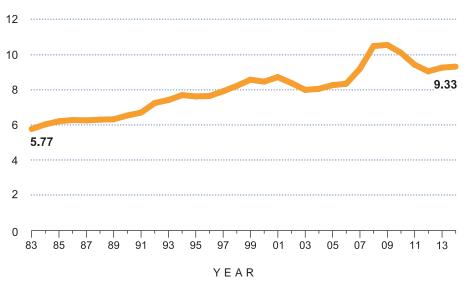


#### TABLE 1A: 2014 UP-N WEEKDAY BOARDINGS

Time of Day	Inbound	Outbound
AM Peak	9,710	2,448
Midday	1,449	1,341
PM Peak	2,308	8,866
Evening	704	1,355
TOTAL	14,171	14,010

Source: Metra Weekday Station Boardings and Alightings by Time-of-Day and Direction, 2014

# TABLE 1B: UP-N ANNUAL PASSENGER TRIPS 1983 — 2014, in millions



Note: from 2008, figures include free Circuit Permit trips. 2008-2011 figures include free senior trips; this program ended September 2011.

Station	Fare	Mile	Accessibility <sup>1</sup>	Board	dings	Station Parking (2014)			Time to Chicago (minutes) <sup>1</sup>	
	Zone	Post		1983²	2014 <sup>3</sup>	Capacity (Spaces) <sup>4</sup>	Effective Use⁵	Observed Use <sup>6</sup>	Shortest Trip	Longest Trip
Ogilvie Trans. Center	А	0.0	Full	8,437	10,833	0	n/a	n/a	n/a	n/a
Clybourn <sup>7</sup>	А	2.9	None	110	906	32	84%	84%	n/a	10
Ravenswood	В	6.5	None	307	2,363	0	n/a	n/a	n/a	17
Rogers Park	В	9.4	Full	464	1,498	137	61%	61%	19	23
Main St./Evanston	С	11.0	Full	481	1,093	71	85%	85%	23	27
Davis St./Evanston	С	12.0	Full	565	2,070	59	46%	46%	21	29
Central St./Evanston	С	13.3	Full	771	1,197	310	98%	76%	24	32
Wilmette	С	14.4	Full	1,175	1,120	386	97%	97%	27	35
Kenilworth	D	15.2	Full	444	305	99	100%	74%	29	37
Indian Hill	D	15.8	None	356	201	90	100%	80%	35	39
Winnetka	D	16.6	Full	673	485	231	95%	82%	32	41
Hubbard Woods	D	17.7	None	511	245	117	100%	61%	36	44
Glencoe	D	19.2	Full	748	457	443	87%	76%	36	47
Braeside	Е	20.5	Partial	301	373	142	76%	76%	43	50
Ravinia	Е	21.5	Full	366	238	135	59%	42%	43	52
Highland Park	Е	23.0	Full	970	875	416	83%	83%	42	55
Highwood	Е	24.5	Full	230	314	123	18%	18%	52	58
Ft. Sheridan	F	25.7	Full	311	266	288	35%	29%	63	61
Lake Forest	F	28.3	Full	644	727	765	98%	69%	50	66
Lake Bluff	G	30.2	Full	307	626	216	83%	75%	53	69
Great Lakes	G	32.0	Full	76	264	144	19%	19%	57	73
North Chicago	G	33.7	Full	175	232	56	59%	59%	60	77
Waukegan	Н	35.9	Full	553	910	438	55%	55%	63	80
Zion	I	42.1	Full	81	155	100	78%	78%	71	88
Winthrop Harbor	I	44.5	Full	21	70	107	50%	33%	76	93
Kenosha	К	51.5	Full	142	358	155	71%	54%	84	101
TOTAL UP-N				19,233	28,181	5,060	77%	66%		

### TABLE 1C: UP-N STATION CHARACTERISTICS

<sup>1</sup> Union Pacific-North Line Schedule

<sup>2</sup>Metra 1983 Boarding/Alighting Counts. Total includes 14 boardings from Abbott Platform Station, which closed in 1986.

<sup>3</sup> Metra, "Commuter Rail System Station Boarding/Alighting Counts," Spring 2014.

<sup>4</sup>Metra Station Parking Capacity and Use

<sup>5</sup>Effective use: all sold permit spaces are assumed to be used, even if unoccupied during parking survey

<sup>6</sup>Observed use: spaces physically occupied during parking survey

<sup>7</sup> Parking area at this station serves UP-N and UP-NW Lines

<sup>8</sup> Ravinia Park station is not shown; this station open during Ravinia Park summer outdoor concert season only.

Station Name	Walk/Bike	Drive/Carpool Driver	Carpool Passenger/ Dropped Off	Transit	Other
Ogilvie Trans. Center <sup>1</sup>	46%	4%	12%	29%	9%
Clybourn	48%	18%	11%	20%	3%
Ravenswood	76%	8%	7%	8%	1%
Rogers Park	59%	22%	13%	5%	0%
Main St./Evanston	76%	14%	7%	3%	1%
Davis St./Evanston	65%	14%	11%	9%	0%
Central St./Evanston	57%	27%	12%	3%	1%
Wilmette	44%	36%	16%	3%	1%
Kenilworth	62%	23%	14%	0%	2%
Indian Hill	67%	27%	6%	0%	0%
Winnetka	47%	33%	18%	2%	0%
Hubbard Woods	65%	20%	14%	1%	0%
Glencoe	33%	53%	12%	0%	2%
Braeside	37%	53%	10%	0%	0%
Ravinia	63%	27%	9%	2%	0%
Highland Park	28%	57%	14%	1%	0%
Highwood	60%	15%	22%	1%	1%
Ft. Sheridan	19%	59%	22%	0%	0%
Lake Forest	26%	50%	23%	0%	1%
Lake Bluff	31%	47%	20%	0%	1%
Great Lakes	24%	24%	45%	0%	8%
North Chicago	25%	41%	29%	2%	4%
Waukegan	8%	49%	30%	9%	4%
Zion	12%	60%	26%	1%	1%
Winthrop Harbor	24%	50%	26%	0%	0%
Kenosha	12%	51%	34%	2%	2%
TOTAL UP-N <sup>2</sup>	53%	27%	14%	5%	1%
SYSTEM TOTAL	25%	52%	17%	3%	3%

# TABLE 1D: MODE OF ACCESS AT UP-N METRA STATIONS

<sup>1</sup> Includes riders boarding on all Metra lines departing from station <sup>2</sup>Line total does not include downtown terminal

Source: Metra, Spring 2014 Origin-Destination Survey

#### TABLE 2: METRA CAPITAL INVESTMENT HISTORY

1985 — June 2015, in millions of dollars

Asset	UP-N	System
Rolling stock	\$171	\$2,449
Track and structure	190	1,329
Signal, electrical, and mechanical	46	777
Facilities and equipment	19	548
Stations and parking	121	1,084
Acquisitions, extensions, and expansions	3	599
Support activities	24	348
TOTAL	\$574	\$7,134
PERCENTAGE	8.0%	100.0%

Notes: 1) Excludes South Shore, preventative maintenance, new lines, and pending grants. 2) Prior expenses are not adjusted for subsequent inflation. 3) Data is subject to budget revisions, audit adjustments, etc. at any time. 4) For many projects, work locations and associated costs have not been identified, so budget amounts have been allocated among lines by various criteria.

# **IMPROVEMENTS SINCE THE START OF METRA**

Since 1985, Metra has invested \$574 million (in year of expenditure dollars) in improvements to the UP-N corridor, as shown in Table 2. Metra has completed improvements at a number of UP-N stations since 1985 (see right).

Currently, a major project to replace 22 aging UP-N Line bridges is underway, funded in part by an American Recovery and Reinvestment Act (ARRA) award. These bridges, on Chicago's north side, are more than a century old and can no longer be economically repaired and maintained. As part of the project, the Ravenswood Station—the busiest outlying station on the UP-N Line—is being reconstructed, expanded, and made accessible to disabled riders. Construction is taking place in stages. During the first stage (2010–2018), the bridges carrying UP-N tracks over 11 streets (between Balmoral and Grace) are being rebuilt, and the Ravenswood station is being improved. A phased approach is necessary to keep two tracks in operation throughout the project (and maintain regular UP-N service): first, the bridges and the portion of the Ravenswood station on the west/outbound side of the right-of-way were replaced, and work on the opposite side is expected to begin in 2016.

In the next stage of the UP-N bridge project, bridges over 11 additional streets (between Addison and Fullerton) will be rebuilt. During a third stage, three bridges at the south end of the project area will be rehabilitated. These two stages are not yet funded, and Metra will work with federal, state and local officials to secure funding.

# Depots and warming houses constructed since 1985 at:

Great Lakes Highwood North Chicago Waukegan

#### Other significant improvements completed since 1985 at:

Central Street/Evanston **Davis Street/Evanston** Main Street/Evanston Fort Sheridan Glencoe **Highland Park Hubbard Woods** Indian Hill Kenosha Lake Bluff Lake Forest Ravinia Wilmette Winnetka Winthrop Harbor Zion

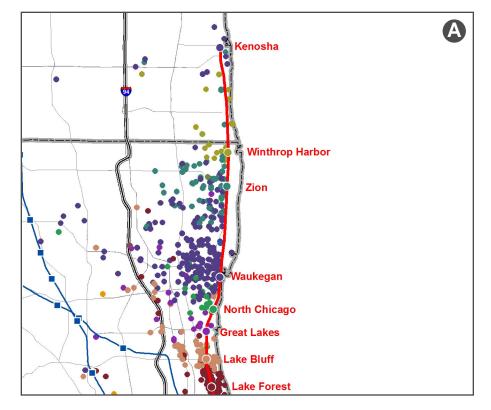
# Improvements planned for:

Hubbard Woods Peterson/Ridge (new station) Most UP-N stations now comply with the accessibility requirements of the Americans with Disabilities Act (ADA), and approximately 86% of UP-N weekday boardings take place at these accessible stations. Metra's station compliance program started with designating eight of the busiest UP-N stations, including OTC in downtown Chicago, as "key stations," all of which were made fully accessible by 2004. Since 1985, Metra has completed access improvements at a number of non-downtown UP-N stations, and 20 outlying UP-N stations are fully accessible to disabled riders. Metra will bring the remaining stations into full ADA compliance as they are rehabilitated, so that eventually all will be accessible.

Construction of a new station stop on the UP-N Line at Peterson Avenue, between the Edgewater and West Ridge neighborhoods in the City of Chicago, is planned.

# PRESENT AND FUTURE DEMAND

In 2014, more than 28,000 boardings took place each weekday on the UP-N, with 66% of boardings occurring on peak-period, peak-direction trains. At UP-N

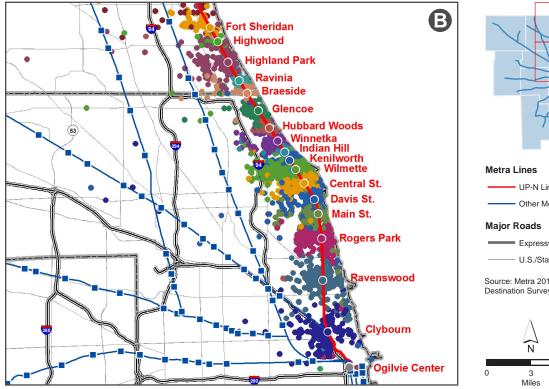


#### FIGURE 2A: ORIGINS OF RIDERS USING NON-CBD UP-N STATIONS

stations, ridership has increased 47% since 1983 (see Table 1c). Growth has been most dramatic at stations on Chicago's north side and in Evanston, where boardings increased an average of 238% since 1983. Figure 2 shows the origins of UP-N riders who board at stations outside of Chicago's Central Business District (CBD). Overall passenger ridership on the UP-N totaled 9.3 million in 2014.

Approximately 5,000 parking spaces serve UP-N riders, as shown in Table 1c. According to parking counts conducted in 2014, the effective rate of parking space utilization at all stations on the line averages 77%. At eight stations, effective parking utilization exceeds 85%. This indicates a demand for increased parking on the line, since Metra considers lots over 85% occupied to be approaching full capacity.

Demographic forecasts anticipate continued growth in population and employment along the UP-N, as shown in Tables 3, 4, and 5, suggesting that demand for commuter rail service in the corridor will continue to rise. The Chicago Metropolitan Agency for Planning (CMAP) forecasts that the UP-N corridor will attract nearly 250,000 new residents between 2010 and 2040, a 24% increase. Employment growth will be a significant factor in stimulating ridership growth. A 23% increase in employment is projected for marketsheds within the UP-N corridor from 2010 to 2040.



#### FIGURE 2B: ORIGINS OF RIDERS USING NON-CBD UP-N STATIONS



6

## TABLE 3: UP-N CORRIDOR POPULATION

Station	Fare	Area	Pe	opulation in Zon	Percent Change		
	Zone	Sq. Mi.	2000	2010	2040	2000 vs 2010	2010 vs 2040
Ogilvie Trans. Center, Clybourn	А	12.6	217,022	237,400	296,087	9.4%	24.7%
Ravenswood, Rogers Park	В	18.3	383,769	367,136	445,992	-4.3%	21.5%
Main St., Davis St., Central St., Wilmette	С	16.4	115,569	122,933	143,531	6.4%	16.8%
Kenilworth, Indian Hill, Winnetka, Hubbard Woods, Glencoe	D	14.2	39,370	38,528	55,406	-2.1%	43.8%
Braeside, Ravinia, Highland Park, Highwood	Е	14.3	32,179	32,057	48,355	-0.4%	50.8%
Fort Sheridan, Lake Forest	F	11.4	15,541	16,212	22,714	4.3%	40.1%
Lake Bluff, Great Lakes, N. Chicago	G	25.1	68,234	78,102	91,370	14.5%	17.0%
Waukegan	Н	26.1	84,286	86,173	106,783	2.2%	23.9%
Zion, Winthrop Harbor	I	46.4	47,559	53,813	71,901	13.1%	33.6%
Kenosha <sup>1</sup>	K	n/a	n/a	n/a	n/a	n/a	n/a
UP-N TOTAL		184.8	1,003,529	1,032,354	1,282,139	2.9%	24.2%
REGION TOTAL		3,748.0	8,091,717	8,456,762	11,717,936	4.5%	38.6%

<sup>1</sup> Station is not located in Illinois, and marketshed data is not available.

#### TABLE 4: UP-N CORRIDOR HOUSEHOLDS

Station	Fare	Area	Но	ouseholds in Zor	Percent Change		
	Zone	Sq. Mi.	2000	2010	2040	2000 vs 2010	2010 vs 2040
Ogilvie Trans. Center, Clybourn	А	12.6	112,854	122,915	160,216	8.9%	30.3%
Ravenswood, Rogers Park	В	18.3	169,194	163,940	197,148	-3.1%	20.3%
Main St., Davis St., Central St., Wilmette	С	16.4	44,346	44,845	56,355	1.1%	25.7%
Kenilworth, Indian Hill, Winnetka, Hubbard Woods, Glencoe	D	14.2	13,829	13,467	19,028	-2.6%	41.3%
Braeside, Ravinia, Highland Park, Highwood	Е	14.3	11,883	11,677	17,664	-1.7%	51.3%
Fort Sheridan, Lake Forest	F	11.4	5,290	5,369	7,317	1.5%	36.3%
Lake Bluff, Great Lakes, N. Chicago	G	25.1	18,570	17,049	25,434	-8.2%	49.2%
Waukegan	Н	26.1	27,866	27,759	34,024	-0.4%	22.6%
Zion, Winthrop Harbor	I	46.4	16,211	18,336	24,698	13.1%	34.7%
Kenosha <sup>1</sup>	K	n/a	n/a	n/a	n/a	n/a	n/a
UP-N TOTAL		184.8	420,043	425,357	541,884	1.3%	27.4%
REGION TOTAL		3,748.0	2,906,924	3,050,134	4,224,349	4.9%	38.5%

<sup>1</sup> Station is not located in Illinois, and marketshed data is not available.

Station	Fare	Area	Em	ployment in Zo	Percent Change		
	Zone	Sq. Mi.	2000	2010	2040	2000 vs 2010	2010 vs 2040
Ogilvie Trans. Center, Clybourn	А	12.6	257,635	259,322	352,184	0.7%	35.8%
Ravenswood, Rogers Park	В	18.3	71,269	84,439	97,844	18.5%	15.9%
Main St., Davis St., Central St., Wilmette	С	16.4	76,407	72,573	63,216	-5.0%	-12.9%
Kenilworth, Indian Hill, Winnetka, Hubbard Woods, Glencoe	D	14.2	15,953	16,898	20,838	5.9%	23.3%
Braeside, Ravinia, Highland Park, Highwood	Е	14.3	20,972	26,211	34,774	25.0%	32.7%
Fort Sheridan, Lake Forest	F	11.4	11,056	10,732	15,767	-2.9%	46.9%
Lake Bluff, Great Lakes, N. Chicago	G	25.1	46,817	44,039	44,809	-5.9%	1.7%
Waukegan	Н	26.1	35,349	31,423	37,328	-11.1%	18.8%
Zion, Winthrop Harbor	I	46.4	7,863	9,163	16,893	16.5%	84.4%
Kenosha <sup>1</sup>	K	n/a	n/a	n/a	n/a	n/a	n/a
UP-N TOTAL		184.8	543,321	554,800	683,653	2.1%	23.2%
REGION TOTAL		3,748.0	4,340,215	3,786,224	5,267,696	-12.8%	39.1%

#### TABLE 5: UP-N CORRIDOR EMPLOYMENT

<sup>1</sup> Station is not located in Illinois, and marketshed data is not available.

# REVERSE COMMUTE AND NON-DOWNTOWN MARKETS

Although Metra's primary market involves commuters who follow the traditional suburb-to-CBD trip pattern, in recent years Metra has seen a demand for city-to-suburb reverse-commute options (Metra's primary commuter market is discussed in the Central Business District Market chapter). The UP-N Line hosts a substantial amount of reverse commute traffic. Twenty percent of UP-N boardings during the AM peak are in the reverse (outbound) direction, the highest percentage of any line in the Metra system and well above the system average of 6.5%. Nearly 85% of these outbound boardings take place at the four stations in Chicago, from OTC to Rogers Park. Ravenswood is Metra's busiest reverse commute station outside downtown. During the AM peak, 689 riders at this station board outbound trains—more than the total number of boardings in either direction at 161 of Metra's 241 stations.

Dense development along the UP-N Line, in Chicago and lakefront suburbs to the north, has led to heavy use of outlying UP-N stations as destination stations. (Figure 3 shows AM alightings at non-CBD UP-N stations.) According to Metra's 2014 Boarding and Alighting Count, 26% of AM peak-period UP-N alightings take place at outlying stations. The proximity of stations to residences, employment centers, and cultural attractions makes it possible for many Metra riders—even those using stations far outside the CBD—to walk to and from stations at both ends of their trip. In fact, the UP-N Line has the highest walk and bike mode of access (53%) of any Metra line, well above the system average of 25%. (see Table 1d).

AM Metra Alightings

0 - 50

51 - 100 101 - 150

151 - 250

251 - 400 401 +

UP-N Line Other Metra Lines

Source: Metra 2014 Origin-**Destination Survey** 

N

5

Miles

10

By Station

0

0

Metra Lines

A significant number of riders utilize stations in suburban downtowns along the UP-N in order to reach nearby jobs. For example, at the Davis Street Station in Evanston, which serves the downtown Evanston business district and Northwestern University, approximately 680 riders—nearly 22% of the station's users during the AM peak—alight rather than board. At the Lake Forest and Braeside Stations, bus routes that are part of the Shuttle Bug service connect Metra riders with employers at nearby corporate campuses. (The Shuttle Bug service is discussed further in the Milwaukee District-North Line chapter.) A significant number of riders are attracted to stations in less dense areas as well, as domestic workers commute to jobs in residential areas and workers at larger employers, such as New Trier High School in Winnetka and Abbott Laboratories in North Chicago, utilize nearby stations. (Table 6 shows major trip generators along the UP-N.)

Ravinia Festival is an important non-downtown destination on the UP-N. Ravinia Park station, adjacent to the park's front gate, is only served during the summer concert season, when Metra runs additional trains and offers a special discounted round-trip pass for riders traveling to the venue.

Indicators suggest that travel to outlying stations, including reverse-commute travel, will increase in the UP-N corridor. Significant employment growth is



#### FIGURE 3: AM ALIGHTINGS AT NON-CBD UP-N STATIONS

projected by 2040 in marketsheds from Kenilworth to Lake Forest, and in the Zion and Winthrop Harbor marketsheds (see Table 5). Such suburban employment growth, accompanied by an increase in population and households in the city and inner suburbs (as shown in Tables 3 and 4), has been linked to increased demand for reverse-commute travel. Population growth of 22% by 2040 is projected in the marketsheds for the eight UP-N stations serving Chicago, Evanston, and Wilmette.

Generator Type	Name	Comments	Municipality
Colleges and Universities	Loyola University Chicago St. Augustine College Truman College Northwestern University Lake Forest College Rosalind Franklin University College of Lake County Carthage College Gateway Technical College University of Wisconsin	<ul> <li>15,500 students</li> <li>600 students</li> <li>24,000 students</li> <li>15,100 full-time students, 1,100 part-time students</li> <li>1,400 students</li> <li>1,700 students</li> <li>Lakeshore Campus</li> <li>2,200 full-time students, 750 part-time students</li> <li>5,000 full-time students, 24,000 part-time students</li> <li>Parkside Campus; 5,000 students</li> </ul>	Chicago Chicago Evanston Lake Forest North Chicago Waukegan Kenosha, WI Kenosha, WI
Culture and Entertainment	Wrigley Field Ryan Field Welsh-Ryan Arena Chicago Botanic Garden Ravinia Park Genesee Theatre Anderson Arts Center	Chicago Cubs baseball stadium; capacity 41,100 Northwestern Univ. football stadium; capacity 47,100 Northwestern Univ. basketball arena, capacity 8,100 385-acre living plant museum Performing arts facility; 3,200-seat open air theater Performing arts venue; capacity 2,400 9,000 sq. ft. arts center	Chicago Evanston Evanston Glencoe Highland Park Waukegan Kenosha, Wl
Government	U.S. Navy Lake County Courthouse Kenosha Co. Admin. Building Kenosha County Courthouse	Naval Station Great Lakes; 4,500 employees County administrative offices County administrative offices Circuit court for Kenosha County	North Chicago Waukegan Kenosha, WI Kenosha, WI
Hospitals	Bethany Methodist Hospital Evanston Hospital Saint Francis Hospital Highland Park Hospital Lake Forest Hospital Lovell Federal Health Care Ctr. Vista Medical Ctr. (East & West) Midwestern Regional Med. Ctr. Kenosha Medical Center	235 beds; 525 employees 377 beds; 4,200 employees 375 beds; 1,300 employees 155 beds; 1,700 employees 215 beds; 1,600 employees 503 beds; 2,650 employees Total: 200 beds; 1,900 employees 70 beds; 950 employees 189 beds; 1,800 employees	Chicago Evanston Evanston Highland Park Lake Forest North Chicago Waukegan Zion Kenosha, WI
Top Private Employers	S&C Electric Abbott Laboratories Jockey Snap-on	Manf./service of elec. pwr. systems; 2,000 employees Pharmaceutical company Clothing manufacturer; 1,000 employees Tool developer and manufacturer; 500-900 employees	Chicago North Chicago Kenosha, WI Kenosha, WI

#### TABLE 6: MAJOR TRIP GENERATORS IN THE UP-N CORRIDOR

\*Significant shopping areas exist at several stations along the line.



MD-N train travels north through Rondout Junction toward the MD-N Fox Lake Branch Photo: Mark Llanuza

# MILWAUKEE DISTRICT -NORTH LINE

# **EXISTING SERVICE AND CONDITIONS**

**Metra's Milwaukee District-North (MD-N) Line** extends 49.5 miles northnorthwest from Chicago's Union Station (CUS or "Union Station") to Fox Lake. The MD-N Line provides service to 20 intermediate stations between CUS and Fox Lake with service to the northwest side of Chicago, northern Cook County, and Lake County (see Figure 1). In 2014, passenger trips on the MD-N totaled 7.2 million, ranking seventh among the eleven Metra lines (based on ticket sales).

The Milwaukee District–North and Milwaukee District–West (MD-W) Lines were acquired by Metra following the demise of the Milwaukee Road (the Chicago, Milwaukee, St. Paul and Pacific Railroad). Both the MD-N and MD-W are operated and maintained by Metra employees and trains on both lines are dispatched from Minneapolis by Canadian Pacific (CP), which operates freight service over Metra-owned Milwaukee District track. Wisconsin & Southern Railroad also moves freight traffic over portions of the MD-N, and the main line segment of the MD-N (from CUS to Rondout Junction, which is located between the Lake Forest and Libertville Stations) handles Amtrak's Hiawatha and Empire Builder trains, which originate at CUS and also stop in Glenview.

Maintenance and daytime storage of all Milwaukee District trainsets, as well as trainsets serving Metra's North Central Service (NCS) and Heritage Corridor



lines, takes place at the Western Avenue Yard, located approximately three miles west of CUS. Overnight storage of trainsets serving the MD-N Line takes place at the Fox Lake Yard, just east of the station in Fox Lake.

Both Milwaukee District lines as well as the NCS share the Western Avenue Station in Chicago and Metra's three main tracks for the five miles between CUS and A-5 Junction, where the MD-N splits from the MD-W/NCS. The MD-N has three distinct segments: a triple-track main line from CUS to A-5, a double-track main line north from A-5 to Rondout Junction, and a single-track branch line (the Fox Lake Subdivision northwest from Rondout to Fox Lake) (Figure 1). The main line north of Rondout is owned by CP while the branch line beyond Fox Lake is owned by the Wisconsin River Rail Transit Commission.

Service levels are higher on the double-track main line than the single-track Fox Lake Subdivision. The variety of train operations on the main line, as well as limited crossovers and lack of a second track on the Subdivision, preclude the maximization of reverse-commute service and additional recycling of trains for peak-period trips.

Table 1 details the service, station, and ridership characteristics of the MD-N.

2014 Average trip length: **23.2** miles

2014 Average fare paid: \$3.93

Source: Ridership Trends Report, Dec. 2014

Number of Stations: 22

Route Length: **49.5** miles

MD-N Stations Other Metra Stations

MD-N Line Other Metra Lines

Expresswavs U.S./State Highways

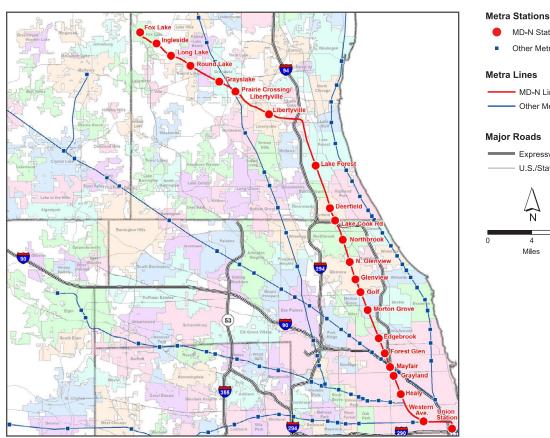
N

Miles

Number of weekday trains: 60

2014 On-time performance\*: 91.7% \* On-time Performance Report, Dec. 2014

#### FIGURE 1: METRA STATIONS ON THE MD-N LINE

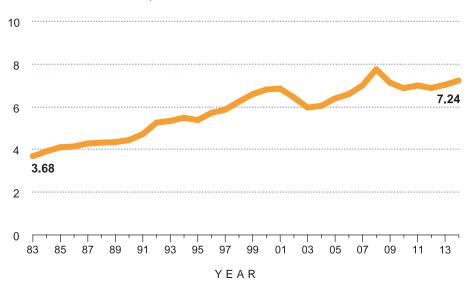


#### TABLE 1A: 2014 MD-N WEEKDAY BOARDINGS

Time of Day	Inbound	Outbound
AM Peak	8,429	1,133
Midday	1,338	883
PM Peak	1,649	7,913
Evening	329	1,583
TOTAL	11,745	11,512

Source: Metra Weekday Station Boardings and Alightings by Time-of-Day and Direction, 2014

### TABLE 1B: MD-N ANNUAL PASSENGER TRIPS 1983 — 2014, in millions



Note: from 2008, figures include free Circuit Permit trips. 2008-2011 figures include free senior trips; this program ended September 2011.

Station	Fare	Mile	Accessibility <sup>1</sup>	Board	dings	Statio	n Parking	(2014)	Time to (minu	Chicago utes) <sup>1</sup>
	Zone	Post		1983 <sup>2</sup>	2014 <sup>3</sup>	Capacity (Spaces) <sup>4</sup>	Effective Use⁵	Observed Use <sup>6</sup>	Shortest Trip	Longest Trip
Union Station	А	0.0	Full	5,805	9,870	0	n/a	n/a	n/a	n/a
Western Ave.7	А	2.9	Full	136	411	20	100%	100%	n/a	14
Healy	В	6.4	Full	226	322	13	92%	92%	n/a	20
Grayland	В	8.2	None	78	314	21	76%	76%	n/a	23
Mayfair	В	9.0	None	53	340	0	n/a	n/a	n/a	25
Forest Glen	С	10.2	None	73	351	101	70%	70%	n/a	28
Edgebrook	С	11.6	Partial	197	504	193	90%	90%	n/a	31
Morton Grove	С	14.3	Full	451	1,054	464	97%	91%	26	36
Golf	D	16.2	Full	131	201	35	100%	100%	30	39
Glenview	D	17.4	Full	1,218	1,444	696	99%	98%	31	42
Glen/N. Glenview <sup>8</sup>	D	18.8	Full		1,097	1,150	56%	56%	34	45
Northbrook	Е	21.1	Full	1,213	1,334	697	100%	100%	38	49
Lake Cook Rd.8	Е	23.0	Full		1,263	655	56%	56%	41	53
Deerfield	Е	24.2	Full	1,185	1,247	621	97%	93%	44	56
Lake Forest	F	28.4	Full	193	570	548	76%	59%	50	62
Libertyville	Н	35.5	Full	702	826	449	96%	79%	60	72
Prairie Crossing <sup>8, 9</sup>	Н	39.2	Full		451	647	61%	61%	66	78
Grayslake	I	41.0	Full	196	509	663	48%	48%	72	82
Round Lake	Ι	44.0	Full	317	513	485	51%	49%	77	88
Long Lake	J	46.0	Partial	45	105	47	85%	85%	81	91
Ingleside	J	47.8	Full	15	89	119	43%	43%	84	94
Fox Lake	J	49.5	Full	405	442	452	72%	65%	84	97
TOTAL MD-N				12,670	23,257	8,076	74%	71%		

#### TABLE 1C: MD-N STATION CHARACTERISTICS

<sup>1</sup> Milwaukee District-North Line Schedule

<sup>2</sup>Metra's 1983 Boarding/Alighting Counts. Total includes 14 boardings at Wilson Road station, which closed in 1984.

<sup>3</sup> Metra, "Commuter Rail System Station Boarding/Alighting Counts," Fall 2014

<sup>4</sup>Metra Station Parking Capacity and Use

<sup>5</sup>Effective use: all sold permit spaces are assumed to be used, even if unoccupied during parking survey

<sup>6</sup>Observed use: spaces physically occupied during parking survey

<sup>7</sup> Parking area at this station serves MD-N, MD-W and NCS Lines

<sup>8</sup> Glen/North Glenview opened in 2001. Prairie Crossing/Libertyville opened in 2004. Lake Cook Rd. opened in 1996.

<sup>9</sup> Parking area at this station serves MD-N and NCS Lines

Station Name	Walk/Bike	Drive/Carpool Driver	Carpool Passenger/ Dropped Off	Transit	Other
Union Station <sup>1</sup>	40%	4%	9%	39%	8%
Western Ave.	34%	38%	13%	14%	1%
Healy	50%	12%	13%	24%	1%
Grayland	64%	25%	6%	6%	0%
Mayfair	45%	16%	12%	26%	0%
Forest Glen	34%	49%	14%	3%	0%
Edgebrook	35%	41%	20%	3%	0%
Morton Grove	20%	59%	20%	1%	0%
Golf	43%	27%	30%	0%	0%
Glenview	29%	50%	19%	1%	1%
Glen/N. Glenview	8%	77%	14%	0%	1%
Northbrook	17%	66%	16%	0%	1%
Lake Cook Rd.	2%	86%	11%	0%	1%
Deerfield	20%	60%	19%	0%	1%
Lake Forest	5%	74%	21%	0%	0%
Libertyville	15%	53%	31%	1%	0%
Prairie Crossing	7%	78%	15%	0%	0%
Grayslake	14%	65%	19%	1%	1%
Round Lake	8%	63%	29%	1%	0%
Long Lake	15%	61%	25%	0%	0%
Ingleside	17%	59%	24%	0%	0%
Fox Lake	7%	69%	21%	0%	3%
TOTAL MD-N	21%	58%	19%	3%	1%
SYSTEM TOTAL	25%	52%	17%	3%	3%

# TABLE 1D: MODE OF ACCESS AT MD-N METRA STATIONS

<sup>1</sup>Includes riders boarding on all Metra lines departing from station

<sup>2</sup> Line total does not include downtown terminal

Source: Metra, Spring 2014 Origin-Destination Survey

#### TABLE 2: METRA CAPITAL INVESTMENT HISTORY

1985 — June 2015, in millions of dollars

Asset	MD-N	System
Rolling stock	\$152	\$2,449
Track and structure	72	1,329
Signal, electrical, and mechanical	87	777
Facilities and equipment	77	548
Stations and parking	68	1,084
Acquisitions, extensions, and expansions	2	599
Support activities	41	348
TOTAL	\$498	\$7,134
PERCENTAGE	7.0%	100.0%

Notes: 1) Excludes South Shore, preventative maintenance, new lines, and pending grants. 2) Prior expenses are not adjusted for subsequent inflation. 3) Data is subject to budget revisions, audit adjustments, etc. at any time. 4) For many projects, work locations and associated costs have not been identified, so budget amounts have been allocated among lines by various criteria.

# **IMPROVEMENTS SINCE THE START OF METRA**

Since 1985, Metra has invested nearly \$500 million (in year of expenditure dollars) in improvements to the MD-N Line. Table 2 indicates the amount of investment in different asset categories.

Metra has completed improvements at a number of MD-N stations, including the addition of three new infill stations and improvements at a number of existing stations (see right). Over the years, Metra has partnered with Amtrak, owner of CUS, to complete a number of upgrades to the terminal's commuter facilities.

Additional infrastructure improvements since 1992 include bridge repair and replacements, rehabilitated crossovers at Mayfair Interlocking—where the MD-N crosses Union Pacific-Northwest Line (UP-NW) tracks—and upgrades to the tower at A-5 Junction.

Most MD-N stations now comply with the accessibility requirements of the Americans with Disabilities Act (ADA), and approximately 93% of MD-N weekday boardings took place at these accessible stations. Metra's station ADAcompliance program started with designating ten of the busiest MD-N stations, including CUS, as "key stations," all of which were made fully accessible by 2007. Since 1985, Metra has completed access improvements at 11 non-downtown MD-N stations, and 16 outlying stations on the line are now fully accessible to disabled riders. Metra will bring the remaining stations into full ADA compliance as they are rehabilitated so that eventually all stations will be accessible.

# Depots and warming houses constructed since 1985 at:

Glenview Ingleside Lake Cook Road (new station) Lake Forest Glen/North Glenview (new station) Northbrook Prairie Crossing (new station)

#### Other significant improvements completed since 1985 at:

Deerfield Fox Lake Golf Healy Western Avenue

#### **Improvements planned for:** Grayland

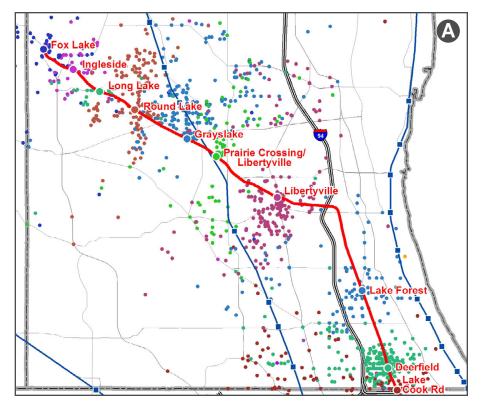
Healy Mayfair

# PRESENT AND FUTURE DEMAND

Due to substantial increases in population along the MD-N corridor, demand for commuter rail service is expected to grow. Figure 2 shows the origins of MD-N riders using stations outside the Central Business District (CBD).

According to the 2014 Metra Boarding and Alighting Count, the MD-N had over 23,000 boardings, with 70% of boardings on peak period, peakdirection trains. Overall, the MD-N has seen a 84% increase in boardings since 1983 (see Table 1c). Significant ridership growth has been experienced at stations in Chicago (194% at non-CBD stations) and at a number of stations in Lake County, and no MD-N stations have declined in boardings. Despite considerable population and ridership growth in northwest Lake County along the Fox Lake Subdivision, approximately 65% of weekday non-CBD boardings on the MD-N take place in Cook County (including Lake Cook Road Station). Overall passenger ridership on the MD-N totaled 7.2 million in 2014.

Over 8,000 parking spaces serve MD-N riders. According to parking counts conducted in 2014, the effective parking utilization rate on the MD-N as a whole is 74%. Nine stations have effective utilization rates above 85%, which

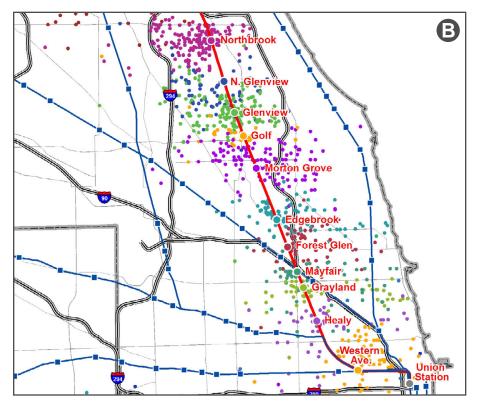


#### FIGURE 2A: ORIGINS OF RIDERS USING NON-CBD MD-N STATIONS

indicates a demand for increased parking on the line, since Metra considers lots over 85% occupied to be approaching full capacity.

In 2010, the population of the entire MD-N corridor was 653,000. By 2040, the population of the corridor is expected to increase by 32% to 860,000. Stations along the Fox Lake Subdivision are estimated to have the greatest percent increase in population, with projected growth of 50%. In contrast, the main line station marketshed population is estimated to increase by 26%. With heavy population and household growth along the MD-N corridor, it is likely that the MD-N will continue to see ridership gains and increased service demands in the future, particularly along the Fox Lake Subdivision. Tables 3, 4 and 5 describe the population, household and employment demographics for stations along the MD-N corridor.

Employment growth is likely to be a factor that drives increased ridership. A 42% increase in employment is projected for marketsheds within the MD-N corridor from 2010 to 2040. By 2040, significant job growth is expected to occur in the Lake Cook Road corridor (near the Northbrook, Lake Cook Road, and Deerfield Stations), which is already one of the region's significant non-CBD employment centers. Significant suburban employment expansion is also anticipated along the Fox Lake Subdivision (Libertyville to Fox Lake



#### FIGURE 2B: ORIGINS OF RIDERS USING NON-CBD MD-N STATIONS



Stations). Here, employment is projected to increase by 135% over 2010 levels, compared with a 28% increase in employment in main line station marketsheds. However, main line station marketsheds outside of downtown Chicago are still projected to have over three times as many jobs as Fox Lake Subdivision marketsheds by 2040.

# REVERSE COMMUTE AND NON-DOWNTOWN MARKETS

Although Metra's primary market involves commuters who follow the traditional suburb-to-CBD trip pattern, in recent years Metra has seen a demand for city-to-suburb reverse-commute options (Metra's primary commuter market is discussed in the Central Business District Market chapter). The shift of employment to suburban locations has left many commuters with limited transit accessibility to jobs. Figure 3 shows AM alightings at non-CBD MD-N stations.

In the Lake Cook Road corridor, the Shuttle Bug system of buses links the MD-N's Lake Cook Road and Deerfield Stations with nearby corporate campuses. Shuttle Bug service is managed by the Lake Cook Transportation Management Association—a non-profit association of employers in Lake and Cook Counties—in cooperation with Pace and Metra. Shuttle Bugs from the Glen/North Glenview and Lake Forest MD-N stations connect to the Willow Road and Townline Road corridors, respectively, and Shuttle Bug routes also serve stations on the UP-N and UP-NW Lines and the Chicago Transit Authority Yellow Line. (In spring 2015, the Shuttle Bug brand expanded into DuPage County, with the introduction of a new route linking the BNSF Line Belmont Station and a nearby office park.) In northern Cook and southern Lake Counties, a total of 13 Shuttle Bug routes serve over 16 firms, providing a viable transit solution for reverse commuters. By concentrating the routes around a dense employment cluster and focusing service on peak times and directions, the Shuttle Bugs have attracted the critical mass of riders needed for cost-effectiveness.

As evidence of the Shuttle Bug system's success, Lake Cook Road has the second-highest number (after the UP-N Davis Street/Evanston Station) of AM peak alightings of any Metra station outside downtown Chicago, and is one of the few outlying stations where more riders alight than board during the AM peak period. On the MD-N Line, 12% of AM peak boardings are in the reverse (outbound) direction, the second-highest percentage on the Metra system (after the UP-N Line) and well above the system average of 6.5%.

Station	Fare	Area	Po	opulation in Zor	ne	Percent	Change
	Zone	Sq. Mi.	2000	2010	2040	2000 vs 2010	2010 vs 2040
Union Station, Western Ave.	А	3.6	61,046	56,719	76,351	-7.1%	34.6%
Healy, Grayland, Mayfair	В	9.2	207,047	189,203	230,090	-8.6%	21.6%
Forest Glen, Edgebrook, Morton Grv.	С	19.4	110,958	114,518	140,560	3.2%	22.7%
Golf, Glenview, Glen/N. Glenview	D	20.5	63,705	68,695	82,471	7.8%	20.1%
Northbrook, Lake Cook Rd, Deerfield	Е	22.9	55,891	56,654	78,132	1.4%	37.9%
Lake Forest	F	14.6	11,480	12,087	19,539	5.3%	61.7%
Libertyville, Prarie Crossing	Н	35.3	45,702	48,881	62,614	7.0%	28.1%
Grayslake, Round Lake	I.	30.8	28,718	42,917	70,023	49.4%	63.2%
Long Lake, Ingleside, Fox Lake	J	83.6	46,282	63,097	100,166	36.3%	58.7%
MD-N TOTAL		239.9	630,829	652,771	859,946	3.5%	31.7%
REGION TOTAL		3,748	8,091,717	8,456,762	11,717,936	4.5%	38.6%

### TABLE 3: MD-N CORRIDOR POPULATION

### TABLE 4: MD-N CORRIDOR HOUSEHOLDS

Station	Fare	Area	Но	ouseholds in Zoi	Percent Change		
	Zone	Sq. Mi.	2000	2010	2040	2000 vs 2010	2010 vs 2040
Union Station, Western Ave.	А	3.6	24,349	26,143	29,606	7.4%	13.2%
Healy, Grayland, Mayfair	В	9.2	64,824	63,481	68,608	-2.1%	8.1%
Forest Glen, Edgebrook, Morton Grv.	С	19.4	42,165	42,399	50,910	0.6%	20.1%
Golf, Glenview, Glen/N. Glenview	D	20.5	23,429	25,370	29,179	8.3%	15.0%
Northbrook, Lake Cook Rd, Deerfield	Е	22.9	20,117	20,985	27,632	4.3%	31.7%
Lake Forest	F	14.6	3,513	3,766	6,373	7.2%	69.2%
Libertyville, Prarie Crossing	Н	35.3	16,477	17,901	22,872	8.6%	27.8%
Grayslake, Round Lake	I	30.8	9,788	14,366	24,084	46.8%	67.6%
Long Lake, Ingleside, Fox Lake	J	83.6	16,793	23,771	35,442	41.6%	49.1%
MD-N TOTAL		239.9	221,455	238,182	294,706	7.6%	23.7%
REGION TOTAL		3,748	2,906,924	3,050,134	4,224,349	4.9%	38.5%

# TABLE 5: MD-N CORRIDOR EMPLOYMENT

Station	Fare		Em	ployment in Zo	Percent Change		
	Zone		2000	2010	2040	2000 vs 2010	2010 vs 2040
Union Station, Western Ave.	А	3.6	50,855	40,907	53,328	-19.6%	30.4%
Healy, Grayland, Mayfair	В	9.2	30,054	29,878	35,449	-0.6%	18.6%
Forest Glen, Edgebrook, Morton Grv.	С	19.4	81,007	71,143	88,636	-12.2%	24.6%
Golf, Glenview, Glen/N. Glenview	D	20.5	48,557	36,192	43,021	-25.5%	18.9%
Northbrook, Lake Cook Rd, Deerfield	Е	22.9	75,327	59,412	85,705	-21.1%	44.3%
Lake Forest	F	14.6	18,923	19,819	24,527	4.7%	23.8%
Libertyville, Prarie Crossing	Н	35.3	26,253	18,554	41,736	-29.3%	124.9%
Grayslake, Round Lake	1	30.8	14,315	9,897	21,204	-30.9%	114.2%
Long Lake, Ingleside, Fox Lake	J	83.6	5,517	10,107	27,654	83.2%	173.6%
MD-N TOTAL		239.9	350,808	295,909	421,260	-15.6%	42.4%
REGION TOTAL		3,748	4,340,215	3,786,224	5,267,696	-12.8%	39.1%

Employment in outer MD-N marketsheds, from Northbrook north, is expected to increase 70% between 2010 and 2040 (see Table 5). Meanwhile, population growth of 36% is forecast for the two station marketsheds closest to downtown Chicago (see Table 3). Growth in suburban employment and growth of population in the city and inner suburbs have been linked to increased reverse commuting, suggesting that this type of trip pattern will continue to increase on the MD-N Line.

A list of major trip generators along the MD-N corridor, including top employers, is shown in Table 6.



#### FIGURE 3: AM ALIGHTINGS AT NON-CBD MD-N STATIONS



## TABLE 6: MAJOR TRIP GENERATORS IN THE MD-N CORRIDOR

Generator Type	Name	Comments	Municipality
Airports	Campbell Airport	General aviation	Grayslake
Colleges and Universities	Northwestern College St. Augustine College University of Illinois at Chicago Hebrew Theological College Trinity International University College of Lake County	Jefferson Park campus West Town satellite campus, 400 students 25,000 students 200 students 3,000 students 16,000 students	Chicago Chicago Chicago Skokie Deerfield Grayslake
Culture and Entertainment	Kohl Children's Museum Marytown Lake County Fairgrounds Chain O'Lakes State Park	46,700 sq. ft. children's museum Catholic shrine and retreat center Hosts several events throughout the year 2,800-acre state park on Fox River	Glenview Libertyville Grayslake Spring Grove
Shopping*	Golf Mill Shopping Center Village Crossing The Glen Town Center Northbrook Court Deerfield Square Westfield Hawthorn Mall Gurnee Mills	Regional shopping center; 120 stores, 4 anchors Regional shopping center; 40 stores, 7 anchors Lifestyle center; 50 stores, 3 anchors Super-regional shopping center; 125 stores, 3 anchors Lifestyle center; 30 stores, 2 anchors Super-regional shopping center; 180 stores, 4 anchors Super-regional shopping ctr.; 200 stores, 16 anchors	Niles Skokie Glenview Northbrook Deerfield Vernon Hills Gurnee
Government	Cook County Juvenile Court Cook County District 2 Courthouse	28 courtrooms and juvenile temporary detention center Cook County courthouse and administrative offices	Chicago Skokie
	U.S. Export Assistance Center	U.S. Department of Commerce offices	Libertyville
Hospitals	Kindred Chicago Central Hospital Norwegian American Hospital St. Mary and Elizabeth Med. Ctr. Swedish Covenant Hospital Glenbrook Hospital Northwestern Lake Forest Hospital	114 beds; 150 employees 200 beds; 800 employees 246 beds; 2,100 employees 337 beds; 3,000 employees 125 beds; 1,400 employees 215 beds; 1,600 employees	Chicago Chicago Chicago Glenview Lake Forest
	Advocate Condell Medical Ctr.	304 beds; 2,500 employees	Libertyville
Top Private Employers	John Crane Aon Hewitt Allstate Astellas Pharma Underwriters Laboratories Baxter International Mondelez international Takeda Walgreens Discover Wolters Kluwer Hospira W.W. Grainger	Mechanical seal manufacturer; 1,400 employees Insurance provider; 900 employees Personal lines insurer; 5,300 employees Pharmaceutical company; 1,000 employees Product safety certification; 1,500 employees Global healthcare company; 1,100 employees Food and beverage company; 600 employees Pharmaceutical company; 1,100 employees Pharmacy chain; 1,800 employees Financial services; 2,000 employees Information services; 1,000 employees Pharmaceutical company; 1,500 employees Industrial supply company; 1,500 employees	Morton Grove Glenview Northbrook Northbrook Deerfield Deerfield Deerfield Riverwoods Riverwoods Lake Forest Lake Forest

\*Significant shopping areas exist at several stations along the line.



Metra train arrives at NCS O'Hare Transfer Station Photo: Mark Llanuza

# NORTH CENTRAL SERVICE

# **EXISTING SERVICE AND CONDITIONS**

**Metra's North Central Service (NCS) Line** extends north from Chicago Union Station (CUS, or "Union Station") in downtown Chicago to Antioch, near the Wisconsin state line, serving portions of Cook and Lake Counties (see Figure 1). In addition to CUS, the line serves 17 other stations along its 53-mile route. In 2014, passenger trips on the NCS totaled nearly 1.8 million, ranking tenth among the eleven Metra lines (based on ticket sales).

In August 1996, when Metra initiated the NCS almost from scratch, it was the first new commuter rail line in the Chicago region in 70 years. Service began with 10 trains each weekday, and 10 years later Metra increased the total number of weekday trains to 22 and added four more intermediate stations.

The NCS route includes 40 miles owned by Canadian National (CN; formerly Wisconsin Central 1987-2001, and Soo Line before that) and 13 miles using Metra's own Milwaukee District. Before 1996, the CN portion of the line had never had commuter service, and its very limited intercity passenger operation had ended in 1965. None of the old Soo Line passenger stations and yards remained in usable form, and former double-tracked sections had reverted to single track.



Today, CN and Metra maintain their respective tracks, signals, and rightsof-way, while Metra owns and operates the NCS trains and commuter yards. Daytime NCS train storage and servicing takes place at the Western Avenue Yard, located on the Milwaukee District Line about three miles west of CUS. The outlying NCS Antioch Yard accommodates nighttime storage and maintenance.

The NCS and the Milwaukee District–North and West Lines (MD-N and MD-W) share the Western Avenue Station in Chicago and Metra's three main tracks for the first five miles from CUS to A-5 Junction (where the MD-N and MD-W/ NCS separate). Metra's next seven miles between A-5 and B-12 Junction (where the NCS diverges towards Antioch) are shared by MD-W and NCS trains. Metra upgraded the third main track between the two junctions for commuter service in 2006, allowing NCS and MD-W trains to run express through this segment. Canadian Pacific and Wisconsin & Southern also operate freight trains over these tracks, paying Metra for the trackage rights.

CN owns and maintains the track and operates freight trains over the 40 route miles between B-12 and Antioch that it shares with NCS commuter trains. (CN also owns and operates the track north of Antioch and south of B-12.)

2014 Average trip length: **31.9 miles** 

2014 Average fare paid: **\$4.55** 

Source: Ridership Trends Report, Dec. 2014

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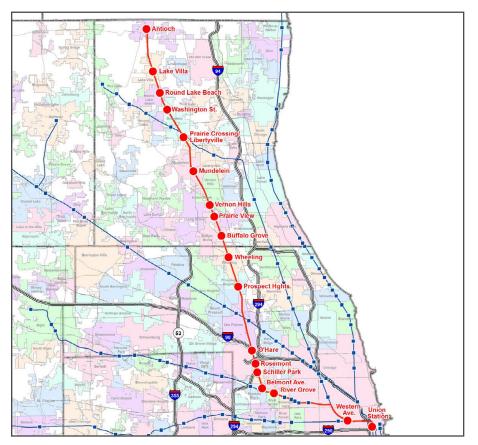
Number of Stations: **18** 

Route Length: **52.8 miles** 

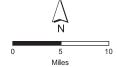
Number of weekday trains: **22** 

2014 On-time performance\*: 89.9% \* On-time Performance Report, Dec. 2014

#### FIGURE 1: METRA STATIONS ON THE NCS LINE





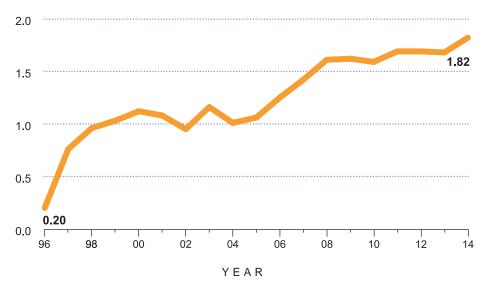


#### TABLE 1A: 2014 NCS WEEKDAY BOARDINGS

Time of Day	Inbound	Outbound
AM Peak	2,823	163
Midday	185	297
PM Peak	187	2,526
Evening	1	234
TOTAL	3,196	3,220

Source: Metra Weekday Station Boardings and Alightings by Time-of-Day and Direction, 2014

## TABLE 1B: NCS ANNUAL PASSENGER TRIPS 1996 — 2014, in millions



Note: from 2008, figures include free Circuit Permit trips. 2008-2011 figures include free senior trips; this program ended September 2011.

Station	Fare	Mile	Accessibility <sup>1</sup>	bility <sup>1</sup> Boardings		Station Parking (2014)			Time to Chicago (minutes) <sup>1</sup>		
	Zone	Post		1983 <sup>2</sup>	2014 <sup>3</sup>	Capacity (Spaces) <sup>4</sup>	Effective Use⁵	Observed Use <sup>6</sup>	Shortest Trip	Longest Trip	
Union Station	А	0.0	Full		2,799	0	n/a	n/a	n/a	n/a	
Western Ave.7	А	2.9	Full		92	20	100%	100%	n/a	13	
River Grove <sup>8</sup>	С	11.4	Full		168	171	95%	85%	n/a	24	
Belmont Ave./Franklin Park	С	13.0	Full		29	88	10%	10%	30	30	
Schiller Park	С	14.8	Full		29	102	24%	24%	34	34	
Rosemont	D	15.6	Full		33	100	6%	6%	37	37	
O'Hare Transfer	D	17.1	Full		144	0	n/a	n/a	33	40	
Prospect Heights	Е	24.0	Full		277	326	46%	46%	45	51	
Wheeling	F	27.2	Full		333	482	37%	37%	51	56	
Buffalo Grove	F	29.5	Full		621	1,065	39%	39%	53	61	
Prairie View	G	31.6	Full		345	405	80%	79%	58	66	
Vernon Hills	G	33.0	Full		435	649	36%	36%	59	69	
Mundelein	Н	36.9	Full		304	516	37%	35%	65	75	
Prairie Crossing <sup>9</sup>	Н	40.7	Full		125	647	61%	61%	69	81	
Washington St./ Grayslake	I	43.9	Full		122	149	43%	43%	74	86	
Round Lake Beach	J	45.9	Full		157	358	22%	22%	76	89	
Lake Villa	J	48.2	Full		176	234	40%	40%	80	93	
Antioch	K	52.8	Full		227	318	44%	44%	86	99	
TOTAL NCS					6,416	5,630	44%	44%			

#### TABLE 1C: NCS STATION CHARACTERISTICS

<sup>1</sup>North Central Service Schedule

<sup>2</sup>NCS service began in 1996

<sup>3</sup> Metra, "Commuter Rail System Station Boarding/Alighting Counts," Spring 2014

<sup>4</sup>Metra Station Parking Capacity and Use

<sup>5</sup>Effective use: all sold permit spaces are assumed to be used, even if unoccupied during parking survey

<sup>6</sup>Observed use: spaces physically occupied during parking survey

 $^{\rm 7}\mbox{Western}$  Ave. Station serves MD-N, MD-W and NCS Lines

 $^{\rm 8}\mbox{River}$  Grove Station serves MD-W and NCS Lines

<sup>9</sup> Parking area at Prairie Crossing Station serves MD-N and NCS Lines

Station Name	Walk/Bike	Drive/Carpool Driver	Carpool Passenger/ Dropped Off	Transit	Other
Chicago Union Station <sup>1</sup>	40%	4%	9%	39%	8%
Western Ave. <sup>1</sup>	34%	38%	13%	14%	1%
River Grove <sup>1</sup>	24%	55%	17%	4%	0%
Belmont Ave./Franklin Park <sup>2</sup>	0%	38%	25%	38%	0%
Schiller Park <sup>2</sup>	19%	56%	25%	0%	0%
Rosemont	0%	100%	0%	0%	0%
O'Hare Transfer <sup>2</sup>	8%	25%	25%	0%	42%
Prospect Heights	16%	58%	26%	0%	0%
Wheeling	11%	68%	20%	1%	0%
Buffalo Grove	12%	73%	15%	0%	0%
Prairie View	19%	57%	24%	0%	1%
Vernon Hills	19%	60%	20%	0%	0%
Mundelein	10%	63%	27%	0%	0%
Prairie Crossing	0%	74%	18%	8%	0%
Washington St./Grayslake	12%	54%	33%	0%	0%
Round Lake Beach	6%	70%	23%	0%	0%
Lake Villa	5%	72%	22%	0%	0%
Antioch	11%	60%	28%	0%	1%
TOTAL NCS <sup>3</sup>	16%	60%	21%	2%	0%
SYSTEM TOTAL	25%	52%	17%	3%	3%

# TABLE 1D: MODE OF ACCESS AT NCS METRA STATIONS

<sup>1</sup>Includes riders boarding on all Metra lines departing from station

<sup>2</sup>Data not statistically significant due to number of survey responses received.

<sup>3</sup> Line total does not include downtown terminal

Source: Metra, Spring 2014 Origin-Destination Survey

#### TABLE 2: METRA CAPITAL INVESTMENT HISTORY

1985 — June 2015, in millions of dollars

Asset	NCS	System
Rolling stock	\$26	\$2,449
Track and structure	33	1,329
Signal, electrical, and mechanical	27	777
Facilities and equipment	18	548
Stations and parking	9	1,084
Acquisitions, extensions, and expansions	233	599
Support activities	18	348
TOTAL	\$364	\$7,134
PERCENTAGE	5.1%	100.0%

Notes: 1) Excludes South Shore, preventative maintenance, new lines, and pending grants. 2) Prior expenses are not adjusted for subsequent inflation. 3) Data is subject to budget revisions, audit adjustments, etc. at any time. 4) For many projects, work locations and associated costs have not been identified, so budget amounts have been allocated among lines by various criteria.

# **IMPROVEMENTS SINCE THE START OF METRA**

Since 1985, Metra has invested \$364 million (in year of expenditure dollars) in improvements to the NCS corridor, as shown in Table 2. Since the line's 1996 inauguration, numerous adjustments have been made to the schedule, increasing service and reducing delays. On the NCS Line, a new depot was added at Prospect Heights and the depot at Buffalo Grove was expanded after the initial stations were constructed in 1996. Four additional new stations opened in 2006. That year, the number of weekday trains was doubled, which required that Metra and CN partner to double-track all but eight miles of the 40-mile shared route and upgrade its signals. Metra and CN have each contributed to a number of bridge repair or replacement projects on the NCS north of B-12. In addition, Metra has made other bridge improvements on the portion of the Milwaukee District that is used by NCS trains (these costs are counted as Milwaukee District investments, and are not reflected in Table 2). Over the years, Metra has partnered with Amtrak, owner of CUS, to complete a number of upgrades to the terminal's commuter facilities.

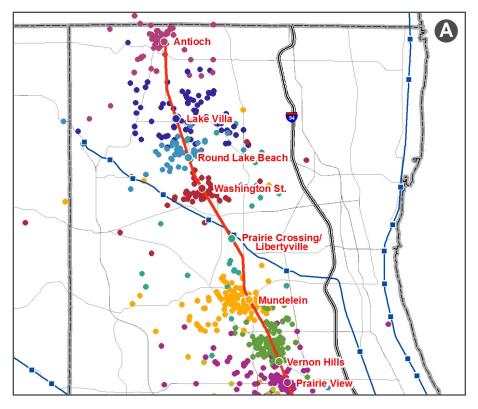
All NCS stations comply with the accessibility requirements of the Americans with Disabilities Act (ADA). The NCS-specific stations north of River Grove were fully accessible to disabled riders when they opened for service. As part of the 2006 NCS/MD-W upgrade, all of the remaining inaccessible stations between CUS and River Grove were also brought into ADA compliance.

# PRESENT AND FUTURE DEMAND

In 2014, more than 5,300 boardings took place each weekday on the NCS, with 84% of boardings occurring on peak-period, peak-direction trains. Figure 2 shows the origins of NCS riders who board at stations outside of Chicago's Central Business District (CBD). Overall passenger ridership on the NCS totaled nearly 1.8 million in 2014.

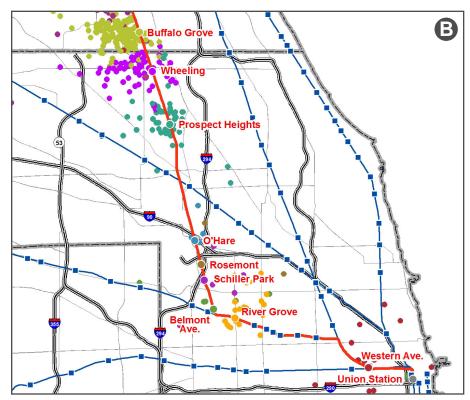
Over 5,600 parking spaces serve the riders of the NCS, as shown in Table 1c. According to parking counts conducted in 2014, the effective rate of utilization at all stations on the line averages 44%. Because parking was expanded substantially as part of the 2006 NCS/MD-W upgrade to accommodate anticipated future demand, there is not an immediate need for more commuter parking on the NCS. Metra considers that lots more than 85% occupied are approaching full capacity and in need of expanded parking, and Western Avenue and River Grove are the only NCS stations to meet this standard.

Tables 3, 4, and 5 show that NCS station marketsheds in Chicago or inner-ring suburbs experienced negative or little growth in population and households between 2000 and 2010, though healthy growth was experienced in

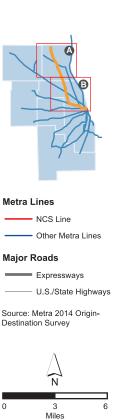


#### FIGURE 2A: ORIGINS OF RIDERS USING NON-CBD NCS STATIONS

marketsheds furthest from the CBD. However, the Chicago Metropolitan Agency for Planning (CMAP) forecasts significant population growth by 2040 along the NCS—an overall increase of 30% in the corridor. Employment expansion will also be a factor in stimulating ridership growth. Substantial job growth is projected in all but one zone (encompassing the Rosemont and O'Hare Transfer Station marketsheds), and is expected to be particularly strong near the outer end of the NCS corridor in northern Lake County.



### FIGURE 2B: ORIGINS OF RIDERS USING NON-CBD NCS STATIONS



## TABLE 3: NCS CORRIDOR POPULATION

Station	Fare					Percent	Change
	Zone	Sq. Mi.	2000	2010	2040	2000 vs 2010	2010 vs 2040
Union Station, Western Ave.	А	3.6	61,046	56,719	76,351	-7.1%	34.6%
River Grove, Belmont Ave./Franklin Park, Schiller Park	С	10.2	45,485	44,664	52,070	-1.8%	16.6%
Rosemont, O'Hare Transfer	D	12.5	20,956	22,133	24,290	5.6%	9.7%
Prospect Heights	E	11.8	36,565	35,342	43,338	-3.3%	22.6%
Wheeling, Buffalo Grove	F	25.9	89,757	90,898	112,750	1.3%	24.0%
Prairie View, Vernon Hills	G	30.1	41,516	45,188	62,251	8.8%	37.8%
Mundelein, Prairie Crossing	Н	36.5	44,105	48,325	61,049	9.6%	26.3%
Washington St./Grayslake	1	14.0	29,196	32,255	42,072	10.5%	30.4%
Round Lake Beach, Lake Villa	J	43.0	44,960	52,826	74,867	17.5%	41.7%
Antioch	K	35.5	16,461	21,415	35,975	30.1%	68.0%
NCS TOTAL		223.1	430,047	449,765	585,013	4.6%	30.1%
REGION TOTAL		3,748.0	8,091,717	8,456,762	11,717,936	4.5%	38.6%

### TABLE 4: NCS CORRIDOR HOUSEHOLDS

Station	Fare	Area	Но	Percent Change			
	Zone	Sq. Mi.	2000	2010	2040	2000 vs 2010	2010 vs 2040
Union Station, Western Ave.	А	3.6	24,349	26,143	29,606	7.4%	13.2%
River Grove, Belmont Ave./Franklin Park, Schiller Park	С	10.2	17,940	17,529	20,089	-2.3%	14.6%
Rosemont, O'Hare Transfer	D	12.5	9,107	9,204	10,137	1.1%	10.1%
Prospect Heights	Е	11.8	13,533	13,304	15,803	-1.7%	18.8%
Wheeling, Buffalo Grove	F	25.9	33,949	35,486	41,088	4.5%	15.8%
Prairie View, Vernon Hills	G	30.1	14,017	16,332	20,726	16.5%	26.9%
Mundelein, Prairie Crossing	Н	36.5	14,369	15,998	20,037	11.3%	25.2%
Washington St./Grayslake	I	14.0	9,673	10,936	13,884	13.1%	27.0%
Round Lake Beach, Lake Villa	J	43.0	14,829	17,454	24,756	17.7%	41.8%
Antioch	K	35.5	6,164	7,893	13,298	28.0%	68.5%
NCS TOTAL		223.1	157,930	170,279	209,424	7.8%	23.0%
REGION TOTAL		3,748.0	2,906,924	3,050,134	4,224,349	4.9%	38.5%

Station	Fare	Area	Em	ployment in Zo	ne	Percent	Change
	Zone	Sq. Mi.	2000	2010	2040	2000 vs 2010	2010 vs 2040
Union Station, Western Ave.	А	3.6	50,855	40,907	53,328	-19.6%	30.4%
River Grove, Belmont Ave./Franklin Park, Schiller Park	С	10.2	27,319	22,476	25,446	-17.7%	13.2%
Rosemont, O'Hare Transfer	D	12.5	130,803	70,157	52,641	-46.4%	-25.0%
Prospect Heights	E	11.8	42,048	21,168	35,029	-49.7%	65.5%
Wheeling, Buffalo Grove	F	25.9	42,997	46,618	52,774	8.4%	13.2%
Prairie View, Vernon Hills	G	30.1	60,964	34,641	44,154	-43.2%	27.5%
Mundelein, Prairie Crossing	Н	36.5	18,151	19,589	36,341	7.9%	85.5%
Washington St./Grayslake	1	14.0	9,824	11,430	15,699	16.3%	37.3%
Round Lake Beach, Lake Villa	J	43.0	4,911	7,625	14,767	55.3%	93.7%
Antioch	K	35.5	4,052	4,116	8,428	1.6%	104.8%
NCS TOTAL		223.1	391,924	278,727	338,607	-28.9%	21.5%
REGION TOTAL		3,748.0	4,340,215	3,786,224	5,267,696	-12.8%	39.1%

### TABLE 5: NCS CORRIDOR EMPLOYMENT

# REVERSE COMMUTE AND NON-DOWNTOWN MARKETS

Although Metra's primary market involves commuters who follow the traditional suburb-to-CBD trip pattern, in recent years Metra has seen a demand for city-to-suburb reverse-commute options (Metra's primary commuter market is discussed in the Central Business District Market chapter). The shift of employment to suburban locations has left many commuters with limited transit accessibility to jobs. Figure 3 shows AM alightings at non-CBD NCS stations.

Beyond downtown Chicago, a number of employment centers are located near the NCS Line. For instance, at four O'Hare-area stations (Belmont Ave./ Franklin Park to O'Hare Transfer), the share of AM peak station users who alight at the station is 10% or greater. At Rosemont and O'Hare Transfer Stations in particular, more passengers alight rather than board during the AM peak, reflecting that these stations serve airport travelers and employees, and others who work nearby. Dense employment areas further north, such as the Lake Cook Road corridor, have potential to attract reverse-commute riders to the NCS, but infrastructure limitations and freight traffic demands have precluded the expansion of this type of service on the line.

Major trip generators along the NCS, including top employers, are shown in Table 6.



## FIGURE 3: AM ALIGHTINGS AT NON-CBD NCS STATIONS



Generator Type	Name	Comments	Municipality
Airports	O'Hare International Airport Chicago Executive Airport	Second-busiest airport in U.S. General and business aviation	Chicago Wheeling
Colleges and Universities	Triton College DePaul Univ. O'Hare Campus Oakton Community College University of St. Mary of the Lake	17,000 students Branch campus serving adult/continuing education 10,800 students 400 students	River Grove Des Plaines Des Plaines Mundelein
	College of Lake County	16,000 students	Grayslake
Culture and Entertainment	Allstate Arena Donald E. Stephens Convention Center	Sports arena; capacity 17,500 840,000 sq. ft. convention center	Rosemont Rosemont
	Rosemont Theatre Marytown Lake County Fairgrounds	Performing arts venue; capacity 4,400 Catholic shrine and retreat center Hosts several events throughout the year	Rosemont Libertyville Grayslake
Shopping*	Fashion Outlets Chicago Randhurst Village Westfield Hawthorn Mall	150-store outlet mall Lifestyle center; 3 anchor stores Super-regional shopping center; 180 stores, including 4 anchor department stores	Rosemont Mt. Prospect Vernon Hills
Government	Cook County Juvenile Court	28 courtrooms; juvenile temporary detention center	Chicago
Hospitals	Norwegian American Hospital St. Mary and Elizabeth Medical Center	200 beds; 800 employees 246 beds; 2,100 employees	Chicago Chicago
	Gottlieb Memorial Hospital Resurrection Holy Family Medical Center	250 beds; 1,200 employees 184 beds; 1,200 employees	Melrose Park Des Plaines
	Condell Medical Center	304 beds; 2,500 employees	Libertyville
Top Private Employers	Siemens Building Technology	Building automation and technology firm; 1,100 employees	Buffalo Grove
	Aon Hewitt	Management consulting services; 1,500 employees	Lincolnshire
	American Hotel Register	Hospitality product manufacturer; 400 employees	Vernon Hills
	Zebra Technologies HQ	Bar code label and receipt printers manufacturer; 1,000 employees	Vernon Hills
	Medline Industries	Hospital supply distribution center; 950 employees	Mundelein

## TABLE 6: MAJOR TRIP GENERATORS IN THE NCS CORRIDOR

\*Significant shopping areas exist at several stations along the line.



Arlington Heights Station Photo: Mark Llanuza

# UNION PACIFIC -NORTHWEST LINE

## **EXISTING SERVICE AND CONDITIONS**

**Metra's Union Pacific-Northwest (UP-NW) Line** extends northwest from Ogilvie Transportation Center (OTC) in downtown Chicago to Harvard, serving portions of Cook, Lake, and McHenry Counties (see Figure 1). The line is the longest in the Metra system, with 23 outlying stations along its 63-mile route. A 7.5-mile single-track branch of the UP-NW extends north from Crystal Lake to the City of McHenry. This branch is only served during weekday peak periods, while the main line offers a full schedule on weekdays and weekends. In 2014, passenger trips on the UP-NW totaled 11.6 million, the secondhighest ridership of any line in the Metra system (based on ticket sales).

Like the Union Pacific-North and Union Pacific-West Lines, the UP-NW Line is owned by Union Pacific Railroad (UP) and operated by its employees under a purchase of service agreement with Metra. The three lines are dispatched by UP from its dispatching center in Omaha, Nebraska. Metra owns the passenger coaches and revenue service locomotives serving UP line riders. Daytime train storage and servicing takes place at the California Avenue Yard, located on the Union Pacific-West Line about three miles west of OTC. UP-NW locomotives are fueled and serviced at the M-19A facility about two miles west of California Avenue Yard. On the UP-NW, four outlying yards (at Barrington, Crystal Lake, Harvard, and McHenry) accommodate nighttime storage and maintenance.



Metra's three UP lines were formerly owned by the Chicago and NorthWestern Railroad (C&NW), which operated commuter service on these routes for over a century until the company became part of UP in 1995. In terms of number of routes and total mileage, the C&NW operated the most extensive commuter service in the region. Commuter service on the line's McHenry Branch once extended to Williams Bay, Wisconsin, but was gradually reduced in distance beginning in the mid-1960s. In 1975, after the RTA was formed, service was cut back from Lake Geneva, Wisconsin to Richmond, Illinois, and further cut to its present terminus at McHenry in 1980.

The UP-NW Line operates on two tracks adjacent to the Union Pacific-North Line between OTC and Clybourn Junction (near Armitage and Ashland in Chicago), a distance of approximately three miles. Metra trains on the former C&NW lines run on the left-hand side—thought to be a function of how the first track and depots were situated when a second track was added. From Clybourn to Barrington (29 miles) the line is triple-track, followed by doubletrack from Barrington to Harvard (31 miles), and a single-track branch line from Crystal Lake to McHenry (7.4 miles). Present operations have outbound

# 2014 Average trip length: **25.4 miles**

2014 Average fare paid: **\$4.01** 

Source: Ridership Trends Report, Dec. 2014

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Number of Stations: 23

Route Length\*: **70.5 miles** 

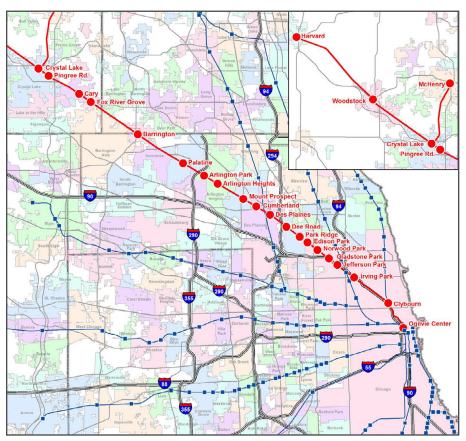
Number of weekday trains: **65** 

2014 On-time performance\*\*: **95.2%** 

\*63.1-mile main line to Harvard and 7.4-mile branch to McHenry

\*\* On-time Performance Report, Dec. 2014

### FIGURE 1: METRA STATIONS ON THE UP-NW LINE



#### Metra Stations



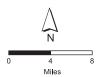
### Metra Lines

UP-NW Line

Other Metra Lines

#### Major Roads

Expressways
U.S./State Highways



traffic on one track and inbound traffic on the other track, with the center track in triple-track territory available for express movements in either direction. With only two sets of automated track crossovers in the 29 miles of triple-track, the ability to recycle trainsets for additional peak-period trips, or to bypass slower-moving trains, is severely limited. In addition, the line's signaling system limits train speed and operating flexibility. There is very limited freight traffic on this line.

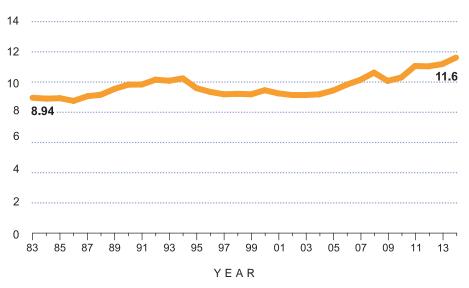
Table 1 details the service, station, and ridership characteristics of the UP-NW.

Time of Day	Inbound	Outbound
AM Peak	14,081	890
Midday	2,462	1,564
PM Peak	1,158	13,697
Evening	445	1,685
TOTAL	18,146	17,836

### TABLE 1A: 2014 UP-NW WEEKDAY BOARDINGS

Source: Metra Weekday Station Boardings and Alightings by Time-of-Day and Direction, 2014

### TABLE 1B: UP-NW ANNUAL PASSENGER TRIPS 1983 — 2014, in millions



Note: from 2008, figures include free Circuit Permit trips. 2008-2011 figures include free senior trips; this program ended September 2011.

Station					Board	Boardings		Station Parking (2014)			Time to Chicago (minutes) <sup>1</sup>	
	Zone	Post		1983 <sup>2</sup>	2014 <sup>3</sup>	Capacity (Spaces) <sup>4</sup>	Effective Use⁵	Observed Use <sup>6</sup>	Shortest Trip	Longest Trip		
Ogilvie Trans. Center	А	0.0	Full	13,737	15,938	0	n/a	n/a				
Clybourn <sup>7</sup>	А	2.9	None	272	693	32	84%	84%		11		
Irving Park	В	7.0	Full	175	474	89	88%	88%		18		
Jefferson Park	В	9.1	Full	441	599	122	100%	100%		22		
Gladstone Park	В	10.1	None	81	169	34	74%	74%		25		
Norwood Park	С	11.4	Full	218	350	100	75%	75%	26	28		
Edison Park	С	12.6	Full	383	646	261	68%	68%	29	31		
Park Ridge	С	13.5	Full	908	954	503	86%	72%	24	34		
Dee Rd.	С	15.0	Full	397	570	172	100%	100%	28	37		
Des Plaines	D	17.1	Partial	1,145	1,221	314	84%	80%	28	41		
Cumberland	D	18.6	None	685	431	257	85%	85%	29	44		
Mount Prospect	D	20.0	Full	2,146	1,774	668	99%	97%	34	47		
Arlington Heights	Е	22.8	Full	2,764	2,349	2,238	91%	69%	35	52		
Arlington Park	Е	24.4	Full	1,430	1,672	1,031	100%	100%	40	55		
Palatine	F	26.4	Full	1,632	2,334	1,391	98%	94%	41	59		
Barrington	G	31.9	Full	1,564	1,717	951	100%	98%	46	66		
Fox River Grove	Н	37.3	Full	209	410	298	78%	78%	56	74		
Cary	Н	38.6	Full	457	873	596	88%	88%	59	77		
Pingree Rd. <sup>8</sup>	Ι	41.7	Full	n/a <sup>8</sup>	744	709	68%	68%	59	83		
Crystal Lake	I	43.2	Full	907	1,238	1,097	72%	72%	66	86		
Woodstock	К	51.6	Full	166	437	437	45%	45%	78	95		
Harvard	Μ	63.1	Full	84	275	221	81%	81%	93	108		
McHenry	К	50.6	Full	101	114	106	72%	72%	73	87		
TOTAL UP-NW				29,909	36,257	11,848	87%	81%				

### TABLE 1C: UP-NW STATION CHARACTERISTICS

<sup>1</sup>Union Pacific-Northwest Line Schedule

<sup>2</sup>Metra 1983 Boarding/Alighting Counts; total includes 7 boardings from Hartland Station, which closed in 1984.

<sup>3</sup>Metra 2014 Boarding/Alighting Counts

<sup>4</sup>Metra Station Parking Capacity and Use

<sup>5</sup>Effective use: all sold permit spaces are assumed to be used, even if unoccupied during parking survey

<sup>6</sup>Observed use: spaces physically occupied during parking survey

<sup>7</sup> Parking area at this station serves UP-N and UP-NW Lines

<sup>8</sup> Pingree Road Station opened in 2005

Station Name	Walk/Bike	Drive/Carpool Driver	Carpool Passenger/ Dropped Off	Transit	Other
Ogilvie Trans. Center <sup>1</sup>	46%	4%	12%	29%	9%
Clybourn	55%	15%	13%	14%	3%
Irving Park	61%	15%	13%	11%	1%
Jefferson Park	39%	30%	13%	18%	1%
Gladstone Park	66%	22%	12%	0%	0%
Norwood Park	46%	39%	15%	0%	0%
Edison Park	55%	37%	8%	0%	0%
Park Ridge	34%	45%	18%	1%	2%
Dee Rd.	35%	45%	17%	1%	1%
Des Plaines	55%	29%	13%	3%	0%
Cumberland	22%	55%	22%	0%	0%
Mount Prospect	27%	53%	17%	2%	0%
Arlington Heights	29%	52%	18%	0%	1%
Arlington Park	7%	75%	17%	0%	0%
Palatine	14%	68%	18%	0%	0%
Barrington	11%	68%	20%	0%	0%
Fox River Grove	15%	63%	22%	0%	0%
Cary	9%	70%	21%	0%	0%
Pingree Rd.	5%	81%	14%	0%	1%
Crystal Lake	12%	62%	24%	1%	0%
Woodstock	13%	68%	19%	0%	0%
Harvard	7%	64%	29%	0%	0%
McHenry	3%	74%	21%	1%	0%
TOTAL UP-NW <sup>2</sup>	24%	56%	18%	2%	0%
SYSTEM TOTAL	25%	52%	17%	3%	3%

## TABLE 1D: MODE OF ACCESS AT UP-NW METRA STATIONS

<sup>1</sup> Includes riders boarding on all Metra lines departing from station <sup>2</sup>Line total does not include downtown terminal

Source: Metra, Spring 2014 Origin-Destination Survey

### TABLE 2: METRA CAPITAL INVESTMENT HISTORY

1985 — June 2015, in millions of dollars

Asset	UP-NW	System
Rolling stock	\$212	\$2,449
Track and structure	164	1,329
Signal, electrical, and mechanical	53	777
Facilities and equipment	27	548
Stations and parking	144	1,084
Acquisitions, extensions, and expansions	6	599
Support activities	28	348
TOTAL	\$635	\$7,134
PERCENTAGE	8.9%	100.0%

Notes: 1) Excludes South Shore, preventative maintenance, new lines, and pending grants. 2) Prior expenses are not adjusted for subsequent inflation. 3) Data is subject to budget revisions, audit adjustments, etc. at any time. 4) For many projects, work locations and associated costs have not been identified, so budget amounts have been allocated among lines by various criteria.

## **IMPROVEMENTS SINCE THE START OF METRA**

Since 1985, Metra has invested \$635 million (in year of expenditure dollars) in improvements to the UP-NW corridor. Table 2 indicates the amount of investment in different asset categories. Metra has completed improvements at a number of UP-NW stations since 1985 (see right).

In the last 20 years, numerous adjustments have been made to the UP-NW's schedule, increasing speed and service, reducing delay and crowding during peaks, accommodating reverse commuters, and improving service reliability.

Most UP-NW stations now comply with the accessibility requirements of the Americans with Disabilities Act (ADA), and approximately 93% of UP-NW weekday boardings take place at these accessible stations. Metra's station compliance program started with designating ten of the busiest UP-NW stations, including OTC in downtown Chicago, as "key stations", all of which were made fully accessible by 2007. Since 1985, Metra has completed access improvements at a number of non-downtown UP-NW stations, and 18 outlying stations on the line are fully accessible to disabled riders. Metra will bring the remaining stations into full ADA compliance as they are rehabilitated, so that eventually all will be accessible.

## Depots and warming houses constructed since 1985 at:

Arlington Heights Dee Road Edison Park Fox River Grove Jefferson Park Palatine Pingree Road (new station)

### Other significant improvements completed since 1985 at:

Arlington Park Barrington Crystal Lake Des Plaines Irving Park Mount Prospect Park Ridge Woodstock

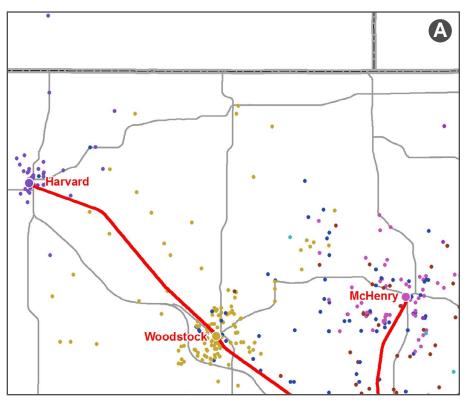
## Station improvements planned for:

Cary Cumberland Woodstock

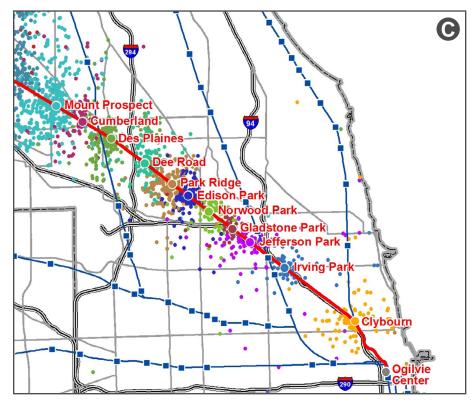
## **PRESENT AND FUTURE DEMAND**

In 2014, nearly 36,000 boardings took place each weekday on the UP-NW, with 77% of boardings occurring on peak-period, peak-direction trains. At UP-NW stations, ridership has increased 21% since 1983 (see Table 1c). However, at the six McHenry County stations built before 2005, boardings increased an average of 108% between 1983 and 2014. Chicago stations close to the Central Business District (CBD) have also experienced significant ridership gains, with boardings at the Clybourn and Irving Park Stations increasing 155% during the same period. Figure 2 shows the origins of UP-NW riders who board at stations outside the CBD. Overall passenger ridership on the UP-NW totaled 11.6 million in 2014.

Approximately 11,800 parking spaces serve the riders of the UP-NW. According to parking counts conducted in 2014, many of the existing parking lots serving the UP-NW Line are at or near capacity. At 10 stations, effective parking utilization exceeds 85%, indicating a demand for increased parking, since Metra considers lots over 85% occupied to be approaching full capacity. Due to residential growth in the UP-NW corridor, the demand for parking is expected to grow. Expanded parking is vital to Metra's success in distant suburbs, as 68% of Metra riders who board at stations more than 25 miles



### FIGURE 2A: ORIGINS OF RIDERS USING NON-CBD UP-NW STATIONS





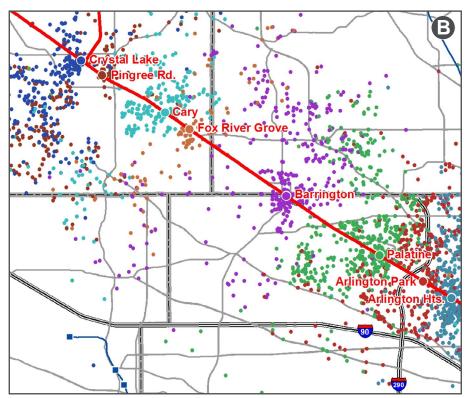
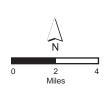


FIGURE 2B: ORIGINS OF RIDERS USING NON-CBD UP-NW STATIONS



Source: Metra 2014 Origin-Destination Survey

Expressways ------ U.S./State Highways

### Major Roads

Other Metra Lines

## - UP-NW Line

- Metra Lines

B

## TABLE 3: UP-NW CORRIDOR POPULATION

Station	Fare	Area	Po	opulation in Zon	e	Percent Change		
	Zone	Sq. Mi.	2000	2010	2040	2000 vs 2010	2010 vs 2040	
Ogilvie Transportation Center, Clybourn	А	12.6	217,022	237,400	296,087	9.4%	24.7%	
Irving Park, Jefferson Park, Gladstone Park	В	9.5	160,611	152,218	171,845	-5.2%	12.9%	
Norwood Park, Edison Park, Park Ridge, Dee Rd.	С	17.1	111,198	112,724	128,606	1.4%	14.1%	
Des Plaines, Cumberland, Mount Prospect	D	15.6	71,556	72,225	82,149	0.9%	13.7%	
Arlington Heights, Arlington Park	Е	37.8	145,779	146,225	165,234	0.3%	13.0%	
Palatine	F	32.2	93,081	94,621	110,430	1.7%	16.7%	
Barrington	G	56.8	54,873	57,886	65,720	5.5%	13.5%	
Fox River Grove, Cary	Н	68.1	91,639	97,574	127,202	6.5%	30.4%	
Pingree Rd., Crystal Lake	I	85.5	90,414	120,737	205,670	33.5%	70.3%	
McHenry, Woodstock	К	295.7	86,937	104,004	183,370	19.6%	76.3%	
Harvard	М	156.7	15,742	16,505	28,329	4.8%	71.6%	
UP-NW TOTAL		787.6	1,138,852	1,212,119	1,564,642	6.4%	29.1%	
REGION TOTAL		3,748.0	8,091,717	8,456,762	11,717,936	4.5%	38.6%	

## TABLE 4: UP-NW CORRIDOR HOUSEHOLDS

Station	Fare					Percent	Change
	Zone	Sq. Mi.	2000	2010	2040	2000 vs 2010	2010 vs 2040
Ogilvie Transportation Center, Clybourn	А	12.6	97,822	112,854	160,216	15.4%	42.0%
Irving Park, Jefferson Park, Gladstone Park	В	9.5	53,323	57,037	58,702	7.0%	2.9%
Norwood Park, Edison Park, Park Ridge, Dee Rd.	С	17.1	41,768	43,324	49,830	3.7%	15.0%
Des Plaines, Cumberland, Mount Prospect	D	15.6	25,937	28,091	31,136	8.3%	10.8%
Arlington Heights, Arlington Park	Е	37.8	55,175	58,476	63,951	6.0%	9.4%
Palatine	F	32.2	32,397	35,282	41,103	8.9%	16.5%
Barrington	G	56.8	15,724	18,162	22,054	15.5%	21.4%
Fox River Grove, Cary	Н	68.1	23,653	30,744	43,520	30.0%	41.6%
Pingree Rd., Crystal Lake	I	85.5	16,906	30,274	71,372	79.1%	135.8%
McHenry, Woodstock	К	295.7	24,819	31,120	65,546	25.4%	110.6%
Harvard	М	156.7	4,500	5,332	9,649	18.5%	81.0%
UP-NW TOTAL		787.6	392,024	450,696	617,079	15.0%	36.9%
REGION TOTAL		3,748.0	2,906,924	3,050,134	4,224,349	4.9%	38.5%

Station	Fare	Area	Em	ployment in Zo	Percent	•	
	Zone	Sq. Mi.	2000	2010	2040	2000 vs 2010	2010 vs 2040
Ogilvie Transportation Center, Clybourn	А	12.6	257,635	259,322	352,184	0.7%	35.8%
Irving Park, Jefferson Park, Gladstone Park	В	9.5	60,744	32,948	45,615	-45.8%	38.4%
Norwood Park, Edison Park, Park Ridge, Dee Rd.	С	17.1	42,349	52,218	65,717	23.3%	25.9%
Des Plaines, Cumberland, Mount Prospect	D	15.6	49,918	36,571	40,670	-26.7%	11.2%
Arlington Heights, Arlington Park	Е	37.8	166,984	124,089	181,157	-25.7%	46.0%
Palatine	F	32.2	45,332	52,107	54,900	14.9%	5.4%
Barrington	G	56.8	22,466	23,473	35,522	4.5%	51.3%
Fox River Grove, Cary	Н	68.1	20,046	18,542	31,735	-7.5%	71.2%
Pingree Rd., Crystal Lake	I	85.5	38,236	36,494	75,904	-4.6%	108.0%
McHenry, Woodstock	K	295.7	45,951	38,674	73,414	-15.8%	89.8%
Harvard	Μ	156.7	4,818	3,607	6,526	-25.1%	80.9%
UP-NW TOTAL		787.6	754,479	678,045	963,344	-10.1%	42.1%
REGION TOTAL		3,748.0	4,340,215	3,786,224	5,267,696	-12.8%	39.1%

### TABLE 5: UP-NW CORRIDOR EMPLOYMENT

from downtown Chicago drive to the station (compared to the systemwide average of 52%).

A number of indicators suggest that demand for commuter rail service will continue to rise in the UP-NW corridor, as shown in Tables 3, 4, and 5. The corridor has grown in population and households in recent decades, and demographic forecasts anticipate continued growth. The Chicago Metropolitan Agency for Planning (CMAP) forecasts that the UP-NW corridor will attract over 350,000 new residents between 2010 and 2040, a 29% increase. The projected population growth is greatest near the outer edge of the corridor in eastern McHenry County. For instance, population in the McHenry and Woodstock station marketsheds is expected to increase 76% by 2040, and the population in Harvard's station marketshed is projected to increase nearly 72% in the same time period. Though 76,000 jobs were lost in the UP-NW corridor between 2000 and 2010, a period that coincided with the economic downturn, projections indicate that 285,000 jobs will be added by 2040, a 42% increase.

AM Metra Alightings

0 - 50 51 - 100

101 - 150

151 - 250 251 - 400

401 +

UP-NW Line

0

Metra Lines

**Destination Survey** 

N

5

Miles

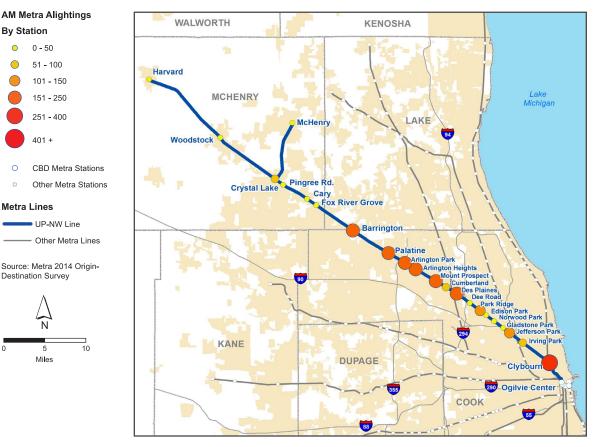
10

**Bv Station** 0

## **REVERSE COMMUTE AND NON-DOWNTOWN** MARKETS

Although Metra's primary market involves commuters who follow the traditional suburb-to-CBD trip pattern, in recent years Metra has seen a demand for city-to-suburb reverse-commute options (Metra's primary commuter market is discussed in the Central Business District Market chapter). The shift of employment to suburban locations has left many commuters with limited transit accessibility to jobs. Figure 3 shows AM alightings at non-CBD UP-NW stations.

A number of substantial employment centers are located near the UP-NW Line. Though many station marketsheds experienced a net employment loss between 2000 and 2010, CMAP forecasts job growth in every UP-NW marketshed by 2040, with an increase of 42%, or 285,000 jobs. Certain areas on the route are projected to experience phenomenal job growth. For instance, employment is expected to more than double in the Pingree Road and Crystal Lake marketsheds between 2000 and 2040, adding nearly 40,000 jobs. In addition, since the UP-NW is Metra's longest line, it has greater



### FIGURE 3: AM ALIGHTINGS AT NON-CBD UP-NW STATIONS

Generator Type	Name	Comments	Municipality
Airports	O'Hare International Airport	Second-busiest airport in U.S.	Chicago
Colleges and Universities	DePaul Univ. O'Hare Campus Northeastern Illinois University Northwestern College Wright College Oakton Community College North Park University Harper College Roosevelt University Columbia College McHenry County College	Branch campus serving adult/continuing education 13,000 students Jefferson Park campus 19,000 students 10,800 students Branch campus of Chicago liberal arts college 15,000 students 3,000 students Branch campus of Missouri-based liberal arts college 11,000 students	Chicago Chicago Chicago Des Plaines Arlington Heights Palatine Schaumburg Crystal Lake Crystal Lake
Culture and Entertainment	Allstate Arena Mystic Waters Aquatic Center Arlington Park Racecourse Raue Center Woodstock Opera House Illinois Railway Museum	Concert/sports venue; capacity 18,500 Public water park Mile oval horse track; capacity 50,000 Performing arts venue; capacity 800 Performing arts venue; capacity 700 Largest railway museum in US	Rosemont Des Plaines Arlington Heights Crystal Lake Woodstock Union
Shopping*	Golf Mill Mall Randhurst Village Streets of Woodfield Woodfield Mall	Regional center; 120 stores including 4 anchors Lifestyle center; 3 anchors Regional center; 29 stores including 3 anchors Super-regional center; 280 stores including 5 anchors	Niles Mount Prospect Schaumburg Schaumburg
Government	Cook County Dist. 3 Courthouse McHenry County Govt. Center	Circuit Court, County Clerk's office Circuit Court, County Clerk's office	Rolling Meadows Crystal Lake
Hospitals	Resurrection Medical Center Advocate Lutheran General Hospital	443 beds; 2,700 employees 617 beds; 4,800 employees	Chicago Park Ridge
	Resurrection Holy Family Medical Center Northwest Community Hospital Advocate Good Shepherd Hospital Centegra Memorial Med. Ctr. Mercy Harvard Hospital Centegra Northern III. Med. Ctr.	<ul> <li>184 beds; 1,200 employees</li> <li>488 beds; 3,700 employees</li> <li>154 beds; 600 employees</li> <li>150 beds; 700 employees</li> <li>32 beds; 200 employees</li> <li>139 beds; 3,300 employees</li> </ul>	Des Plaines Arlington Heights Barrington Woodstock Harvard McHenry
Top Private Employers	Symons Corp. Universal Oil Products Caremark Capital One Tec, Inc. UPS Weber Stephens Sears Catalent	Manf. of concrete forming equipment; 800 employees Chemical engineering services; 2,000 employees Pharmaceutical services; 800 employees Banking and financial services; 1,000 employees Adhesive manufacturer; 1,600 employees Parcel shipper; 1,000 employees Barbecue grill manufacturer; 1,000 employees International headquarters of retailer; 6,000 employees Pharmaceutical services; 1,000 employees	Des Plaines Des Plaines Mount Prospect Arlington Heights Palatine Palatine Palatine Hoffman Estates Woodstock

\*Significant shopping areas exist at several stations along the line.

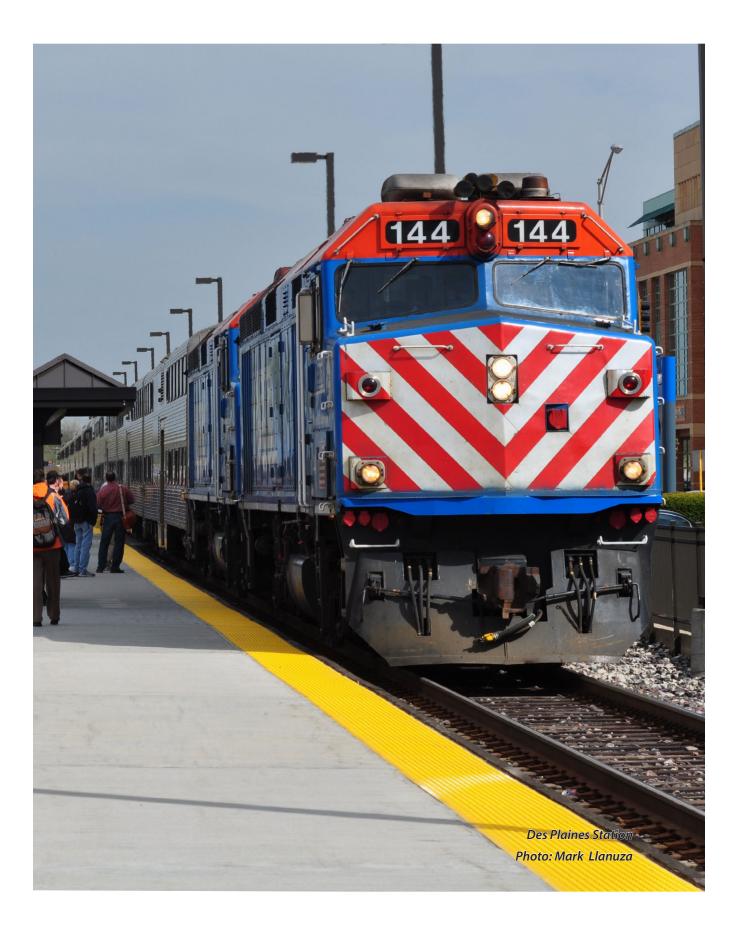
potential for growth of ridership to locations outside of downtown Chicago than other Metra lines. While few riders will choose to travel by train rather than automobile for a short suburb-to-suburb commute, they are more likely to do so for a longer, non-CBD commute. See Table 6 for a list of major trip generators in the UP-NW corridor, including top employers.

## **PROPOSED LINE IMPROVEMENTS**

Despite the significant economic and population growth expected to take place within the UP-NW corridor, the line's capacity is currently constrained on several fronts, including rail capacity, rolling stock capacity, and commuter parking capacity. Operations on the line are affected by the existing track configuration and the lack of a signal system on the McHenry Branch, the aged signal system on other portions of the corridor, and a lack of capacity at the existing outlying yards to support expansion. These limitations prevent further incremental improvements in the system needed to support future demand increases beyond those substantial investments in the UP-NW Line that have been already made by Metra. In order to address these issues, Metra plans to implement a series of upgrades to the UP-NW Line, and is in the process of seeking funding for the project from the federal New Starts program.

This project consists of a core capacity upgrade of the entire UP-NW Line, a 1.6-mile extension of the McHenry Branch from its existing terminus at McHenry to Johnsburg, and the addition of three new stations. Two new coach yards—at Woodstock and Johnsburg—would be constructed, and the existing Harvard Yard would be rebuilt. New rolling stock would be acquired. The existing signal system would be upgraded from OTC to Crystal Lake, and signalization would be added on the McHenry Branch. New crossovers would be added, and track, ties and ballast would be added in portions of the line. Track from McHenry to Johnsburg would be improved in order to accommodate regular commuter service.

These improvements would make it possible to add six inbound trains during the morning peak period, as well as additional express service. Eight outbound morning peak trains would serve reverse commuters, a doubling of current service. Riders in McHenry and northwest Cook Counties would benefit from a significant improvement in service levels near the northwest end of the line.





Metra locomotive pushes through snowdrifts at Elgin Yard following the blizzard of 2011

Photo: Mark Llanuza



# MILWAUKEE DISTRICT -WEST LINE

## **EXISTING SERVICE AND CONDITIONS**

**Metra's Milwaukee District-West (MD-W) Line** extends west from Chicago Union Station (CUS or "Union Station") to the City of Elgin. The line serves portions of Cook, DuPage, and Kane Counties with 21 outlying stations along its 40-mile route (see Figure 1). In 2014, 6.9 million trips were taken on the MD-W, the eighth-highest number of Metra's 11 lines (based on ticket sales).

The Milwaukee District-North (MD-N) and MD-W Lines were acquired by Metra following the demise of the Milwaukee Road, the Chicago, Milwaukee, St. Paul and Pacific Railroad. Both the MD-N and MD-W are operated and maintained by Metra employees. Trains on both lines are dispatched from Minneapolis by Canadian Pacific (CP), which operates freight service over Metra-owned Milwaukee District track. CP owns the track west of the Big Timber Road Station in Elgin, beyond the extent of MD-W service. Wisconsin & Southern Railroad, Canadian National, and CP subsidiary Dakota, Minnesota and Eastern Railroad also operate freight service over portions of the MD-W.

Both Milwaukee District Lines as well as Metra's North Central Service (NCS) share the Western Avenue Station in Chicago and Metra's three main tracks

for the five miles between CUS and A-5 Junction (where the MD-N splits from the MD-W/NCS). The next seven miles of triple main line track between A-5 and B-12 Junction in Franklin Park (where the NCS diverges toward Antioch) are shared by MD-W and NCS trains. Metra upgraded the third main track between the two junctions for commuter service in 2006, allowing NCS and MD-W trains to run express through this segment. The MD-W is doubletracked from B-12 to Big Timber Road, except for a single-track bridge across the Fox River, east of the National Street Station in Elgin. Trains must proceed one at a time across the bridge, precluding extensive reverse-commute operations or recycling of peak-period trains from Elgin. Metra has secured funding to replace the aging bridge with a modern, double-track structure, which will eliminate this "choke point."

Daytime storage and servicing of all Milwaukee District trains, as well as trains serving the NCS and Heritage Corridor, takes place at the Western Avenue Yard, located approximately three miles west of CUS. Nighttime storage and maintenance of trainsets serving the MD-W Line takes place at the Elgin Yard, just south of the station in downtown Elgin.

### 2014 Average trip length: **24.6** miles

2014 Average fare paid: \$3.96

Source: Ridership Trends Report, Dec. 2014

Number of Stations: 22

Route Length: **39.8** miles

Metra Stations MD-W Stations Other Metra Stations

Metra Lines

Major Roads

MD-W Line Other Metra Lines

Expresswavs U.S./State Highways

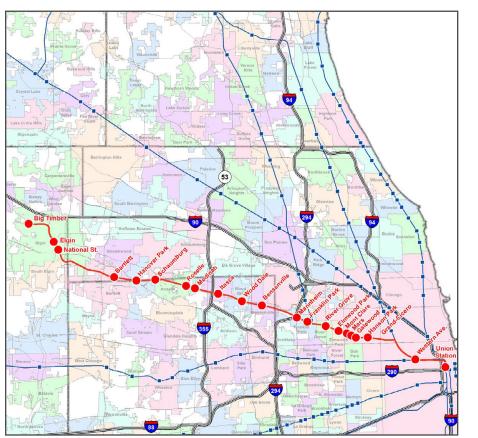
N

Miles

Number of weekday trains: 58

2014 On-time performance\*: 93.5% \* On-time Performance Report, Dec. 2014

### FIGURE 1: METRA STATIONS ON THE MD-W LINE

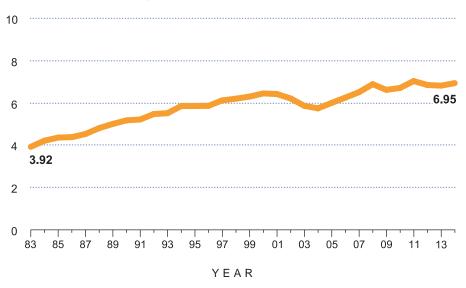


### TABLE 1A: 2014 MD-W WEEKDAY BOARDINGS

Time of Day	Inbound	Outbound
AM Peak	8,684	482
Midday	1,185	912
PM Peak	723	8,457
Evening	276	1,002
TOTAL	10,868	10,853

Source: Metra Weekday Station Boardings and Alightings by Time-of-Day and Direction, 2014

### TABLE 1B: MD-W ANNUAL PASSENGER TRIPS 1983 — 2014, in millions



Note: from 2008, figures include free Circuit Permit trips. 2008-2011 figures include free senior trips; this program ended September 2011.

Station	Fare Mile Accessibility <sup>1</sup>		Board	Boardings		Station Parking (2014)			Time to Chicago (minutes) <sup>1</sup>		
	Zone	Post		1983 <sup>2</sup>	2014 <sup>3</sup>	Capacity (Spaces) <sup>4</sup>	Effective Use⁵	Observed Use <sup>6</sup>	Shortest Trip	Longest Trip	
Union Station	А	0.0	Full	6,548	10,011	0	n/a	n/a	n/a	n/a	
Western Ave.7	А	2.9	Full	158	348	20	100%	100%	12	14	
Hermosa <sup>8</sup>				101							
Grand/Cicero <sup>8</sup>	В	6.5	Full		106	0	n/a	n/a	20	24	
Cragin <sup>8</sup>				111							
Hanson Park	В	7.7	Full	54	46	29	93%	93%	23	27	
Galewood	В	8.6	Full	202	260	131	61%	61%	22	29	
Mars	В	9.1	Full	75	115	63	57%	57%	27	30	
Mont Clare	В	9.5	Full	314	291	193	45%	45%	24	32	
Elmwood Park	С	10.2	Full	466	396	135	97%	97%	26	34	
River Grove <sup>9</sup>	С	11.4	Full	222	142	170	95%	85%	28	37	
Franklin Park	С	13.2	Full	446	399	274	71%	71%	26	41	
Mannheim	С	14.0	None	49	30	30	10%	10%	29	43	
Bensenville	D	17.2	Full	439	433	202	83%	58%	32	48	
Wood Dale	D	19.1	Full	497	608	464	87%	82%	36	52	
Itasca	Е	21.1	Full	444	564	346	79%	70%	40	56	
Medinah	Е	23.0	Full	194	520	398	90%	86%	43	60	
Roselle	Е	23.9	Full	1,455	1,277	978	100%	85%	46	62	
Schaumburg	F	26.5	Full	480	1,737	1,585	76%	76%	43	67	
Hanover Park	F	28.4	Full	738	1,414	1,372	85%	65%	47	71	
Bartlett	F	30.1	Full	669	1,081	740	84%	79%	51	74	
National St.	Н	36.0	Full	132	700	571	70%	70%	60	82	
Elgin	Н	36.6	Full	390	461	147	100%	100%	62	84	
Big Timber Rd. <sup>10</sup>	Н	39.8	Full		782	720	75%	75%	69	90	
TOTAL MD-W				14,184	21,721	8,568	82%	75%			

### TABLE 1C: MD-W STATION CHARACTERISTICS

<sup>1</sup>Milwaukee District-West Line Schedule

<sup>2</sup>Metra 1983 Boarding/Alighting Counts

<sup>3</sup> Metra, "Commuter Rail System Station Boarding/Alighting Counts," Spring 2014

<sup>4</sup>Metra Station Parking Capacity and Use

<sup>5</sup>Effective use: all sold permit spaces are assumed to be used, even if unoccupied during parking survey

<sup>6</sup>Observed use: spaces physically occupied during parking survey

<sup>7</sup> Parking area at this station serves MD-N, MD-W and NCS Lines

<sup>8</sup>Grand/Cicero Station opened in December 2006, replacing Hermosa and Cragin Stations, which closed the same month

<sup>9</sup>Parking area at this station serves MD-W and NCS Lines

<sup>10</sup>New station, opened in 1986

Station Name	Walk/Bike	Drive/Carpool Driver	Carpool Passenger/ Dropped Off	Transit	Other
Union Station <sup>1</sup>	40%	4%	9%	39%	8%
Western Avenue	34%	38%	13%	14%	1%
Grand/Cicero <sup>2</sup>	52%	20%	20%	8%	0%
Hanson Park <sup>2</sup>	52%	20%	20%	8%	0%
Galewood	38%	36%	20%	6%	0%
Mars	60%	29%	11%	0%	0%
Mont Clare	38%	47%	12%	2%	1%
Elmwood Park	42%	46%	10%	2%	0%
River Grove	24%	55%	17%	4%	0%
Franklin Park	27%	54%	14%	3%	2%
Mannheim <sup>3</sup>	NA	NA	NA	NA	NA
Bensenville	28%	56%	16%	1%	0%
Wood Dale	9%	74%	16%	0%	1%
Itasca	23%	54%	21%	0%	2%
Medinah	5%	76%	16%	0%	2%
Roselle	10%	71%	18%	0%	1%
Schaumburg	6%	77%	15%	1%	1%
Hanover Park	6%	75%	18%	0%	1%
Bartlett	8%	67%	23%	0%	1%
National St.	6%	80%	13%	1%	0%
Elgin	16%	59%	18%	4%	3%
Big Timber Rd.	2%	79%	18%	0%	1%
TOTAL MD-W <sup>4</sup>	14%	66%	17%	2%	1%
SYSTEM TOTAL	25%	52%	17%	3%	3%

## TABLE 1D: MODE OF ACCESS AT MD-W METRA STATIONS

<sup>1</sup>Includes riders boarding on all Metra lines departing from station

<sup>2</sup> Data not statistically significant due to number of survey responses received

<sup>3</sup> No data for this station

<sup>4</sup> Line total does not include downtown terminal

Source: Metra, "Commuter Rail System Station Boarding/Alighting Counts," Spring 2014

### TABLE 2: METRA CAPITAL INVESTMENT HISTORY

1985 — June 2015, in millions of dollars

Asset	MD-W	System
Rolling stock	\$168	\$2,449
Track and structure	99	1,329
Signal, electrical, and mechanical	89	777
Facilities and equipment	76	548
Stations and parking	62	1,084
Acquisitions, extensions, and expansions	56	599
Support activities	35	348
TOTAL	\$585	\$7,134
PERCENTAGE	8.2%	100.0%

Notes: 1) Excludes South Shore, preventative maintenance, new lines, and pending grants. 2) Prior expenses are not adjusted for subsequent inflation. 3) Data is subject to budget revisions, audit adjustments, etc. at any time. 4) For many projects, work locations and associated costs have not been identified, so budget amounts have been allocated among lines by various criteria.

## **IMPROVEMENTS SINCE THE START OF METRA**

Since 1985, Metra has invested \$585 million (in year of expenditure dollars) in improvements to the MD-W corridor. Table 2 indicates the amount of investment in different asset categories. Metra has completed improvements at a number of MD-W stations (see right), and a number of bridge repair or replacement projects have also been completed on the line. Over the years, Metra has partnered with Amtrak, owner of CUS, to complete a number of upgrades to the terminal's commuter facilities.

The amounts shown in Table 2 reflect the cost of a number of improvements made in conjunction with the NCS upgrade project, completed in 2006. These improvements included track and signal upgrades, yard expansion, and construction of new station buildings and platforms at five MD-W stations to accommodate new triple-track commuter operation: Hanson Park, Galewood, Mars, Mont Clare, and Elmwood Park. A new station was built at Grand and Cicero Avenues in Chicago, replacing two adjacent stations. Consolidation has improved operational efficiency, and the new location is more accessible for Chicago Transit Authority bus users and pedestrians.

Much of the signal equipment on the MD-W dates from the 1950s, and replacement of this aging equipment is an ongoing effort. Track and signals at the Roselle control point were replaced in 2005, and in 2014, new signals, track circuitry, and other components were installed between Spaulding Junction near Bartlett and the eastern end of the Fox River Bridge in Elgin. A

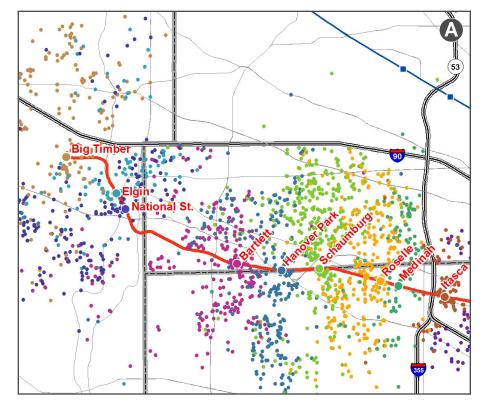
# Depots and warming houses constructed since 1985 at:

Bartlett Big Timber Elmwood Park Galewood Grand/Cicero (new station) Hanover Park Hanson Park Mars Mont Clare National Street River Grove Roselle Schaumburg Wood Dale

### Other significant improvements completed since 1985 at:

Bensenville Elgin Franklin Park Itasca Medinah Western Avenue project to replace track and 1950s-era signal equipment at the A-5 interlocking in Chicago was completed in 2015, and modernization of the manually controlled interlocking at B-17 Junction in Bensenville was completed in 2016. Signal equipment at the B-35 interlocking, which controls movement over the Fox River Bridge, is approaching the end of its useful life and will be upgraded as part of the replacement and expansion of the bridge (mentioned earlier).

Numerous adjustments have been made to the MD-W's schedule over the years, in order to reduce congestion, improve on-time performance, accommodate reverse commuters, improve bus connections, and add service to meet demand. A zone-type schedule was implemented in 1987 to provide additional service to and from the western portion of the MD-W, where demand was—and still is—highest. More express trains and hourly mid-day service were also provided. During peak periods, passengers traveling to and from intermediate stations transfer between local and express trains at Franklin Park. Two years after the schedule change, boardings at MD-W stations west of Franklin Park had increased 14%. Service to the Big Timber Road Station has been expanded from two peak-period, peak-direction trains per day in 1990 to a full weekday schedule today, though the station is not served on weekends.

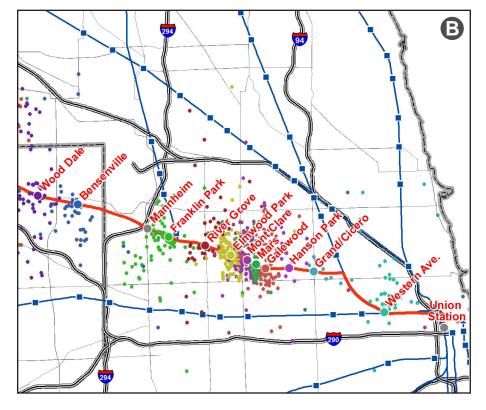


### FIGURE 2A: ORIGINS OF RIDERS USING NON-CBD MD-W STATIONS

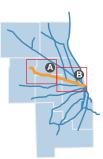
All but one MD-W station—Mannheim—complies with the accessibility requirements of the Americans with Disabilities Act (ADA), and over 99% of MD-W boardings take place at ADA-accessible stations. Metra's station ADA-compliance program started with designating six of the busiest MD-W stations, including CUS in downtown Chicago, as "key stations," all of which were made fully accessible by 2002. Since 1985, Metra has completed access improvements at a number of non-downtown MD-W stations, and these are now fully accessible to disabled riders. Metra will bring Mannheim into full ADA compliance when it is rehabilitated, so that eventually all MD-W stations will be accessible.

## PRESENT AND FUTURE DEMAND

In 2014, 22,000 boardings took place each weekday on the MD-W, with 79% of boardings occurring on peak-period, peak-direction trains. On the MD-W, ridership has increased 53% since 1983 (see Table 1c), with the most significant ridership gains occurring at stations near the western end of the line. Since 1983, boardings have increased 67% at stations from Wood Dale



### FIGURE 2B: ORIGINS OF RIDERS USING NON-CBD MD-W STATIONS



#### Metra Lines

MD-W Line

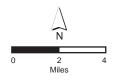
Other Metra Lines

### Major Roads

Expressways

— U.S./State Highways

Source: Metra 2014 Origin-Destination Survey



westward (excluding the Big Timber Road Station, which opened in 1986). Ridership in this segment accounts for 71% of boardings at non-downtown MD-W stations.

Figure 2 shows the origins of MD-W riders who board at stations outside of the Central Business District (CBD). Overall passenger ridership on the MD-W totaled 6.9 million in 2014.

Demographic forecasts suggest that demand for commuter rail service on the MD-W will continue to rise (see Tables 3, 4 and 5). Though most of the corridor experienced a modest loss of population or only modest growth between 2000 and 2010, the Chicago Metropolitan Agency for Planning (CMAP) forecasts that the MD-W corridor will attract 264,000 new residents between 2010 and 2040, a 28% increase. Nearly 195,000 jobs are projected to be added, a 51% rise.

Projected population growth is especially significant at the outer end of the corridor in eastern Kane County. Population in the Elgin station marketsheds (National Street, Elgin, and Big Timber Road) is forecasted to increase 62% from 2010 to 2040. Employment growth in the Elgin area, as well as most marketsheds in the corridor, is also anticipated to be strong.

Currently, over 8,500 parking spaces serve the riders of the MD-W, as shown in Table 1c. According to parking counts conducted in 2014, the effective utilization rate at all stations on the line is 82%. When utilization of station parking areas exceeds 85%, Metra considers that they are approaching full capacity. Eight MD-W stations exceed this threshold, indicating a demand for increased parking at these stations. Due to residential growth in the MD-W corridor, the demand for parking is expected to grow.

## **REVERSE COMMUTE AND NON-DOWNTOWN** MARKETS

Although Metra's primary market involves commuters who follow the traditional suburb-to-CBD trip pattern, in recent years Metra has seen a demand for city-to-suburb reverse-commute options (Metra's primary commuter market is discussed in the Central Business District Market chapter). The shift of employment to suburban locations has left many commuters with limited transit accessibility to jobs. Figure 3 shows AM alightings at non-CBD MD-W stations.

According to Metra's 2014 Boarding and Alighting Count, over 7% of morning peak-period MD-W riders alight at stations outside central Chicago (i.e., excluding CUS and Western Avenue). Five O'Hare-area stations (Franklin Park, Mannheim, Bensenville, Wood Dale, and Itasca) account for 40% of MD-W

Station	Fare	Area	Po	opulation in Zor	Percent Change		
	Zone	Sq. Mi.	2000	2010	2040	2000 vs 2010	2010 vs 2040
Union Station, Western Ave.	А	3.6	61,046	56,719	76,351	-7.1%	34.6%
Grand/Cicero, Hanson Park, Galewood, Mars, Mont Clare	В	11.8	189,353	177,894	208,390	-6.1%	17.1%
Elmwood Park, River Grove, Franklin Park, Mannheim	С	15.7	102,989	100,834	108,921	-2.1%	8.0%
Bensenville, Wood Dale	D	21.6	49,982	47,874	62,835	-4.2%	31.3%
Itasca, Medinah, Roselle	Е	39.9	124,537	125,421	147,164	0.7%	17.3%
Schaumburg, Hanover Park, Bartlett	F	68.1	207,037	212,801	243,443	2.8%	14.4%
National St., Elgin, Big Timber Rd.	Н	198.6	172,418	224,519	363,399	30.2%	61.9%
MD-W TOTAL		359.3	907,362	946,062	1,210,503	4.3%	28.0%
REGION TOTAL		3,748.0	8,091,717	8,456,762	11,717,936	4.5%	38.6%

## TABLE 3: MD-W CORRIDOR POPULATION

### TABLE 4: MD-W CORRIDOR HOUSEHOLDS

Station	Fare	Area	Но	useholds in Zor	Percent Change		
	Zone	Sq. Mi.	2000	2010	2040	2000 vs 2010	2010 vs 2040
Union Station, Western Ave.	А	3.6	24,349	26,143	29,606	7.4%	13.2%
Grand/Cicero, Hanson Park, Galewood, Mars, Mont Clare	В	11.8	55,838	53,838	61,302	-3.6%	13.9%
Elmwood Park, River Grove, Franklin Park, Mannheim	С	15.7	37,628	36,097	39,338	-4.1%	9.0%
Bensenville, Wood Dale	D	21.6	17,029	16,183	20,672	-5.0%	27.7%
Itasca, Medinah, Roselle	Е	39.9	47,515	48,454	55,202	2.0%	13.9%
Schaumburg, Hanover Park, Bartlett	F	68.1	70,771	73,279	82,885	3.5%	13.1%
National St., Elgin, Big Timber Rd.	Н	198.6	57,738	74,495	124,412	29.0%	67.0%
MD-W TOTAL		359.3	310,868	328,489	413,417	5.7%	25.9%
REGION TOTAL		3,748.0	2,906,924	3,050,134	4,224,349	4.9%	38.5%

### TABLE 5: MD-W CORRIDOR EMPLOYMENT

Station	Fare	Area	Em	Percent Change			
	Zone	Sq. Mi.	2000	2010	2040	2000 vs 2010	2010 vs 2040
Union Station, Western Ave.	А	3.6	50,855	40,907	53,328	-19.6%	30.4%
Grand/Cicero, Hanson Park, Galewood, Mars, Mont Clare	В	11.8	35,715	22,469	29,265	-37.1%	30.2%
Elmwood Park, River Grove, Franklin Park, Mannheim	С	15.7	55,125	37,122	39,510	-32.7%	6.4%
Bensenville, Wood Dale	D	21.6	116,919	66,969	106,272	-42.7%	58.7%
Itasca, Medinah, Roselle	Е	39.9	91,627	71,717	93,807	-21.7%	30.8%
Schaumburg, Hanover Park, Bartlett	F	68.1	54,898	55,078	79,150	0.3%	43.7%
National St., Elgin, Big Timber Rd.	Н	198.6	115,146	87,039	174,345	-24.4%	100.3%
MD-W TOTAL		359.3	520,285	381,301	575,677	-26.7%	51.0%
REGION TOTAL		3,748.0	4,340,215	3,786,224	5,267,696	-12.8%	39.1%

AM Metra Alightings

0 - 50

51 - 100

CBD Metra Stations

Other Metra Stations

Other Metra Lines

MD-W Line

Source: Metra 2014 Origin-

N

4

Miles

**Destination Survey** 

By Station 0

Metra Lines

morning peak-period alightings outside central Chicago. Interestingly, 18% of passengers using the Elgin (Chicago Street) Station during the morning peak alight at this station rather than board, as riders travel to Elgin municipal offices, the Grand Victoria Casino, and other significant employers.

As noted above, substantial employment growth is projected in MD-W station marketsheds along nearly the entire line, and 195,000 jobs are expected to be added in the corridor between 2010 and 2040, a 51% increase (see Table 5). Since employment growth in an area contributes to increased ridership at nearby Metra stations, this projection is a meaningful indicator of likely ridership growth on the MD-W Line. See Table 6 for a list of major trip generators in the MD-W corridor, including top employers.



### FIGURE 3: AM ALIGHTINGS AT NON-CBD MD-W STATIONS

Generator Type	Name	Comments	Municipality
Airports	O'Hare International Airport	Second-busiest airport in U.S.	Chicago
Colleges and Universities	St. Augustine College Triton College DeVry University Elgin Community College Judson University	West Town satellite campus; 400 students 17,000 students 3,500 students 16,000 students 1,200 students	Chicago River Grove Addison Elgin Elgin
Culture and Entertainment	Hansen Stadium Wonder Works Medinah Country Club Alexian Field Grand Victoria Casino	Chicago Park District football and track stadium Children's museum Past host of 5 major PGA Championships Schaumburg Boomers baseball stadium; capacity 6,000 Riverboat casino	Chicago Oak Park Medinah Schaumburg Elgin
Shopping*	Stratford Square Mall Streets of Woodfield Woodfield Mall	Regional center; 140 stores including 6 anchors Regional center; 29 stores including 3 anchors Super-regional center; 280 stores including 5 anchors	Bloomingdale Schaumburg Schaumburg
Government	Cook County Juvenile Court U.S. Department of Health and Human Services U.S. Treasury Department Elgin City Hall	28 courtrooms; juvenile temporary detention center O'Hare import inspection post Federal finance and taxation office Municipal administration offices	Chicago Elk Grove Village Elk Grove Village Elgin
Hospitals	Norwegian American Hospital St. Mary and Elizabeth Medical Center Shriners Hospital for Children Gottlieb Memorial Hospital Provena Saint Joseph Hospital Sherman Hospital	200 beds; 800 employees 246 beds; 2,100 employees 60 beds; 400 employees 250 beds; 1,200 employees 193 beds, 1,300 employees 353 beds; 1,800 employees	Chicago Chicago Chicago Melrose Park Elgin Elgin
Top Private Employers	Nestle USA Quest Diagnostics Videojet Technologies Arthur J. Gallagher & Co. Liberty Mutual JP Morgan Chase	Confection manufacturer; 900 employees Blood test and clinical laboratory; 900 employees Printing product manufacturer; 900 employees insurance and risk management firm HQ; 1,000 employees Insurance company Credit card issuer; 1,900 employees	Franklin Park Wood Dale Wood Dale Itasca Itasca Elgin

\*Significant shopping areas exist at several stations along the line.



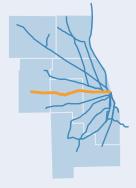
UP-W Schedule and Metra one-way tickets

# **UNION PACIFIC - WEST LINE**

## **EXISTING SERVICE AND CONDITIONS**

**Metra's Union Pacific-West (UP-W) Line** extends west from Ogilvie Transportation Center (OTC) in downtown Chicago to the Village of Elburn. The line serves portions of Cook, DuPage, and Kane Counties with 18 outlying stations along its 44-mile route (see Figure 1). In 2014, 8.4 million trips were taken on the UP-W, the sixth-highest number of Metra's 11 lines (based on ticket sales).

Like the Union Pacific–North and Union Pacific–Northwest Lines, the UP-W is owned by Union Pacific Railroad (UP) and operated by its employees under a purchase of service agreement with Metra. The three lines are dispatched by UP from Omaha, Nebraska. Metra owns the passenger coaches and revenue service locomotives. Daytime storage and servicing of Union Pacific Metra trains takes place at the California Avenue Yard, located on the UP-W Line about three miles west of OTC. This location also functions as the heavy repair facility for all bi-level coaches from Metra diesel lines. Union Pacific locomotives are serviced at the M-19A facility, located about two miles west of the California Avenue Yard. Elburn Yard accommodates nighttime storage and maintenance of trainsets serving the UP-W Line.



Metra's three UP lines were formerly owned by the Chicago and NorthWestern Railroad (C&NW), which operated commuter service on these routes for over a century until the company became part of UP in 1995. In terms of number of routes and total mileage, the C&NW once operated the most extensive commuter service in the region. The UP-W Line was the first railroad built in the state of Illinois. The line fueled the growth of Oak Park, Geneva, and numerous other towns along the corridor, and freight carried by the UP-W and other lines helped transform Chicago into a major transportation hub. Like Metra's two other UP lines (also former C&NW lines), UP-W trains run on the left-hand side—thought to be a function of how the first track and depots were situated when a second track was added.

Today, the UP-W Line is the main freight line into Chicago for Union Pacific Railroad, which operates as many as 70 freight trains per day on the line. Despite carrying heavy freight traffic, the UP-W supports a full schedule of commuter service, consisting of 59 passenger trains each weekday. Table 1 details the service, station, and ridership characteristics of the UP-W.

## 2014 Average trip length: **22.3 miles**

2014 Average fare paid: **\$3.82** 

Source: Ridership Trends Report, Dec. 2014

.....

Number of Stations: **19** 

Route Length: 43.6 miles

Metra Stations
UP-W Stations
Other Metra Stations

Metra Lines

Maior Roads

UP-Wline

Expressways
 U.S./State Highways

N

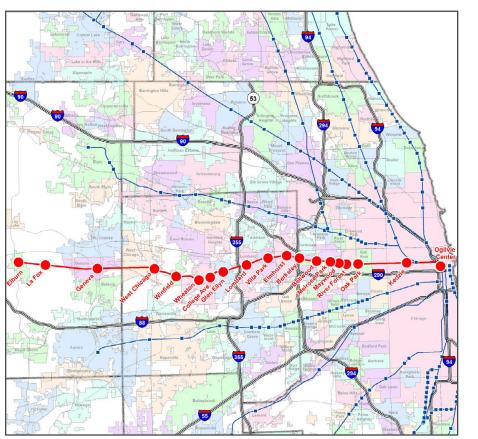
Miles

Other Metra Lines

Number of weekday trains: **59** 

2014 On-time performance\*: 94.1% \* On-time Performance Report, Dec. 2014

### FIGURE 1: METRA STATIONS ON THE UP-W LINE

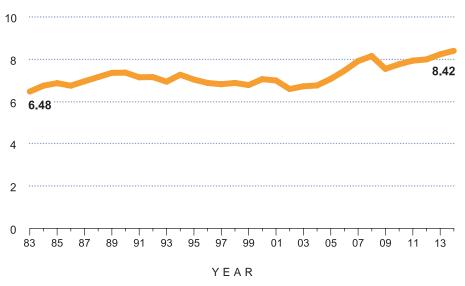


### TABLE 1A: 2014 UP-W WEEKDAY BOARDINGS

Time of Day	Inbound	Outbound
AM Peak	10,844	624
Midday	1,504	1,232
PM Peak	763	10,363
Evening	459	1,407
TOTAL	13,570	13,626

Source: Metra Weekday Station Boardings and Alightings by Time-of-Day and Direction, 2014





Note: from 2008, figures include free Circuit Permit trips. 2008-2011 figures include free senior trips; this program ended September 2011.

Station	Fare	Mile	Accessibility <sup>1</sup>	Board	dings	Statio	n Parking	Time to Chicago (minutes) <sup>1</sup>		
	Zone	Post		1983 <sup>2</sup>	2014 <sup>3</sup>	Capacity (Spaces) <sup>4</sup>	Effective Use⁵	Observed Use <sup>6</sup>	Shortest Trip	Longest Trip
Ogilvie Trans. Center	А	0.0	Full	10,769	12,781	0	n/a	n/a	n/a	n/a
Kedzie	А	3.6	None	42	56	0	n/a	n/a	n/a	12
Oak Park	В	8.5	Full	344	1,129	224	100%	47%	16	19
River Forest	В	9.7	None	127	434	211	84%	75%	20	23
Maywood	С	10.5	Partial	87	81	88	63%	63%	22	25
Melrose Park	С	11.3	Partial	101	103	48	88%	88%	23	27
Bellwood	С	12.6	Full	248	165	194	40%	40%	26	30
Berkeley	С	14.3	Full	201	161	125	57%	57%	29	33
Elmhurst	D	15.7	Full	1,521	2,313	1,265	91%	88%	26	36
Villa Park	D	17.8	Full	1,289	841	496	99%	89%	31	40
Lombard	D	19.9	Full	1,418	1,321	536	100%	90%	33	44
Glen Ellyn	Е	22.4	Full	1,971	1,765	727	99%	86%	36	48
College Ave.	Е	23.8	Full	838	1,057	597	92%	83%	42	51
Wheaton	Е	25.0	Full	1,770	1,506	701	82%	74%	41	54
Winfield	F	27.5	Full	341	517	352	80%	68%	52	58
West Chicago	F	29.8	Full	371	576	469	75%	63%	49	62
Geneva	н	35.3	Full	872	1,732	988	99%	93%	58	70
La Fox <sup>7</sup>	I	40.9	Full	n/a	313	300	83%	83%	67	78
Elburn <sup>7</sup>	Ι	43.6	Full	n/a	345	597	31%	31%	72	82
TOTAL UP-W				22,310	27,196	7,918	85%	77%		

### TABLE 1C: UP-W STATION CHARACTERISTICS

<sup>1</sup>Union Pacific-West Line Schedule

<sup>2</sup> Metra's 1983 Boarding/Alighting Counts

<sup>3</sup> Metra, "Commuter Rail System Station Boarding/Alighting Counts," Fall 2014

<sup>4</sup>Metra Station Parking Capacity and Use

<sup>5</sup>Effective use: all sold permit spaces are assumed to be used, even if unoccupied during parking survey

<sup>6</sup>Observed use: spaces physically occupied during parking survey

<sup>7</sup> Stations opened in 2006

Station Name	Walk/Bike	Drive/Carpool Driver	Carpool Passenger/ Dropped Off	Transit	Other
Ogilvie Trans. Center <sup>1</sup>	46%	4%	12%	29%	9%
Kedzie <sup>2</sup>	27%	32%	27%	9%	5%
Oak Park	68%	11%	14%	7%	0%
River Forest	53%	34%	12%	1%	0%
Maywood	20%	71%	6%	3%	0%
Melrose Park	35%	40%	25%	0%	0%
Bellwood	16%	66%	16%	0%	2%
Berkeley	19%	62%	18%	0%	1%
Elmhurst	29%	55%	16%	0%	1%
Villa Park	22%	63%	15%	0%	0%
Lombard	29%	45%	23%	2%	1%
Glen Ellyn	33%	40%	24%	1%	1%
College Ave.	25%	58%	16%	1%	0%
Wheaton	25%	47%	25%	3%	0%
Winfield	15%	62%	23%	0%	0%
West Chicago	12%	69%	18%	1%	1%
Geneva	9%	69%	21%	0%	1%
La Fox	0%	85%	15%	0%	0%
Elburn	2%	78%	19%	1%	1%
TOTAL UP-W <sup>3</sup>	27%	52%	19%	1%	1%
SYSTEM TOTAL	25%	52%	17%	3%	3%

## TABLE 1D: MODE OF ACCESS AT UP-W METRA STATIONS

<sup>1</sup>Includes riders boarding on all Metra lines departing from station

<sup>2</sup>Data not statistically significant due to number of survey responses received

<sup>3</sup> Line total does not include downtown terminal

Source: Metra, Spring 2014 Origin-Destination Survey

#### TABLE 2: METRA CAPITAL INVESTMENT HISTORY

1985 — June 2015, in millions of dollars

Asset	UP-W	System
Rolling stock	\$181	\$2,449
Track and structure	93	1,329
Signal, electrical, and mechanical	69	777
Facilities and equipment	18	548
Stations and parking	148	1,084
Acquisitions, extensions, and expansions	119	599
Support activities	21	348
TOTAL	\$649	\$7,134
PERCENTAGE	9.1%	100.0%

Notes: 1) Excludes South Shore, preventative maintenance, new lines, and pending grants. 2) Prior expenses are not adjusted for subsequent inflation. 3) Data is subject to budget revisions, audit adjustments, etc. at any time. 4) For many projects, work locations and associated costs have not been identified, so budget amounts have been allocated among lines by various criteria.

#### **IMPROVEMENTS SINCE THE START OF METRA**

Since 1985, Metra has invested nearly \$650 million (in year of expenditure dollars) in improvements to the UP-W corridor. Table 2 indicates the amount of investment in different asset categories. This amount includes the extension of the line from Geneva to Elburn, which was completed in 2006. The \$135 million project, funded in part with a New Starts grant from the Federal Transit Administration, included two new stations, track and signal improvements, construction of an overnight train storage yard at Elburn, and purchase of two additional locomotives to service the line. The project has relieved automobile and train congestion at Geneva and allowed Metra to better serve growing Kane County travel markets.

Metra has completed improvements at a number of UP-W stations since 1985 (see right). In 2009, Metra and UP formed a public-private partnership (PPP) to construct a number of capital improvements on the UP-W Line. As part of this work, a number of safety improvements at UP-W stations were completed in 2011. Another Train Warning System (ATWS) devices were installed at eight stations; ATWS uses audible and visual alerts to warn pedestrians at crossings near stations that a second train—in addition to the one stopped at the station—is approaching or present. Other new grade crossing protections include new paths to guide pedestrians to a gated crossing, more pedestrian gates, and additional fencing to discourage pedestrians from crossing at unauthorized locations. These improvements allow commuter and freight traffic to safely operate past a station when

### Depots and warming houses constructed since 1985 at:

College Avenue Elburn (new station) Geneva La Fox (new station) Oak Park West Chicago Wheaton Winfield

#### Other significant improvements completed since 1985 at:

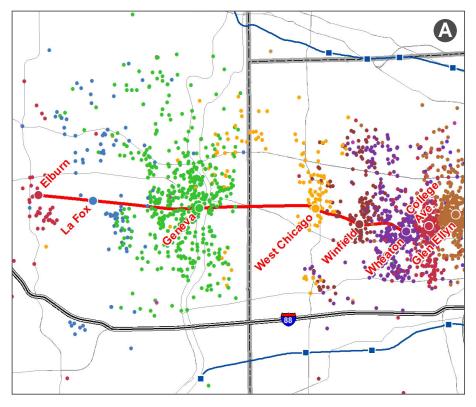
Berkeley Bellwood Elmhurst Geneva Glen Ellyn Lombard Melrose Park River Forest Villa Park

#### Station improvements are planned for:

River Forest West Chicago Wheaton a commuter train is stopped there. In addition, a pedestrian underpass at Lombard was completed in 2015 in conjunction with a station rehabilitation project, eliminating the mid-platform pedestrian crossing at the station.

In 2014, crews completed projects to improve the connection between UP and Indiana Harbor Belt tracks near UP's Proviso freight yard in Melrose Park and to extend third main line track adjacent to the yard. These projects included the construction of new Berkeley and Bellwood stations and the addition of pedestrian underpasses at each station. The work was part of the Chicago Region Environmental and Transportation Efficiency (CREATE) Program, a set of 70 projects designed to reduce and remove passenger and freight train congestion in the Chicago area.

Recently, UP and Metra shared the cost to add crossovers at Lombard and Wheaton. Previously, a lack of crossovers between Elmhurst and West Chicago meant that trains in this 15-mile segment could not change tracks, reducing the utility and flexibility of this portion of the line. The new crossovers allow commuter trains to bypass slower-moving freight trains, and minimize delays during track repairs. Adding the crossover at Wheaton necessitated the closure of the Chase Street grade crossing near Wheaton College, and a pedestrian underpass at this location was completed in 2014.

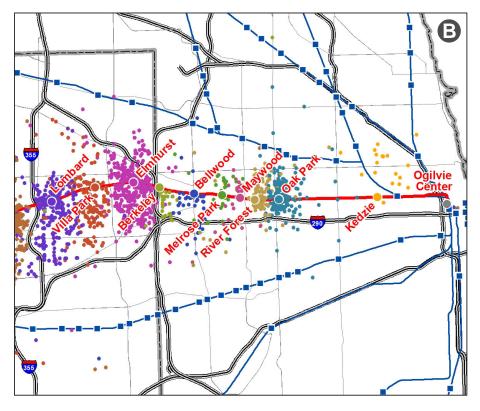


#### FIGURE 2A: ORIGINS OF RIDERS USING NON-CBD UP-W STATIONS

At Geneva, the addition of a third level to the existing two-level commuter parking structure was completed in 2015, increasing the deck's capacity by 180 spaces. Some of these additional spaces will be needed to offset surface parking lost due to the extension of the third main line through Geneva, which will be funded through the Metra/UP PPP. (The PPP is discussed further in the "Proposed Line Improvements" section in this chapter.)

In the last 20 years, numerous adjustments have been made to the UP-W's schedule, increasing efficiency and reliability, improving peak schedules, adding express and weekend service, and extending service to new stations.

Most UP-W stations now comply with the accessibility requirements of the Americans with Disabilities Act (ADA), and approximately 96% of UP-W weekday boardings take place at these accessible stations. Metra's station compliance program started with designating seven of the busiest UP-W stations, including OTC in downtown Chicago, as "key stations", all of which were made fully accessible by 2007. Since 1985, Metra has completed access improvements at a number of non-downtown UP-W stations, and 14 outlying stations on the line are fully accessible to disabled riders. Metra will bring the remaining stations into full ADA compliance as they are rehabilitated, so that eventually all will be accessible.



#### FIGURE 2B: ORIGINS OF RIDERS USING NON-CBD UP-W STATIONS



#### Metra Lines

UP-W Line

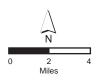
Other Metra Lines

#### Major Roads

Expressways

------ U.S./State Highways

Source: Metra 2014 Origin-Destination Survey



#### PRESENT AND FUTURE DEMAND

In 2014, 27,000 boardings took place each weekday on the UP-W, with 78% of boardings occurring on peak-period, peak-direction trains. On the UP-W, ridership has increased 22% since 1983 (see Table 1c). Ridership gains are most significant at stations near the eastern and western ends of the line, while ridership has decreased at seven of the ten stations between Maywood and Wheaton. This decrease could be attributed to the expanding suburban job market, with many workers shifting from the Central Business District (CBD) to suburb-to-suburb commutes.

At the three westernmost stations built before 2005 (Winfield, West Chicago, and Geneva) boardings increased 78% between 1983 and 2014, which reflects the population and employment growth that has taken place in this area. Ridership increased 232% in the same time period at the Oak Park and River Forest Stations, an example of the significant ridership growth that has been experienced at many of Metra's stations close to the CBD. Overall passenger ridership on the UP-W totaled 8.4 million in 2014.

Currently, approximately 7,900 parking spaces serve UP-W riders. According to parking counts conducted in 2014, the average rate of utilization at all stations on the line is 85%. At eight stations, effective parking utilization exceeds 85%, the threshold used by Metra to determine if a station is in need of additional parking.

A number of indicators suggest that demand for commuter rail service will continue to rise in the UP-W corridor, as shown in Tables 3, 4, and 5. The corridor has been growing rapidly in recent decades, and demographic forecasts anticipate continued growth in population and employment. The Chicago Metropolitan Agency for Planning (CMAP) forecasts that the UP-W corridor will attract nearly 160,000 new residents between 2010 and 2040, a 20% increase. Population growth is expected to be most significant near the outer end of the UP-W corridor in eastern Kane County. Population in Geneva's station marketshed is expected to increase 36% from 2010 to 2040 and population in the La Fox and Elburn marketsheds is expected to increase 35% during the same period (see Table 3).

Similarly, the greatest gains in suburban employment on the UP-W corridor, in terms of percentage and absolute numbers, are expected to occur in the marketsheds from Geneva west. CMAP forecasts a 242% increase in employment in the La Fox and Elburn marketsheds, with an addition of 17,200 jobs. Employment growth of 64%, representing over 35,000 jobs, is projected for the Geneva marketshed. Along the entire corridor, over 190,000 jobs are projected to be added, a 33% rise.

#### TABLE 3: UP-W CORRIDOR POPULATION

Station	Fare	Area	Po	opulation in Zon	Percent Change		
	Zone	Sq. Mi.	2000	2010	2040	2000 vs 2010	2010 vs 2040
Ogilvie Transportation Center, Kedzie	А	8.6	104,712	113,821	141,857	8.7%	24.6%
Oak Park, River Forest	В	10.8	110,781	104,823	114,666	-5.4%	9.4%
Maywood, Melrose Park, Bellwood, Berkeley	С	21.1	116,915	115,412	128,615	-1.3%	11.4%
Elmhurst, Villa Park, Lombard	D	33.5	122,435	124,565	155,888	1.7%	25.1%
Glen Ellyn, College Ave., Wheaton	Е	30.9	124,603	125,482	139,934	0.7%	11.5%
Winfield, West Chicago	F	47.1	83,502	85,585	99,236	2.5%	16.0%
Geneva	Н	51.7	78,484	90,799	123,625	15.7%	36.2%
La Fox, Elburn	I	216.0	29,955	44,987	60,832	50.2%	35.2%
UP-W TOTAL		419.7	771,387	805,474	964,653	4.4%	19.8%
REGION TOTAL		3,748.0	8,091,717	8,456,762	11,717,936	4.5%	38.6%

#### TABLE 4: UP-W CORRIDOR HOUSEHOLDS

Station	Fare	Area	Но	useholds in Zor	Percent Change		
	Zone	Sq. Mi.	2000	2010	2040	2000 vs 2010	2010 vs 2040
Ogilvie Transportation Center, Kedzie	А	8.6	36,834	47,780	55,642	29.7%	16.5%
Oak Park, River Forest	В	10.8	44,255	42,569	46,491	-3.8%	9.2%
Maywood, Melrose Park, Bellwood, Berkeley	С	21.1	38,010	37,336	40,686	-1.8%	9.0%
Elmhurst, Villa Park, Lombard	D	33.5	45,866	45,987	56,786	0.3%	23.5%
Glen Ellyn, College Ave., Wheaton	Е	30.9	44,316	44,533	50,217	0.5%	12.8%
Winfield, West Chicago	F	47.1	26,022	26,916	31,751	3.4%	18.0%
Geneva	Н	51.7	27,916	33,297	46,063	19.3%	38.3%
La Fox, Elburn	1	216.0	9,732	14,019	20,426	44.1%	45.7%
UP-W TOTAL		419.7	272,951	292,437	348,062	7.1%	19.0%
REGION TOTAL		3,748.0	2,906,924	3,050,134	4,224,349	4.9%	38.5%

#### TABLE 5: UP-W CORRIDOR EMPLOYMENT

Station	Fare	Area	Employment in Zone			Percent Change	
	Zone	Sq. Mi.	2000	2010	2040	2000 vs 2010	2010 vs 2040
Ogilvie Transporation Center, Kedzie	А	8.6	205,966	204,807	291,441	-0.6%	42.3%
Oak Park, River Forest	В	10.8	58,282	39,883	43,981	-31.6%	10.3%
Maywood, Melrose Park, Bellwood, Berkeley	С	21.1	102,738	53,753	70,919	-47.7%	31.9%
Elmhurst, Villa Park, Lombard	D	33.5	134,576	108,103	113,365	-19.7%	4.9%
Glen Ellyn, College Ave., Wheaton	Е	30.9	65,199	68,893	77,433	5.7%	12.4%
Winfield, West Chicago	F	47.1	21,493	33,944	49,482	57.9%	45.8%
Geneva	Н	51.7	58,442	56,037	91,719	-4.1%	63.7%
La Fox, Elburn	I	216.0	3,061	7,102	24,316	132.0%	242.4%
UP-W TOTAL		419.7	649,757	572,522	762,656	-11.9%	33.2%
REGION TOTAL		3,748.0	4,340,215	3,786,224	5,267,696	-12.8%	39.1%

## REVERSE COMMUTE AND NON-DOWNTOWN MARKETS

Although Metra's primary market involves commuters who follow the traditional suburb-to-CBD trip pattern, in recent years Metra has seen a demand for city-to-suburb reverse-commute options (Metra's primary commuter market is discussed in the Central Business District Market chapter). The shift of employment to suburban locations has left many commuters with limited transit accessibility to jobs. Figure 3 shows AM alightings at non-CBD UP-W stations.

Factors that increase reverse-commute trip patterns are the growth of employment in the suburbs as well as the growth of population and households in the city and inner ring suburbs. Significant population and household growth is expected near the CBD and in western UP-W marketsheds, as shown in Tables 3 and 4. In terms of employment, CMAP projects the greatest employment growth to occur in UP-W marketsheds closest to the CBD and near the western end of the UP-W Line (see Table 5). This forecast suggests that some residents living in between may need to commute to job centers elsewhere in the UP-W corridor. In particular, the DuPage Business Center in West Chicago has the potential to become a significant employment draw along the UP-W Line. The Center's master plan calls for 5.5 million square feet of industrial space on 800 acres when the property is fully built out.

Boardings on UP-W AM peak-period outbound trains increased 14% between 2006 and 2014, and projected employment growth in suburbs served by the UP-W indicate that reverse-commute ridership on the line is likely to continue to increase. See Table 6 for a list of major trip generators in the UP-W corridor, including top employers.

#### **PROPOSED LINE IMPROVEMENTS**

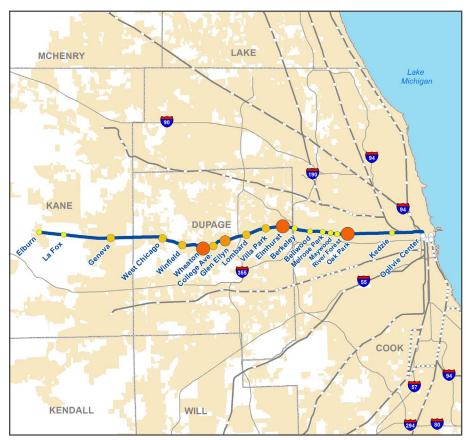
Two complementary projects are proposed for the UP-W Line in order to improve reliability of passenger and freight operations and allow Metra to provide faster, more frequent service. Once both projects are complete, six additional eastbound trains would be added during the morning peak, and two existing westbound trains would be extended to better serve reverse commuters.

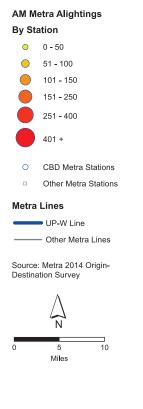
Metra and UP have each committed \$45 million for the construction of two segments of new third main line track on the UP-W, from River Forest to Melrose Park, and from West Chicago to Geneva. This work is the final piece of the Metra/UP PPP, and will create continuous triple track from Chicago to Elburn and alleviate conflicts between freight and Metra trains.

Metra is pursuing funding through the federal New Starts program for a second set of improvements that would work in conjunction with the PPP upgrades to facilitate service expansion on the UP-W. These improvements include relocating the A-2 crossing away from coach yard entrances and upgrading the signal system from A-2 to River Forest. Adding station parking, lengthening platforms, and purchasing additional rolling stock would allow Metra to accommodate the increased ridership attracted by the service improvements.

The two sets of projects would work in tandem, and both must be completed for service expansion to be possible. Metra completed Alternatives Analysis for the UP-W New Starts project in September 2007, and is currently awaiting Federal Transit Administration approval to enter Preliminary Engineering. Environmental analysis is underway on both the New Starts-funded portion and PPP-funded third main projects, and Preliminary Engineering and an Environmental Assessment are being completed on the PPP projects.

#### FIGURE 3: AM ALIGHTINGS AT NON-CBD UP-W STATIONS

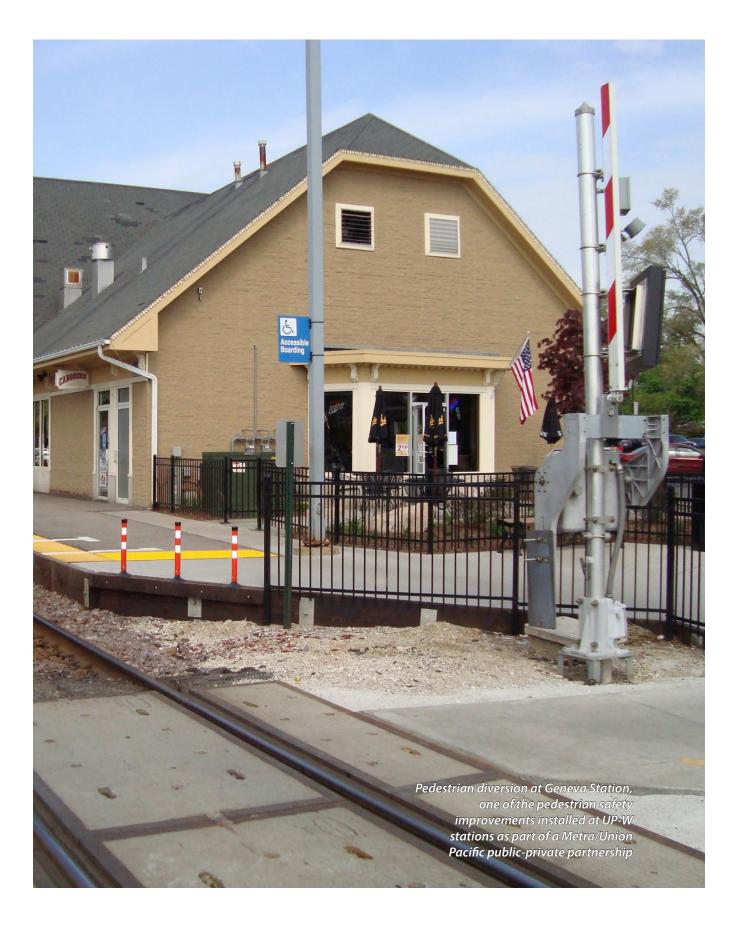




#### TABLE 6: MAJOR TRIP GENERATORS IN THE UP-W CORRIDOR

Generator Type	Name	Comments	Municipality
Colleges and Universities	West Suburban College of Nursing	200 students	Oak Park
	Concordia University	4,100 students	River Forest
	Dominican University	3,300 students	River Forest
	Loyola University Marcella Niehoff School of Nursing	300 students	Maywood
	Loyola University Stritch School of Medicine	600 students	Maywood
	Elmhurst College	2,900 students	Elmhurst
	National University of Health Sciences	600 students	Lombard
	College of DuPage	31,000 students	Glen Ellyn
	IIT - Rice Campus	Satellite campus of IIT	Wheaton
	Wheaton College	2,900 students	Wheaton
Culture and Entertainment	Maywood Park Safari Land Cantigny Park DuPage County Fairgrounds Fifth Third Bank Ballpark Kane County Fairgrounds	Half-mile oval horse track; capacity 33,300 Largest indoor amusement park in Chicagoland Gardens and museums on 500 acres Hosts several events throughout the year Kane County Cougars baseball stadium; cap. 7,300 Hosts several events throughout the year	Maywood Villa Park Wheaton Wheaton Geneva Geneva
Shopping*	Oakbrook Center Yorktown Center Geneva Commons	Super-regional center; 160 stores including 6 anchors Super-regional center; 180 stores including 3 anchors Lifestyle center; 80 stores including 3 anchors	Oakbrook Lombard Geneva
Government	Cook Co. District 4 Courthouse DuPage County Govt. Complex	Cook County circuit court suburban location Administrative and judicial offices, jail, and convalescent center	Maywood Winfield
	Fermi National Accelerator Laboratory	Particle physics laboratory; 2,000 employees	Batavia
	Kane County Govt. Center	County administrative offices	Geneva
Hospitals	Hartgrove Hospital RML Specialty Hospital Norwegian American Hospital Rush Oak Park Hospital West Suburban Medical Center Loyola Univ. Medical Center Edward Hines Jr. VA Hospital Gottlieb Memorial Hospital Westlake Community Hospital Elmhurst Memorial Hospital Central DuPage Hospital Delnor Community Hospital	136 beds; 400 employees 85 beds; 400 employees 200 beds; 800 employees 128 beds; 900 employees 287 beds; 1,700 employees 570 beds; 6,000 employees 483 beds; 2,700 employees 250 beds; 1,200 employees 282 beds; 1,000 employees 427 beds; 3,000 employees 313 beds; 2,400 employees 128 beds; 1,700 employees	Chicago Chicago Oak Park Oak Park Maywood Hines Melrose Park Melrose Park Elmhurst Winfield Geneva
Top Private Employers	Navistar Jewel Foods Jel Sert Siemens Industry Automation	Manufacturer of commercial trucks; 1,500 employees Food store warehouse/admin. office; 1,200 employees Beverages and other food products; 850 employees Manufacturer of electric controls; 800 employees	Melrose Park Melrose Park West Chicago West Chicago

\*Significant shopping areas exist at several stations along the line.





Western Springs Station

## **BNSF RAILWAY LINE**

#### **EXISTING SERVICE AND CONDITIONS**

**Metra's BNSF Railway (BNSF) Line** extends west from Chicago Union Station (CUS, or "Union Station") to the Aurora Transportation Center, serving portions of Cook, DuPage, and Kane Counties (see Figure 1). In addition to CUS, the BNSF Line provides service to 25 stations along its nearly 38-mile route. In 2014, passenger trips on the BNSF totaled 16.7 million, the highest ridership of any line in the Metra system (based on ticket sales).

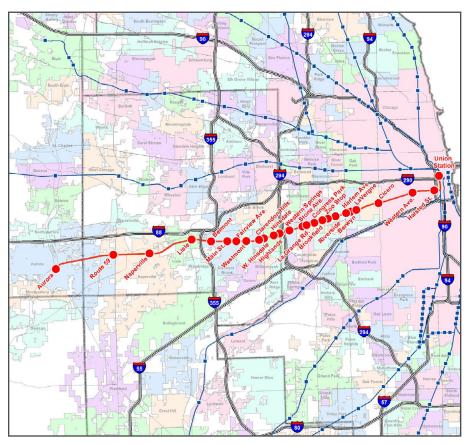
The BNSF Line has the region's most efficient track and signal infrastructure, with three tracks throughout its length, high-speed track crossovers every four miles, and the ability to operate in either direction on any track. As a result, BNSF commuter service operates frequent high-speed peak-period express trains with a zone-type schedule between most stations and downtown Chicago. This infrastrcture also provides the ability to efficiently recycle trains for additional peak-period trips, thus making very effective use of its trains and personnel. The high-density commuter operation shares the tracks with a high-volume freight service and eight daily Amtrak trains. Although subsidized by Metra since 1984, the line is owned by BNSF and is operated by its own employees under a purchase of service agreement with Metra. Naperville Station, LaGrange Road Station, and CUS are also served by Amtrak. Metra and the West Suburban Mass Transit District own the passenger coaches serving the BNSF, and Metra owns the revenueservice locomotives. Daytime train storage and servicing takes place at 14th Street Yard, south of CUS, and rolling stock is stored overnight at Hill Yard, immediately east of the Aurora Transportation Center. Table 1 details the service, station, and ridership characteristics of the BNSF Line.



The Chicago, Burlington & Quincy Railroad (CB&Q), a predecessor of BNSF, began suburban passenger service on this line in the 1860s. By 1895, the CB&Q boasted of a 43-minute running time between Downers Grove and downtown Chicago. Modernization in the form of a fully dieselized locomotive fleet and stainless steel bi-level passenger coaches came in the early 1950s. In 1970, the CB&Q joined with the Great Northern and Northern Pacific Railroads to form the Burlington Northern Railroad. A merger with the Atchison, Topeka & Santa Fe Railroad in 1995 created BNSF. In 2010, Berkshire Hathaway Inc. acquired all outstanding stock in the Burlington Northern Santa Fe Corporation, the parent company of BNSF.

The BNSF Line serves the rapidly growing communities within the Illinois Technology and Research Corridor along I-88 in southern DuPage County. Rapid residential, commercial, and industrial development in the corridor, particularly in the Naperville-Aurora area, has transformed Route 59 and Naperville into Metra's top two outlying stations in terms of total weekday boardings. In the past 25 years, almost all ridership growth at outlying BNSF stations has occurred from Main Street/Downers Grove to Aurora, on the outer, western portion of the corridor.

#### FIGURE 1: METRA STATIONS ON THE BNSF LINE



2014 Average trip length: **23.5 miles** 

2014 Average fare paid: **\$3.88** 

Source: Ridership Trends Report, Dec. 2014

.....

Number of Stations: **26** 

Route Length: **37.5 miles** 

Number of weekday trains: **94** 

2014 On-time performance\*: **89.7%** \* On-time Performance Report, Dec. 2014

Metra Stations

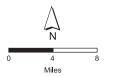
# BNSF Stations Other Metra Stations Metra Lines

BNSF Line

----- Other Metra Lines

#### Major Roads

Expressways
U.S./State Highways

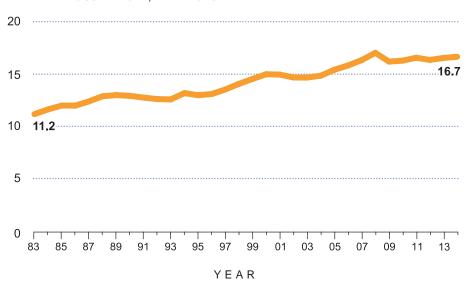


#### TABLE 1A: 2014 BNSF WEEKDAY BOARDINGS

Time of Day	Inbound	Outbound
AM Peak	24,215	638
Midday	1,186	2,496
PM Peak	977	20,340
Evening	210	2,603
TOTAL	26,588	26,077

Source: Metra Weekday Station Boardings and Alightings by Time-of-Day and Direction, 2014

#### TABLE 1B: BNSF ANNUAL PASSENGER TRIPS 1983 — 2014, in millions



Note: from 2008, figures include free Circuit Permit trips. 2008-2011 figures include free senior trips; this program ended September 2011.

Station	Fare	Mile	Accessibility <sup>1</sup>	Board	Boardings		Station Parking (2014)			Time to Chicago (minutes) <sup>1</sup>		
	Zone	Post		1983 <sup>2</sup>	2014 <sup>3</sup>	Capacity (Spaces) <sup>4</sup>	Effective Use⁵	Observed Use <sup>6</sup>	Shortest Trip	Longest Trip		
Union Station	А	0.0	Full	18,545	26,077	0	n/a	n/a	n/a	n/a		
Halsted St.	А	1.8	None	36	92	0	n/a	n/a	8	14		
Western Ave.	А	3.8	None	116	78	0	n/a	n/a	14	19		
Cicero	В	7.0	Full	276	196	308	18%	18%	15	24		
LaVergne	В	9.1	Full	235	191	172	83%	29%	18	25		
Berwyn	В	9.6	Full	852	732	530	85%	68%	17	29		
Harlem Ave.	В	10.1	Full	680	497	154	85%	39%	19	31		
Riverside	С	11.1	Partial	531	501	164	80%	54%	22	33		
Hollywood (Zoo Stop)	С	11.8	Full	152	95	49	100%	39%	26	35		
Brookfield	С	12.3	Partial	708	607	202	97%	67%	25	37		
Congress Park	С	13.1	None	129	250	88	58%	50%	18	36		
LaGrange Rd.	С	13.8	Full	1,496	1,468	348	99%	80%	19	41		
Stone Ave./LaGrange	С	14.2	Full	1,017	1,026	436	98%	78%	23	41		
Western Springs	D	15.5	Full	1,022	1,113	408	97%	77%	23	45		
Highlands	D	16.4	Full	210	167	88	93%	83%	28	45		
Hinsdale	D	16.9	Full	1,155	1,168	240	97%	96%	22	48		
West Hinsdale	D	17.8	Partial	338	351	153	89%	59%	25	48		
Clarendon Hills	D	18.3	Partial	1,078	808	304	92%	78%	26	51		
Westmont	D	19.5	Full	1,305	1,070	554	90%	68%	29	54		
Fairview Ave.	Е	20.4	Partial	598	425	280	84%	67%	34	57		
Main St./Downers Grove	Е	21.2	Full	1,830	2,473	888	98%	88%	27	59		
Belmont	Е	22.6	Full	1,204	1,325	901	97%	88%	31	60		
Lisle	Е	24.5	Full	2,330	1,993	840	100%	79%	34	64		
Naperville	F	28.5	Full	2,571	4,002	1,463	98%	94%	33	69		
Route 59 <sup>7</sup>	G	31.6	Full		5,874	4,245	98%	90%	41	74		
Aurora	Н	37.5	Full	834	2,107	1,633	93%	79%	51	82		
TOTAL BNSF				39,248	54,686	14,448	94%	81%				

#### TABLE 1C: BNSF STATION CHARACTERISTICS

<sup>1</sup>BNSF Line Schedule

<sup>2</sup>Metra's 1983 Boarding/Alighting Counts

<sup>3</sup> Metra, "Commuter Rail System Station Boarding/Alighting Counts," Spring 2014

<sup>4</sup>Metra Station Parking Capacity and Use

<sup>5</sup>Effective use: all sold permit spaces are assumed to be used, even if unoccupied during parking survey

<sup>6</sup>Observed use: spaces physically occupied during parking survey

<sup>7</sup> Station was opened in 1989

#### TABLE 1D: MODE OF ACCESS AT BNSF METRA STATIONS

Station Name	Walk/Bike	Drive/Carpool Driver	Carpool Passenger/ Dropped Off	Transit	Other
Union Station <sup>1</sup>	40%	4%	9%	39%	8%
Halsted St. <sup>2</sup>	100%	0%	0%	0%	0%
Western Ave. <sup>2</sup>	39%	11%	11%	33%	6%
Cicero	17%	49%	15%	15%	4%
LaVergne	47%	36%	12%	3%	2%
Berwyn	44%	33%	20%	3%	0%
Harlem Ave.	62%	21%	14%	2%	1%
Riverside	58%	30%	12%	0%	0%
Hollywood (Zoo Stop)	93%	3%	2%	2%	0%
Brookfield	51%	31%	16%	1%	1%
Congress Park	66%	23%	10%	0%	1%
LaGrange Rd.	42%	29%	26%	2%	1%
Stone Ave./LaGrange	45%	38%	17%	0%	0%
Western Springs	37%	38%	23%	1%	1%
Highlands	40%	45%	15%	0%	0%
Hinsdale	24%	38%	35%	3%	1%
West Hinsdale	46%	44%	10%	0%	0%
Clarendon Hills	39%	28%	24%	8%	0%
Westmont	25%	45%	20%	10%	1%
Fairview Ave.	39%	48%	13%	0%	0%
Main St./Downers Grove	25%	46%	22%	6%	1%
Belmont	8%	69%	16%	6%	1%
Lisle	9%	51%	25%	14%	1%
Naperville	12%	51%	21%	15%	1%
Route 59	7%	74%	13%	6%	0%
Aurora	2%	77%	16%	2%	2%
TOTAL BNSF <sup>3</sup>	22%	52%	19%	6%	1%
SYSTEM TOTAL	25%	52%	17%	3%	3%

<sup>1</sup>Includes riders boarding on all Metra lines departing from station

<sup>2</sup>Data not statistically significant due to number of survey responses received

<sup>3</sup>Line total does not include downtown terminal

Source: Metra, Spring 2014 Origin-Destination Survey

#### TABLE 2: METRA CAPITAL INVESTMENT HISTORY

1985 — June 2015, in millions of dollars

Asset	BNSF	System
Rolling stock	\$380	\$2,449
Track and structure	123	1,329
Signal, electrical, and mechanical	121	777
Facilities and equipment	61	548
Stations and parking	74	1,084
Acquisitions, extensions, and expansions	8	599
Support activities	30	348
TOTAL	\$796	\$7,134
PERCENTAGE	11.2%	100.0%

Notes: 1) Excludes South Shore, preventative maintenance, new lines, and pending grants. 2) Prior expenses are not adjusted for subsequent inflation. 3) Data is subject to budget revisions, audit adjustments, etc. at any time. 4) For many projects, work locations and associated costs have not been identified, so budget amounts have been allocated among lines by various criteria.

#### **IMPROVEMENTS SINCE THE START OF METRA**

Since 1985, Metra has invested \$796 million (in year of expenditure dollars) in improvements to the BNSF corridor, as shown in Table 2. Metra has completed improvements at a number of BNSF stations since 1985 (see right). Grade separation of the BNSF tracks from Belmont Avenue in Downers Grove was completed in 2012, improving traffic flow and increasing safety at this busy crossing. This project also included platform improvements and the addition of a pedestrian underpass at the Belmont Station. A major renovation of Cicero Station, including new shelters and platforms and a new access ramp compliant with Americans with Disabilities Act (ADA) standards, was completed in 2014. Over the years, Metra has partnered with Amtrak, owner of CUS, to complete a number of upgrades to the terminal's commuter facilities. Several bridge repair or replacement projects have also been completed on the BNSF.

Most BNSF stations now comply with ADA accessibility requirements, and approximately 94% of BNSF weekday boardings take place at these accessible stations. Metra's station compliance program started with designating seven of the busiest BNSF stations, including CUS in downtown Chicago, as "key stations", all of which were made fully accessible by 2004. Since 1985, Metra has completed access improvements at numerous nondowntown BNSF stations, and 17 outlying stations on the line are now fully accessible to disabled riders. Metra will bring the remaining stations into

### Depots and warming houses constructed since 1985 at:

Belmont Cicero Route 59 (new station) Western Springs

#### Other significant improvements completed since 1985 at:

Aurora Berwyn LaGrange Road LaVergne Naperville Main Street/Downers Grove Stone Avenue/LaGrange

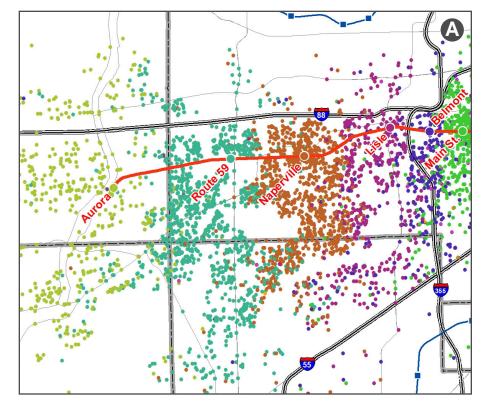
### Station improvements planned for:

Stone Avenue/LaGrange

full ADA compliance as they are rehabilitated, so that eventually all will be accessible.

#### PRESENT AND FUTURE DEMAND

In number of weekday boardings at all non-downtown Chicago Metra stations, the top three stations and five of the top ten stations in Metra's system are located on the BNSF Line. More than 52,000 boardings took place each weekday on BNSF trains in 2014, with nearly 85% of boardings occurring on peak-period, peak-direction trains. Ridership on the rail line has increased 48% since 1983 (see Table 1c). Almost all ridership growth on the BNSF Line during this time occurred at the six outermost stations (Main Street/ Downers Grove to Aurora), increasing by 124% from 1983 to 2014. Riders at these stations—which accounted for 62% of all weekday BNSF boardings outside the Central Business District (CBD) in 2014—are served by a number of express trains that travel non-stop between CUS and Main Street/Downers Grove. Ridership at the remaining outlying stations, combined, fell by 11% from 1983 to 2014. Figure 2 shows the origins of BNSF riders who board at



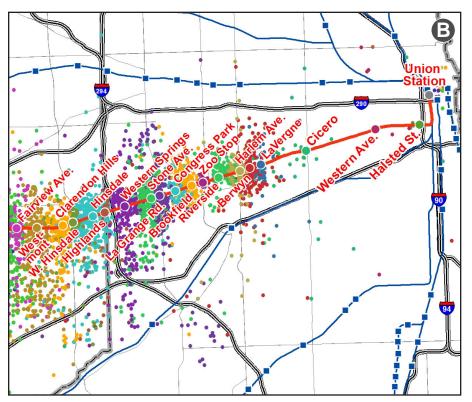
#### FIGURE 2A: ORIGINS OF RIDERS USING NON-CBD BNSF STATIONS

non-CBD stations. Overall passenger ridership on the BNSF Line totaled 16.7 million in 2014.

The parking utilization rate at BNSF stations is the highest of all Metra lines, with 94% effective occupancy of the more than 14,000 total parking spaces counted in 2014 (see Table 1c). Metra considers station parking areas over 85% occupied to be approaching full capacity and in need of expansion, and 18 of the 23 BNSF stations with parking facilities meet this standard. Two stations have an effective utilization rate of 100% (although observed parking utilization at some of these stations is much lower, indicating that many permit spaces are unoccupied). Though demand for parking at BNSF stations is expected to increase due to anticipated residential growth in the corridor, a lack of available commuter parking along the line could threaten further ridership growth.

A number of indicators suggest that demand for commuter rail service will continue to rise in the BNSF corridor. The corridor has been growing in recent decades, and demographic forecasts anticipate continued growth in population and employment, particularly in the area from Downers Grove to Aurora.

As shown in Tables 3, 4, and 5, almost all station marketsheds on the BNSF Line are forecasted to see increases in population, households, and employment



#### FIGURE 2B: ORIGINS OF RIDERS USING NON-CBD BNSF STATIONS



#### Metra Lines

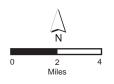
BNSF Line

#### Other Metra Lines

#### Major Roads

Expressways U.S./State Highways

Source: Metra 2014 Origin-Destination Survey



by 2040. Chicago Metropolitan Agency for Planning (CMAP) forecasts that the BNSF corridor will attract 338,000 new residents between 2010 and 2040, a 28% increase (see Table 3). The corridor is forecast to attract nearly 200,000 new jobs, a 36% increase (see Table 5). Reflecting the ridership trends noted above, much of the anticipated population growth is expected in the outer areas of the corridor. The population of BNSF corridor marketsheds from Downers Grove to Aurora (Fairview Avenue Station to Aurora Station) is projected to grow from 568,000 in 2010 to 810,000 in 2040. The projected population increase

#### TABLE 3: BNSF CORRIDOR POPULATION

Station	Fare	Area	Po	opulation in Zor	Percent Change		
	Zone	ne Sq. Mi.	2000	2010	2040	2000 vs 2010	2010 vs 2040
Union Station, Halsted St., Western Ave.	А	12.2	189,076	186,896	224,876	-1.2%	20.3%
Cicero, LaVergne, Berwyn, Harlem Ave.	В	24.2	258,042	252,332	286,192	-2.2%	13.4%
Riverside, Hollywood (Zoo Stop), Brookfield, Congress Park, LaGrange Rd., Stone Ave./LaGrange	С	18.8	81,781	82,712	86,898	1.1%	5.1%
Western Springs, Highlands, Hinsdale, West Hinsdale, Clarendon Hills, Westmont	D	33.2	100,863	101,470	120,643	0.6%	18.9%
Fairview Ave., Main St./Downers Grove, Belmont, Lisle	Е	44.0	133,446	131,862	182,826	-1.2%	38.6%
Naperville	F	39.1	110,475	120,210	168,890	8.8%	40.5%
Route 59	G	45.4	82,369	111,502	149,269	35.4%	33.9%
Aurora	Н	80.9	143,462	204,119	309,129	42.3%	51.4%
BNSF TOTAL		297.8	1,099,514	1,191,103	1,528,723	8.3%	28.3%
REGION TOTAL		3,765.0	7,261,074	8,091,516	10,033,858	11.4%	24.0%

#### TABLE 4: BNSF CORRIDOR HOUSEHOLDS

Station	Fare	Area	Area Households in Zone				Percent Change		
	Zone	Zone Sq. Mi.	2000	2010	2040	2000 vs 2010	2010 vs 2040		
Union Station, Halsted St., Western Ave.	А	12.2	52,008	52,863	64,054	1.6%	21.2%		
Cicero, LaVergne, Berwyn, Harlem Ave.	В	24.2	77,234	74,019	81,179	-4.2%	9.7%		
Riverside, Hollywood (Zoo Stop), Brookfield, Congress Park, LaGrange Rd., Stone Ave./LaGrange	С	18.8	32,639	32,237	34,354	-1.2%	6.6%		
Western Springs, Highlands, Hinsdale, West Hinsdale, Clarendon Hills, Westmont	D	33.2	38,264	38,806	46,407	1.4%	19.6%		
Fairview Ave., Main St./Downers Grove, Belmont, Lisle	Е	44.0	51,581	52,649	69,134	2.1%	31.3%		
Naperville	F	39.1	37,404	40,712	57,323	8.8%	40.8%		
Route 59	G	45.4	29,380	39,345	52,692	33.9%	33.9%		
Aurora	Н	80.9	46,205	62,591	102,125	35.5%	63.2%		
BNSF TOTAL		297.8	364,715	393,222	507,268	7.8%	29.0%		
REGION TOTAL		3,765.0	2,620,271	2,906,983	3,627,412	10.9%	24.8%		

Station	Fare	Area	Em	ployment in Zo	Percent Change		
	Zone	e Sq. Mi.	2000	2010	2040	2000 vs 2010	2010 vs 2040
Union Station, Halsted St., Western Ave.	А	12.2	95,643	101,279	116,942	5.9%	15.5%
Cicero, LaVergne, Berwyn, Harlem Ave.	В	24.2	73,033	59,463	77,232	-18.6%	29.9%
Riverside, Hollywood (Zoo Stop), Brookfield, Congress Park, LaGrange Rd., Stone Ave./LaGrange	С	18.8	43,953	41,003	43,727	-6.7%	6.6%
Western Springs, Highlands, Hinsdale, West Hinsdale, Clarendon Hills, Westmont	D	33.2	104,679	90,511	87,046	-13.5%	-3.8%
Fairview Ave., Main St./Downers Grove, Belmont, Lisle	Е	44.0	76,141	91,976	118,402	20.8%	28.7%
Naperville	F	39.1	56,762	60,406	65,850	6.4%	9.0%
Route 59	G	45.4	39,172	54,997	128,929	40.4%	134.4%
Aurora	Н	80.9	79,467	50,677	110,530	-36.2%	118.1%
BNSF TOTAL		297.8	568,850	550,312	748,658	-3.3%	36.0%
REGION TOTAL		3,765.0	3,845,085	4,323,689	5,563,780	12.4%	28.7%

#### TABLE 5: BNSF CORRIDOR EMPLOYMENT



Depot and historic water tower in downtown Riverside

along this portion of the corridor accounts for 72% of the projected population growth along the entire BNSF corridor. It is essential that Metra and other public transportation services work to meet the demand related to continued population and employment growth along this corridor to prevent worsening roadway congestion.

## REVERSE COMMUTE AND NON-DOWNTOWN MARKETS

Although Metra's primary market involves commuters who follow the traditional suburb-to-CBD trip pattern, in recent years Metra has seen a demand for city-to-suburb reverse-commute options (Metra's primary commuter market is discussed in the Central Business District Market chapter). According to Metra's 2014 Boarding and Alighting Counts, only 2.6% of BNSF AM peak boardings follow the reverse-commute pattern, far below the system average of 6.5%. However, in absolute number of reverse commuters, the BNSF ranks third among all 11 Metra lines.

Nearly half of AM peak alightings at non-CBD BNSF stations take place at the four stations at the western end of the line, from Lisle to Aurora. The three reverse-commute express trains serving these stations, nearby job growth, and Pace service connecting Metra stations to local employers, likely accounts for this phenomenon. Three additional reverse-commute trains run express to Hinsdale, helping attract another 12% of AM non-CBD alightings to this station. Figure 3 shows AM alightings at non-CBD BNSF stations.

Demographic factors that indicate future potential for increased reverse commuting are projected growth of population and households in the city and inner ring suburbs, as well as projected growth of employment in the suburbs. Significant population and household growth is expected near the CBD, as shown in Tables 3 and 4. Meanwhile, Table 5 shows that employment along the entire BNSF corridor is expected to grow 36% between 2010 and 2040. Substantial job growth is expected in station market areas located in southwest DuPage County and southeast Kane County. According to CMAP projections, employment within the BNSF corridor from Downers Grove to Aurora (Fairview Avenue Station to Aurora Station) is projected to grow from 258,000 jobs in 2010 to 424,000 in 2040. The projected employment growth along this portion of the corridor accounts for 84% of the projected employment growth along the entire BNSF corridor. Major trip generators along the BNSF, including top employers, are shown in Table 6.

#### **PROPOSED LINE IMPROVEMENTS**

Environmental Assessment and Preliminary Engineering is currently underway on a proposed extension of the BNSF Line west from Aurora through Montgomery, Oswego, and Yorkville, and potentially to Plano and Sandwich. The project would extend Metra service outside of the Regional Transportation Authority (RTA) six-county area, so planning efforts must include the establishment of a stable funding source for operating and maintenance expenses incurred outside of the RTA region.

#### FIGURE 3: AM ALIGHTINGS AT NON-CBD BNSF STATIONS

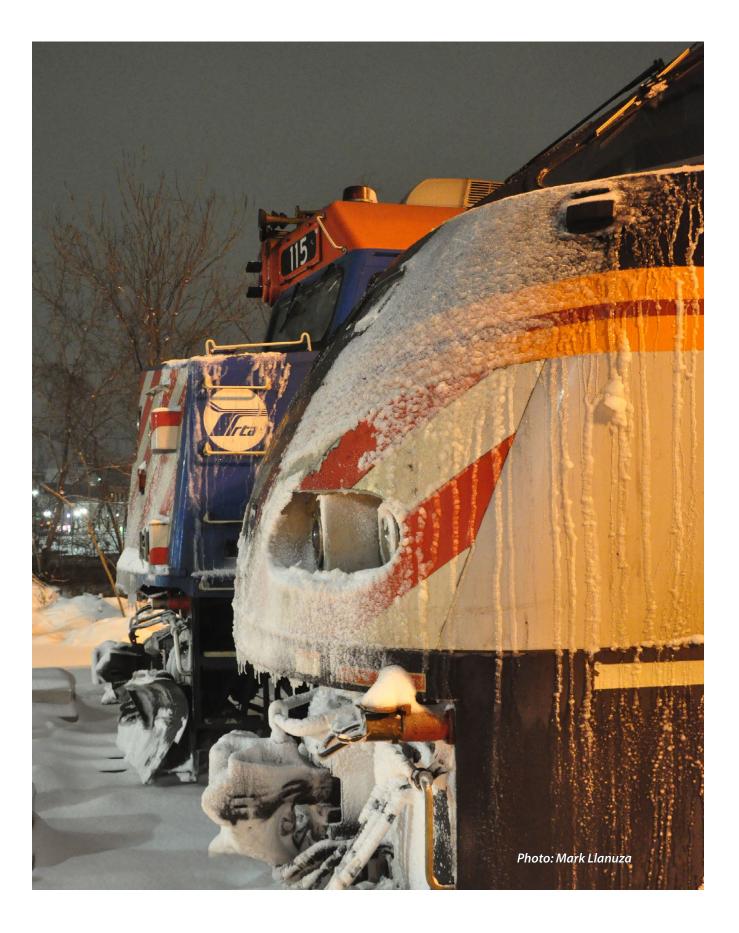




#### TABLE 6: MAJOR TRIP GENERATORS IN THE BNSF CORRIDOR

Generator Type	Name	Comments	Municipality
Airports	Midway Airport	Commercial aviation; second-busiest airport in Illinois	Chicago
Colleges and Universities	University of Illinois at Chicago Morton College Midwestern University College of DuPage Illinois Benedictine University North Central College Aurora University	24,000 students 5,000 students 1,900 students 31,000 students 5,300 students 2,600 students 4,000 students	Chicago Cicero Downers Grove Glen Ellyn Lisle Naperville Aurora
Culture and Entertainment	Cicero Community Park Hawthorne Race Course Brookfield Zoo Morton Arboretum DuPage Children's Museum Naper Settlement Hollywood Casino Aurora Paramount Theater RiverEdge Park	<ul> <li>11-acre outdoor festival park</li> <li>Half-mile oval horse track; capacity 80,000</li> <li>200-acre zoo with 450 animal species</li> <li>1,700 acre arboretum with herbarium and library</li> <li>Children's museum; 300,000 visitors annually</li> <li>19th-century living history museum</li> <li>Riverboat casino</li> <li>Performing arts venue</li> <li>Outdoor concert venue</li> </ul>	Cicero Cicero Brookfield Wheaton Naperville Naperville Aurora Aurora Aurora
Shopping*	North Riverside Park Mall Yorktown Center Chicago Premium Outlets Westfield Fox Valley Mall	128 stores, 3 anchors 180 stores, 4 anchors 120 stores 180 stores, 4 anchors	North Riverside Lombard Aurora Aurora
Government	Cook County Criminal Courts Cook County Juvenile Court	Hosts felony trials 28 courtrooms and juvenile temporary detention center	Chicago Chicago
Hospitals	Mount Sinai Hospital Saint Anthony Hospital MacNeal Hospital Edward Hines Jr. VA Hospital Loyola Univ. Medical Center RML Specialty Hospital Adventist LaGrange Memorial Hospital Adventist Hinsdale Hospital Advocate Good Samaritan Hospital Edward Hospital and Health Services Provena Mercy Medical Center Rush Copley Medical Center	<ul> <li>431 beds; 2,000 employees</li> <li>166 beds; 800 employees</li> <li>427 beds; 1,600 employees</li> <li>483 beds; 2,700 employees</li> <li>570 beds; 6,000 employees</li> <li>81 beds; 500 employees</li> <li>274 beds; 1,200 employees</li> <li>426 beds; 2,600 employees</li> <li>340 beds; 2,700 employees</li> <li>317 beds; 4,500 employees</li> <li>356 beds; 1,200 employees</li> <li>183 beds; 1,700 employees</li> </ul>	Chicago Chicago Berwyn Hines Maywood Hinsdale LaGrange Hinsdale Downers Grove Naperville Aurora Aurora
Top Private Employers	GCA Services Group Navistar Nokia BP Caterpillar Inc. LTD Commodities	Maintenance and janitorial services; 1,500 employees Manf. of commercial trucks; 2,000 employees Communication software R&D Global energy company R&D facility; 1,400 employees Medium wheel loader manufacturer Catalog fulfillment company; 1,200 employees	Downers Grove Lisle Naperville Naperville Aurora Aurora

\*Significant shopping areas exist at several stations along the line.





Metra train at Lemont Station. The HC Lemont and Lockport depots were built in the 1860s, and are the two oldest station buildings in Metra's system.

Photo: Mark Llanuza



### HERITAGE CORRIDOR LINE

#### **EXISTING SERVICE AND CONDITIONS**

**Metra's Heritage Corridor (HC) Line** extends southwest from Chicago Union Station (CUS, or "Union Station") in downtown Chicago to Joliet. The line serves portions of Cook and Will Counties with service to five intermediate stations along its 37-mile route (see Figure 1). The HC is Metra's smallest line in terms of train service, number of stations, and ridership (with 729,000 trips in 2014, based on ticket sales).

Commuter service on the line was operated by Illinois Central Gulf and its predecessors until 1987, when Metra assumed operation under a trackage rights agreement and gave the service its present name. Currently, Metra operates HC trains on track owned by Canadian National (CN) between Joliet and 21st Street in Chicago, and HC trains use Amtrak-owned track to enter CUS. Union Pacific (UP) owns the last half-mile of track utilized by the HC entering Joliet. CN, UP, and BNSF freight trains, as well as 10 daily Amtrak trains, also utilize the HC route. Amtrak's Lincoln Service stops at both the Joliet and Summit Metra Stations. Joliet is also the terminal station for Metra's Rock Island District, and the only suburban transfer station serving multiple Metra lines and Amtrak routes.

The CN-owned segment of the route is double-tracked, and track west of the Brighton Park interlocking (also known as Panhandle Junction) is maintained for a maximum passenger speed of 79 miles per hour, though trains must slow to 50 miles per hour through Argo interlocking in Summit. However, intense freight activity in the eastern portion of the route makes HC trains particularly vulnerable to delays. The HC crosses four major at-grade interlockings (in Chicago: Brighton Park with CSX and Norfolk Southern, Corwith with BNSF, LeMoyne with the Belt Railway of Chicago; in Summit/ Bedford Park: Argo with the Indiana Harbor Belt and CSX), and encounters heavy traffic near two rail yards. These conflicts have constrained commuter service on the HC to seven trains per weekday, with six of these serving peakperiod, peak-direction commuters. Grade separation of the four crossings would eliminate conflicts with freight traffic at these locations.

The Milwaukee District's Western Avenue Yard provides midday servicing of HC trains, which are stored overnight at the Joliet Yard, located a half-mile east of Joliet Station. The Joliet Yard is shared with the Rock Island District.

Table 1 details service, station, and ridership characteristics on the HC.

### 2014 Average trip length: **28.1 miles**

2014 Average fare paid: **\$4.06** 

Source: Ridership Trends Report, Dec. 2014

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Number of Stations:

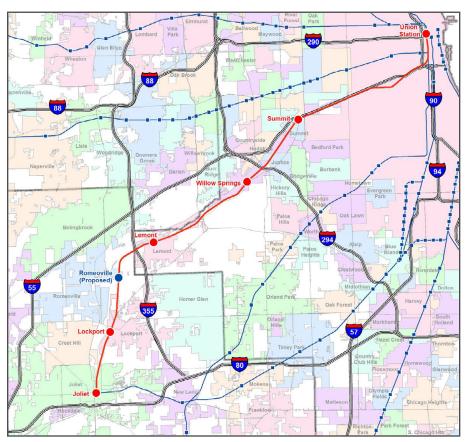
6

Route Length: **37.2 miles** 

Number of weekday trains: **7** 

2014 On-time performance\*: 91.4% \* On-time Performance Report, Dec. 2014

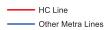
#### FIGURE 1: METRA STATIONS ON THE HC LINE



#### Metra Stations

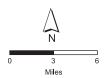
HC Stations
Proposed HC Station
Other Metra Stations

#### Metra Lines



#### Major Roads

Expressways U.S./State Highways

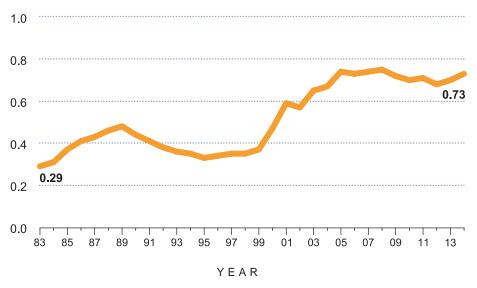


#### TABLE 1A: 2014 HC WEEKDAY BOARDINGS

Time of Day	Inbound	Outbound
AM Peak	1,230	0
Midday	0	0
PM Peak	0	1,191
Evening	0	0
TOTAL	1,230	1,191

Source: Metra Weekday Station Boardings and Alightings by Time-of-Day and Direction, 2014

### TABLE 1B: HC ANNUAL PASSENGER TRIPS 1983 — 2014, in millions



Note: from 2008, figures include free Circuit Permit trips. 2008-2011 figures include free senior trips; this program ended September 2011.

Station	Fare				Boardings		Station Parking (2014)			Time to Chicago (minutes) <sup>1</sup>	
	Zone	Post		1983 <sup>2</sup>	2014 <sup>3</sup>	Capacity (Spaces) <sup>4</sup>	Effective Use⁵	Observed Use <sup>6</sup>	Shortest Trip	Longest Trip	
Union Station	А	0.0	Full	499	1,188	0	n/a	n/a	n/a	n/a	
Summit	С	11.9	Full	44	86	150	43%	43%	n/a	33	
Willow Springs	D	17.5	Full	84	95	150	87%	43%	n/a	41	
Lemont	Е	25.3	Full	130	456	333	100%	96%	n/a	50	
Lockport	G	32.9	Full	55	352	393	72%	69%	n/a	59	
Joliet	Н	37.3	Full	106	244	1,008	63%	60%	n/a	65	
TOTAL HC				918	2,421	2,034	71%	65%			

#### TABLE 1C: HC STATION CHARACTERISTICS

<sup>1</sup>Heritage Corridor Line Schedule

<sup>2</sup>Metra's 1983 Boarding/Alighting Counts

<sup>3</sup> Metra, "Commuter Rail System Station Boarding/Alighting Counts," Fall 2014

<sup>4</sup>Metra Station Parking Capacity and Use

<sup>5</sup>Effective use: all sold permit spaces are assumed to be used, even if unoccupied during parking survey

<sup>6</sup>Observed use: spaces physically occupied during parking survey

#### TABLE 1D: MODE OF ACCESS AT HC METRA STATIONS

Station Name	Walk/Bike	Drive/Carpool Driver	Carpool Passenger/ Dropped Off	Transit	Other
Union Station <sup>1</sup>	40%	4%	9%	39%	9%
Summit	10%	76%	14%	0%	0%
Willow Springs	24%	57%	19%	0%	0%
Lemont	7%	72%	20%	0%	1%
Lockport	6%	78%	16%	0%	0%
Joliet	1%	88%	10%	1%	0%
TOTAL HC <sup>2</sup>	7%	76%	17%	0%	0%
SYSTEM TOTAL	25%	52%	17%	3%	3%

<sup>1</sup>Includes riders boarding on all Metra lines departing from station

<sup>2</sup>Line total does not include downtown terminal

Source: Metra, "Commuter Rail System Station Boarding/Alighting Counts," Spring 2014

### Depots and warming houses constructed since 1985 at:

Summit Willow Springs

Other significant improvements completed since 1985 at:

Lemont Lockport Joliet

**Improvements planned for:** Romeoville (new station)

#### **IMPROVEMENTS SINCE THE START OF METRA**

Since 1985, Metra has invested \$80 million (in year of expenditure dollars) in improvements to the HC corridor. Table 2 indicates the amount of investment in different asset categories. This amount includes costs of a track and signal upgrade project completed in 2002, new warming houses at Summit and Willow Springs, and restoration of the historic depots at Lemont and Lockport (the oldest depots in the Metra system). American Recovery and Reinvestment Act (ARRA) grants funded platform improvements at Lockport and Joliet Stations. Over the years, Metra has partnered with Amtrak, owner of CUS, to complete a number of upgrades to the terminal's commuter facilities.

Due to capacity constraints on the HC, Metra has had limited opportunities to adjust the service schedule on the line. In April 1999, the number of trains was increased from four to six, to better serve existing riders and add capacity during reconstruction of the Stevenson Expressway. The ridership impact of this improvement can be seen in Table 1b, as HC boardings increased 31% between 1999 and 2002. A seventh daily train, departing Chicago in mid-afternoon, was added in 2016.

A new station is planned at 135th Street in Romeoville. This new station would be funded by the federal Congestion Mitigation and Air Quality Improvement (CMAQ) Program and State of Illinois bond funds.

In Joliet, construction is underway on a new multimodal transportation center, which will accommodate Metra, Amtrak, Pace, intercity and shuttle buses, bicycles, taxis, and intercity passenger rail (existing Amtrak service, as well as planned high-speed rail service between Chicago and St. Louis) and streamline transfers between the services. Freight and commuter tracks will be realigned so that HC passengers will no longer need to cross freight tracks to board the train. Major funding for the transportation center is provided by the State of Illinois, with additional funding from the City of Joliet and BNSF.

Metra has evaluated separating the HC's four major at-grade crossings as long-term improvements, due to the cost, complexity and service disruptions involved with these projects. Several improvements were completed at the Brighton Park interlocking in 2007 in order to improve operations without construction of a more costly flyover. The improvements included the installation of a modern remote-controlled signal system and replacement of the crossing diamonds.

Since 1985, Metra has completed access improvements at all five nondowntown HC stations. As part of the ARRA-funded work mentioned above, HC platforms at Joliet were made accessible to disabled riders in 2011, and all HC stations are now compliant with the accessibility requirements of the Americans with Disabilities Act (ADA).

#### TABLE 2: METRA CAPITAL INVESTMENT HISTORY

1985 — June 2015, in millions of dollars

Asset	нс	System
Rolling stock	\$19	\$2,449
Track and structure	8	1,329
Signal, electrical, and mechanical	18	777
Facilities and equipment	9	548
Stations and parking	13	1,084
Acquisitions, extensions, and expansions	1	599
Support activities	13	348
TOTAL	\$80	\$7,134
PERCENTAGE	1.1%	100.0%

Notes: 1) Excludes South Shore, preventative maintenance, new lines, and pending grants. 2) Prior expenses are not adjusted for subsequent inflation. 3) Data is subject to budget revisions, audit adjustments, etc. at any time. 4) For many projects, work locations and associated costs have not been identified, so budget amounts have been allocated among lines by various criteria.

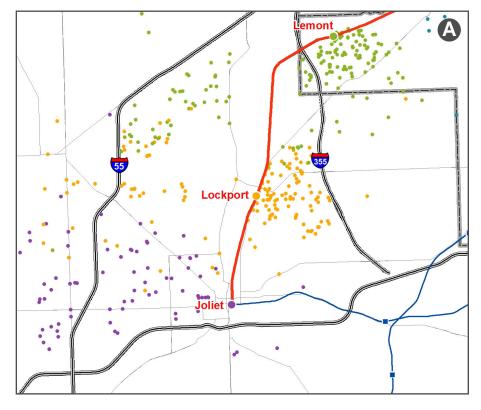


Downtown Lockport Photo: Mark Llanuza

#### PRESENT AND FUTURE DEMAND

In 2014, over 2,400 boardings took place each weekday on the HC, an increase of 164% since 1983 (see Table 1c). At the three southernmost stations (Joliet, Lockport, and Lemont) boardings increased 262% between 1983 and 2014, which reflects the population and employment growth that has taken place in this area. Ridership increased 41% in the same time period at the Willow Springs and Summit Stations, an example of the ridership growth that has been experienced at many of Metra's stations close to the Central Business District (CBD). Overall passenger ridership on the HC totaled 729,000 in 2014.

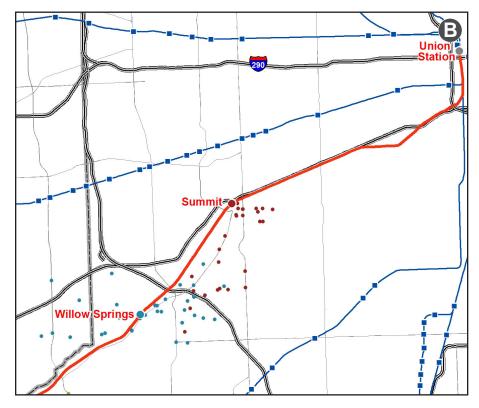
A number of indicators suggest that demand for commuter rail service will continue to rise in the HC corridor. The corridor has been growing rapidly in recent decades, and demographic forecasts anticipate continued growth in population and employment. The Chicago Metropolitan Agency for Planning (CMAP) forecasts that all HC station marketsheds will increase in population, households, and employment, as shown in Tables 3, 4, and 5. The HC corridor is projected to attract 281,000 new residents between 2010 and 2040, a 52% increase. Projected population growth is especially significant near the southwest portion of the HC in Will County. Over 131,000 jobs are projected to be added in the corridor by 2040, a 63% rise.



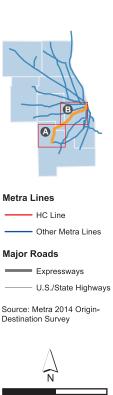
#### FIGURE 2A: ORIGINS OF RIDERS USING NON-CBD HC STATIONS

With improved service frequencies, as well as midday and reverse-commute trains, the HC would be better able to serve the transportation needs of the growing market in the corridor. An upgraded HC would also be able to attract riders living near the HC who currently drive to more distant stations on the BNSF, SouthWest Service, or Rock Island District in order to take advantage of improved service levels. (This phenomenon is visible in Figure 2 of the chapters associated with these three lines.) Increasing the utility of the HC would reduce travel times for these riders and reduce congestion on adjacent Metra lines. In addition, those traveling to the Illinois & Michigan Canal area to enjoy its recreational and historical attractions would be able to utilize HC service. (See Table 6 for a list of major trip generators in the HC corridor.)

Currently, over 2,000 parking spaces serve the riders of the HC. According to parking counts conducted in 2014, the average rate of effective utilization at all stations on the line is 71%. Parking utilization at the Lemont Station is 96%; since Metra considers lots over 85% occupied to be approaching full capacity, this indicates a demand for increased parking.



#### FIGURE 2B: ORIGINS OF RIDERS USING NON-CBD HC STATIONS



2 Miles

#### TABLE 3: HC CORRIDOR POPULATION

Station	Fare Zone	Area Sq. Mi.	Population in Zone			Percent Change	
			2000	2010	2040	2000 vs 2010	2010 vs 2040
Union Station	А	0.3	4,156	5,507	4,804	32.5%	-12.8%
Summit	С	18.4	67,159	68,574	73,815	2.1%	7.6%
Willow Springs	D	32.1	45,709	45,747	62,253	0.1%	36.1%
Lemont	E	63.7	81,722	94,814	139,067	16.0%	46.7%
Lockport	G	77.3	72,690	128,799	213,824	77.2%	66.0%
Joliet	Н	120.3	152,991	194,444	325,326	27.1%	67.3%
HC TOTAL		312.1	424,427	537,885	819,089	26.7%	52.3%
REGION TOTAL		3,748.0	8,091,717	8,456,762	11,717,936	4.5%	38.6%

#### TABLE 4: HC CORRIDOR HOUSEHOLDS

Station	Fare		Ho	ouseholds in Zo	Percent Change		
	Zone		2000	2010	2040	2000 vs 2010	2010 vs 2040
Union Station	А	0.3	2,663	3,576	2,923	34.3%	-18.3%
Summit	С	18.4	25,137	24,480	27,308	-2.6%	11.6%
Willow Springs	D	32.1	17,579	17,807	23,381	1.3%	31.3%
Lemont	E	63.7	26,352	30,876	45,359	17.2%	46.9%
Lockport	G	77.3	24,432	40,378	74,893	65.3%	85.5%
Joliet	Н	120.3	53,102	65,212	114,648	22.8%	75.8%
HC TOTAL		312.1	149,265	182,329	288,512	22.2%	58.2%
REGION TOTAL		3,748.0	2,906,924	3,050,134	4,224,349	4.9%	38.5%

#### TABLE 5: HC CORRIDOR EMPLOYMENT

Station	Fare Zone	Area Sq. Mi.	Employment in Zone			Percent Change	
			2000	2010	2040	2000 vs 2010	2010 vs 2040
Union Station	А	0.3	30,742	22,956	32,106	-25.3%	39.9%
Summit	С	18.4	52,914	22,431	29,355	-57.6%	30.9%
Willow Springs	D	32.1	23,841	24,988	27,680	4.8%	10.8%
Lemont	E	63.7	45,064	50,001	73,074	11.0%	46.1%
Lockport	G	77.3	17,906	26,772	53,604	49.5%	100.2%
Joliet	Н	120.3	57,272	62,695	125,108	9.5%	99.6%
HC TOTAL		312.1	227,739	209,843	340,927	-7.9%	62.5%
REGION TOTAL		3,748.0	4,340,215	3,786,224	5,267,696	-12.8%	39.1%

## REVERSE COMMUTE AND NON-DOWNTOWN MARKETS

Although Metra's primary market involves commuters who follow the traditional suburb-to-CBD trip pattern, on many lines Metra has seen a demand for city-to-suburb reverse-commute options (Metra's primary commuter market is discussed in the Central Business District Market chapter). However, due to the limited schedule of the HC, reverse-commute trips are not possible and the number of riders alighting at suburban stations in the morning is extremely small.

Factors that increase reverse-commute trip patterns are the growth of employment in the suburbs as well as growth of population in the city and inner ring suburbs (see Tables 3, 4, and 5). While forecasts indicate a moderate decline by 2040 in population and households in the HC's CBD marketshed, employment growth in the suburbs along the line is projected to be strong during this period. These opportunities are likely to draw commuters from beyond the immediate downtown Chicago station area. Employment along the entire HC is expected to increase 63% between 2010 and 2040, with the most substantial growth projected in station marketsheds near the southern end of the HC, particularly following completion of the I-355 South extension in 2007. The data suggests that with connecting bus service and a more robust train schedule, the HC may be able to attract commuters traveling from the city and inner suburbs to employment centers in outlying suburbs. Major trip generators along the HC, including top employers, are shown in Table 6.

By Station

0 

Metra Lines

0 - 50 0

51 - 100

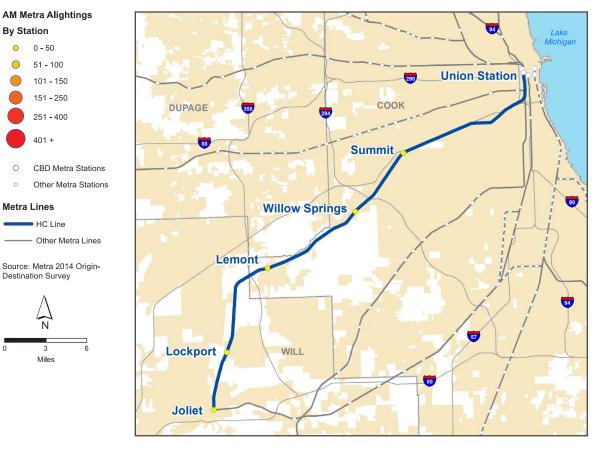
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#### FIGURE 3: AM ALIGHTINGS AT NON-CBD HC STATIONS

#### TABLE 6: MAJOR TRIP GENERATORS IN THE HC CORRIDOR

Generator Type	Name	Comments	Municipality
Airports	Midway Airport Lewis University Airport Joliet Regional Airport	Commercial aviation; second-busiest airport in Illinois General aviation General aviation	Chicago Romeoville Joliet
Colleges and Universities	Lewis University Joliet Junior College University of St. Francis	5,200 students 22,000 students 1,700 students	Romeoville Joliet Joliet
Culture and Entertainment	Cog Hill Golf & Country Club Chicagoland Speedway/Route 66 Raceway	Public golf complex NASCAR racetrack; capacity 75,000	Lemont Joliet
	Harrah's Joliet Hotel & Casino Hollywood Casino Joliet Rialto Square Theatre Silver Cross Field	Riverboat casino & hotel; 200 rooms Riverboat casino; 1,000 employees Performing arts venue; capacity 2,000 Joliet Slammers baseball stadium; capacity 6,900	Joliet Joliet Joliet Joliet
Shopping*	Long Run Marketplace Louis Joliet Mall	Sub-regional shopping center; 4 anchors 120 stores, 4 anchors	Lemont Joliet
Government	City of Joliet Stateville Correctional Center Will County Government/ Courthouse	City adminstrative offices; 900 employees 1,300 employees County adminstrative offices and courthouse; 1,900 employees	Joliet Joliet Joliet
Hospitals	Silver Cross Hospital Provena St. Joseph Medical Center	289 beds; 1,900 employees 480 beds; 2,300 employees	New Lenox Joliet
Top Private Employers	Electro-Motive Diesel UPS Argonne National Laboratory Unique Mailing Services Inc. Citgo Refinery Harrah's Joliet Hotel & Casino Hollywood Casino Joliet	Locomotive manufacturing plant Package sorting facility; 8,000 employees Scientific research laboratory; 4,000 employees Direct mailing company; 1,050 employees 800 employees Riverboat casino; 1,600 employees Riverboat casino; 1,700 employees	McCook Hodgkins Argonne Bolingbrook Lemont/ Romeoville Joliet Joliet
	Caterpillar, Inc. Commonwealth Edison	Heavy equipment manufacturer; 1,100 employees Electricity provider; 2,500 employees	Joliet Joliet

\*Significant shopping areas exist at several stations along the line.



Metra SWS train in New Lenox Photo: Mark Llanuza



## SOUTHWEST SERVICE LINE

#### **EXISTING SERVICE AND CONDITIONS**

**Metra's SouthWest Service (SWS) Line** extends 40.8 miles southwest from Chicago Union Station (CUS, or "Union Station") in downtown Chicago to Manhattan in Will County, and currently serves 11 intermediate stations in southwest Cook County and north central Will County (see Figure 1). The service is operated by Metra personnel under a trackage lease agreement with Norfolk Southern (NS), which owns and dispatches the railroad south of 74th Street in Chicago. Metra maintains the tracks, signals, and rights-of-way and owns and operates the yards in this section. Metra, NS, and Amtrak each own and control various short segments between 74th Street in Chicago and CUS, and freight traffic operates over the line from 74th Street to 23rd Place. Daytime storage and servicing of trains takes place at the BNSF 14th Street Coach Yard, one mile south of the downtown terminal. Most SWS trains are stored overnight at 179th Street in Orland Park, with a smaller yard in Manhattan also providing overnight storage. In 2014, passenger trips on the SWS totaled 2.7 million, ranking ninth among the eleven Metra lines (based on ticket sales). Prior to the creation of Metra, NS (known as Norfolk and Western until 1982) operated a single commuter train to Chicago in the morning and back to 143rd Street in Orland Park in the evening. This service was based in and dispatched from Decatur, where train and crew returned on weekends. While NS operated commuter service on the line, it was known as the Norfolk Southern Line; when Metra assumed operation of the service in 1993, the line was given its present name. Since then, Metra has gradually expanded service. The line was extended to 153rd Street in Orland Park in 1990, and on to 179th Street in 1995. In 2006, the line was extended to its current terminus in Manhattan (with a new intermediate station at Laraway Road). Eight trains per day were added as a part of this project, increasing service to 30 trains each weekday. In March 2009, Metra initiated Saturday service on the SWS and improved weekday service to the outermost stations on the line, at Laraway Road and Manhattan.

Two segments of single track limit the operation of more trains on the SWS: a two-mile segment between the Forest Hill interlocking and the Canadian National crossing near Ashburn Station, and a 17-mile segment between the 143rd Street/Orland Park Station and the Manhattan Station.

# 2014 Average trip length: **19.1 miles**

2014 Average fare paid: **\$3.55** 

Source: Ridership Trends Report, Dec. 2014

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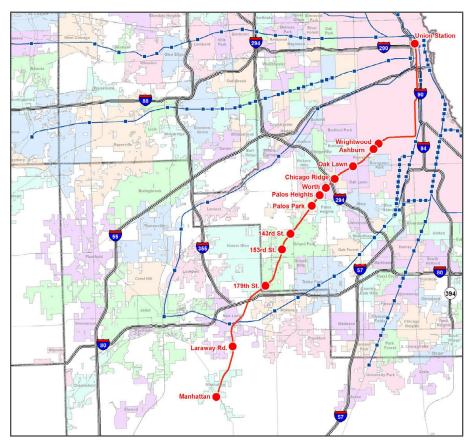
Number of Stations: **13** 

Route Length: 40.8 miles

Number of weekday trains: **30** 

2014 On-time performance\*: 92.6% \* On-time Performance Report, Dec. 2014

### FIGURE 1: METRA STATIONS ON THE SWS LINE



#### Metra Stations

SWS Stations
 Other Metra Stations

### \_\_\_\_\_ SWS Line



#### Major Roads

Expressways U.S./State Highways

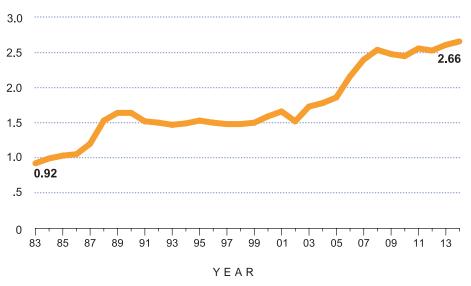


### TABLE 1A: 2014 SWS WEEKDAY BOARDINGS

Time of Day	Inbound	Outbound
AM Peak	3,938	41
Midday	443	391
PM Peak	114	3,631
Evening	26	482
TOTAL	4,521	4,545

Source: Metra Weekday Station Boardings and Alightings by Time-of-Day and Direction, 2014

# TABLE 1B: SWS ANNUAL PASSENGER TRIPS 1983 — 2014, in millions



Note: from 2008, figures include free Circuit Permit trips. 2008-2011 figures include free senior trips; this program ended September 2011.

Station	Fare	Mile	Accessibility <sup>1</sup>	Board	dings	Statio	n Parking	(2014)		Chicago utes)1
	Zone	Post		1983 <sup>2</sup>	2014 <sup>3</sup>	Capacity (Spaces) <sup>4</sup>	Effective Use <sup>5</sup>	Observed Use <sup>6</sup>	Shortest Trip	Longest Trip
Union Station	А	0.0	Full	1,437	4,477	0	n/a	n/a	n/a	n/a
Wrightwood	С	11.9	Full	130	294	180	86%	86%	n/a	26
Ashburn	С	12.6	Full	244	255	140	62%	62%	n/a	29
Oak Lawn	D	15.2	Full	443	1,246	956	90%	80%	n/a	35
Chicago Ridge	D	16.8	Full	227	332	431	41%	28%	n/a	40
Worth	D	18.2	Full	204	430	468	65%	65%	n/a	43
Palos Heights7	D	19.2	Full		254	501	41%	41%	n/a	45
Palos Park	Е	20.3	Full	63	418	349	66%	66%	n/a	48
143rd St./Orland Park	Е	23.6	Full	135	493	411	82%	82%	n/a	55
153rd St./Orland Park8	Е	25.2	Full		621	1,376	39%	37%	n/a	60
179th St./Orland Park9	F	28.9	Full		190	315	43%	43%	n/a	66
Laraway Road <sup>10</sup>	Н	35.8	Full		27	288	4%	4%	n/a	76
Manhattan <sup>10</sup>	Ι	40.8	Full		29	250	7%	7%	n/a	87
TOTAL SWS		40.8		2,883	9,066	5,665	54%	51%		

### TABLE 1C: SWS STATION CHARACTERISTICS

<sup>1</sup> SouthWest Service Schedule

<sup>2</sup> Metra's 1983 Boarding/Alighting Counts

<sup>3</sup> Metra, "Commuter Rail System Station Boarding/Alighting Counts," Spring 2014

<sup>4</sup> Metra Station Parking Capacity and Use

<sup>5</sup> Effective use: all sold permit spaces are assumed to be used, even if unoccupied during parking survey

<sup>6</sup> Observed use: spaces physically occupied during parking survey

<sup>7</sup> Station opened in 2004

<sup>8</sup> Station opened in 1990

9 Station opened in 1995

<sup>10</sup> Stations opened in 2006

Station Name	Walk/Bike	Drive/Carpool Driver	Carpool Passenger/ Dropped Off	Transit	Other
Union Station <sup>1</sup>	40%	4%	9%	39%	8%
Wrightwood	17%	66%	11%	4%	1%
Ashburn	37%	45%	18%	0%	0%
Oak Lawn	17%	64%	17%	1%	0%
Chicago Ridge	39%	46%	15%	1%	0%
Worth	19%	70%	10%	0%	0%
Palos Heights	1%	84%	15%	0%	1%
Palos Park	8%	72%	19%	0%	1%
143rd St./Orland Park	11%	71%	18%	0%	0%
153rd St./Orland Park	6%	80%	14%	0%	0%
179th St./Orland Park	10%	63%	26%	0%	0%
Laraway Road	0%	73%	27%	0%	0%
Manhattan <sup>2</sup>	11%	67%	22%	0%	0%
TOTAL SWS <sup>3</sup>	16%	67%	16%	1%	0%
SYSTEM TOTAL	25%	52%	17%	3%	3%

### TABLE 1D: MODE OF ACCESS AT SWS METRA STATIONS

<sup>1</sup> Includes riders boarding on all Metra lines departing from station

<sup>2</sup> Data not statistically significant due to number of survey responses received

<sup>3</sup> Line total does not include downtown terminal

Source: Metra, "Commuter Rail System Station Boarding/Alighting Counts," Spring 2014

### TABLE 2: METRA CAPITAL INVESTMENT HISTORY 1985 — June 2015, in millions of dollars

Asset	SWS	System
Rolling stock	\$59	\$2,449
Track and structure	31	1,329
Signal, electrical, and mechanical	30	777
Facilities and equipment	17	548
Stations and parking	34	1,084
Acquisitions, extensions, and expansions	152	599
Support activities	18	348
TOTAL	\$341	\$7,134
PERCENTAGE	4.8%	100.0%

Notes: 1) Excludes South Shore, preventative maintenance, new lines, and pending grants. 2) Prior expenses are not adjusted for subsequent inflation. 3) Data is subject to budget revisions, audit adjustments, etc. at any time. 4) For many projects, work locations and associated costs have not been identified, so budget amounts have been allocated among lines by various criteria.

### **IMPROVEMENTS SINCE THE START OF METRA**

Since 1985, Metra has invested \$341 million (in year of expenditure dollars) in improvements to the SWS corridor. Table 2 indicates the amount of investment in different asset categories. This amount includes the 1990 and 1995 extensions, as well as the 2006 line upgrade and extension to Manhattan. Metra has completed improvements at a number of SWS stations since 1985 (see right), and over a dozen bridges have been repaired or replaced. Over the years, Metra has partnered with Amtrak, owner of CUS, to complete a number of upgrades to the terminal's commuter facilities.

The 2006 upgrade project, which cost a total of \$198 million, was funded in large part with a New Starts grant from the Federal Transit Administration. The project included extension of the route to Manhattan with an intermediate station at Laraway Road/New Lenox, doubling of service to 30 trains per day, a new coach yard in Manhattan to supplement the existing yard at 179th Street in Orland Park, installation of a second track between Palos Park and 143rd Street in Orland Park, and other track and signal improvements. The project also included the extension of station platforms with significant improvements at several stations, major parking expansion, and two new trainsets. As part of the project, 143rd Street, 153rd Street, Ashburn, Oak Lawn, and Palos Park Stations were rehabilitated and expanded to accommodate the ridership growth projected to follow the doubling in service.

In March 2009, Metra initiated Saturday service on the SWS, with three inbound and three outbound trains serving the line that day. Weekday service to the Laraway Road and Manhattan Stations was also improved, with a midday trip now serving both stations.

All SWS stations comply with the accessibility requirements of the Americans with Disabilities Act (ADA). Metra's station compliance program started with designating four of the busiest SWS stations, including CUS in downtown Chicago, as "key stations", all of which were made fully accessible by 2001.

All of the stations and platforms outside of downtown Chicago along the SWS Line were improved before or in 2006, so there are no plans at this time for improvements at these locations. However, additional facility expansions at these stations are possible in the long term, as ridership growth warrants.

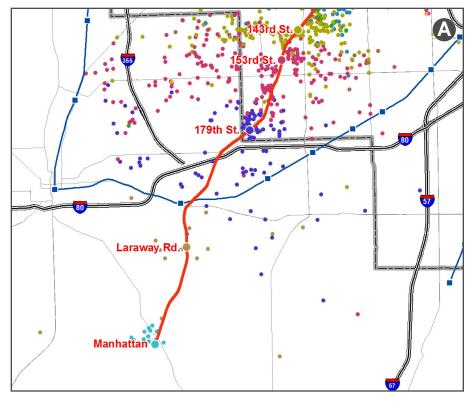
# Depots and warming houses constructed since 1985 at:

143rd Street/Orland Park 153rd St./Orland Park (new station) 179th St./Orland Park (new station) Ashburn Chicago Ridge Laraway Rd./New Lenox (new station) Manhattan (new station) Oak Lawn Palos Heights (new station) Palos Park Worth Wrightwood

### PRESENT AND FUTURE DEMAND

In 2014, over 9,000 boardings took place each weekday on the SWS, with 83% of boardings occurring on peak-period, peak-direction trains. On the SWS, ridership has increased 212% since 1983 (see Table 1c). Significant ridership gains have occurred at nearly every station along the line since 1983. At the two stations built in the 1990s, 153rd Street and 179th Street, boardings increased 127% between 1995 and 2014, a reflection of the population growth that has taken place in this area.

A number of indicators suggest that demand for commuter rail service will continue to rise in the SWS corridor. The burgeoning southwest suburbs, and in particular, suburbs in Will County, have seen phenomenal growth in population and employment. As shown in Tables 3, 4, and 5, Chicago Metropolitan Agency for Planning (CMAP) forecasts for 2040 illustrate this trend continuing. All SWS station marketsheds are forecasted to see increases in population, households and employment, with a 26% increase in population from 2010 to 2040 throughout the entire line. In the southernmost SWS marketsheds, from 179th Street/Orland Park to Manhattan, CMAP projects a 135% increase in population.



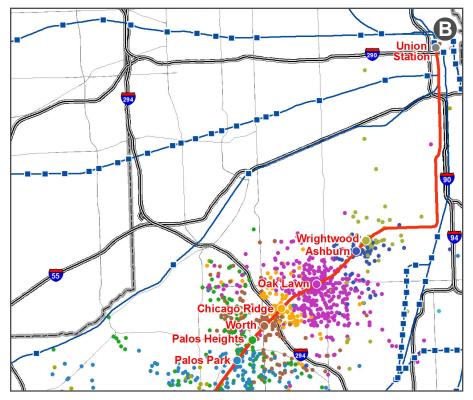
### FIGURE 2A: ORIGINS OF RIDERS USING NON-CBD SWS STATIONS

Figure 2 shows the origins of SWS riders boarding at stations outside of downtown Chicago. Overall passenger ridership on the SWS totaled 2.7 million in 2014.

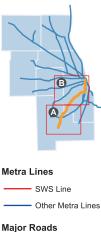
Approximately 5,600 parking spaces serve the riders of the SWS. According to parking counts conducted in 2014, the effective parking utilization rate on the SWS is 54%. Given the significant expansion in parking as part of the 2006 New Starts project, much of the anticipated growth in parking demand has been satisfied.

# **REVERSE COMMUTE AND NON-DOWNTOWN MARKETS**

Although Metra's primary market involves commuters who follow the traditional suburb-to-CBD trip pattern, on many lines Metra has seen a demand for city-to-suburb reverse-commute options (Metra's primary commuter market is discussed in the Central Business District Market chapter). However, the SWS retains the traditional suburb-to-CBD trip pattern and has not experienced the volume of reverse-commute ridership seen on some other Metra lines. According to Metra's 2014 Boarding and Alighting

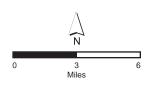


### FIGURE 2B: ORIGINS OF RIDERS USING NON-CBD SWS STATIONS



Expressways U.S./State Highways

Source: Metra 2014 Origin-Destination Survey



### TABLE 3: SWS CORRIDOR POPULATION

Station	Fare	Area	Po	opulation in Zon	e	Percent	Change
	Zone	Sq. Mi.	2000	2010	2040	2000 vs 2010	2010 vs 2040
Union Station	А	0.3	4,156	5,507	4,804	32.5%	-12.8%
Wrightwood, Ashburn	С	20.3	229,396	226,013	244,488	-1.5%	8.2%
Oak Lawn, Chicago Ridge, Worth, Palos Heights	D	33.2	163,881	171,402	176,907	4.6%	3.2%
Palos Park, 143rd St., 153rd St.	Е	47.6	75,658	81,380	107,495	7.6%	32.1%
179th St.	F	19.4	15,810	21,710	43,473	37.3%	100.2%
Laraway Road	Н	31.2	9,714	15,020	51,572	54.6%	243.4%
Manhattan	I	276.2	25,970	31,353	64,694	20.7%	106.3%
SWS TOTAL		428.2	524,585	552,385	693,433	5.3%	25.5%
REGION TOTAL		3,748.0	8,091,717	8,456,762	11,717,936	4.5%	38.6%

### TABLE 4: SWS CORRIDOR HOUSEHOLDS

Station	Fare	Area	Но	ouseholds in Zor	Percent Change		
	Zone	Sq. Mi.	2000	2010	2040	2000 vs 2010	2010 vs 2040
Union Station	А	0.3	2,663	3,576	2,923	34.3%	-18.3%
Wrightwood, Ashburn	С	20.3	66,890	63,042	70,956	-5.8%	12.6%
Oak Lawn, Chicago Ridge, Worth, Palos Heights	D	33.2	62,762	62,911	69,588	0.2%	10.6%
Palos Park, 143rd St., 153rd St.	E	47.6	26,765	30,176	38,177	12.7%	26.5%
179th St.	F	19.4	5,430	7,770	14,611	43.1%	88.0%
Laraway Road	Н	31.2	3,023	4,663	16,966	54.3%	263.8%
Manhattan	I	276.2	9,293	11,506	22,539	23.8%	95.9%
SWS TOTAL		428.2	176,826	183,644	235,760	3.9%	28.4%
REGION TOTAL		3,748.0	2,906,924	3,050,134	4,224,349	4.9%	38.5%

### TABLE 5: SWS CORRIDOR EMPLOYMENT

Station	Fare	Area	Em	nployment in Zo	ne	Percent	Change
	Zone	Sq. Mi.	2000	2010	2040	2000 vs 2010	2010 vs 2040
Union Station	А	0.3	30,742	22,956	32,106	-25.3%	39.9%
Wrightwood, Ashburn	С	20.3	45,902	32,292	46,567	-29.7%	44.2%
Oak Lawn, Chicago Ridge, Worth, Palos Heights	D	33.2	62,072	54,284	63,456	-12.5%	16.9%
Palos Park, 143rd St., 153rd St.	E	47.6	29,897	31,847	43,583	6.5%	36.9%
179th St.	F	19.4	652	3,636	11,504	457.7%	216.4%
Laraway Road	Н	31.2	1,937	2,145	7,482	10.7%	248.8%
Manhattan	I	276.2	2,480	5,351	31,817	115.8%	494.6%
SWS TOTAL		428.2	173,682	152,511	236,515	-12.2%	55.1%
REGION TOTAL		3,748.0	4,340,215	3,786,224	5,267,696	-12.8%	39.1%

Count, 1% of AM peak boardings on the SWS are in the reverse (outbound) direction, far below the system average of 6.5%. Very few AM alightings take place at non-CBD SWS stations, as shown in Figure 3.

Factors that increase reverse-commute trip patterns are the growth of population in the city and inner suburbs as well as the growth of employment in the suburbs (see Tables 3, 4, and 5). While forecasts indicate a moderate decline between 2010 and 2040 in population and households in the marketshed near CUS, employment growth in the suburbs along the SWS is projected to be strong during this period. These opportunities are likely to draw commuters from beyond the immediate downtown Chicago station area. Employment along the entire SWS is expected to increase 55% by 2040, with the most substantial growth concentrated near the southern end of the corridor. In SWS station marketsheds from 179th Street/Orland Park to Manhattan, CMAP projects a 356% increase in employment by 2040. Business expansion is already visible throughout the corridor, following completion of the I-355 South extension in 2007. In addition, Silver Cross Hospital's relocation to New Lenox, completed in 2012, could have an impact on commute trips on the SWS Line. Major trip generators along the SWS, including top employers, are shown in Table 6.

### **PROPOSED LINE IMPROVEMENTS**

The 75th Street Corridor Improvement Project (CIP) is the largest project in the Chicago Region Environmental and Transportation Efficiency (CREATE) Program, a package of 70 projects designed to improve the efficiency of passenger and freight rail operations in the region. Using a combination of bridges and embankment, a new track segment would be built, beginning west of Belt Junction (Belt Railway of Chicago, BRC) near 75th and Ashland Streets in Chicago, crossing above BRC and NS tracks, and linking the SWS with RID tracks near 73rd and Wallace. The installation of two rail-rail grade separations will reduce operating conflicts between Metra and freight traffic and improve reliability for both types of rail service.

Rerouting the SWS onto the RID Line would allow SWS trains to utilize LaSalle Street Station rather than CUS, relieving congestion at CUS and releasing capacity for expanded intercity rail service (including high-speed rail). The project will also reduce travel times for SWS riders by more than 10 minutes. If this work continues to be delayed, Metra will need to upgrade infrastructure in the existing SWS corridor between 75th Street and CUS, which will require a substantial investment. By Station

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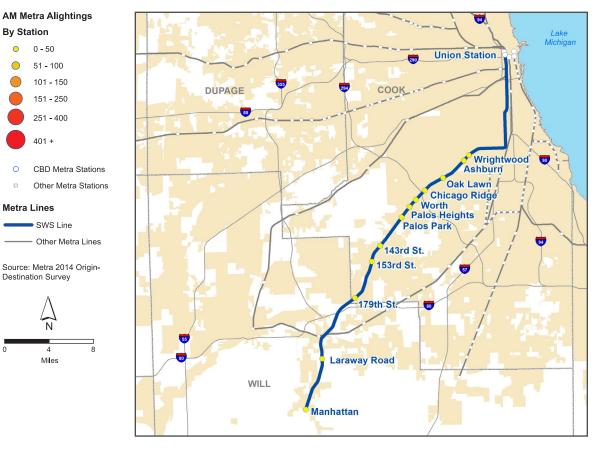
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Metra Lines



### FIGURE 3: AM ALIGHTINGS AT NON-CBD SWS STATIONS

### TABLE 6: MAJOR TRIP GENERATORS IN THE SWS CORRIDOR

Generator Type	Name	Comments	Municipality
Airports	Midway Airport	Commercial aviation; second-busiest airport in Illinois	Chicago
Colleges and Universities	Trinity Christian College Moraine Valley Community College Robert Morris College St. Xavier University	Christian college; 1,600 students 2nd-largest community college in Illinois; 31,000 students One of 7 Illinois campuses Branch campus of Catholic university; 785 students	Palos Heights Palos Hills Orland Park Orland Park
Culture and Entertainment	Children's Museum in Oak Lawn Little Red Schoolhouse	Children's museum Nature center and trails	Oak Lawn Palos Hills
Shopping*	Ford City Mall Chicago Ridge Mall Orland Park Place Orland Square Mall	Regional mall; 3 anchors, 140 stores Regional mall; 3 anchors, 130 stores Regional shopping center; 1 anchor, 20 stores Regional mall; 4 anchors, 160 stores	Chicago Chicago Ridge Orland Park Orland Park
Government	Cook County District 5 Courthouse	Cook County courthouse and administrative offices	Bridgeview
Hospitals	Advocate Christ Community Hospital Little Company of Mary Hospital Palos Community Hospital Silver Cross Hospital	814 beds; 3,000 employees 494 beds; 1,700 employees 436 beds; 2,500 employees 289 beds; 1,900 employees	Oak Lawn Evergreen Park Palos Heights New Lenox
Top Private Employers	Eastco International Executive Mailing Panduit Corporation Publishers Circulation Fulfillment Michael's	Electrical component manufacturer; 250 employees Commercial mail sorting; 300 employees Electrical component manufacturer; 400 employees Printing and distribution; 300 employees Craft supply retailer distribution center; 280 employees	Oak Lawn Palos Hills Orland Park Orland Park New Lenox

\*Significant shopping areas exist at several stations along the line.



115th Street/Morgan Park Station Photo: Mark Llanuza

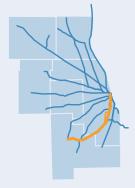


# **EXISTING SERVICE AND CONDITIONS**

**Metra's Rock Island District (RID) Line** extends 40.2 miles southwest from Chicago's LaSalle Street Station to Joliet. The RID Line provides service to 24 intermediate stations between LaSalle Street Station and Joliet with service to the south side of Chicago, southern Cook County, and Will County. The RID Beverly Branch serves portions of the south side of Chicago west of the main line (see Figure 1). In 2014, passenger trips on the RID Line totaled 8.5 million, ranking fifth among the eleven Metra lines (based on ticket sales).

Like other passenger railroads that historically served Chicago, the RID Line predates Metra. The RID was acquired by the Regional Transportation Authority (RTA) in 1982—prior to Metra's formation—following the bankruptcy of the line's owner, the Chicago, Rock Island & Pacific Railroad (CRI&P). At this time, passenger service on the line was slightly more frequent than today with 77 daily trains (51 on the Beverly Branch). Metra now operates 69 weekday trains over the line. Most of these trains operate on the branch line, except for a few express main line trains during the weekday peak periods. Table 1 describes the service, station and ridership characteristics of the RID.

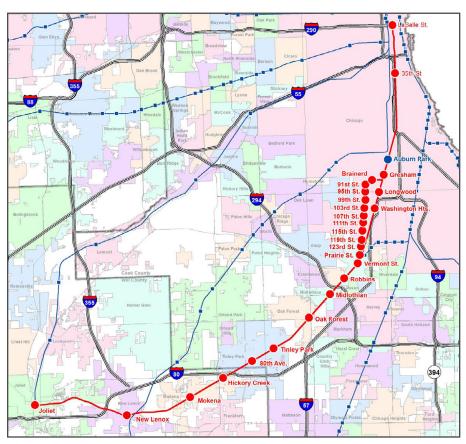
The double-track main line of the RID extends southwest from LaSalle Street Station, serving stations in Chicago's south side communities and the suburbs of Cook and Will Counties. About four miles south of LaSalle Street Station, the 47th Street Yard provides daytime storage for much of the RID fleet, and a heavy duty locomotive repair shop is located onsite. Further



south, at Gresham Junction, the double-track Beverly Branch splits from the main line to serve Chicago's Beverly and Morgan Park neighborhoods. The branch line has 11 stations located approximately every half mile. The segment of the main line between Gresham Junction and Blue Island—with stations at 95th Street/Longwood, 103rd Street/Washington Heights—is used only for peak-period express trains that also serve stations south of Blue Island. At Vermont Street in Blue Island, the Beverly Branch reconnects with the main line. Trainsets that do not provide service south of Blue Island are kept overnight in a yard just north of the Vermont Street Station. The RID operates on a single track between the Joliet Coach Yard and Joliet Station, located a half-mile west of the yard.

Both the RID and Metra's Heritage Corridor Line terminate at Joliet Station, which is also a stop for Amtrak's *Texas Eagle* and *Lincoln Service*. Joliet is the only suburban transfer station serving multiple Metra lines and Amtrak routes. Since the RID is part of the proposed high-speed rail corridor from Chicago to St. Louis that is currently under study, passenger traffic at Joliet is expected to increase in the future. The Chicago Rail Link, CSX, and Iowa Interstate Railroad operate freight service over portions of the RID.

#### FIGURE 1: METRA STATIONS ON THE RID LINE



2014 Average trip length: **21.2 miles** 

2014 Average fare paid: **\$3.66** 

Source: Ridership Trends Report, Dec. 2014

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Number of Stations: **26** 

Route Length\*: 46.8 miles

Number of weekday trains: **69** 

2014 On-time performance\*\*: **93.8%** 

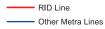
\*40.2-mile main line to Joliet and 6.6-mile Beverly Branch

\*\* On-time Performance Report, Dec. 2014

### Metra Stations

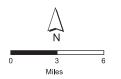
RID Stations
 Proposed RID Station
 Other Metra Stations

### Metra Lines



#### Major Roads

Expressways U.S./State Highways

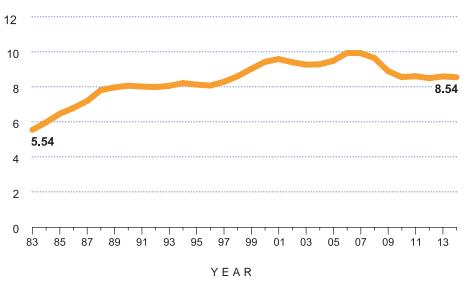


### TABLE 1A: 2014 RID WEEKDAY BOARDINGS

Time of Day	Inbound	Outbound
AM Peak	12,194	210
Midday	1,072	1,535
PM Peak	384	11,129
Evening	173	952
TOTAL	13,823	13,826

Source: Metra Weekday Station Boardings and Alightings by Time-of-Day and Direction, 2014

### TABLE 1B: ANNUAL PASSENGER TRIPS 1983 — 2014, in millions



Note: from 2008, figures include free Circuit Permit trips. 2008-2011 figures include free senior trips; this program ended September 2011.

Station	Fare	Mile	Accessibility <sup>1</sup>	Board	dings	Statio	n Parking	(2014)	Time to (minu	
	Zone	Post		1983 <sup>2</sup>	2014 <sup>3</sup>	Capacity (Spaces) <sup>4</sup>	Effective Use⁵	Observed Use <sup>6</sup>	Shortest Trip	Longest Trip
LaSalle St.	А	0.0	Full	10,286	13,239	0	n/a	n/a	-	-
35th St./"Lou" Jones7	А	3.2	Full		249	0	n/a	n/a	-	10
Gresham	В	9.8	None	49	395	306	43%	43%	-	18
Brainerd	С	10.6	Full	123	322	263	60%	60%	-	22
91st St./Beverly	С	11.3	Partial	478	359	189	56%	56%	-	24
95th St./Beverly	С	11.7	Partial	722	527	187	100%	39%	-	26
99th St./Beverly	С	12.3	Full	614	621	99	98%	98%	-	28
103rd St./Beverly	С	12.8	Full	1,085	767	267	91%	91%	-	30
107th St./Beverly	С	13.3	Partial	435	413	331	42%	42%	-	32
111th St./Morgan Park	С	13.8	Full	766	601	388	78%	48%	-	34
115th St./Morgan Park	С	14.3	Partial	215	173	104	68%	68%	-	36
119th St.	С	14.8	Partial	424	327	245	52%	52%	-	38
123rd St.	D	15.2	None	65	53	0	n/a	n/a	-	40
Prairie St.	D	15.8	None	79	46	7	43%	43%	-	42
95th St./Longwood	С	10.9	Partial	27	85	104	39%	39%	19	23
103rd St./Washington Hts.	С	12.0	Full	80	168	267	31%	31%	22	26
Vermont St.	D	15.7	Full	679	645	847	46%	46%	28	44
Robbins	D	17.2	Full	27	77	151	4%	4%	32	48
Midlothian	D	18.4	Full	864	950	606	86%	83%	35	50
Oak Forest	Е	20.4	Full	1,019	1,141	987	73%	73%	39	54
Tinley Park	Е	23.5	Full	910	983	784	96%	71%	44	59
80th Ave./Tinley Park	Е	25.1	Full	632	1,932	2,126	71%	71%	48	62
Hickory Creek <sup>8</sup>	F	27.0	Full		992	1,109	67%	67%	53	66
Mokena	F	29.6	Full	382	572	457	65%	59%	57	70
New Lenox	G	34.0	Full	301	1,146	1,079	75%	75%	63	76
Joliet	Н	37.2	Full	193	866	1,008	63%	60%	73	85
TOTAL RID				20,455	27,649	11,911	68%	64%		

### TABLE 1C: RID STATION CHARACTERISTICS

<sup>1</sup>Rock Island District Line Schedule

<sup>2</sup>Metra 1983 Boarding/Alighting Counts

<sup>3</sup> Metra, "Commuter Rail System Station Boarding/Alighting Counts," Spring 2014

<sup>4</sup>Metra Station Parking Capacity and Use

<sup>5</sup>Effective Use: all sold permit spaces are assumed to be used, even if unoccupied during parking survey

<sup>6</sup>Observed Use: spaces physically occupied during parking survey

<sup>7</sup> Station opened in 2011

<sup>8</sup>Station opened in 1993

Station Name	Walk/Bike	Drive/Carpool Driver	Carpool Passenger/ Dropped Off	Transit	Other
LaSalle St.	49%	5%	11%	31%	3%
35th St./Jones1	46%	0%	31%	23%	0%
Gresham	21%	59%	15%	3%	1%
Brainerd	34%	53%	11%	1%	1%
91st St./Beverly	33%	51%	13%	1%	1%
95th St./Beverly	39%	31%	29%	2%	1%
99th St./Beverly	39%	44%	15%	1%	0%
103rd St./Beverly	39%	42%	16%	3%	0%
107th St./Beverly	42%	38%	21%	0%	0%
111th St./Morgan Park	25%	54%	17%	4%	0%
115th St./Morgan Park	35%	49%	16%	0%	0%
119th St.	18%	60%	18%	3%	0%
123rd St.	85%	8%	8%	0%	0%
Prairie St.1	63%	38%	0%	0%	0%
95th St./Longwood1	23%	62%	15%	0%	0%
103rd St./Washington Hts.	20%	59%	20%	0%	0%
Vermont St.	12%	71%	15%	1%	1%
Robbins <sup>1</sup>	29%	29%	43%	0%	0%
Midlothian	15%	71%	14%	0%	0%
Oak Forest	8%	71%	19%	3%	0%
Tinley Park	17%	64%	17%	0%	1%
80th Ave./Tinley Park	6%	79%	15%	0%	0%
Hickory Creek	4%	84%	12%	0%	0%
Mokena	13%	62%	24%	0%	0%
New Lenox	2%	85%	12%	0%	1%
Joliet <sup>2</sup>	6%	60%	28%	4%	2%

64%

52%

17%

17%

1%

3%

0%

3%

# TABLE 1D: MODE OF ACCESS AT RID METRA STATIONS

<sup>1</sup> Data not statistically significant due to number of survey responses received.

17%

25%

<sup>2</sup>Includes riders boarding on all Metra lines departing from station

<sup>3</sup>Line total does not include downtown terminal

**TOTAL RID<sup>3</sup>** 

SYSTEM TOTAL

Source: Metra, Spring 2014 Origin-Destination Survey

### TABLE 2: METRA CAPITAL INVESTMENT HISTORY

1985 — June 2015, in millions of dollars

Asset	RID	System
Rolling stock	\$226	\$2,449
Track and structure	425	1,329
Signal, electrical, and mechanical	68	777
Facilities and equipment	100	548
Stations and parking	181	1,084
Acquisitions, extensions, and expansions	2	599
Support activities	43	348
TOTAL	\$1,044	\$7,134
PERCENTAGE	14.6%	100.0%

Notes: 1) Excludes South Shore, preventative maintenance, new lines, and pending grants. 2) Prior expenses are not adjusted for subsequent inflation. 3) Data is subject to budget revisions, audit adjustments, etc. at any time. 4) For many projects, work locations and associated costs have not been identified, so budget amounts have been allocated among lines by various criteria.

### **IMPROVEMENTS SINCE THE START OF METRA**

Service quality and number of passenger trips on the RID declined rapidly throughout the 1970's and into the early 1980's as a result of deficient maintenance of the RID's physical plant by the CRI&P. When RTA purchased the RID's assets from the CRI&P, much of the line's facilities and right-of-way were in poor condition. Because the RID's service quality was inferior to other commuter rail lines serving the region, RTA (and later Metra) prioritized the line for major capital investment.

Since 1985, Metra has invested over \$1 billion (in year of expenditure dollars) in improvements to the RID corridor. Table 2 indicates the amount of investment in different asset categories.

One of the first major improvements to the RID was a complete reconstruction of the Beverly Branch, which included the replacement of all rail, ties, and ballast. These improvements allowed the branch line to operate more efficient service at a significantly greater speed. Over the years dozens of RID main line bridges have been reconstructed and now much of the line can maintain speeds of up to 79 miles per hour. A concerted program of improvements has provided new equipment, track, storage yards and Centralized Traffic Control (CTC) which has resulted in significant efficiency, ridership, and safety enhancements.

# Depots and warming houses constructed since 1985 at:

80th Avenue Brainerd Gresham Hickory Creek (new station) Midlothian Robbins Tinley Park

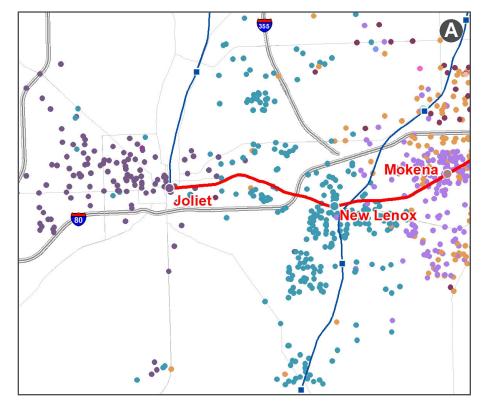
### Other significant improvements completed since 1985 at:

95th Street/Beverly 99th Street/Beverly 103rd Street/Beverly 111th Street/Morgan Park Joliet LaSalle Street Mokena New Lenox Oak Forest Vermont Street

# Station Improvements are planned for:

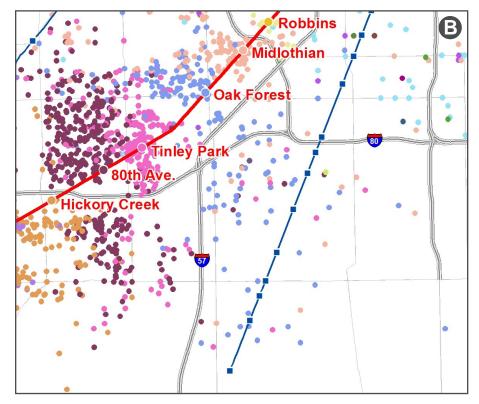
95th Street/Beverly 115th Street/Morgan Park Auburn Park (new station) Hickory Creek Joliet Vermont Street In 2011, a new station, formally named the 35th Street/"Lou" Jones Station, opened at 35th and Federal Streets in Chicago. This station serves U.S. Cellular Field, the Illinois Institute of Technology, and the Bronzeville neighborhood. Additionally, the 35th Street Station serves as a multi-modal access point: it provides transit connections to the Chicago Transit Authority's (CTA) Red Line station at 35th Street (one-half block west), Green Line station at 35th Street (two blocks east), and bus service along 35th Street. An American Recovery and Reinvestment Act (ARRA) grant contributed funding for construction of the station.

A rail-rail grade separation known as the Englewood Flyover opened for service in 2014. Each weekday, 78 revenue and non-revenue RID trains and approximately 60 freight and Amtrak trains pass through the Englewood interlocking near 63rd and State Streets in Chicago, and this project eliminated conflicts at the crossing by elevating the RID over track owned by Norfolk Southern. The project received \$133 million in ARRA high-speed rail grant funds, and is part of the Chicago Region Environmental and Transportation Efficiency Program (CREATE), a package of projects designed to improve the efficiency of passenger and freight rail operations in the region.



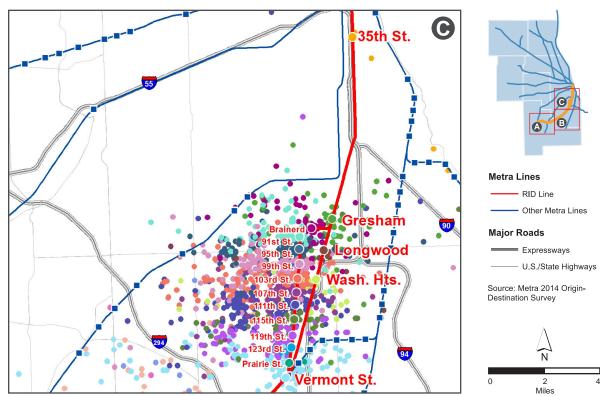
### FIGURE 2A: ORIGINS OF RIDERS USING NON-CBD RID STATIONS

4



### FIGURE 2B: ORIGINS OF RIDERS USING NON-CBD RID STATIONS

FIGURE 2C: ORIGINS OF RIDERS USING NON-CBD RID STATIONS



Improvements at a number of RID stations have been completed since 1985 (see page 155). LaSalle Street Station—including track, structure, signal, and interlocking systems—was completely reconstructed in the mid-1990s. In 2012, construction of a new, larger depot, new platforms, and a pedestrian tunnel was completed at the 80th Avenue Station—a project jointly funded by Metra and the Village of Tinley Park.

Most RID stations now comply with the accessibility requirements of the Americans with Disabilities Act (ADA), and approximately 91% of RID weekday boardings take place at these accessible stations. Metra's station compliance program started with designating eight of the busiest RID stations, including LaSalle Street Station in downtown Chicago, as "key stations," all of which were made fully accessible by 2007. Since 1985, Metra has completed access improvements at a number of non-downtown RID stations, and 16 outlying stations on the line are fully accessible to disabled riders. Metra will bring the remaining stations into full ADA compliance as they are rehabilitated so that eventually all will be accessible.

In Joliet, construction is underway on a new multimodal transportation center, which will accommodate Metra, Amtrak, Pace, intercity and shuttle buses, bicycles, taxis, and intercity passenger rail (existing Amtrak service, as well as planned high-speed rail service between Chicago and St. Louis) and streamline transfers between the services. The existing 1912 depot has been closed to passengers, and will be converted to other uses. Major funding for the transportation center is provided by the State of Illinois, with additional funding from the City of Joliet and BNSF.

A new RID station is being designed at 79th Street near Auburn Park in Chicago.

# PRESENT AND FUTURE DEMAND

Due to substantial increases in population along the RID corridor, demand for commuter rail service is expected to grow. Figure 2 shows the origins of RID riders outside the Central Business District (CBD).

According to Metra's 2014 Metra Boarding and Alighting Count, the RID had over 27,000 boardings on 69 trains serving 25 stations between Joliet and Chicago, with 84% of boardings on peak-period, peak-direction trains. Overall, the RID has seen a 35% increase in boardings since 1983 (see Table 1c). Ridership has grown most significantly at stations nearest downtown Chicago (Gresham, 706%; Brainerd, 162%) as well as in the burgeoning suburbs of Will County (New Lenox, 281%; Joliet, 349%). Except for Brainerd, however, ridership at Beverly Branch stations has remained even or diminished, with an decline of 20% at Beverly Branch stations south of

## TABLE 3: RID CORRIDOR POPULATION

Station	Fare	Area	Po	opulation in Zon	Percent Change		
	Zone	Sq. Mi.	2000	2010	2040	2000 vs 2010	2010 vs 2040
LaSalle St., 35th St./"Lou" Jones	А	11.6	153,492	133,871	171,907	-12.8%	28.4%
Gresham	В	5.8	75,146	63,542	78,289	-15.4%	23.2%
Brainerd, 91st, 95th, 95th/Longwood, 99th, 103rd, 103rd/Washington Hts.,107th, 111th, 115th, 119th	С	15.2	127,173	116,366	131,885	-8.5%	13.3%
123rd, Prairie St.,Vermont St., Robbins, Midlothian	D	20.8	77,122	78,567	90,847	1.9%	15.6%
Oak Forest, Tinley Park, 80th Ave.	Е	37.7	90,159	94,832	125,030	5.2%	31.8%
Hickory Creek, Mokena	F	36.8	42,159	57,150	88,358	35.6%	54.6%
New Lenox	G	20.7	19,410	22,735	37,789	17.1%	66.2%
Joliet	Н	120.3	152,991	194,444	325,326	27.1%	67.3%
RID TOTAL		268.9	737,652	761,507	1,049,431	3.2%	37.8%
REGION TOTAL		3,748.0	8,091,717	8,456,762	11,717,936	4.5%	38.6%

## TABLE 4: RID CORRIDOR HOUSEHOLDS

Station	Fare	Area	Но	useholds in Zor	Percent Change		
	Zone	Sq. Mi.	2000	2010	2040	2000 vs 2010	2010 vs 2040
LaSalle St., 35th St./"Lou" Jones	А	11.6	50,214	46,481	57,345	-7.4%	23.4%
Gresham	В	5.8	23,861	21,803	26,313	-8.6%	20.7%
Brainerd, 91st, 95th, 95th/Longwood, 99th, 103rd, 103rd/Washington Hts.,107th, 111th, 115th, 119th	С	15.2	43,810	41,869	47,251	-4.4%	12.9%
123rd, Prairie St.,Vermont St., Robbins, Midlothian	D	20.8	27,671	27,603	33,326	-0.2%	20.7%
Oak Forest, Tinley Park, 80th Ave.	Е	37.7	32,056	35,661	45,338	11.2%	27.1%
Hickory Creek, Mokena	F	36.8	13,486	19,258	28,832	42.8%	49.7%
New Lenox	G	20.7	6,396	7,663	12,757	19.8%	66.5%
Joliet	Н	120.3	53,102	65,212	114,648	22.8%	75.8%
RID TOTAL		268.9	250,596	265,550	365,810	6.0%	37.8%
REGION TOTAL		3,748.0	2,906,924	3,050,134	4,224,349	4.9%	38.5%

## TABLE 5: RID CORRIDOR EMPLOYMENT

Station	Fare					Percent	Change
	Zone	Sq. Mi.	2000	2010	2040	2000 vs 2010	2010 vs 2040
LaSalle St., 35th St./"Lou" Jones	А	11.6	178,408	208,518	251,480	16.9%	20.6%
Gresham	В	5.8	3,942	4,022	5,870	2.0%	45.9%
Brainerd, 91st, 95th, 95th/Longwood, 99th, 103rd, 103rd/Washington Hts.,107th, 111th, 115th, 119th	С	15.2	14,473	16,231	22,952	-3.5%	9.4%
123rd, Prairie St.,Vermont St., Robbins, Midlothian	D	20.8	31,668	26,827	31,902	1.5%	17.8%
Oak Forest, Tinley Park, 80th Ave.	Е	37.7	34,827	33,945	61,184	37.2%	52.7%
Hickory Creek, Mokena	F	36.8	19,740	24,571	54,502	238.4%	122.1%
New Lenox	G	20.7	7,709	6,756	24,589	-12.4%	264.0%
Joliet	Н	120.3	57,272	62,695	125,108	9.5%	99.6%
RID TOTAL		268.9	348,039	383,565	577,587	10.2%	50.6%
REGION TOTAL		3,748.0	3,786,224	3,786,224	5,267,696	0.0%	39.1%

Brainerd. Meanwhile, 95th Street/Longwood, and 103rd Street/Washington Heights—on the RID main line directly east of the Beverly Branch—have seen substantial increases in ridership (an average increase of 136%). These trends suggest a shift in ridership towards the main line, which provides express service on the south side of Chicago, and an increase in passengers from the suburban stations. The largest increases in ridership on the southwest end of the RID have occurred at 80th Avenue, New Lenox, and Joliet. Overall passenger ridership on the RID totaled 8.5 million in 2014.

Approximately 11,900 parking spaces serve riders on the RID. According to parking counts conducted in 2014, the effective utilization rate on the RID is 68%. When utilization of station parking areas exceeds 85%, Metra considers that they are approaching full capacity. Five RID stations exceed this threshold, indicating a demand for increased parking at these stations.

RID ridership is likely to see ridership gains in the future. The south suburbs, and suburbs in Will County in particular, have seen phenomenal growth in population and employment. Chicago metropolitan Agency for Planning (CMAP) forecasts for 2040 show this trend continuing, and all station marketsheds on the RID are forecasted to see increases in population, households and employment. In fact, CMAP forecasts suggest a 38% increase in population from 2010 to 2040 throughout the entire corridor.

Employment growth will be a significant factor in ridership. A 51% increase in employment is projected for marketsheds in the RID corridor from 2010 to 2040. Projections indicate that the RID marketsheds with the biggest percentage increases in population, households and employment in the RID corridor will continue to be in Will County. Tables 3, 4 and 5 describe the demographics in the RID corridor.

# REVERSE COMMUTE AND NON-DOWNTOWN MARKETS

Although Metra's primary market involves commuters who follow the traditional suburb-to-CBD trip pattern, in recent years Metra has seen a demand for city-to-suburb reverse-commute options (Metra's primary commuter market is discussed in the Central Business District Market chapter). This market is not as significant for the RID, which still retains the traditional suburb-to-CBD trip pattern. According to Metra's 2014 Boarding and Alighting Count, only 1.7% of AM peak-period boardings on the RID are in the reverse (outbound) direction, significantly lower than the system average of 6.5%. However, the 35th/"Lou Jones" station, which opened in 2011, is one of only 14 outlying stations in Metra's system where alightings exceed boardings during the AM peak. The station experiences significant

traffic from riders traveling to nearby destinations such as the Illinois Institute of Technology or U.S. Cellular Field, or those transferring to or from the CTA Red Line station located one block away. Figure 3 shows AM alightings at non-CBD RID stations.

Factors that increase reverse-commute trip patterns are the growth of employment in the suburbs as well as the growth of population in the city and inner ring suburbs (Tables 3, 4, and 5). As mentioned earlier, employment along the RID corridor is expected to increase 51% between 2010 and 2040. However, projected employment growth is not evenly distributed. While expected in all Metra station marketsheds, projected employment growth is greatest in far southwest Cook County and Will County communities. Joliet, at the end of the RID Line, is Illinois' fourth-largest city and was one of the fastest growing cities in the state between 2000 and 2010. Areas near the New Lenox, Hickory Creek and Mokena Stations, just east of Joliet, also expect significant gains in employment and population. Meanwhile, population growth of 28% is forecast for the marketshed zone closest to downtown Chicago (Fare Zone A). Though employment in these marketsheds is projected to increase 21%, some residents may need to commute to suburban job centers near the RID.

### FIGURE 3: AM ALIGHTINGS AT NON-CBD RID STATIONS

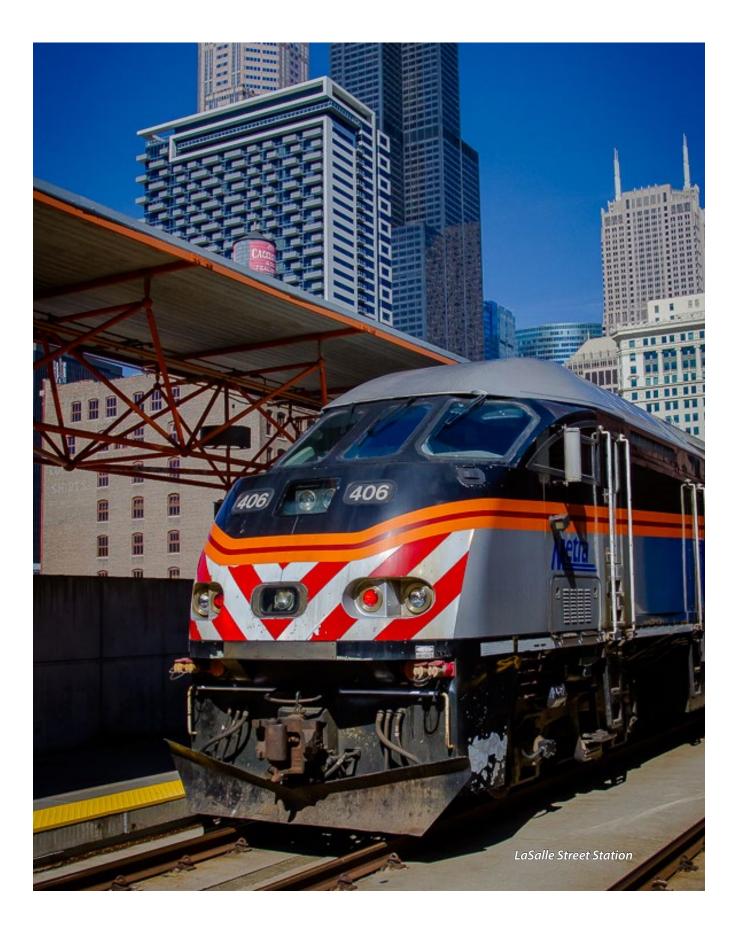




### TABLE 6: MAJOR TRIP GENERATORS IN THE RID CORRIDOR

Generator Type	Name	Comments	Municipality
Airports	Joliet Regional Airport	General aviation	Joliet
Colleges and Universities	Illinois Institute of Technology St. Xavier University University of Illinois at Chicago DeVry University Moraine Valley Community College Joliet Junior College University of St. Francis	6,900 students 5,000 students 25,000 students 1,500 students Southwest Education Center auxiliary campus 22,000 students 1,300 students	Chicago Chicago Chicago Tinley Park Tinley Park Joliet Joliet
Culture and Entertainment	U.S. Cellular Field First Midwest Bank Amphitheater	Chicago White Sox baseball stadium; capacity 41,000 Concert venue; capacity 28,000	Chicago Tinley Park
	Chicagoland Speedway/Route 66 Raceway	NASCAR racetrack; capacity 75,000	Joliet
	Harrah's Joliet Hotel & Casino Hollywood Casino Joliet Rialto Square Theater Silver Cross Field	Riverboat casino & hotel; 200 rooms Riverboat casino; 1,000 employees Performing arts venue; capacity 2,000 Joliet Slammers baseball stadium; capacity 6,900	Joliet Joliet Joliet Joliet
Shopping*	Orland Square Mall Louis Joliet Mall	140 stores, 4 anchors 120 stores, 4 anchors	Orland Park Joliet
Government	Cook County District 6 Courthouse City of Joliet Stateville Correctional Center Will County Government/ Courthouse	Cook County circuit court suburban location City adminstrative offices; 900 employees 1,300 employees County adminstrative offices and courthouse; 1,900 employees	Markham Joliet Joliet Joliet
Hospitals	Little Company of Mary Hospital Metro South Medical Center Cook County Oak Forest Hospital Silver Cross Hospital	494 beds; 1,700 employees 244 beds; 1,300 employees 213 beds; 787 employees 289 beds; 1,900 employees	Evergreen Park Blue Island Oak Forest New Lenox
	Provena St. Joseph Medical Center	480 beds; 2,300 employees	Joliet
Top Private Employers	Comcast Midwest Suburban Publishing Panduit Corporation	Telecommunications firm call center; 500 employees Newspaper publisher, direct marketer; 550 employees HQ of electrical component manufacturer; 600 employees	Tinley Park Tinley Park Tinley Park
	V.J. Mattson Company Caterpillar, Inc. Commonwealth Edison	Steel fabricator; 800 employees Heavy equipment manufacturer; 1,100 employees Electrical utility; 2,500 employees	Mokena Joliet Joliet

\*Significant shopping areas exist at several stations along the line.





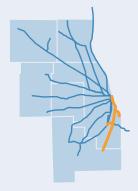
Millennium Station Photo: David Wilson

# METRA ELECTRIC DISTRICT LINE

# **EXISTING SERVICE AND CONDITIONS**

The **Metra Electric District (MED) Line** extends nearly 32 miles south from Millennium Station in downtown Chicago to Chicago's south side and southern suburbs in Cook and Will Counties (see Figure 1), terminating in University Park. A 4.7-mile double-track branch leaves the main line at 67th Street in Chicago, extending east and south to serve the South Shore and South Chicago neighborhoods, terminating at the 93rd Street Station. For much of its length, the South Chicago Branch runs in a street median, and the branch is the only segment of Metra's system to terminate within the city limits of Chicago. In addition, a 4.4-mile single-track branch extends west from 121st Street to Blue Island.

Both the Blue Island and South Chicago Branches are served by through trains to Millennium Station, which run during morning and afternoon peak periods as well as midday. In the early morning and late evening, passengers on the Blue Island Branch transfer to main line trains at the Kensington/115th



Street Station, and South Chicago Branch riders transfer to the main line at the 63rd Street or 59th Street Stations. Train schedules are coordinated to facilitate these transfers. The 59th Street and 55th-56th-57th Street Stations in Hyde Park as well as the Kensington/115th Station are frequent transfer points for main line riders who need to transfer between express and local trains. An additional transfer point is the Blue Island Station, where riders can transfer to or from the Rock Island District at the adjacent Vermont Street Station. Service on the MED is offered seven days a week, except for the Blue Island Branch, which is not served on Sundays.

From Millennium Station to 115th Street, MED tracks are shared with South Shore Line commuter trains operated by the Northern Indiana Commuter Transportation District (NICTD), and South Shore trains stop at six MED stations in this portion of the route. However, to avoid competition with MED service, passengers may not board inbound South Shore trains from 63rd Street to Millennium Station, and outbound South Shore passengers may not disembark at these stations. South of 115th Street, the South Shore Line diverges from the MED onto its own tracks, traveling to Chicago's Hegewisch neighborhood and through northern Indiana, terminating in South Bend, Indiana.

# 2014 Average trip length: **19.9 miles**

2014 Average fare paid: **\$3.50** 

Source: Ridership Trends Report, Dec. 2014

.....

Number of Stations: 49

Route Length\*: 40.6 miles

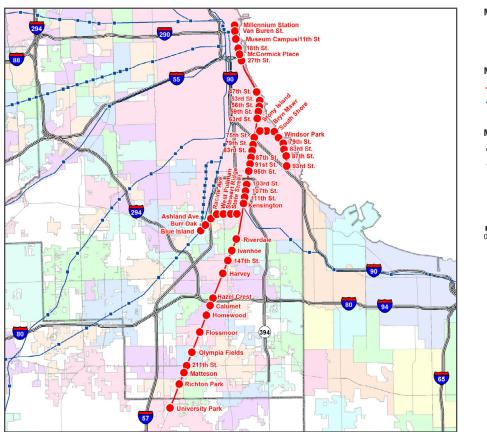
Number of weekday trains: **170** 

2014 On-time performance\*\*: **97.5%** 

\*31.5-mile Main Line, 4.4-mile Blue Island Branch, and 4.7-mile South Chicago Branch

\*\* On-time Performance Report, Dec. 2014

### FIGURE 1: METRA STATIONS ON THE MED LINE





# MED Stations Other Metra Stations Metra Lines



----- Other Metra Lines

#### Major Roads

Expressways U.S./State Highways



Unique among Metra lines, the MED is served by two downtown stations: Millennium Station, located between Randolph Street and South Water Street, and Van Buren Street Station, less than a mile to the south. Among riders utilizing the two stations, approximately three-quarters use Millennium Station, with the remainder using Van Buren Street. The MED has the highest number of stations of any line in the Metra system, and is served by the highest number of trains. In 2014, passenger trips on the MED totaled 9.4 million, ranking third among all Metra lines.

Table 1 details the service, station, and ridership characteristics of the MED.

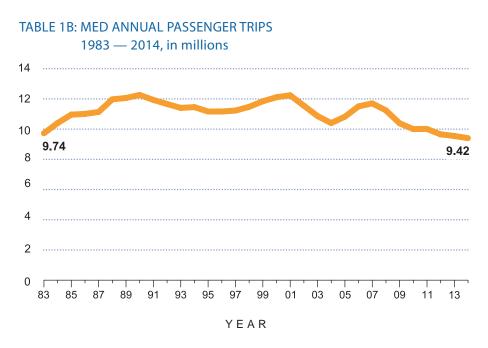
A number of unique features distinguish the MED from Metra's ten other lines:

- MED trainsets consist of bi-level electric self-propelled coaches, called electric-multiple units (EMUs), that draw power from a dedicated overhead catenary wire system. Because of this, MED trains accelerate faster and run more quietly than the diesel locomotives and unpowered coaches used elsewhere in Metra's system.
- 2. The MED main line is grade-separated from intersecting streets and highways and its tracks are segregated from freight and Amtrak service on adjacent track. This increases safety and reduces delays.
- 3. All stations are built with high-level platforms. This means that passengers do not climb steps from the platform to board train cars, which reduces station dwell time.
- 4. Most stations are unstaffed and tickets are purchased from vending machines.
- Saturday schedules are similar to weekday schedules, and the MED has the most Saturday service of any line in the Metra system. Express service is available on many midday, Saturday, and reverse-commute trips, in addition to peak-period peak-direction trips.

In 1856, the Illinois Central Railroad (IC) initiated commuter rail service on what is now the MED main line. The success of this service led to the construction of the South Chicago and Blue Island Branches in 1883 and 1892, respectively. The main line and both branches were converted to electric power in 1926 after passage of a City of Chicago ordinance requiring IC to electrify its operations in order to eliminate coal emissions from steam engines along the lakefront. Grade separation of the main line from Richton Park to the Chicago terminal coincided with electrification. The line was extended to its current terminus at University Park in 1977, one year after RTA began subsidizing IC commuter service. In 2001, the South Chicago Branch terminus at 91st Street was relocated to 93rd Street so that commuter parking could be provided. IC—then known as Illinois Central Gulf—sold its commuter rail operations, equipment, and right-of-way to Metra in 1987.

Time of Day	Inbound	Outbound
AM Peak	12,107	638
Midday	2,384	2,172
PM Peak	883	11,184
Evening	467	1,503
TOTAL	15,841	15,497

Source: Metra Weekday Station Boardings and Alightings by Time-of-Day and Direction, 2014



Note: Excludes South Shore. From 2008, figures include free Circuit Permit trips. 2008-2011 figures include free senior trips; this program ended September 2011.

### TABLE 1C: MED STATION CHARACTERISTICS

Station			Accessibility <sup>1</sup>	Boar	Boardings		Station Parking (2014)			Time to Chicago (minutes) <sup>1</sup>	
	Zone	Post		1983 <sup>2</sup>	2014 <sup>3</sup>	Capacity (Spaces) <sup>4</sup>	Effective Use⁵	Observed Use <sup>6</sup>	Shortest Trip	Longest Trip	
MAIN LINE											
Millennium Station	А	0.0	Full	12,112	10,353	0	n/a	n/a			
Van Buren St.	А	0.8	Full	5,151	3,422	0	n/a	n/a		3	
Museum Campus/11th	А	1.4	Full	365	429	0	n/a	n/a		5	
18th St.	А	2.2	None	19	41	0	n/a	n/a		7	
McCormick Place	А	2.7	Full	171	92	0	n/a	n/a		8	
27th St.	А	3.2	None	77	46	0	n/a	n/a		10	
47th St./Kenwood	В	5.9	None	18	94	0	n/a	n/a		13	
51st/53rd Hyde Park	В	6.5	Full	427	496	0	n/a	n/a		14	
55th-56th-57th St.	В	7.0	Full	533	1,677	53	91%	91%	15	16	
59th/Univ. of Chicago	В	7.4	None	513	484	126	81%	81%	16	18	
63rd St.	В	7.9	None	109	154	0	n/a	n/a	18	20	
75th/Grand Crossing	В	9.3	None	61	15	0	n/a	n/a	22	23	
79th St./Chatham	В	10.0	None	70	57	27	26%	26%	24	25	
83rd St./Avalon Park	С	10.4	None	46	50	0	n/a	n/a	25	26	
87th St./Woodruff	С	10.9	None	41	56	15	73%	73%	26	28	
91st St./Chesterfield	С	11.4	None	30	26	0	n/a	n/a	28	30	
95th/Chicago St. Univ.	С	12.0	None	17	43	0	n/a	n/a	30	31	
103rd St./Rosemoor	С	13.0	None	17	43	38	32%	32%	31	33	
107th St.	С	13.5	None	18	31	0	n/a	n/a	33	35	
111th St./Pullman	С	14.0	None	46	19	0	n/a	n/a	34	36	
Kensington/115th St.	С	14.5	Full	840	1,081	362	83%	83%	25	38	
Riverdale	D	17.3	None	747	201	259	27%	27%	30	43	
Ivanhoe	D	18.2	Full	1,529	697	462	76%	64%	32	45	
147th St./Sibley Blvd.	D	19.0	None	990	1,060	1,121	60%	60%	34	47	
Harvey	D	20.0	Full	1,229	640	875	34%	34%	36	49	
Hazel Crest	Е	22.3	None	610	379	140	100%	72%	33	52	
Calumet	Е	22.8	Full	764	1,187	1,184	92%	78%	36	54	
Homewood	Е	23.5	Full	1,602	1,244	522	94%	85%	39	56	
Flossmoor	Е	24.9	Full	1,273	830	275	100%	87%	42	58	
Olympia Fields	F	26.6	None	265	665	504	86%	86%	38	61	
211th St./Lincoln Hwy.	F	27.6	Full	796	855	694	66%	66%	41	64	
Matteson	F	28.2	None	1,080	592	753	48%	48%	43	66	
Richton Park	F	29.3	Full	1,140	1,315	1,047	69%	58%	46	69	
University Park	G	31.5	Full	411	939	1,066	62%	57%	51	72	

Station	Fare Mile Accessibility <sup>1</sup>		Boardings		Station Parking (2014)			Time to Chicago (minutes) <sup>1</sup>		
	Zone	Post		1983 <sup>2</sup>	2014 <sup>3</sup>	Capacity (Spaces) <sup>4</sup>	Effective Use⁵	Observed Use <sup>6</sup>	Shortest Trip	Longest Trip
SOUTH CHICAGO BRANCH										
Stony Island	В	9.1	Full	175	161	0	n/a	n/a	23	25
Bryn Mawr	В	9.7	Full	153	88	0	n/a	n/a	25	27
South Shore	В	10.3	Full	349	179	9	56%	56%	27	29
Windsor Park	В	10.9	Full	266	100	27	7%	7%	29	31
Cheltenham/79th St.	В	11.5	Full	232	79	13	62%	62%	31	33
83rd St.	В	12.0	Full	417	113	33	36%	36%	33	35
87th St.	В	12.5	Full	211	117	40	73%	73%	35	37
93rd/South Chicago	В	13.2	Full	635	652	702	31%	31%	38	40
BLUE ISLAND BRAN	ЮН									
State St.	D	15.6	None	51	54	0	n/a	n/a	31	45
Stewart Ridge	D	16.0	None	48	37	0	n/a	n/a	33	47
West Pullman	D	16.7	None	57	21	27	0%	0%	35	49
Racine Ave.	D	17.0	None	41	33	29	38%	38%	36	51
Ashland Ave.	D	17.9	None	166	98	89	52%	52%	38	52
Burr Oak	D	18.4	None	350	124	60	107%	107%	40	54
Blue Island	D	18.9	Full	393	169	847	46%	46%	42	56

36,661

31,338

11,399

64%

59%

### TABLE 1C: MED STATION CHARACTERISTICS (continued)

<sup>1</sup> Metra Electric District Schedule

MED TOTAL

<sup>2</sup> Metra 1983 Boarding/Alighting Counts

<sup>3</sup> Metra, "Commuter Rail System Station Boarding/Alighting Counts," Spring 2014

<sup>4</sup> Metra Station Parking Capacity and Use

<sup>5</sup> Effective use: all sold permit spaces are assumed to be used, even if unoccupied during parking survey

<sup>6</sup> Observed use: spaces physically occupied during parking survey

# TABLE 1D: MODE OF ACCESS AT MED METRA STATIONS

Station Name	Walk/Bike	Drive/Carpool Driver	Carpool Passenger/ Dropped Off	Transit	Other
MAIN LINE					
Millennium Station	66%	4%	4%	23%	3%
Van Buren St.	60%	2%	11%	26%	2%
Museum Campus/11th St.	86%	5%	0%	5%	5%
18th St.	100%	0%	0%	0%	0%
McCormick Place <sup>1</sup>	67%	0%	0%	33%	0%
27th St.	100%	0%	0%	0%	0%
47th St./Kenwood	79%	14%	0%	7%	0%
51st/53rd St. Hyde Park	94%	4%	2%	0%	0%
55th-56th-57th St.	68%	20%	4%	6%	2%
59th St./Univ. of Chicago	42%	40%	7%	11%	0%
63rd St.	38%	57%	2%	3%	0%
75th St./Grand Crossing1	75%	0%	25%	0%	0%
79th St./Chatham1	46%	42%	8%	4%	0%
83rd St./Avalon Park	68%	19%	14%	0%	0%
87th St./Woodruff	33%	45%	15%	6%	0%
91st St./Chesterfield <sup>1</sup>	47%	53%	0%	0%	0%
95th St./Chicago State Univ.1	18%	36%	45%	0%	0%
103rd St./Rosemoor <sup>1</sup>	50%	25%	25%	0%	0%
107th St.	83%	0%	17%	0%	0%
111th St./Pullman	81%	13%	0%	6%	0%
Kensington/115th St.	13%	63%	17%	7%	1%
Riverdale	35%	48%	17%	0%	0%
Ivanhoe	26%	53%	20%	0%	1%
147th St./Sibley Blvd.	3%	71%	21%	5%	0%
Harvey	8%	65%	20%	6%	0%
Hazel Crest	12%	65%	22%	1%	0%
Calumet	3%	84%	12%	0%	0%
Homewood	22%	46%	31%	0%	1%
Flossmoor	30%	40%	29%	0%	0%
Olympia Fields	7%	78%	15%	0%	0%
211th St./Lincoln Hwy.	7%	64%	26%	3%	0%
Matteson	16%	69%	15%	0%	0%
Richton Park	17%	58%	22%	2%	0%
University Park	1%	81%	12%	2%	4%

Station Name	Walk/Bike	Drive/Carpool Driver	Carpool Passenger/ Dropped Off	Transit	Other					
SOUTH CHICAGO BRANCH										
Stony Island	57%	24%	15%	3%	1%					
Bryn Mawr	84%	8%	3%	5%	0%					
South Shore	80%	16%	4%	0%	0%					
Windsor Park	78%	15%	3%	5%	0%					
Cheltenham/79th St.	81%	8%	8%	3%	0%					
83rd St.	70%	22%	7%	0%	0%					
87th St.	48%	38%	13%	0%	2%					
93rd/South Chicago	15%	59%	24%	2%	0%					
BLUE ISLAND BRANCH										
State St.	82%	4%	7%	4%	4%					
Stewart Ridge <sup>1</sup>	67%	19%	14%	0%	0%					
West Pullman <sup>1</sup>	36%	9%	45%	9%	0%					
Racine Ave. <sup>1</sup>	55%	25%	20%	0%	0%					
Ashland Ave.	34%	52%	13%	0%	2%					
Burr Oak	27%	63%	10%	0%	0%					
Blue Island	17%	35%	14%	33%	2%					
MED TOTAL <sup>2</sup>	23%	55%	18%	3%	1%					
SYSTEM TOTAL	25%	52%	17%	3%	3%					

# TABLE 1D: MODE OF ACCESS AT MED METRA STATIONS (continued)

<sup>1</sup> Data not statistically significant due to number of survey responses received

<sup>2</sup> Line total does not include downtown terminals (Millennium and Van Buren Street)

Source: Metra, Spring 2014 Origin-Destination Survey

The freight tracks that parallel the MED main line between McCormick Place and University Park are now owned by Canadian National (CN). Although CN has trackage rights to serve industries located on Metra's corridor, no freight trains currently operate on the MED itself. The CN tracks are also used by Amtrak trains to Carbondale and New Orleans, and passengers can transfer between MED and Amtrak trains at Homewood Station. (However, passengers not transferring to other Amtrak trains in Chicago cannot board northbound Amtrak trains at Homewood, to avoid competition with Metra service.)

Most midday servicing of the MED fleet takes place at the 18th Street MU Facility (also known as Weldon Yard), located near Soldier Field. Inspections and mechanical work are performed at Kensington Yard (also known as "KYD"), located south of the Kensington/115th Station, or at 18th Street. Most main line trainsets are stored overnight at Richton Yard with a small number of additional trainsets held at the end of the line in University Park. Rolling stock serving the Blue Island Branch is stored at the Vermont Street terminal, and South Chicago Branch trainsets are stored at Millennium Station.

Asset	MED	System
Rolling stock	\$857	\$2,449
Track and structure	91	1,329
Signal, electrical, and mechanical	170	777
Facilities and equipment	126	548
Stations and parking	229	1,084
Acquisitions, extensions, and expansions	17	599
Support activities	77	348
TOTAL	\$1,567	\$7,134
PERCENTAGE	22.0%	100.0%

### TABLE 2: METRA CAPITAL INVESTMENT HISTORY 1985 — June 2015, in millions of dollars

Notes: 1) Excludes South Shore, preventative maintenance, new lines, and pending grants. 2) Prior expenses are not adjusted for subsequent inflation. 3) Data is subject to budget revisions, audit adjustments, etc. at any time. 4) For many projects, work locations and associated costs have not been identified, so budget amounts have been allocated among lines by various criteria.

# **IMPROVEMENTS SINCE THE START OF METRA**

Since 1985, Metra has invested over \$1.5 billion (in year of expenditure dollars) in improvements to the MED corridor. The MED consumed 22% of Metra's total capital spending during that time. In addition to the track, signal, and other components found on Metra's diesel lines, operation of the MED depends on an extensive electrical infrastructure, which accounts for the line's increased capital needs. Indeed, the overhead catenary and other elements of the MED's power supply have been likened to a "second railroad" requiring ongoing investment.

Table 2 indicates the amount of investment in different asset categories. The amounts shown reflect the cost of replacing interlockings at 67th Street, Kensington, and the Millennium Station terminal, upgrading customer and operations communications systems, and replacing the entire MED railcar fleet. In addition, Metra has completed improvements at a number of MED stations since 1985 (see right).

Until 2006, when 26 new EMUs entered service, the entire MED fleet dated from the 1970s, and had been inherited from the IC. Replacing the MED fleet was a long-time agency priority, and in 2010, the State of Illinois committed \$585 million in Bond Program funds to purchase 160 new EMUs. From fall of 2012 until early 2016, four to six new EMUs arrived from the Rochelle, Illinois plant each month, and old cars were retired.

Half of the new cars are equipped with restrooms, an amenity missing from the retired EMUs. The new cars use the latest technology and include a variety of new features, including larger windows, better seats with reversible seatbacks, brighter lighting, an improved public address system, and power outlets for customer use. The new EMUs are made of stainless steel and use alternating current (AC) propulsion, which supplies more power and requires less maintenance than the direct current (DC) cars they replaced.

In the last 20 years, numerous adjustments have been made to the MED's schedule, increasing midday service on the main line, reducing crowding during peaks, adding through-trains to Millennium Station from the branch lines, improving transfer opportunities, and improving efficiency.

Approximately 86% of MED boardings take place at stations that are in compliance with the accessibility requirements of the Americans with Disabilities Act (ADA). Metra's station compliance program started with designating nine of the busiest MED stations, including Millennium Station (formerly Randolph Street Station) in downtown Chicago, as "key stations," all of which were made fully accessible by 2007. Since 1985, Metra has completed access improvements at a number of non-downtown MED stations, and 22 non-downtown stations on the line are fully accessible to disabled riders. Metra will bring the remaining stations into full ADA

# Depots and warming houses constructed since 1985 at:

47th/Kenwood 53rd/Hyde Park 55th-56th-57th Street 83rd Street (South Chicago) 87th Street (South Chicago) 93rd/South Chicago **Blue Island** Brvn Mawr Calumet Cheltenham/79th Flossmoor Harvev Hazel Crest Homewood Ivanhoe Kensington/115th Matteson **McCormick Place Millennium Station** Museum Campus/11th **Olympia Fields Richton Park** Riverdale South Shore Stony Island **University Park** Van Buren Street Windsor Park

### Other significant improvements completed since 1985 at:

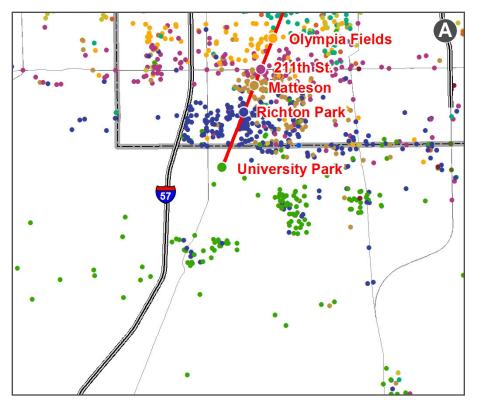
95th/Chicago State University 211th/Lincoln Highway

### **Improvements planned for:**

59th/Univ. of Chicago 63rd Street Ashland Ave. Burr Oak Hazel Crest Millennium Station (South Water Street entrance) Racine Van Buren Street compliance as they are rehabilitated, so that eventually all will be accessible. It should be noted that although the high-level platforms and gradeseparated right-of-way on the MED facilitate speed and reliability, these features complicate track maintenance and station improvement projects, resulting in higher costs.

# PRESENT AND FUTURE DEMAND

In 2014, over 31,000 boardings took place each weekday on the MED, with nearly 75% of boardings occurring on peak-period, peak-direction trains. MED ridership has decreased 15% since 1983 (see Table 1c). Of outlying stations within the City of Chicago, 40% of boardings occur at the three Hyde Park Stations (51st/53rd Street, 55th-56th-57th Street, and 59th Street), which serve as both origin and destination stations due to nearby residential development and institutional complexes. An additional 16% occurs at Kensington/115th, where express service provides a sub-regional draw, and another 10% of boardings at outlying Chicago stations occur at the 93rd Street endpoint of the South Chicago Branch, which serves a portion of Chicago isolated



### FIGURE 2A: ORIGINS OF RIDERS USING NON-CBD MED STATIONS

4

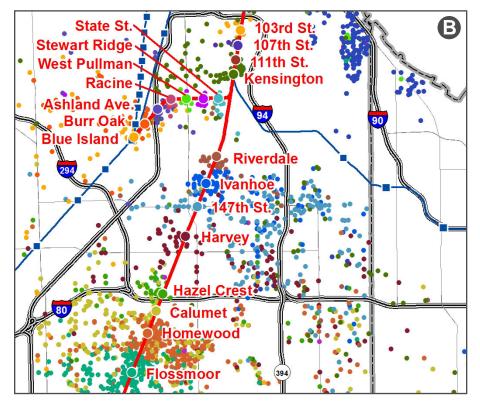
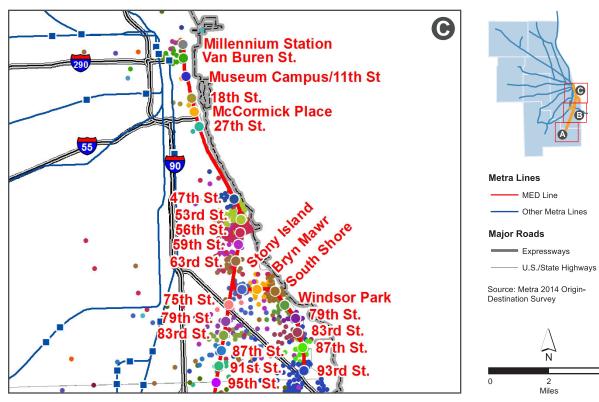


FIGURE 2B: ORIGINS OF RIDERS USING NON-CBD MED STATIONS

### FIGURE 2C: ORIGINS OF RIDERS USING NON-CBD MED STATIONS



from Chicago Transit Authority rail alternatives and has ample commuter parking available to serve a larger area. While many areas along the MED have struggled to maintain the levels of ridership levels experienced in previous decades, the MED riders still represent a significant portion of Metra's customer base. Overall passenger ridership on the MED Line totaled 9.4 million in 2014, the third-highest of Metra's 11 lines. Figure 2 shows the origins of MED riders using stations outside the Central Business District (CBD).

Of all Metra lines, the MED has the greatest number of stations located within the City of Chicago, and many of these stations have no identified commuter parking (see Table 1c). Still, nearly 11,400 parking spaces serve the riders of the MED. According to parking counts conducted in 2014, the average effective rate of utilization at all stations on the line is 64%. At seven stations, effective occupancy exceeds 85%, Metra's threshold to determine if a station is in need of additional parking.

Due to anticipated residential growth in the MED corridor, the demand for commuter parking—and Metra service in general—is expected to grow. Tables 3, 4, and 5 show that although population and employment has declined in much of the corridor in recent years, demographic forecasts anticipate significant growth along the line by 2040. The Chicago Metropolitan Agency for Planning (CMAP) forecasts that the MED corridor will attract nearly 285,000 new residents between 2010 and 2040, a 32% increase. Over 167,000 jobs will be added, a 43% rise.

Population and household growth in the MED marketshed zone closest to the CBD (Fare Zone A), which was rapid between 2000 and 2010, is expected to taper off, though employment growth is expected to remain strong until 2040. By 2040, employment is expected to increase substantially from the far South Side of Chicago to University Park. However, CMAP forecasts that, by 2040, the number of jobs in the MED marketshed zone closest to the CBD will be close to the number in all other MED marketsheds combined. Population and household growth is expected to be strongest in the marketsheds near the southern end of the MED, from Olympia Fields to University Park.

## TABLE 3: MED CORRIDOR POPULATION

Station	Fare Zone	Area Sq. Mi.	<b>Po</b> 2000	pulation in Zo 2010	<b>ne</b> 2040	<b>Percent</b> 2000 vs 2010	<b>Change</b> 2010 vs 2040
Millennium Station, Van Buren St., Museum Campus/11th, 18th St., McCormick Place, 27th St.	A	8.6	90,081	117,733	125,207	23.5%	6.3%
47th/Kenwood, 51st/53rd Hyde Park, 55th-56th- 57th, 59th/Univ. of Chicago, 63rd St., 75th/Grand Crossing, 79th/Chatham ( <i>Main Line</i> )	В	14.6	177,630	159,209	193,767	-11.6%	21.7%
Stony Island, Bryn Mawr, South Shore, Windsor Park, Cheltenham/79th, 83rd St., 87th St., 93rd/ South Chicago (South Chicago Branch)	В	14.8	137,725	120,021	150,979	-14.8%	25.8%
ZONE SUBTOTAL	в	29.4	315,355	279,230	344,746	-12.9%	23.5%
83rd/Avalon Park, 87th/Woodruff, 91st/ Chesterfield, 95th/Chicago St. Univ., 103rd/ Rosemoor, 107th St., 111th/ Pullman, Kensington/115th	С	15.5	95,196	80,935	93,728	-17.6%	15.8%
Riverdale, Ivanhoe, 147th St./Sibley Blvd., Harvey (Main Line)	D	24.4	106,224	94,450	118,910	-12.5%	25.9%
State St., Stewart Ridge, West Pullman, Racine Ave., Ashland Ave., Burr Oak, Blue Island (Blue Island Branch)	D	7.4	50,282	42,683	52,695	-17.8%	23.5%
ZONE SUBTOTAL	D	31.8	156,506	137,133	171,605	-14.1%	25.1%
Hazel Crest, Calumet, Homewood, Flossmoor	Е	48.4	104,568	103,410	124,245	-1.1%	20.1%
Olympia Fields, 211th St./Lincoln Hwy., Matteson, Richton Park	F	59.3	112,176	116,187	164,774	3.5%	41.8%
University Park	G	179.4	32,888	41,632	136,059	21.0%	226.8%
MED TOTAL		372.4	906,770	876,260	1,160,364	-3.4%	32.4%
REGION TOTAL		3,748.0	8,091,717	8,456,762	11,717,936	4.5%	38.6%

## TABLE 4: MED CORRIDOR HOUSEHOLDS

Station	Fare	Area	Ho	useholds in Zo	ne	Percent Change		
	Zone	Sq. Mi.	2000	2010	2040	2000 VS 2010	2010 VS 2040	
Millennium Station, Van Buren St., Museum Campus/11th, 18th St., McCormick Place, 27th St.	А	8.6	54,602	67,408	74,036	23.5%	9.8%	
47th/Kenwood, 51st/53rd Hyde Park, 55th-56th- 57th, 59th/Univ. of Chicago, 63rd St., 75th/Grand Crossing, 79th/Chatham ( <i>Main Line</i> )	В	14.6	70,700	65,137	82,742	-7.9%	27.0%	
Stony Island, Bryn Mawr, South Shore, Windsor Park, Cheltenham/79th, 83rd St., 87th St., 93rd/ South Chicago ( <i>South Chicago Branch</i> )	В	14.8	49,853	45,695	54,881	-8.3%	20.1%	
ZONE SUBTOTAL	в	29.4	120,553	110,832	137,623	-8.1%	24.2%	
83rd/Avalon Park, 87th/Woodruff, 91st/ Chesterfield, 95th/Chicago St. Univ., 103rd/ Rosemoor, 107th St., 111th/ Pullman, Kensington/115th	С	15.5	34,436	31,541	34,655	-8.4%	9.9%	
Riverdale, Ivanhoe, 147th St./Sibley Blvd., Harvey (Main Line)	D	24.4	34,802	31,344	39,597	-9.9%	26.3%	
State St., Stewart Ridge, West Pullman, Racine Ave., Ashland Ave., Burr Oak, Blue Island (Blue Island Branch)	D	7.4	15,597	14,251	16,697	-8.6%	17.2%	
ZONE SUBTOTAL	D	31.8	50,399	45,595	56,294	-9.5%	23.5%	
Hazel Crest, Calumet, Homewood, Flossmoor	Е	48.4	37,231	36,925	44,687	-0.8%	21.0%	
Olympia Fields, 211th St./Lincoln Hwy., Matteson, Richton Park	F	59.3	40,472	41,549	60,395	2.7%	45.4%	
University Park	G	179.4	11,901	15,305	48,215	28.6%	215.0%	
MED TOTAL		372.4	349,594	349,155	455,905	-0.1%	30.6%	
REGION TOTAL		3,748.0	2,906,924	3,050,134	4,224,349	4.9%	38.5%	

#### TABLE 3: MED CORRIDOR EMPLOYMENT

Station	Fare Zone	Area Sq. Mi.	Em	ployment in Zo	one	Percent 2000 vs	Change 2010 vs
	Zone	3q. mi.	2000	2010	2040	2000 vs	2010 VS
Millennium Station, Van Buren St., Museum Campus/11th, 18th St., McCormick Place, 27th St.	А	8.6	323,244	221,457	270,786	-31.5%	22.3%
47th/Kenwood, 51st/53rd Hyde Park, 55th-56th- 57th, 59th/Univ. of Chicago, 63rd St., 75th/Grand Crossing, 79th/Chatham ( <i>Main Line</i> )	В	14.6	20,231	41,750	45,992	106.4%	10.2%
Stony Island, Bryn Mawr, South Shore, Windsor Park, Cheltenham/79th, 83rd St., 87th St., 93rd/ South Chicago ( <i>South Chicago Branch</i> )	В	14.8	7,666	8,612	19,923	12.3%	131.3%
ZONE SUBTOTAL	в	29.4	27,897	50,362	65,915	80.5%	30.9%
83rd/Avalon Park, 87th/Woodruff, 91st/ Chesterfield, 95th/Chicago St. Univ., 103rd/ Rosemoor, 107th St., 111th/ Pullman, Kensington/115th	С	15.5	13,622	9,889	19,412	-27.4%	96.3%
Riverdale, Ivanhoe, 147th St./Sibley Blvd., Harvey (Main Line)	D	24.4	32,400	25,517	35,873	-21.2%	40.6%
State St., Stewart Ridge, West Pullman, Racine Ave., Ashland Ave., Burr Oak, Blue Island (Blue Island Branch)	D	7.4	5,198	5,436	11,169	4.6%	105.5%
ZONE SUBTOTAL	D	31.8	37,598	30,953	47,042	-17.7%	52.0%
Hazel Crest, Calumet, Homewood, Flossmoor	Е	48.4	41,149	32,153	49,394	-21.9%	53.6%
Olympia Fields, 211th St./Lincoln Hwy., Matteson, Richton Park	F	59.3	31,669	30,268	52,293	-4.4%	72.8%
University Park	G	179.4	10,551	11,069	48,921	4.9%	342.0%
MED TOTAL		372.4	485,730	386,151	553,763	-20.5%	43.4%
REGION TOTAL		3,748.0	4,340,215	3,786,224	5,267,696	-12.8%	39.1%

# REVERSE COMMUTE AND NON-DOWNTOWN MARKETS

Although Metra's primary market involves commuters who follow the traditional suburb-to-CBD trip pattern, in recent years Metra has seen a demand for city-to-suburb reverse-commute options (Metra's primary commuter market is discussed in the Central Business District Market chapter). The shift of employment to suburban locations has left many commuters with limited transit accessibility to jobs. Figure 3 shows AM alightings at non-CBD MED stations.

According to Metra's 2014 Boarding and Alighting Count, 12% of AM peakperiod MED riders alight at stations outside central Chicago (i.e., south of Millennium, Van Buren Street, and Museum Campus/11th). The three Hyde Park stations (51st/53rd Street, 55th-56th-57th Street, and 59th Street) account for 60% of MED AM peak-period alightings outside central Chicago, as riders travel to the University of Chicago and other destinations in the area. Approximately a third of these riders boarded at stations closer to the CBD, and traveled in the reverse-commute (outbound) direction. At 59th Street, a greater number of passengers using the station during the morning peak alight rather than board. Metra's McCormick Place Station, located inside the convention center, is another MED station with non-traditional ridership, most notably that generated by major tradeshows staged at the center. To promote Metra as an alternative to shuttle buses and taxis for travel to downtown Chicago, select conventions contract with Metra to allow their attendees to ride between downtown and McCormick Place with the event manager billed for service. Metra typically works with four major events each year, generating about 30,000 to 35,000 Zone A rides. According to Metra's 2014 Boarding/Alighting Count, only 23 riders boarded at the station on a weekday before noon (when boardings at non-downtown stations are typically highest), while 60 riders alighted at the station during that period. Metra's last weekend counts, performed in 2010, indicate that the McCormick Place Station attracts a similar or greater number of riders during the weekend than on weekdays.

Factors that increase reverse-commute trip patterns are the growth of employment in the suburbs as well as the growth of population in the city and inner ring suburbs (see Tables 3, 4, and 5). While only modest population growth in MED marketshed zone closest to the CBD is expected by 2040, from 2000 and 2010 these marketsheds increased rapidly in population (by



MED train crosses 70th Street on the South Chicago Branch Photo: Mark Llanuza

By Station

0 - 50

51 - 100

101 - 150

151 **-** 250

251 - 400

MED Line

401 +

0

0

Metra Lines

**Destination Survey** 

N

3

Miles

24%, or 28,000) and lost over 100,000 jobs. According to projections, this area is expected to regain only about half of these jobs by 2040. Residents of the CBD marketsheds have convenient access to employment opportunities in downtown Chicago, but the substantial number of jobs expected to be added further south along the MED are likely to attract CBD residents, as well as others living along the MED corridor, and potentially increase reversecommute trips. Table 6 shows major trip generators along the MED, including top employers.



#### FIGURE 3: AM ALIGHTINGS AT NON-CBD MED STATIONS

## TABLE 6: MAJOR TRIP GENERATORS IN THE MED CORRIDOR

Generator Type	Name	Comments	Municipality
Colleges and Universities	Illinois Institute of Technology Illinois College of Optometry University of Chicago Chicago State University Olive-Harvey College South Suburban College Prairie State College Governors State University	<ul> <li>6,900 students; 650 employees</li> <li>600 students; 50 employees</li> <li>13,000 students</li> <li>8,500 students; 470 employees</li> <li>A City College of Chicago; 4,400 students</li> <li>Community college; 8,000 students</li> <li>Community college; 5,400 students; 80 employees</li> <li>5,400 students; 725 employees</li> </ul>	Chicago Chicago Chicago Chicago Chicago South Holland Chicago Heights University Park
Culture and Entertainment	Art Institute of Chicago DuSable Museum of African American History McCormick Place Museum of Science and Industry Museum Campus Northerly Island	<ul> <li>1.4 million visitors annually; 1,100 employees Located in Washington Park; 175,000 visitors annually</li> <li>Convention facility; nearly 3 million visitors per year</li> <li>1.4 million visitors annually; 370 employees</li> <li>3.7 million visitors annually, 870 employees at 3 museums; includes Soldier Field, capacity 61,500</li> <li>91-acre park; site of Charter One Pavilion concert venue</li> </ul>	Chicago Chicago Chicago Chicago Chicago
Shopping*	River Oaks Center Country Club Plaza	140 specialty stores, 4 dept. stores; 1.3M sq. ft. of retail Community shopping center; 450,000 sq. ft. of retail	Calumet City Country Club Hills
Government	Cook County District 6 Courthouse	Cook County circuit court suburban location	Markham
Hospitals	Advocate Trinity Hospital Mercy Hospital & Medical Ctr. Jackson Park Hospital Provident Hospital of Cook County Roseland Community Hospital University of Chicago Hospitals Ingalls Memorial Hospital Advocate South Suburban Hospital Franciscam St. James Hospital	<ul> <li>263 beds; 750 employees</li> <li>494 beds; 2,000 employees</li> <li>326 beds; 500 employees</li> <li>222 beds; 800 employees</li> <li>162 beds; 400 employees</li> <li>633 beds; 4,500 employees</li> <li>582 beds; 1,700 employees</li> <li>286 beds; 1,000 employees</li> <li>200 beds; 2,300 employees</li> </ul>	Chicago Chicago Chicago Chicago Chicago Chicago Harvey Hazel Crest Olympia Fields
Top Private Employers	Allied Tube and Conduit Corp. Consolidated Medical Transport GNU Inc. Ford Chicago Stamping Plant Applied Systems, Inc.	Welded pipe and tube manufacturing; 750 employees Local passenger transportation; 800 employees Motor vehicle parts/accessories; 550 employees Ford Chicago Stamping Plant; 1,920 employees Computer services; 500 employees	Harvey Dolton Chicago Heights Chicago Heights University Park

\*Significant shopping areas exist at several stations along the line.



## SOUTH SHORE LINE

South Shore riders alight at Museum Campus/11th Street Station in Chicago's South Loop Photo: David Wilson



## **EXISTING SERVICE AND CONDITIONS**

Commuter rail service on the **South Shore Line (SS)** between downtown Chicago and South Bend, Indiana is operated by the Northern Indiana Commuter Transportation District (NICTD). Like the Metra Electric District (MED), the SS is powered by an overhead catenary wire system, and the two services operate on MED track from Millennium Station to Kensington Interlocking at 115th Street in Chicago. The SS then diverges onto its own tracks, extending across northern Indiana to the line's eastern terminal at South Bend International Airport. In 2014, passenger trips on the SS totaled 3.9 million.

Implementation of commuter service on the present-day SS route took place in the early 1900s, as various segments of the line were completed. The Chicago, South Shore and South Bend Railroad (CSS&SB), incorporated in 1925, operated commuter and freight service on the line for nearly 60 years. In 1977, the Indiana General Assembly created NICTD to partially subsidize the CSS&SB for its passenger service. The agency's administrative offices are located in Chesterton, Indiana, with the SS's dispatching office and main rail yard in Michigan City. NICTD took over operation of the commuter rail service after the CSS&SB declared bankruptcy in 1989, and the agency purchased the railroad's assets the following year. Anacostia & Pacific assumed operation of the diesel-powered freight service on the line, under the name "Chicago, *SouthShore* and South Bend Railroad."

Under a purchase of service agreement (PSA), Metra reimburses NICTD for an agreed-upon portion of net operating losses (operating and maintenance costs less operating revenues) associated with commuter rail service on the SS. Metra's portion of net operating losses is designed to reflect the "benefit" received from SS service (as measured by passenger boardings) within the State of Illinois. Under the current PSA, which expires in 2016, Metra pays NICTD a flat annual fee. NICTD pays Metra under a trackage rights agreement to operate SS service on the MED between Millennium Station and Kensington Station. NICTD is generally responsible for all operating and capital-related costs associated with maintenance and improvements of right-of-way and facilities located within the State of Illinois that are used exclusively by the SS (i.e., the portion of the SS between Kensington Interlocking and the Indiana border). 2013 Average trip length: **28.9 miles** 

2013 Average fare paid: **\$5.36** 

Source: National Transit Database

Number of Stations:

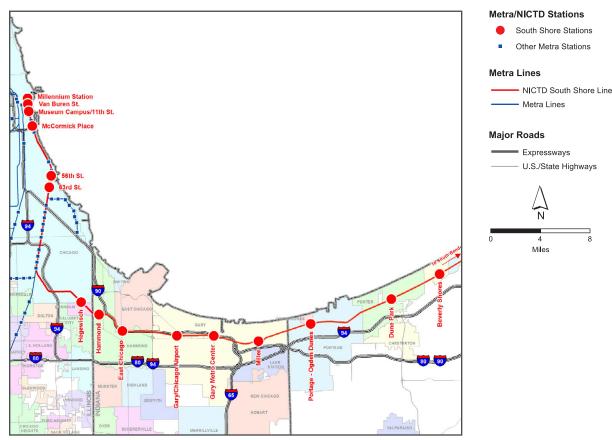
19

Route Length: **90.1 miles** 

Number of weekday trains: **41** 

2014 On-time performance\*: 85.8% Source: NICTD 2014 Year-End Performance Report

#### FIGURE 1: STATIONS ON THE SS LINE



The SS Line serves 19 stations along its 90-mile route, including six stations on the 14.5-mile segment shared with the MED. To avoid competition with Metra service, passengers may not board inbound SS trains from 63rd Street to Millennium Station, and outbound SS passengers may not disembark at these stations. The SS station located in Chicago's Hegewisch neighborhood is the only non-MED station in Illinois served by SS trains. Since the station is located within the Regional Transportation Authority's (RTA) service area, Metra funded construction of new station buildings and a parking lot at Hegewisch in 1992, and retains ownership of these facilities. Meanwhile, NICTD owns the land and other parking lots at the station, and is responsible for platform maintenance.<sup>1</sup> Passengers traveling between Hegewisch and other stations in Chicago are charged based on Metra's fare structure rather than NICTD's.

NICTD and Metra have a history of assisting each other during service disruptions. In order to minimize passenger delays, the two agencies have accepted each other's fare media and used their equipment to move the other operator's disabled rolling stock.

<sup>1</sup>NICTD completed installation of high-level platforms at Hegewisch in 2006.



#### TABLE 1A: SS ANNUAL PASSENGER TRIPS 1983 — 2014, in millions

### TABLE 1B: 2011 SS WEEKDAY BOARDINGS

Time of Day	Inbound	Outbound
AM Peak	4,753	159
Midday	910	905
PM Peak	322	4,366
Evening	111	701
TOTAL	6,096	6,131

Source: NICTD, 2011 South Shore Passenger Count

### TABLE 1C: SS STATION CHARACTERISTICS

Station	Fare	Mile	Accessibility <sup>1</sup>	Boar	dings		Chicago utes) <sup>1</sup>
	Zone	Post		1983 <sup>2</sup>	2011 <sup>3</sup>	Shortest Trip	Longest Trip
Millennium Station <sup>4</sup>	1	0.0	Full	3,180	3,719		
Van Buren Street <sup>₄</sup>	1	0.8	Full	715	1,654	2	6
Museum Campus/11th St.4	1	1.4	Full	45	272	4	9
McCormick Place <sup>₄</sup>	1	2.7	Full	171	05		8
55th-56th-57th St.4	2	7.0	Full	143	238	11	18
63rd St. <sup>4</sup>	2	7.9	None	30	12		21
Kensington/115th St.4,6				38	74		
Hegewisch	3	19.0	Full	1,042	1,153		41
Hammond	4	20.9	Full	n/a	972		48
East Chicago	4	23.4	Full	n/a	1,533	35	53
Gary/Chicago Airport	5	28.0	None	n/a	149		61
Gary Metro Center	5	30.9	Full	n/a	594		66
Miller	5	34.7	None	n/a	344		74
Portage/Ogden Dunes	6	38.9	Full	n/a	264		80
Dune Park	6	46.0	Full	n/a	518	59	88
Beverly Shores	7	50.4	None	n/a	33		95
11th St. (Michigan City)	8	55.8	None	n/a	203		105
Carroll Ave. (Mich. City)	8	57.5	Full	n/a	272		111
Hudson Lake	10	74.6	None	n/a	3		136
South Bend Airport	11	90.1	Full	n/a	212	115	160
TOTAL SS				5,364	12,219		

<sup>1</sup>South Shore Line Schedule

<sup>2</sup>Metra, 1983 Boarding/Alighting Counts; Indiana SS stations not counted in 1983.

<sup>3</sup>NICTD, 2011 South Shore Passenger Count

<sup>4</sup>Station shared with Metra service; inbound SS trains stop to discharge passengers only and outbound SS trains stop to pick up passengers only.

<sup>5</sup>SS does not serve McCormick Place on weekdays, when 2011 South Shore count was conducted.

<sup>6</sup>South Shore service to Kensington/115th ended in February 2012, following completion of the Kensington Interlocking bypass project.

## **IMPROVEMENTS SINCE THE START OF NICTD**

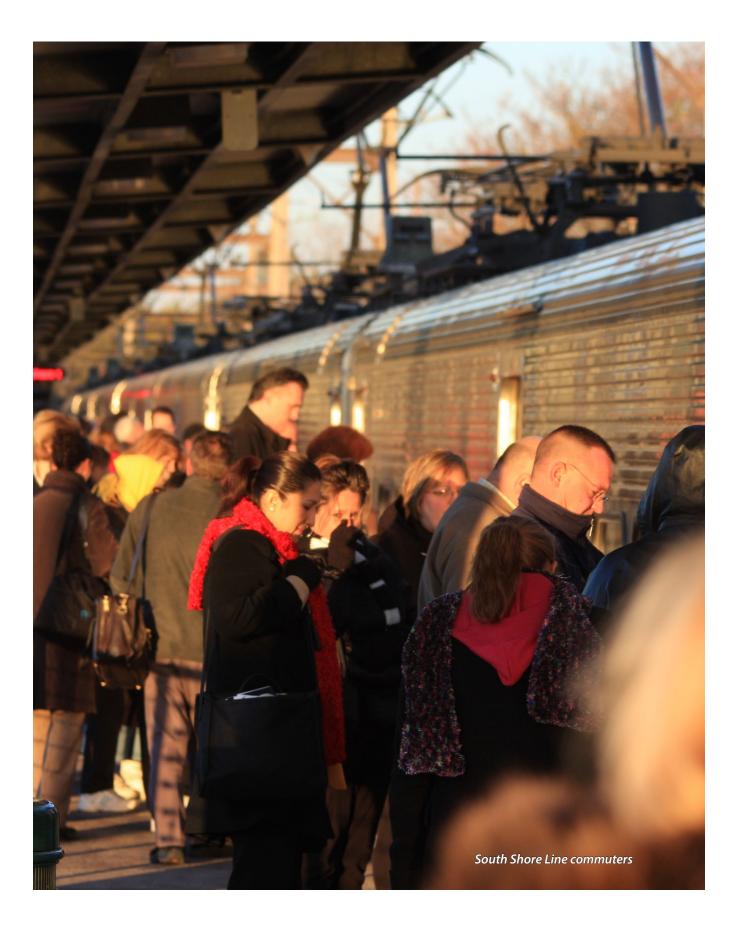
Since its creation, NICTD has invested hundreds of millions of dollars in maintaining and upgrading the SS Line. Among NICTD's first activities was the acquisition of new rolling stock in the early 1980s, which allowed the line's oldest vehicles—dating from the 1920s—to be retired. The RTA contributed funding towards the purchase, and eight single-level cars used on the SS are still owned by Metra, though they are operated, stored, and maintained by NICTD. Other rolling stock purchases have been made in the following years. The SS fleet consists of approximately 70 electric self-propelled coaches and small number of unpowered trailer cars that are placed between cab cars in a trainset. Most SS cars are single-level, but 14 bi-level gallery cars—similar to the new MED cars—entered service in 2009.

In 1992, the SS was extended 3.2 miles to the airport in South Bend. Since the 1990s, NICTD has rebuilt a number of SS stations with high-level platforms, giving passengers step-free access to train cars and reducing dwell time. At these stations, gauntlet tracks allow SS trains to align with the platform while providing freight trains the extra width needed to clear the platform edge.

NICTD completed installation of Centralized Traffic Control (CTC) signaling from Michigan City to South Bend in 2007, and in 2011 finished replacement of nearly 70 miles of catenary from Kensington to Michigan City. In 2012, NICTD and Metra completed a new bypass track for SS trains through Kensington Interlocking (funded by NICTD). The project streamlines the SS connection with MED tracks, cutting travel times and improving on-time performance on the SS, and adding operational flexibility on the highvolume portion of the MED north of Kensington. As a result of this project, SS trains no longer serve the Kensington/115th Street Station on the MED.

NICTD recently completed a preliminary engineering study that considered options for realignment of the SS through Michigan City, where the SS currently runs on a single track embedded in the middle of a roadway, which is shared with other traffic. The selected alternative retains the existing route, but the roadway would be narrowed to a one-way, single-lane street, while the SS would be expanded to two tracks. Relocation of the terminal station at the South Bend Airport has been proposed, in order to accommodate runway expansion and cut travel times for SS passengers. NICTD is currently completing an environmental study of the "West Lake Corridor," a potential nine-mile extension of the SS from Hammond to Dyer. Preliminary engineering and environmental studies are also underway on the addition of a second track to a 25-mile segment between Gary and Michigan City.

In 2015, the SS launched a pair of weekday limited-stop trains (morning inbound and afternoon outbound), cutting the travel time between South Bend and Millennium Station about 45 minutes compared to all-stop trains. The service began as a pilot program, and was continued based on rider demand.



## APPENDIX

## TABLE A1: METRA OPERATING AND SERVICE CHARACTERISTICS AS OF 2015

		Reve	nue Tr	ains	Train Miles	Car Miles	Average	Scheduled	Speeds		
Carrie	r/Line	Weekday	Sat	Sun/Hol	Jul14-Jun15	Jul14-Jun15	Weekday Peak	Weekday Off-Peak	Weekend/ Holiday	2014 Average	Jan- Jun15 Average
BNSF F	Railway	94	28	18	948,488	6,972,911	34.9	30.5	28.0	89.7%	94.1%
	North	70	26	18	756,726	4,349,008	30.4	28.9	30.1	96.7%	97.6%
Union Pacific	Northwest	65	24	15	940,321	6,283,683	33.9	32.7	34.0	Average 89.7%	95.9%
	West	59	20	18	699,299	4,734,488	31.9	30.8	30.6	94.4%	94.8%
	Total	194	70	51	2,396,346	15,367,179				95.5%	96.2%
	Main Line	79	46	20	727,610	3,792,075	23.9	22.7	22.8	97.0%	96.4%
Electric District	Blue Island	37	30	0	156,964	500,260	32.2	29.4	28.8	97.9%	98.0%
	South Chicago	54	54 48		229,027	857,880	20.2	19.7	20.4	98.0%	98.6%
	Total	170	124	40	1,113,601	5,150,215				97.5%	97.4%
Heritage Co	orridor	6	0	0	56,996	265,949	34.3			91.4%	90.4%
Milwaukee	North	60	24	20	766,136	4,682,699	32.1	30.3	31.1	91.7%	93.1%
District	West	58	24	18	660,459	4,534,878	29.5	29.3	29.0	93.5%	95.3%
	Total	118	48	38	1,426,595	9,217,577				92.6%	94.2%
North Centr	al Service	22	0	0	295,067	1,342,480	34.2	33.9		89.9%	92.5%
SouthWest	Service	30	6	0	249,285	1,826,357	27.0	27.4	28.8	92.6%	93.9%
Rock Island	District	69	20	16	702,088	5,127,098	29.2	28.8	27.4	93.8%	97.6%
System Tot Averages*	tals/	703	296	163	7,188,466	45,269,766	31.4	29.4	29.0	94.3%	95.8%

\* South Shore (NICTD) is not included

## TABLE A2: METRA PHYSICAL DESCRIPTION

					mber tations		Access Static			Rollin	g Stock	(		
Carrier/Line	)	Location of Outlying Terminal	Downtown Terminal	Illinois	Out of State	Total	Partial	Full	Loco- motives	Trailer Cars	Cab Cars	Electric Propelled	Track Miles	Route Miles
BNSF Railv	vay	Aurora, IL (Kane Co.)	Chicago Union Station	25	0	25	5	17	26	134	32	0	144.0	37.5
	North Line	Kenosha, WI (Kenosha Co.)	Ogilvie Trans. Ctr.	24	1	25	1	20					107.5	51.6
Union Pacific	Northwest Line	Harvard, IL (McHenry Co.)	Ogilvie Trans. Ctr.	21	0	21	0	18					161.1	63.1
Tacine	McHenry Branch	McHenry, IL (McHenry Co.)	Ogilvie Trans. Ctr.	1	0	1	0	1					8.0	7.4
West Line		Elburn, IL (Kane Co.)	Ogilvie Trans. Ctr.	18	0	18	2	14					144.2	43.6
Total				64	1	65	3	53	55	268	65	0	418.2	162.3
	Main Line	University Park, IL (Will Co.)	Millennium Station	32	0	32	0	13					86.0	31.5
Electric District	Blue Island Branch	Blue Island, IL (Cook Co.)	Millennium Station	7	0	7	0	1					5.0	4.4
	S. Chicago Branch	Chicago, IL (Cook Co.)	Millennium Station	8	0	8	0	8					11.3	4.7
	Total			47	0	47	0	22	0	0	0	185	102.3	40.6
Heritage Co	rridor	Joliet, IL (Will Co.)	Chicago Union Station	5	0	5	0	5	3	12	3	0	78.0	37.2
Milwaukee	North Line	Fox Lake, IL (Lake Co.)	Chicago Union Station	20	0	20	2	15					97.0	49.5
District	West Line	Elgin, IL (Kane Co.)	Chicago Union Station	21	0	21	0	20					102.8	39.8
	Total			41	0	41	2	35	33	111	42	0	186.4	83.9
North Centra	al Service	Antioch, IL (Lake Co.)	Chicago Union Station	15	0	15	0	15	6	21	7	0	85.0	52.8
SouthWest	Service	Manhattan, IL (Will Co.)	Chicago Union Station	12	0	12	0	12	6	31	6	0	59.3	40.8
Rock Island	Main Line	Joliet, IL (Will Co.)	LaSalle St. Station	14	0	14	1	12					83.8	40.0
District	Beverly Branch	Blue Island, IL (Cook Co.)	LaSalle St. Station	12	0	12	5	5					13.3	6.6
	Total			26	0	26	6	17	17	79	32	0	96.9	46.6
Downtown S	Stations			5	0	5	0	5						
System Tor	tals*			240	1	241	16	181	146	656	187	185	1,154.9	487.5

\* South Shore (NICTD) is not included

## TABLE A3: METRA COMMUTER RAIL STATIONS BY FARE ZONE

ZONE (mile post)	BNSF		ELECTRIC MAIN LINE		ELECTRI BLUE ISLA	ELECTRIC ELECTRIC BLUE ISLAND S. CHICAGO				ε	MILWAUKEE NO	ORTH	MILWAUKEE	MILWAUKEE WEST	
	Union Station	0.0	Millennium	0.0					Union Station	0.0	Union Station	0.0	Union Station	0.0	
	Halsted St	1.8	Van Buren	0.8							Western Ave	2.9	Western Ave	2.9	
А	Western Ave	3.8	Museum Campus/11th St	1.4											
(0.0-5.0)			18th St	2.2											
			McCormick Pl.	2.7											
			27th St	3.2											
	Cicero	7.0	47th St 53rd St	5.9			Stony Island Bryn Mawr	9.1			Healy		Grand/Cicero	6.5	
	LaVergne Berwyn	9.1	56th St	6.5 7.0			South Shore	9.7 10.3			Grayland Mayfair		Hanson Park Galewood	7.7 8.6	
В	Harlem Ave	10.1	59th St	7.4	1		Windsor Park				Inayian	5.0	Mars	9.1	
(5.1-10.0)			63rd St	7.9			79th St	11.5					Mont Clare	9.5	
			75th St	9.3			83rd St	12.0							
			79th St	10.0			87th St	12.5						ļ!	
	Riverside	11.1	83rd St	10.4			93rd St	13.2	Summit	11.9	Forest Glen	10.2	Elmwood Park	10.2	
	Hollywood	11.1	83rd St 87th St	10.4					Summit	11.9	Edgebrook		River Grove	11.4	
	Brookfield	12.3	91st St	11.4							Morton Grove		Franklin Park	13.2	
С	Congress Park	13.1	95th St	12.0									Mannheim	14.0	
(10.1-15.0)	LaGrange Rd	13.8	103rd St	13.0											
(10.1-15.0)	Stone Ave	14.2		13.5											
			111th St	14.0										<b>↓</b> /	
			Kensington	14.5											
	Weştern Springs	15.5	Riverdale	17.3	State St	15.6			Willow Springs	17.5	Golf	16.2	Bensenville	17.2	
	Highlands	16.4	Ivanhoe	18.2	Stewart Ridge	16.0					Glenview	17.4	Wood Dale	19.1	
D	Hinsdale	16.9	147th St	19.0	W. Pullman	16.7					Glen/N.Glenview	18.8			
(15.1-20.0)	W. Hinsdale Clarendon Hills	17.8	Harvey	20.0	Racine Ave Ashland Ave	17.0								<b>├</b> ───┦	
	Westmont	19.5			Burr Oak	18.4								┨───┦	
	Westmont	10.0			Blue Island	18.9	1							<u> </u>	
	Fairview Ave	20.4	Hazel Crest	22.3			1	1	Lemont	25.3	Northbrook	21.1	Itasca	21.1	
E	Main St	21.2	Calumet	22.8							Lake Cook Road		Medinah	23.0	
(20.1-25.0)	Belmont		Homewood	23.5							Deerfield	24.2	Roselle	23.9	
	Lisle Naperville		Flossmoor Olympia Fields	24.9 26.6							Lake Forest	28.4	Schaumburg	26.5	
F	INaperville	20.5	211th St	27.6				<u> </u>			Lake I Ulesi	20.4	Hanover Park	28.4	
(25.1-30.0)			Matteson	28.2			1						Bartlett	30.1	
			Richton Park	29.3											
G	Route 59	31.6	University Park	31.5					Lockport	32.9					
(30.1-35.0)									-						
(0000)	Aurora	37.5							Joliet	37.2	Libertyville	35.5	National St	36.0	
н	Autora	37.5							Julier	31.2	Prairie Crossing/	39.2	Elgin	36.6	
(35.1-40.0)											Prairie Crossing/ Libertyville	00.2	Ŭ		
. ,		<u> </u>					ļ	ļ				44.0	Big Timber	39.8	
							ļ				Grayslake	41.0			
(40.1-45.0)							ļ				Round Lake	44.0			
J											Long Lake	46.0			
(45.1-50.0)											Ingleside	47.8			
		<u> </u>							ļ		Fox Lake	49.5	ļ	<u> </u>	
K															
(50.1-55.0) M							<u> </u>								
(60.1-65.0)															
(00.1-05.0)			I												

NORTH CENT SERVICE	RAL	ROCK ISLAND M	AIN	ROCK ISL BRANC		SOUTHWE SERVICE		UNION PACII NORTH	FIC	UNION PACIFIC NORTHWEST		UNION PACIFIC UNIO NORTHWEST		UNION PAC WEST	
Union Station	0.0	LaSalle St.	0.0			Union Station	0.0	Ogilvie	0.0	Ogilvie	0.0	Ogilvie	0.0		
Western Ave	2.9	35th St./"Lou" Jones	3.1					Clybourn	2.9	Clybourn	2.9	Kedzie	3.6		
		Gresham	9.8					Ravenswood	6.5	Irving Park	7.0	Oak Park	8.5		
								Rogers Park	9.4	Jefferson Park Gladstone Park	9.1 10.1	River Forest	9.7		
River Grove	11.4	95th St		Brainerd	10.6	Wrightwood	11.2	Main St	11.0	Norwood Park		Maywood	10.5		
Belmont Ave	13.0	Washington Hts	12.0	91st St	11.3	Ashburn	12.6	Davis St	12.0	Edison Park		Melrose Park	11.3		
Schiller Park	14.8			95th St	11.7			Central St	13.3	Park Ridge		Bellwood	12.6		
				99th St 103rd St	12.3 12.8			Wilmette	14.4	Dee Road	15.0	Berkeley	14.3		
				107th St	13.3								+		
				111th St	13.8										
				115th St	14.3										
				119th St	14.8										
Rosemont	15.6	Vermont St	15.7	123rd St	15.2	Oak Lawn	15.2	Kenilworth	-	Des Plaines	17.1	Elmhurst	15.7		
O'Hare Transfer	17.1	Robbins	17.2	Prairie St	15.8	Chicago Ridge	16.8	Indian Hill	15.8	Cumberland	18.6	Villa Park	17.8		
		Midlothian	18.4	Vermont St	16.5	Worth	18.2	Winnetka	16.6	Mt Prospect	20.0	Lombard	19.9		
						Palos Heights	18.7	Hubbard Woods	17.7						
								Glencoe	19.2						
Prospect Heights	24.0	Oak Forest	20.4			Palos Park	20.3	Braeside	20.5	Arlington Hts.	22.8	Glen Ellvn	22.4		
		Tinley Park	23.5			143rd St	23.6	Ravinia	21.5	Arlington Park	24.4	College Ave	23.8		
		80th Ave	25.1			153rd St	25.2	Highland Park	23.0			Wheaton	25.0		
								Highwood	24.5						
Wheeling		Hickory Creek	27.5			179th St	28.9	Fort Sheridan	25.7	Palatine	26.8	Winfield	27.5		
Buffalo Grove	29.5	Mokena	29.6					Lake Forest	28.3			West Chicago	29.8		
Prairie View		New Lenox	34.0					Lake Bluff		Barrington	31.9				
Vernon Hills	33.0							Great Lakes	32.2						
			40.0				05.0	North Chicago	33.7	E D: 0	07.0		05.5		
Mundelein Prairie Crossing/ Libertyville	36.9 40.7	Joliet	40.0			Laraway Road	35.8	Waukegan	35.9	Fox River Grove Cary	37.3 38.6	Geneva	35.5		
W/s shine stars Of	40.0			ļ		Marsh attac	10.0	7	10.6	Dia ana a Dia a '	44 -	L	10.0		
Washington St	43.9					Manhattan	40.8	Zion Winthrop Harbor	42.1	Pingree Road Crystal Lake	41.7 43.2	La Fox Elburn	40.9 43.6		
Round Lk Beach	45.9					1			-	,					
Lake Villa	48.2														
Antioch	52.8							Kenosha	51.5	McHenry	50.6				
										Woodstock	51.6				
										Harvard	63.1				
		I		l											