



Metra names new CEO

The Metra Board of Directors has selected Alexander D. Clifford, an executive with the Los Angeles County Metropolitan Transportation Authority, to be the commuter rail agency's Executive Director and Chief Executive Officer.

The appointment was made Tuesday in a unanimous vote by the 11-member Metra board after a nationwide search conducted by Slavin Management Consultants, a government executive search firm.

"His experience as a big-picture policy-maker and a day-to-day operations manager make him uniquely qualified to lead Metra," Metra Chairman Carole R. Doris said. "It is my belief that he is the right man for the job at the right time."

Clifford said he is coming to Metra with a reform agenda. "The Metra Board has tasked me with restoring public confidence in our agency by instilling strong financial and management controls and inspiring Metra employees to meet these important challenges," he said. "We will also continue to modernize our operation including incorporating new technology for better customer

Message from CEO Alex Clifford

It is my pleasure to be the new Executive Director and Chief Executive Officer of Metra, the premier commuter rail service in the country. I would like to thank the Metra Board of Directors and Chairman Carole R. Doris for the appointment.

As I step into my new role, I want to assure you my goal is to continue the high level of service to which you are accustomed. Every Metra employee is joining me in a redoubled commitment to providing you with safe, reliable and on-time commuter rail transportation.

Your satisfaction is what is important to me and to the men and women who run Metra every day. I intend to visit stations often, to meet you and hear what you have to say. To jump-start my initiation, there is a new brief survey at www.metrarail.com to help me gather some quick information about passenger satisfaction. I hope you will take just a few short minutes to fill out the survey so we can hear your opinions.



(Continued on Page 2)

**Take our new customer survey at
www.metrarail.com**

communications."

Clifford, 51, most recently served as Executive Officer,

High-Speed Rail, for Metro, working as an ombudsman with the California High

Speed Rail Authority to help facilitate the integration of high-speed train service into existing transportation corridors in Los Angeles County. He was responsible for making sure the interests of the county, various municipalities and other stakeholders were represented and that the potential impacts of the project were addressed.

Clifford also oversaw Metro's interest in the Southern California Regional Rail Authority (Metrolink) as well as its interests in the Los Angeles-San Diego Rail Corridor Agency (LOSSAN).

From February 2004 to August 2009, Clifford oversaw all aspects of bus service in 26 cities in southeast Los Angeles County as the General Manager of the Gateway Cities Service Sector, one of five Metro service sectors. The sector, with an annual budget of \$128 million, operated two bus divisions with a fleet of 457 buses and 1,040 employees. Clifford worked with a nine-member governance council composed of elected officials and citizen transit members that was responsible for bus service in the sector.

As Managing Director, Operations, from January
(Continued on Page 2)

Clifford picked to lead Metra as new CEO

(Continued from First Page)

2003 to February 2004, Clifford managed the bus operation control center, the bus regional rebuild center and served as the executive lead for the installation of a Universal Fare System and the Advance Transportation Management System on all Metro buses. He was on the 2003 and 2008 transit community policing contract negotiations teams.

He also served as the Executive Administration Manager (April 2002 to December 2002), where he managed various performance and budgetary functions, and as a Senior Administrative Analyst (July 2001 to March 2002).

Clifford also held various positions in the private sector. He was Vice President of Marketing & Operations for Vista Innovations Inc. (1999 to 2001), a Realtor and sales associate at Trademark Realtors (1984-1999) and an electronic test equipment specialist at Hughes Aircraft Company (1982 to 1984). He was in the U.S. Marine Corps from 1978 to

1982.

From 1991 to 2000, Clifford was elected to two terms as a City Councilman for the city of Riverside, Calif. In addition to helping to make policy decisions for the city, he formed the Arlington Community Committee to create and promote redevelopment, affordable housing and economic activity in that community.

He also represented Riverside as a Commissioner on the Riverside County Transportation Commission and as a board member on the Riverside Transit Agency. He represented Riverside County as a board member on the Southern California Regional Rail Authority, which operates Metrolink, and served as Chairman of the Board for two consecutive years.

Clifford has a Master of Business Administration degree from California Baptist University and a Bachelor of Science degree in Business Administration from California State Polytechnic University. He is married with two adult children.

Clifford Message

(Continued from First Page)

I am coming to Metra with a reform agenda. The Metra Board has tasked me with restoring public confidence in our agency by instilling strong financial and management controls and inspiring Metra employees to meet these important challenges. We will also continue to modernize our operation including incorporating new technology for better customer communications.

Our priorities are passenger safety and satisfaction, fiscal responsibility and reform. I am happy to state it's a new day at Metra.

MARC REALTY PROVIDES CHICAGOLAND'S OFFICE TENANTS EXCEPTIONAL VALUE IN THE BEST LOCATIONS.



Downtown Chicago

1 East Erie Street
8 South Michigan Avenue
11 East Adams Street
17 North State Street
29 East Madison Street
30 North Michigan Avenue
40 North Wells Street
55 East Jackson Boulevard
134 North LaSalle Street
177 North State Street

180 North Michigan Avenue
180 North Wabash Avenue
180 North Wacker Drive
223 West Jackson Boulevard
300 North Elizabeth Street
320 North Elizabeth Street
800 South Wells Street
820 West Jackson Boulevard
850 West Jackson Boulevard

North/Northwest Suburbs

1803-1995 Hicks Road, Rolling Meadows
3701 Algonquin Road, Rolling Meadows
5105 Tollview Drive, Rolling Meadows
2000-2060 Algonquin Road, Schaumburg
1701 East Woodfield Road, Schaumburg
900-910 Skokie Boulevard, Northbrook
2720 River Road, Des Plaines
2800 River Road, Des Plaines
2860 River Road, Des Plaines
800 East Northwest Highway, Mt. Prospect

West Suburbs

4415 West Harrison, Hillside
2205-2255 Enterprise Drive, Westchester

South Suburbs

4747 Lincoln Mall Drive, Matteson
4749 Lincoln Mall Drive, Matteson

All information contained herein is from sources deemed reliable and is submitted subject to errors, omissions, and to change of price or terms without notice.

312.470.0520

greatspace@marcrealty.com

