

Summer Travel Notes

Order Metra's free Summer Fun Kit

Send an email to FunInTheCity@metrarr.com with your name and mailing address and we'll send you our Metra Summer Fun Kit containing attraction coupons, an Event Planner, Travel Guide and a schedule for the rail line nearest you. Also, our Weekend Family fares mean up to 3 kids 11 and under can ride free with a fare-paying adult. And you can take Metra all day Saturday and all day Sunday for just \$7 with our Weekend Pass.

New compliance officer wants your help

Rick Capra, Metra's new Chief Audit and Compliance Officer, is strongly committed to ensuring efficiency, appropriate conduct and transparency at all levels of the organization. Appropriate conduct

and full performance of duties by its employees is very important to this mission. If you witness our railroad employees not performing their job duties or engaged in any inappropriate conduct, Metra asks that you immediately telephone its Compliance Hotline at (312) COMPLY1 (312-266-7591) or email the information to Compliance-Counts@metrarr.com. You may remain anonymous if you prefer.

Open house set for Joliet Union Station

Want to learn more about the new improvements planned for Joliet Union Station? The City of Joliet will host a public open house from 5 p.m. to 8 p.m. on Wednesday, July 11, at Joliet Union Station in the Grand Ballroom. Staff will be present to explain the project and answer your questions. Please call 815-724-4040 if you cannot attend and have questions.

Plan

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we do it for.

- Our vision statement, which articulates how we envision Metra moving forward. It should describe an ideal future, and should state what impact we want to have on society.

- Finally, our values, which are the core ideology of Metra, something that does not change over time. They should describe how we carry out our mission.

The Metra Board of Directors and Metra employees have already begun to provide their input and we have come up with some draft versions of those statements and values.

Now we would like our riders and the public to contribute. You can do this in two ways: First, go to www.metrarail.com and complete a short survey. Second, Metra will be holding a series of open houses throughout the Chicago region where you will be able to get more information about this process and offer your thoughts. The dates and locations of those forums are listed on this page.

Your thoughts will help us formulate a useful and productive mission statement, a clear and inspirational vision statement and comprehensive list of

Open house dates

CITY OF CHICAGO
Tuesday, July 10, 4 PM - 7 PM
Metra
547 W. Jackson Blvd.
Board Room, 13th Floor
Chicago, IL 60661

WEST SUBURBAN COOK
Wednesday, July 11, 4 PM - 7 PM
Riverside Village Hall
27 Riverside Road, Room 4
Riverside, IL 60546

DUPAGE COUNTY
Thursday, July 12, 4 PM - 7 PM
Glen Ellyn Village Hall
535 Duane Street
Galligan, Village Board Room, 3rd Floor
Glen Ellyn, IL 60137

LAKE COUNTY
Tuesday, July 17, 4 PM - 7 PM
Libertyville Village Hall
Board Room/Council Chambers
118 W. Cook Avenue
Libertyville, IL 60048

NORTH SUBURBAN COOK
Wednesday, July 18, 4 PM - 7 PM
City of Evanston Civic Center
2100 Ridge Ave.
Parasol Room - 4th Floor
Evanston, IL 60201

SOUTH SUBURBAN COOK
Thursday, July 19, 4 PM - 7 PM
Village of Homewood
Village Hall
2020 Chestnut Road
Board Room
Homewood, IL 60430

KANE COUNTY
Tuesday, July 24, 4 PM - 7 PM
City of Geneva
Geneva City Hall
22 South First Street
Geneva, IL 60134

WILL COUNTY
Tuesday, July 24, 4 PM - 7 PM
Village of New Lenox
Village Hall
Council Chambers
1 Veterans Park Way
New Lenox, IL 60451

MCHENRY COUNTY
Wednesday, July 25, 4 PM - 7 PM
Crystal Lake City Hall
Board Room/Council Chambers
100 W. Woodstock Street
Crystal Lake, IL 60014

Metra values. All input will be valued and appreciated.

The strategic plan is an extremely important document. It will give us focus and direction as we seek to use our scarce capital dollars in the most efficient and effective way possible. It's critical that our spending decisions are made in a logical, consistent and equitable manner that complies with our mission,

vision and values.

Our goal is to complete the first version of the strategic plan by the end of this year, which is a very ambitious target. Your thoughtful contribution is an important part of that process.

I would like to thank you in advance for your help.

You can follow me on Twitter @MetraCEO

Track

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to select any station.

From the mobile site, which is accessible with iPhones or Android phones, simply click on the train tracker link and enter the line and station you want information about. The feature should be useful for those riders who are already at the station and are curious when the next train is expected to depart.

Metra will still send e-alerts whenever a train is more than 15 minutes late. But the train tracker will let riders know when a train is going to be even a minute late. If a train is delayed 30 minutes or more, a "delayed" link will appear that will take riders to a Service Advisory explaining the delay. And if a train's regular schedule has been altered, it will say "Modified" and also link to a Service Advisory with an explanation.

The tracker cost about \$80,000 and was funded by a grant from the RTA.

Send suggestions, comments or report bugs about the beta version to metrawebmaster@metrarr.com.