



OFFICE OF EXECUTIVE INSPECTOR GENERAL  
FOR THE AGENCIES OF THE ILLINOIS GOVERNOR  
69 WEST WASHINGTON STREET, SUITE 3400  
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It is my honor and privilege to serve as the newly-appointed Executive Inspector General for the people of Illinois, including the many customers and employees of the four Chicago-area transit agencies (RTA, CTA, Metra, and Pace).

The Office of Executive Inspector General for the Agencies of the Illinois Governor (OEIG), established in 2003, is an independent, nonpartisan State agency that has jurisdiction over nearly 300 State agencies, boards, and commissions; the nine public universities; and the four regional transit boards. The primary mission of the OEIG is to promote accountability within these public entities. Our experienced and professional staff is fully committed to conducting objective and thorough investigations and will ensure that:

- our office is independent, objective, and fair;
- individuals who wish to report misconduct may easily do so with confidence;
- we conduct our investigations without bias and in a timely manner; and
- our work is transparent to the fullest extent allowed by law.

Since the OEIG assumed oversight of the transit boards on July 1, 2011, we have received nearly 1,500 transit-related complaints, which have led to investigations involving procurement and hiring improprieties; misuse of State and agency resources; and time and benefit abuse. We are your “watchdog” to ensure that transit employees, vendors, and Board members are meeting the highest standards of public service.

I encourage you to visit our website at [www.inspectorgeneral.illinois.gov](http://www.inspectorgeneral.illinois.gov) and report misconduct, fraud, or abuse related to any of the four transit boards. Complaints may be filed online, via our toll-free hotline (866-814-1113)/TDD (888-261-2734), by mail, or in-person at either of the OEIG’s two offices (69 W. Washington, Suite 3400, Chicago, IL 60602 or 607 E. Adams, 14th Floor, Springfield, IL 62701). All complaints are confidential and you may file an anonymous complaint if you wish.

I thank Metra for publishing this message and look forward to serving you.

Sincerely,

Margaret A. Hickey  
Acting Executive Inspector General