# METRA ELECTRIC PTC SCHEDULE SURVEY REQUEST SUMMARY

<u>REQUESTS THAT WERE ACCOMODATED</u>

1. **Add McCormick Place to Train 302**
   - Request for job access.
2. **Add 18<sup>th</sup> Street to Train 224**
   - Request for job access
3. **Add McCormick Place to Train 132**
   - Requested for job access
4. **Add Hyde Park Stops to AM and PM rush**
   - AM rush suburban station groups will alternate between stopping at 59<sup>th</sup> St. and 55<sup>th</sup>/56<sup>th</sup>/57<sup>th</sup>. This mimics the current stopping pattern as closely as possible.
   - PM rush suburban trains will see additional 55<sup>th</sup>/56<sup>th</sup>/57<sup>th</sup> stops as well as Train 131 making all Hyde Park stops and 63<sup>rd</sup>.
5. **Depart Train 309 later (currently 7:15 a.m.)**
   - Rider requested change to minimize 30-minute gap to Hyde Park between Trains 309 and 111
   - This could not be accommodated due to not enough time to turn around at 93<sup>rd</sup> St., however, we were able to move the departure time of Train 111 for better spacing.
     - Train 111 can leave 5 minutes earlier at 7:40 a.m. then flip to 116, which can leave at 8:59 a.m., thus allowing for transfer to local Train 616 at Kensington. See #6.
6. **Depart Train 116 earlier to allow transfer to local Train 616**
   - Train 111 can depart 5 minutes earlier to allow for its flip, Train 116, to also leave earlier. This will allow for a transfer with Train 616 at Kensington.
   - Train 116 now departs University Park at 8:59 a.m.
7. **Depart Train 732 earlier at 8:06 a.m. from Homewood**
   - To arrive before 9 a.m. job starts
8. **Move late-evening and late-night outbound departures from downtown to 20 minutes past the hour and inbound departures from University Park to 40 minutes past the hour.**
   - We were able to move outbounds to the :20s to give more time for those getting off at the top of the hour to make the train.
   - We were not able to move inbounds to the :40s but we were able to move them to the :45s to give more time for those who start shifts downtown at the top of the hour.
9. **Depart Train 103 later**
   - Requested to facilitate more time to connect from BNSF Train 1200.
   - Departure time could only move 5 minutes later due to PTC parameters.
   - 103 will no longer make stops from 18<sup>th</sup> to 47<sup>th</sup> St. Train 301 will now make those stops instead.
10. **Move Train 245 to meet Train 145**
    - While this specific request could not be accommodated, the Blue Island loop train will now make a better transfer with Train 143 at Kensington. A different crew will operate the train who will be able to leave earlier. This will minimize transfer time from 15 minutes to 5 minutes.

<u>REQUESTS THAT COULD NOT BE ACCOMODATED</u>

1. **Can outbound Trains 723 and 703 depart earlier to better coordinate with pick-up times for day care centers?**
   - Multiple scenarios were looked at to accommodate this request. Unfortunately, all scenarios required large shifts in departure times for many trains which revealed operational concerns.
     - Moving these departures earlier will (1) cause more people to miss these trains thus (2) putting more riders on the following trains (705 and 725) which could cause crowding.

- Once implemented, we will continue to monitor the situation and make any necessary changes.

2. **Can Train 205 make all Hyde Park stops?**
   - For access to Kensington from all Hyde Park stations.
   - Could not be accommodated due to not enough time to turn around at Blue Island.

3. **Depart Train 302 at 6:20 a.m.**
   - Proposed to be 6:15 a.m. Due to flip time at Millennium, this will not be possible.

4. **Move Train 204 three minutes later (6:15 a.m.) to mimic the current schedule**
   - Requested for more time between Rock Island Train 404 for transfers at Blue Island.
   - Due to the Blue Island trains now meeting inner zone suburban trains at Kensington, this would require shifting multiple train times, which will have negative effects on headways.

5. **Additional Kensington service**
   - Respondents requested that Kensington be added to the outer express zone trains. Due to predicted ridership for these trains, adding Kensington could lead to crowding. The inner zone trains will have more capacity to accommodate Kensington riders.

CHANGES THAT ARE MAINTAINTED FROM PROPOSED TO FINAL

1. **Timed transfers at Kensington for Blue Island riders**
2. **Homewood as split between suburban station groups**
   a. Homewood was chosen due to the following reasons:
      i. There is a crossover near the station that will enable better operational flow in the event of a service disruption.
      ii. Ridership analyses showed that outer and inner zone suburban trains would be more equal in ridership with the split at Homewood. Splitting the zone at other stations showed a mismatch in ridership with one train being too heavy while its counterpart being very light.
      iii. The station is geographically centered within the suburban stations.
3. **Outbound midday express train**
4. **South Chicago express train and additional late evening trips**

**2020 METRA ELECTRIC PTC SCHEDULE SUMMARY OF COMMENTS**
- Comment period lasted from 2/17 to 3/08
- 1,963 unique responses received (2,000+ including duplicates.

### NUMBER OF RESPONSES BY STATION

| Branch | Station | | Count |
|---|---|---|---|
| **BLUE ISLAND BRANCH** | Blue Island | | 32 |
| | Burr Oak | | 21 |
| | Ashland | | 15 |
| | Racine | | 3 |
| | West Pullman | | 2 |
| | Stewart Ridge | | 2 |
| | State St. | | 1 |
| **SOUTH CHICAGO BRANCH** | South Chicago (93rd) | | 41 |
| | 87th St. | | 2 |
| | 83rd St. | | 6 |
| | Cheltenham (79th St.) | | 1 |
| | Windsor Park | | 1 |
| | South Shore | | 4 |
| | Bryn Mawr | | 3 |
| | Stony Island | | 2 |
| **MAINLINE SUBURBAN** | University Park | | 102 |
| | Richton Park | | 129 |
| | Matteson | | 74 |
| | 211th St. | | 61 |
| | Olympia Fields | | 84 |
| | Flossmoor | | 534 |
| | Homewood | | 181 |
| | Calumet | | 184 |
| | Hazel Crest | | 36 |
| | Harvey | | 55 |
| | 147th St. | | 61 |
| | Ivanhoe | | 57 |
| | Riverdale | | 13 |
| **MAINLINE CITY** | Kensington / 115th St. | | 86 |
| | 111th St. (Pullman) | | 0 |
| | 107th St. | | 2 |
| | 103rd St. (Rosemoor) | | 1 |
| | 95th St. | | 2 |
| | 91st St. | | 0 |
| | 87th St. (Woodruff) | | 2 |
| | 83rd St. (Avalon Park) | | 2 |
| | 79th St. (Chatham) | | 4 |
| | 75th St. (Grand Crossing) | | 1 |
| | 63rd St. | | 13 |
| **HYDE PARK** | 59th St. (U. of Chicago) | | 165 |
| | | *Origin* | 30 |
| | | *Destination* | 135 |
| | 55th-56th-57th St. | | 75 |
| | | *Origin* | 25 |
| | | *Destination* | 50 |
| | 51st/53rd St. (Hyde Park) | | 39 |
| | | *Origin* | 23 |
| | | *Destination* | 16 |
| **DOWNTOWN / NEAR SOUTH SIDE** | 47th St. (Kenwood) | | 7 |
| | 27th St. | | 0 |
| | McCormick Place | | 16 |
| | 18th St. | | 8 |
| | Museum Campus/11th St. | | --- |
| | Van Buren St. | | --- |
| | Millennium Station | | --- |